

Form **990**
Department of the Treasury
Internal Revenue Service

Return of Organization Exempt From Income Tax

Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code (except private foundations)
Do not enter social security numbers on this form as it may be made public
Information about Form 990 and its instructions is at www.irs.gov/form990

OMB No 1545-0047
2016
Open to Public Inspection

A For the 2016 calendar year, or tax year beginning 07-01-2016, and ending 06-30-2017

- B** Check if applicable
 Address change
 Name change
 Initial return
 Final
 Return/terminated
 Amended return
 Application pending

C Name of organization
ALLIANCE CREDIT COUNSELING INC

Doing business as

Number and street (or P O box if mail is not delivered to street address) Room/suite
10720 SIKES PLACE NO 100

City or town, state or province, country, and ZIP or foreign postal code
CHARLOTTE, NC 28277

F Name and address of principal officer
KEVIN PORTER
10720 SIKES PLACE NO 100
CHARLOTTE, NC 28277

D Employer identification number
56-2196261

E Telephone number
(704) 540-2477

G Gross receipts \$ 1,038,208

H(a) Is this a group return for subordinates? Yes No
H(b) Are all subordinates included? Yes No
If "No," attach a list (see instructions)
H(c) Group exemption number ▶

I Tax-exempt status 501(c)(3) 501(c) () ◀ (insert no) 4947(a)(1) or 527

J Website: ▶ WWW KNOWDEBT ORG

K Form of organization Corporation Trust Association Other ▶

L Year of formation 2000 **M** State of legal domicile NC

Part I Summary

1 Briefly describe the organization's mission or most significant activities
CHARITABLE ASSISTANCE FOR THE POOR AND DISTRESSED, AND FINANCIAL EDUCATION FOR THE PUBLIC

2 Check this box if the organization discontinued its operations or disposed of more than 25% of its net assets

3 Number of voting members of the governing body (Part VI, line 1a)	5
4 Number of independent voting members of the governing body (Part VI, line 1b)	4
5 Total number of individuals employed in calendar year 2016 (Part V, line 2a)	15
6 Total number of volunteers (estimate if necessary)	0
7a Total unrelated business revenue from Part VIII, column (C), line 12	0
7b Net unrelated business taxable income from Form 990-T, line 34	0

	Prior Year	Current Year
8 Contributions and grants (Part VIII, line 1h)	573,887	685,912
9 Program service revenue (Part VIII, line 2g)	434,438	352,296
10 Investment income (Part VIII, column (A), lines 3, 4, and 7d)	0	0
11 Other revenue (Part VIII, column (A), lines 5, 6d, 8c, 9c, 10c, and 11e)	0	0
12 Total revenue—add lines 8 through 11 (must equal Part VIII, column (A), line 12)	1,008,325	1,038,208
13 Grants and similar amounts paid (Part IX, column (A), lines 1-3)	0	0
14 Benefits paid to or for members (Part IX, column (A), line 4)	0	0
15 Salaries, other compensation, employee benefits (Part IX, column (A), lines 5-10)	606,922	493,701
16a Professional fundraising fees (Part IX, column (A), line 11e)	0	0
b Total fundraising expenses (Part IX, column (D), line 25) ▶ 7,612		
17 Other expenses (Part IX, column (A), lines 11a-11d, 11f-24e)	630,480	524,532
18 Total expenses Add lines 13-17 (must equal Part IX, column (A), line 25)	1,237,402	1,018,233
19 Revenue less expenses Subtract line 18 from line 12	-229,077	19,975

	Beginning of Current Year	End of Year
20 Total assets (Part X, line 16)	1,070,873	976,458
21 Total liabilities (Part X, line 26)	474,014	359,624
22 Net assets or fund balances Subtract line 21 from line 20	596,859	616,834

Part II Signature Block

Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete Declaration of preparer (other than officer) is based on all information of which preparer has any knowledge

Sign Here

Signature of officer _____ Date 2017-10-31

KEVIN PORTER PRESIDENT
Type or print name and title _____

Paid Preparer Use Only

Print/Type preparer's name JOHN NORMAN	Preparer's signature JOHN NORMAN	Date 2017-10-31	Check <input type="checkbox"/> if self-employed	PTIN P01506766
Firm's name ▶ CLIFTONLARSONALLEN LLP			Firm's EIN ▶ 41-0746749	
Firm's address ▶ 227 WEST TRADE STREET SUITE 800 CHARLOTTE, NC 28202			Phone no (704) 998-5200	

Part III Statement of Program Service Accomplishments

Check if Schedule O contains a response or note to any line in this Part III

1 Briefly describe the organization's mission

CHARITABLE ASSISTANCE FOR THE POOR AND DISTRESSED, AND FINANCIAL EDUCATION FOR THE PUBLIC

2 Did the organization undertake any significant program services during the year which were not listed on the prior Form 990 or 990-EZ? Yes No

If "Yes," describe these new services on Schedule O

3 Did the organization cease conducting, or make significant changes in how it conducts, any program services? Yes No

If "Yes," describe these changes on Schedule O

4 Describe the organization's program service accomplishments for each of its three largest program services, as measured by expenses. Section 501(c)(3) and 501(c)(4) organizations are required to report the amount of grants and allocations to others, the total expenses, and revenue, if any, for each program service reported

4a (Code) (Expenses \$ 908,373 including grants of \$) (Revenue \$ 352,296)
See Additional Data

