

Summary of Key Terms

- You must be 18+ to use IRIS.
 - We don't guarantee uninterrupted service.
 - You own your content, but we need rights to process it.
 - We protect your data using industry best practices.
 - Violating our rules may result in account suspension or termination.
 - We may update these terms and will notify you of major changes.
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1. Introduction

These Terms and Conditions ("Terms") govern your access to and use of the IRIS website, services, and related offerings (collectively, the "Services") provided by Prospero Networks Ltd. ("IRIS", "we", "us", or "our").

By using our Services, you agree to these Terms and our Privacy Policy. If you do not agree, you must not use the Services. If you are using the Services on behalf of an organization, you confirm that you are authorized to do so and that your organization agrees to these Terms.

2. Definitions

- **User:** Any individual accessing or using the Services.
- **Customer:** A User or entity that has purchased or subscribed to IRIS.
- **Content:** Data, files, graphics, text, or other materials uploaded or accessed via the Services.
- **Account:** A personalized login profile enabling access to IRIS.

3. Eligibility and Access

You must be at least 18 years old and capable of entering into a binding contract. You may use the Services only in compliance with these Terms and all applicable laws.

4. Intellectual Property and License

All content within the Services (including software, visuals, and designs) is owned by Prospero Networks Ltd. or its licensors. Subject to your compliance with these Terms, we grant you a limited, non-exclusive, non-transferable, revocable license to access and use the Services.

You may not copy, modify, distribute, sell, or lease any part of our Services without our prior written consent.

5. Acceptable Use

You agree not to:

- Violate any applicable laws or regulations;
- Upload malicious software or attempt to access our systems without authorization;
- Interfere with or disrupt the integrity or performance of the Services;
- Misrepresent yourself or impersonate another user;
- Use the Services to send spam or harass others.

We reserve the right to suspend or terminate access for violations of this policy.

6. Service Availability

While we aim for 24/7 availability, the Services may occasionally be unavailable due to maintenance or unforeseen issues. We are not liable for any loss resulting from downtime, data loss, or service interruptions.

We maintain disaster recovery procedures to minimize disruptions.

7. Your Data and Privacy

Use of the Services is governed by our Privacy Policy. We collect only essential personal data (e.g., your email address and uploaded files), and protect it using best-in-class infrastructure provided by Google Cloud Platform.

All user sessions are authenticated and secured using Firebase. For more, please refer to our full Privacy Policy.

8. Data Ownership

You retain all rights to your content. By uploading or submitting data to the Services, you grant IRIS a limited, non-exclusive license to use that data solely to provide the Services to you.

We do not share, sell, or access your content except as necessary to operate or improve the Services, or as required by law.

9. Limitation of Liability

To the fullest extent permitted by law, Prospero Networks Ltd. shall not be liable for:

- Indirect, incidental, or consequential damages;

- Loss of data, profits, or business opportunities;
- Errors in output caused by incorrect or incomplete user submissions.

We provide the Services “as-is” without warranties of any kind.

10. Termination

We may suspend or terminate your access at any time, with or without cause. You may also delete your account by contacting support. Upon termination, we may delete your data and deny further access.

We recommend that you export any necessary data prior to termination.

11. Changes to Terms

We may update these Terms periodically. Material changes will be communicated via email or within the IRIS dashboard. Your continued use of the Services after such updates constitutes your acceptance of the revised Terms.

12. Governing Law and Disputes

These Terms are governed by the laws of England and Wales. All disputes arising from or relating to these Terms shall be subject to the exclusive jurisdiction of the courts in England.

13. Contact

If you have questions about these Terms, reach out to:

Email: info@iristfr.com

Phone: +44 20 3092 2545

Website: www.iristfr.com

Company Information: Prospero Networks Ltd.

Company Number: 11487433

VAT Number: GB327 5122 20

Registered Office: Unit Da2 Sutherland House,
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London, England, E17 6BU

This document is intended to comply with the UK Data Protection Act 2018 and GDPR. It complements, but does not replace, any formal agreements you may have signed with IRIS (e.g., Master Service Agreement, DPA).