4b (Code) (Expenses \$ including grants of \$) (Revenue \$)

4c (Code) (Expenses \$ including grants of \$) (Revenue \$)

4d Other program services (Describe in Schedule O)
(Expenses \$ including grants of \$) (Revenue \$)

4e Total program service expenses ▶ 908,373

Part IV Checklist of Required Schedules

	Yes	No
1 Is the organization described in section 501(c)(3) or 4947(a)(1) (other than a private foundation)? <i>If "Yes," complete Schedule A</i>	Yes	
2 Is the organization required to complete <i>Schedule B, Schedule of Contributors</i> (see instructions)?	Yes	
3 Did the organization engage in direct or indirect political campaign activities on behalf of or in opposition to candidates for public office? <i>If "Yes," complete Schedule C, Part I</i>		No
4 Section 501(c)(3) organizations. Did the organization engage in lobbying activities, or have a section 501(h) election in effect during the tax year? <i>If "Yes," complete Schedule C, Part II</i>		No
5 Is the organization a section 501(c)(4), 501(c)(5), or 501(c)(6) organization that receives membership dues, assessments, or similar amounts as defined in Revenue Procedure 98-19? <i>If "Yes," complete Schedule C, Part III</i>		No
6 Did the organization maintain any donor advised funds or any similar funds or accounts for which donors have the right to provide advice on the distribution or investment of amounts in such funds or accounts? <i>If "Yes," complete Schedule D, Part I</i>		No
7 Did the organization receive or hold a conservation easement, including easements to preserve open space, the environment, historic land areas, or historic structures? <i>If "Yes," complete Schedule D, Part II</i>		No
8 Did the organization maintain collections of works of art, historical treasures, or other similar assets? <i>If "Yes," complete Schedule D, Part III</i>		No
9 Did the organization report an amount in Part X, line 21 for escrow or custodial account liability, serve as a custodian for amounts not listed in Part X, or provide credit counseling, debt management, credit repair, or debt negotiation services? <i>If "Yes," complete Schedule D, Part IV</i>	Yes	
10 Did the organization, directly or through a related organization, hold assets in temporarily restricted endowments, permanent endowments, or quasi-endowments? <i>If "Yes," complete Schedule D, Part V</i>		No
11 If the organization's answer to any of the following questions is "Yes," then complete Schedule D, Parts VI, VII, VIII, IX, or X as applicable a Did the organization report an amount for land, buildings, and equipment in Part X, line 10? <i>If "Yes," complete Schedule D, Part VI</i>	Yes	
b Did the organization report an amount for investments—other securities in Part X, line 12 that is 5% or more of its total assets reported in Part X, line 16? <i>If "Yes," complete Schedule D, Part VII</i>		No
c Did the organization report an amount for investments—program related in Part X, line 13 that is 5% or more of its total assets reported in Part X, line 16? <i>If "Yes," complete Schedule D, Part VIII</i>		No
d Did the organization report an amount for other assets in Part X, line 15 that is 5% or more of its total assets reported in Part X, line 16? <i>If "Yes," complete Schedule D, Part IX</i>	Yes	
e Did the organization report an amount for other liabilities in Part X, line 25? <i>If "Yes," complete Schedule D, Part X</i>		No
f Did the organization's separate or consolidated financial statements for the tax year include a footnote that addresses the organization's liability for uncertain tax positions under FIN 48 (ASC 740)? <i>If "Yes," complete Schedule D, Part X</i>	Yes	
12a Did the organization obtain separate, independent audited financial statements for the tax year? <i>If "Yes," complete Schedule D, Parts XI and XII</i>	Yes	
b Was the organization included in consolidated, independent audited financial statements for the tax year? <i>If "Yes," and if the organization answered "No" to line 12a, then completing Schedule D, Parts XI and XII is optional</i>		No
13 Is the organization a school described in section 170(b)(1)(A)(ii)? <i>If "Yes," complete Schedule E</i>		No
14a Did the organization maintain an office, employees, or agents outside of the United States?		No
b Did the organization have aggregate revenues or expenses of more than \$10,000 from grantmaking, fundraising, business, investment, and program service activities outside the United States, or aggregate foreign investments valued at \$100,000 or more? <i>If "Yes," complete Schedule F, Parts I and IV</i>		No
15 Did the organization report on Part IX, column (A), line 3, more than \$5,000 of grants or other assistance to or for any foreign organization? <i>If "Yes," complete Schedule F, Parts II and IV</i>		No
16 Did the organization report on Part IX, column (A), line 3, more than \$5,000 of aggregate grants or other assistance to or for foreign individuals? <i>If "Yes," complete Schedule F, Parts III and IV</i>		No
17 Did the organization report a total of more than \$15,000 of expenses for professional fundraising services on Part IX, column (A), lines 6 and 11e? <i>If "Yes," complete Schedule G, Part I</i> (see instructions)		No
18 Did the organization report more than \$15,000 total of fundraising event gross income and contributions on Part VIII, lines 1c and 8a? <i>If "Yes," complete Schedule G, Part II</i>		No
19 Did the organization report more than \$15,000 of gross income from gaming activities on Part VIII, line 9a? <i>If "Yes," complete Schedule G, Part III</i>		No

Part IV Checklist of Required Schedules (continued)

	Yes	No
20a Did the organization operate one or more hospital facilities? <i>If "Yes," complete Schedule H</i>		No
b If "Yes" to line 20a, did the organization attach a copy of its audited financial statements to this return?		
21 Did the organization report more than \$5,000 of grants or other assistance to any domestic organization or domestic government on Part IX, column (A), line 1? <i>If "Yes," complete Schedule I, Parts I and II</i>		No
22 Did the organization report more than \$5,000 of grants or other assistance to or for domestic individuals on Part IX, column (A), line 2? <i>If "Yes," complete Schedule I, Parts I and III</i>		No
23 Did the organization answer "Yes" to Part VII, Section A, line 3, 4, or 5 about compensation of the organization's current and former officers, directors, trustees, key employees, and highest compensated employees? <i>If "Yes," complete Schedule J</i>		No
24a Did the organization have a tax-exempt bond issue with an outstanding principal amount of more than \$100,000 as of the last day of the year, that was issued after December 31, 2002? <i>If "Yes," answer lines 24b through 24d and complete Schedule K. If "No," go to line 25a</i>		No
b Did the organization invest any proceeds of tax-exempt bonds beyond a temporary period exception?		
c Did the organization maintain an escrow account other than a refunding escrow at any time during the year to defease any tax-exempt bonds?		
d Did the organization act as an "on behalf of" issuer for bonds outstanding at any time during the year?		
25a Section 501(c)(3), 501(c)(4), and 501(c)(29) organizations. Did the organization engage in an excess benefit transaction with a disqualified person during the year? <i>If "Yes," complete Schedule L, Part I</i>		No
b Is the organization aware that it engaged in an excess benefit transaction with a disqualified person in a prior year, and that the transaction has not been reported on any of the organization's prior Forms 990 or 990-EZ? <i>If "Yes," complete Schedule L, Part I</i>		No
26 Did the organization report any amount on Part X, line 5, 6, or 22 for receivables from or payables to any current or former officers, directors, trustees, key employees, highest compensated employees, or disqualified persons? <i>If "Yes," complete Schedule L, Part II</i>	Yes	
27 Did the organization provide a grant or other assistance to an officer, director, trustee, key employee, substantial contributor or employee thereof, a grant selection committee member, or to a 35% controlled entity or family member of any of these persons? <i>If "Yes," complete Schedule L, Part III</i>		No
28 Was the organization a party to a business transaction with one of the following parties (see Schedule L, Part IV instructions for applicable filing thresholds, conditions, and exceptions) a A current or former officer, director, trustee, or key employee? <i>If "Yes," complete Schedule L, Part IV</i> b A family member of a current or former officer, director, trustee, or key employee? <i>If "Yes," complete Schedule L, Part IV</i> c An entity of which a current or former officer, director, trustee, or key employee (or a family member thereof) was an officer, director, trustee, or direct or indirect owner? <i>If "Yes," complete Schedule L, Part IV</i>		No
29 Did the organization receive more than \$25,000 in non-cash contributions? <i>If "Yes," complete Schedule M</i>		No
30 Did the organization receive contributions of art, historical treasures, or other similar assets, or qualified conservation contributions? <i>If "Yes," complete Schedule M</i>		No
31 Did the organization liquidate, terminate, or dissolve and cease operations? <i>If "Yes," complete Schedule N, Part I</i>		No
32 Did the organization sell, exchange, dispose of, or transfer more than 25% of its net assets? <i>If "Yes," complete Schedule N, Part II</i>		No
33 Did the organization own 100% of an entity disregarded as separate from the organization under Regulations sections 301.7701-2 and 301.7701-3? <i>If "Yes," complete Schedule R, Part I</i>		No
34 Was the organization related to any tax-exempt or taxable entity? <i>If "Yes," complete Schedule R, Part II, III, or IV, and Part V, line 1</i>		No
35a Did the organization have a controlled entity within the meaning of section 512(b)(13)?		No
b If "Yes" to line 35a, did the organization receive any payment from or engage in any transaction with a controlled entity within the meaning of section 512(b)(13)? <i>If "Yes," complete Schedule R, Part V, line 2</i>		
36 Section 501(c)(3) organizations. Did the organization make any transfers to an exempt non-charitable related organization? <i>If "Yes," complete Schedule R, Part V, line 2</i>		No
37 Did the organization conduct more than 5% of its activities through an entity that is not a related organization and that is treated as a partnership for federal income tax purposes? <i>If "Yes," complete Schedule R, Part VI</i>		No
38 Did the organization complete Schedule O and provide explanations in Schedule O for Part VI, lines 11b and 19? Note. All Form 990 filers are required to complete Schedule O	Yes	

Part V Statements Regarding Other IRS Filings and Tax Compliance

Check if Schedule O contains a response or note to any line in this Part V

		Yes	No
1a	Enter the number reported in Box 3 of Form 1096 Enter -0- if not applicable		
1b	Enter the number of Forms W-2G included in line 1a Enter -0- if not applicable		
1c	Did the organization comply with backup withholding rules for reportable payments to vendors and reportable gaming (gambling) winnings to prize winners?	Yes	
2a	Enter the number of employees reported on Form W-3, Transmittal of Wage and Tax Statements, filed for the calendar year ending with or within the year covered by this return		
2b	If at least one is reported on line 2a, did the organization file all required federal employment tax returns? Note. If the sum of lines 1a and 2a is greater than 250, you may be required to e-file (see instructions)	Yes	
3a	Did the organization have unrelated business gross income of \$1,000 or more during the year?		No
3b	If "Yes," has it filed a Form 990-T for this year? If "No" to line 3b, provide an explanation in Schedule O		
4a	At any time during the calendar year, did the organization have an interest in, or a signature or other authority over, a financial account in a foreign country (such as a bank account, securities account, or other financial account)?		No
b	If "Yes," enter the name of the foreign country See instructions for filing requirements for FinCEN Form 114, Report of Foreign Bank and Financial Accounts (FBAR)		
5a	Was the organization a party to a prohibited tax shelter transaction at any time during the tax year?		No
5b	Did any taxable party notify the organization that it was or is a party to a prohibited tax shelter transaction?		No
5c	If "Yes," to line 5a or 5b, did the organization file Form 8886-T?		
6a	Does the organization have annual gross receipts that are normally greater than \$100,000, and did the organization solicit any contributions that were not tax deductible as charitable contributions?		No
6b	If "Yes," did the organization include with every solicitation an express statement that such contributions or gifts were not tax deductible?		
7	Organizations that may receive deductible contributions under section 170(c).		
a	Did the organization receive a payment in excess of \$75 made partly as a contribution and partly for goods and services provided to the payor?		No
b	If "Yes," did the organization notify the donor of the value of the goods or services provided?		
7c	Did the organization sell, exchange, or otherwise dispose of tangible personal property for which it was required to file Form 8282?		No
7d	If "Yes," indicate the number of Forms 8282 filed during the year		
7e	Did the organization receive any funds, directly or indirectly, to pay premiums on a personal benefit contract?		No
7f	Did the organization, during the year, pay premiums, directly or indirectly, on a personal benefit contract?		No
7g	If the organization received a contribution of qualified intellectual property, did the organization file Form 8899 as required?		
7h	If the organization received a contribution of cars, boats, airplanes, or other vehicles, did the organization file a Form 1098-C?		
8	Sponsoring organizations maintaining donor advised funds. Did a donor advised fund maintained by the sponsoring organization have excess business holdings at any time during the year?		
9a	Did the sponsoring organization make any taxable distributions under section 4966?		
9b	Did the sponsoring organization make a distribution to a donor, donor advisor, or related person?		
10	Section 501(c)(7) organizations. Enter		
10a	Initiation fees and capital contributions included on Part VIII, line 12		
10b	Gross receipts, included on Form 990, Part VIII, line 12, for public use of club facilities		
11	Section 501(c)(12) organizations. Enter		
11a	Gross income from members or shareholders		
11b	Gross income from other sources (Do not net amounts due or paid to other sources against amounts due or received from them)		
12a	Section 4947(a)(1) non-exempt charitable trusts. Is the organization filing Form 990 in lieu of Form 1041?		
12b	If "Yes," enter the amount of tax-exempt interest received or accrued during the year		
13	Section 501(c)(29) qualified nonprofit health insurance issuers.		
13a	Is the organization licensed to issue qualified health plans in more than one state? Note. See the instructions for additional information the organization must report on Schedule O		
13b	Enter the amount of reserves the organization is required to maintain by the states in which the organization is licensed to issue qualified health plans		
13c	Enter the amount of reserves on hand		
14a	Did the organization receive any payments for indoor tanning services during the tax year?		No
14b	If "Yes," has it filed a Form 720 to report these payments? If "No," provide an explanation in Schedule O		

Part VI Governance, Management, and Disclosure For each "Yes" response to lines 2 through 7b below, and for a "No" response to lines 8a, 8b, or 10b below, describe the circumstances, processes, or changes in Schedule O See instructions

Check if Schedule O contains a response or note to any line in this Part VI [X]

Section A. Governing Body and Management

Table with 3 columns: Question, Yes, No. Rows include: 1a (Voting members), 1b (Independent members), 2 (Family/Business relationships), 3 (Management delegation), 4 (Governing documents), 5 (Asset diversion), 6 (Members/stockholders), 7a (Power to elect/appoint), 7b (Governance decisions), 8 (Meeting documentation), 8a (Governing body), 8b (Committee), 9 (Officer/director/trustee/employee).

Section B. Policies (This Section B requests information about policies not required by the Internal Revenue Code.)

Table with 3 columns: Question, Yes, No. Rows include: 10a (Local chapters), 10b (Written policies), 11a (Form 990 distribution), 11b (Review process), 12a (Conflict of interest policy), 12b (Disclosure requirements), 12c (Monitoring compliance), 13 (Whistleblower policy), 14 (Document retention), 15a/b (Compensation review), 16a (Joint ventures), 16b (Joint venture policy).

Section C. Disclosure

Table with 3 columns: Question, Yes, No. Rows include: 17 (States for Form 990), 18 (Public inspection), 19 (Governing documents), 20 (Books and records).

Part VIII Statement of Revenue

Check if Schedule O contains a response or note to any line in this Part VIII

			(A) Total revenue	(B) Related or exempt function revenue	(C) Unrelated business revenue	(D) Revenue excluded from tax under sections 512-514	
Contributions, Gifts, Grants and Other Similar Amounts	1a Federated campaigns . . .	1a					
	b Membership dues . . .	1b					
	c Fundraising events . . .	1c					
	d Related organizations	1d					
	e Government grants (contributions)	1e	636,701				
	f All other contributions, gifts, grants, and similar amounts not included above	1f	49,211				
	g Noncash contributions included in lines 1a-1f \$ _____						
	h Total. Add lines 1a-1f		685,912				
Program Service Revenue		Business Code					
	2a DEBT MANAGEMENT	541990	209,805	209,805			
	b HOMEOWNERSHIP EDUCATIO	541990	88,771	88,771			
	c BANKRUPTCY COUNSELING	541990	53,720	53,720			
	d _____						
	e _____						
	f All other program service revenue						
g Total. Add lines 2a-2f		352,296					
Other Revenue	3 Investment income (including dividends, interest, and other similar amounts)						
	4 Income from investment of tax-exempt bond proceeds						
	5 Royalties						
	6a Gross rents	(i) Real	(ii) Personal				
		b Less rental expenses					
		c Rental income or (loss)					
		d Net rental income or (loss)					
	7a Gross amount from sales of assets other than inventory	(i) Securities	(ii) Other				
		b Less cost or other basis and sales expenses					
		c Gain or (loss)					
		d Net gain or (loss)					
	8a Gross income from fundraising events (not including \$ _____ of contributions reported on line 1c) See Part IV, line 18	a					
		b Less direct expenses	b				
		c Net income or (loss) from fundraising events					
	9a Gross income from gaming activities See Part IV, line 19	a					
b Less direct expenses		b					
c Net income or (loss) from gaming activities							
10a Gross sales of inventory, less returns and allowances	a						
	b Less cost of goods sold	b					
	c Net income or (loss) from sales of inventory						
Miscellaneous Revenue	Business Code						
11a							
b							
c							
d All other revenue							
e Total. Add lines 11a-11d							
12 Total revenue. See Instructions		1,038,208	352,296	0	0		

Part IX Statement of Functional Expenses

Section 501(c)(3) and 501(c)(4) organizations must complete all columns. All other organizations must complete column (A)

Check if Schedule O contains a response or note to any line in this Part IX

Do not include amounts reported on lines 6b, 7b, 8b, 9b, and 10b of Part VIII.

	(A) Total expenses	(B) Program service expenses	(C) Management and general expenses	(D) Fundraising expenses
1 Grants and other assistance to domestic organizations and domestic governments See Part IV, line 21				
2 Grants and other assistance to domestic individuals See Part IV, line 22				
3 Grants and other assistance to foreign organizations, foreign governments, and foreign individuals See Part IV, line 15 and 16				
4 Benefits paid to or for members				
5 Compensation of current officers, directors, trustees, and key employees				
6 Compensation not included above, to disqualified persons (as defined under section 4958(f)(1)) and persons described in section 4958(c)(3)(B)				
7 Other salaries and wages	445,316	373,300	64,496	7,520
8 Pension plan accruals and contributions (include section 401 (k) and 403(b) employer contributions)				
9 Other employee benefits	31,861	27,581	4,280	
10 Payroll taxes	16,524	15,193	1,331	
11 Fees for services (non-employees)				
a Management				
b Legal				
c Accounting	21,115	20,059	1,056	
d Lobbying				
e Professional fundraising services See Part IV, line 17				
f Investment management fees				
g Other (If line 11g amount exceeds 10% of line 25, column (A) amount, list line 11g expenses on Schedule O)	44,596	44,393	203	
12 Advertising and promotion	9,169	9,169		
13 Office expenses	80,303	73,547	6,664	92
14 Information technology				
15 Royalties				
16 Occupancy	90,688	90,592	96	
17 Travel	10,936	10,389	547	
18 Payments of travel or entertainment expenses for any federal, state, or local public officials				
19 Conferences, conventions, and meetings				
20 Interest	16,795	15,955	840	
21 Payments to affiliates				
22 Depreciation, depletion, and amortization	164,531	156,304	8,227	
23 Insurance	39,847	33,368	6,479	
24 Other expenses. Itemize expenses not covered above (List miscellaneous expenses in line 24e. If line 24e amount exceeds 10% of line 25, column (A) amount, list line 24e expenses on Schedule O.)				
a CLIENT SUPPORT	17,826	11,507	6,319	
b COMPLIANCE EXPENSE	15,247	13,406	1,841	
c HEALTHCARE EXPENSES	14,414	14,414	0	
d REGISTER OF DEEDS FEES	-935	-804	-131	
e All other expenses				
25 Total functional expenses. Add lines 1 through 24e	1,018,233	908,373	102,248	7,612
26 Joint costs. Complete this line only if the organization reported in column (B) joint costs from a combined educational campaign and fundraising solicitation. Check here <input type="checkbox"/> if following SOP 98-2 (ASC 958-720)				

Part X Balance Sheet

Check if Schedule O contains a response or note to any line in this Part IX

		(A) Beginning of year		(B) End of year
Assets	1 Cash—non-interest-bearing	67,420	1	187,178
	2 Savings and temporary cash investments		2	
	3 Pledges and grants receivable, net		3	
	4 Accounts receivable, net	250,386	4	174,014
	5 Loans and other receivables from current and former officers, directors, trustees, key employees, and highest compensated employees Complete Part II of Schedule L		5	
	6 Loans and other receivables from other disqualified persons (as defined under section 4958(f)(1)), persons described in section 4958(c)(3)(B), and contributing employers and sponsoring organizations of section 501(c)(9) voluntary employees' beneficiary organizations (see instructions) Complete Part II of Schedule L		6	
	7 Notes and loans receivable, net		7	
	8 Inventories for sale or use		8	
	9 Prepaid expenses and deferred charges	24,353	9	41,344
	10a Land, buildings, and equipment cost or other basis Complete Part VI of Schedule D	2,740,441		
	b Less accumulated depreciation	2,226,640		
		671,639	10c	513,801
	11 Investments—publicly traded securities		11	
	12 Investments—other securities See Part IV, line 11		12	
	13 Investments—program-related See Part IV, line 11		13	
	14 Intangible assets		14	
15 Other assets See Part IV, line 11	57,075	15	60,121	
16 Total assets. Add lines 1 through 15 (must equal line 34)	1,070,873	16	976,458	
Liabilities	17 Accounts payable and accrued expenses	74,898	17	75,335
	18 Grants payable		18	
	19 Deferred revenue	33,491	19	36,145
	20 Tax-exempt bond liabilities		20	
	21 Escrow or custodial account liability Complete Part IV of Schedule D	57,075	21	55,621
	22 Loans and other payables to current and former officers, directors, trustees, key employees, highest compensated employees, and disqualified persons Complete Part II of Schedule L	308,550	22	192,523
	23 Secured mortgages and notes payable to unrelated third parties		23	
	24 Unsecured notes and loans payable to unrelated third parties		24	
	25 Other liabilities (including federal income tax, payables to related third parties, and other liabilities not included on lines 17-24) Complete Part X of Schedule D		25	
	26 Total liabilities. Add lines 17 through 25	474,014	26	359,624
Net Assets or Fund Balances	27 Organizations that follow SFAS 117 (ASC 958), check here <input checked="" type="checkbox"/> and complete lines 27 through 29, and lines 33 and 34. Unrestricted net assets	596,859	27	616,834
	28 Temporarily restricted net assets		28	
	29 Permanently restricted net assets		29	
	30 Organizations that do not follow SFAS 117 (ASC 958), check here <input type="checkbox"/> and complete lines 30 through 34. Capital stock or trust principal, or current funds		30	
	31 Paid-in or capital surplus, or land, building or equipment fund		31	
	32 Retained earnings, endowment, accumulated income, or other funds		32	
	33 Total net assets or fund balances	596,859	33	616,834
	34 Total liabilities and net assets/fund balances	1,070,873	34	976,458

Part XI Reconciliation of Net Assets

Check if Schedule O contains a response or note to any line in this Part XI

1	Total revenue (must equal Part VIII, column (A), line 12)	1	1,038,208
2	Total expenses (must equal Part IX, column (A), line 25)	2	1,018,233
3	Revenue less expenses Subtract line 2 from line 1	3	19,975
4	Net assets or fund balances at beginning of year (must equal Part X, line 33, column (A))	4	596,859
5	Net unrealized gains (losses) on investments	5	
6	Donated services and use of facilities	6	
7	Investment expenses	7	
8	Prior period adjustments	8	
9	Other changes in net assets or fund balances (explain in Schedule O)	9	0
10	Net assets or fund balances at end of year Combine lines 3 through 9 (must equal Part X, line 33, column (B))	10	616,834

Part XII Financial Statements and Reporting

Check if Schedule O contains a response or note to any line in this Part XII

	Yes	No
<p>1 Accounting method used to prepare the Form 990 <input type="checkbox"/> Cash <input checked="" type="checkbox"/> Accrual <input type="checkbox"/> Other _____ If the organization changed its method of accounting from a prior year or checked "Other," explain in Schedule O</p>		
<p>2a Were the organization's financial statements compiled or reviewed by an independent accountant? If 'Yes,' check a box below to indicate whether the financial statements for the year were compiled or reviewed on a separate basis, consolidated basis, or both <input type="checkbox"/> Separate basis <input type="checkbox"/> Consolidated basis <input type="checkbox"/> Both consolidated and separate basis</p>	2a	No
<p>b Were the organization's financial statements audited by an independent accountant? If 'Yes,' check a box below to indicate whether the financial statements for the year were audited on a separate basis, consolidated basis, or both <input checked="" type="checkbox"/> Separate basis <input type="checkbox"/> Consolidated basis <input type="checkbox"/> Both consolidated and separate basis</p>	2b	Yes
<p>c If "Yes," to line 2a or 2b, does the organization have a committee that assumes responsibility for oversight of the audit, review, or compilation of its financial statements and selection of an independent accountant? If the organization changed either its oversight process or selection process during the tax year, explain in Schedule O</p>	2c	Yes
<p>3a As a result of a federal award, was the organization required to undergo an audit or audits as set forth in the Single Audit Act and OMB Circular A-133?</p>	3a	No
<p>b If "Yes," did the organization undergo the required audit or audits? If the organization did not undergo the required audit or audits, explain why in Schedule O and describe any steps taken to undergo such audits</p>	3b	

Additional Data

Software ID:

Software Version:

EIN: 56-2196261

Name: ALLIANCE CREDIT COUNSELING INC

Form 990 (2016)

Form 990, Part III, Line 4a:

ALLIANCE CREDIT COUNSELING, INC , IS DEDICATED TO ASSISTING CONSUMERS UNDERSTAND, MANAGE AND IMPROVE THEIR FINANCES AND THEIR LIVES, WITH A SPECIAL FOCUS ON IMMEDIATE HELP FOR THOSE IN FINANCIAL DISTRESS SEE CONTINUATION ON SCHEDULE O

SCHEDULE A
(Form 990 or 990EZ)

Public Charity Status and Public Support

Complete if the organization is a section 501(c)(3) organization or a section 4947(a)(1) nonexempt charitable trust.
▶ Attach to Form 990 or Form 990-EZ.
▶ Information about Schedule A (Form 990 or 990-EZ) and its instructions is at www.irs.gov/form990.

2016

Open to Public Inspection

Department of the Treasury
Internal Revenue Service

Name of the organization
ALLIANCE CREDIT COUNSELING INC

Employer identification number

56-2196261

Part I Reason for Public Charity Status (All organizations must complete this part.) See instructions.

The organization is not a private foundation because it is (For lines 1 through 12, check only one box)

- 1 A church, convention of churches, or association of churches described in **section 170(b)(1)(A)(i)**.
- 2 A school described in **section 170(b)(1)(A)(ii)**. (Attach Schedule E (Form 990 or 990-EZ))
- 3 A hospital or a cooperative hospital service organization described in **section 170(b)(1)(A)(iii)**.
- 4 A medical research organization operated in conjunction with a hospital described in **section 170(b)(1)(A)(iii)**. Enter the hospital's name, city, and state _____
- 5 An organization operated for the benefit of a college or university owned or operated by a governmental unit described in **section 170(b)(1)(A)(iv)**. (Complete Part II)
- 6 A federal, state, or local government or governmental unit described in **section 170(b)(1)(A)(v)**.
- 7 An organization that normally receives a substantial part of its support from a governmental unit or from the general public described in **section 170(b)(1)(A)(vi)**. (Complete Part II)
- 8 A community trust described in **section 170(b)(1)(A)(vi)** (Complete Part II)
- 9 An agricultural research organization described in **170(b)(1)(A)(ix)** operated in conjunction with a land-grant college or university or a non-land grant college of agriculture See instructions Enter the name, city, and state of the college or university _____
- 10 An organization that normally receives (1) more than 33 1/3% of its support from contributions, membership fees, and gross receipts from activities related to its exempt functions—subject to certain exceptions, and (2) no more than 33 1/3% of its support from gross investment income and unrelated business taxable income (less section 511 tax) from businesses acquired by the organization after June 30, 1975 See **section 509(a)(2)**. (Complete Part III)
- 11 An organization organized and operated exclusively to test for public safety See **section 509(a)(4)**.
- 12 An organization organized and operated exclusively for the benefit of, to perform the functions of, or to carry out the purposes of one or more publicly supported organizations described in **section 509(a)(1)** or **section 509(a)(2)**. See **section 509(a)(3)**. Check the box in lines 12a through 12d that describes the type of supporting organization and complete lines 12e, 12f, and 12g
 - a **Type I.** A supporting organization operated, supervised, or controlled by its supported organization(s), typically by giving the supported organization(s) the power to regularly appoint or elect a majority of the directors or trustees of the supporting organization **You must complete Part IV, Sections A and B.**
 - b **Type II.** A supporting organization supervised or controlled in connection with its supported organization(s), by having control or management of the supporting organization vested in the same persons that control or manage the supported organization(s) **You must complete Part IV, Sections A and C.**
 - c **Type III functionally integrated.** A supporting organization operated in connection with, and functionally integrated with, its supported organization(s) (see instructions) **You must complete Part IV, Sections A, D, and E.**
 - d **Type III non-functionally integrated.** A supporting organization operated in connection with its supported organization(s) that is not functionally integrated The organization generally must satisfy a distribution requirement and an attentiveness requirement (see instructions) **You must complete Part IV, Sections A and D, and Part V.**
 - e Check this box if the organization received a written determination from the IRS that it is a Type I, Type II, Type III functionally integrated, or Type III non-functionally integrated supporting organization
 - f Enter the number of supported organizations _____
 - g Provide the following information about the supported organization(s) _____

(i) Name of supported organization	(ii) EIN	(iii) Type of organization (described on lines 1- 10 above (see instructions))	(iv) Is the organization listed in your governing document?		(v) Amount of monetary support (see instructions)	(vi) Amount of other support (see instructions)
			Yes	No		
Total						

Part II Support Schedule for Organizations Described in Sections 170(b)(1)(A)(iv) and 170(b)(1)(A)(vi)

(Complete only if you checked the box on line 5, 7, 8, or 9 of Part I or if the organization failed to qualify under Part III. If the organization fails to qualify under the tests listed below, please complete Part III.)

Section A. Public Support

Calendar year (or fiscal year beginning in) ▶		(a)2012	(b)2013	(c)2014	(d)2015	(e)2016	(f)Total
1	Gifts, grants, contributions, and membership fees received (Do not include any "unusual grant.")	1,475,029	1,021,337	1,326,032	516,967	636,701	4,976,066
2	Tax revenues levied for the organization's benefit and either paid to or expended on its behalf						
3	The value of services or facilities furnished by a governmental unit to the organization without charge						
4	Total. Add lines 1 through 3	1,475,029	1,021,337	1,326,032	516,967	636,701	4,976,066
5	The portion of total contributions by each person (other than a governmental unit or publicly supported organization) included on line 1 that exceeds 2% of the amount shown on line 11, column (f)						
6	Public support. Subtract line 5 from line 4						4,976,066

Section B. Total Support

Calendar year (or fiscal year beginning in) ▶		(a)2012	(b)2013	(c)2014	(d)2015	(e)2016	(f)Total
7	Amounts from line 4	1,475,029	1,021,337	1,326,032	516,967	636,701	4,976,066
8	Gross income from interest, dividends, payments received on securities loans, rents, royalties and income from similar sources	367					367
9	Net income from unrelated business activities, whether or not the business is regularly carried on						
10	Other income Do not include gain or loss from the sale of capital assets (Explain in Part VI.)						
11	Total support. Add lines 7 through 10						4,976,433
12	Gross receipts from related activities, etc. (see instructions)					12	3,404,101

13 First five years. If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a section 501(c)(3) organization, check this box and **stop here**

Section C. Computation of Public Support Percentage

14	Public support percentage for 2016 (line 6, column (f) divided by line 11, column (f))	14	99.990 %
15	Public support percentage for 2015 Schedule A, Part II, line 14	15	99.990 %

16a 33 1/3% support test—2016. If the organization did not check the box on line 13, and line 14 is 33 1/3% or more, check this box and **stop here.** The organization qualifies as a publicly supported organization

b 33 1/3% support test—2015. If the organization did not check a box on line 13 or 16a, and line 15 is 33 1/3% or more, check this box and **stop here.** The organization qualifies as a publicly supported organization

17a 10%-facts-and-circumstances test—2016. If the organization did not check a box on line 13, 16a, or 16b, and line 14 is 10% or more, and if the organization meets the "facts-and-circumstances" test, check this box and **stop here.** Explain in Part VI how the organization meets the "facts-and-circumstances" test. The organization qualifies as a publicly supported organization

b 10%-facts-and-circumstances test—2015. If the organization did not check a box on line 13, 16a, 16b, or 17a, and line 15 is 10% or more, and if the organization meets the "facts-and-circumstances" test, check this box and **stop here.** Explain in Part VI how the organization meets the "facts-and-circumstances" test. The organization qualifies as a publicly supported organization

18 Private foundation. If the organization did not check a box on line 13, 16a, 16b, 17a, or 17b, check this box and see instructions

Part III Support Schedule for Organizations Described in Section 509(a)(2)

(Complete only if you checked the box on line 10 of Part I or if the organization failed to qualify under Part II. If the organization fails to qualify under the tests listed below, please complete Part II.)

Section A. Public Support

Calendar year (or fiscal year beginning in) ►		(a)2012	(b)2013	(c)2014	(d)2015	(e)2016	(f)Total
1	Gifts, grants, contributions, and membership fees received (Do not include any "unusual grants.")						
2	Gross receipts from admissions, merchandise sold or services performed, or facilities furnished in any activity that is related to the organization's tax-exempt purpose						
3	Gross receipts from activities that are not an unrelated trade or business under section 513						
4	Tax revenues levied for the organization's benefit and either paid to or expended on its behalf						
5	The value of services or facilities furnished by a governmental unit to the organization without charge						
6	Total. Add lines 1 through 5						
7a	Amounts included on lines 1, 2, and 3 received from disqualified persons						
b	Amounts included on lines 2 and 3 received from other than disqualified persons that exceed the greater of \$5,000 or 1% of the amount on line 13 for the year						
c	Add lines 7a and 7b						
8	Public support. (Subtract line 7c from line 6.)						

Section B. Total Support

Calendar year (or fiscal year beginning in) ►		(a)2012	(b)2013	(c)2014	(d)2015	(e)2016	(f)Total
9	Amounts from line 6						
10a	Gross income from interest, dividends, payments received on securities loans, rents, royalties and income from similar sources						
b	Unrelated business taxable income (less section 511 taxes) from businesses acquired after June 30, 1975						
c	Add lines 10a and 10b						
11	Net income from unrelated business activities not included in line 10b, whether or not the business is regularly carried on						
12	Other income. Do not include gain or loss from the sale of capital assets (Explain in Part VI.)						
13	Total support. (Add lines 9, 10c, 11, and 12.)						
14	First five years. If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a section 501(c)(3) organization, check this box and stop here ► <input type="checkbox"/>						

Section C. Computation of Public Support Percentage

15	Public support percentage for 2016 (line 8, column (f) divided by line 13, column (f))	15	
16	Public support percentage from 2015 Schedule A, Part III, line 15	16	

Section D. Computation of Investment Income Percentage

17	Investment income percentage for 2016 (line 10c, column (f) divided by line 13, column (f))	17	
18	Investment income percentage from 2015 Schedule A, Part III, line 17	18	
19a	33 1/3% support tests—2016. If the organization did not check the box on line 14, and line 15 is more than 33 1/3%, and line 17 is not more than 33 1/3%, check this box and stop here. The organization qualifies as a publicly supported organization ► <input type="checkbox"/>		
b	33 1/3% support tests—2015. If the organization did not check a box on line 14 or line 19a, and line 16 is more than 33 1/3% and line 18 is not more than 33 1/3%, check this box and stop here. The organization qualifies as a publicly supported organization ► <input type="checkbox"/>		
20	Private foundation. If the organization did not check a box on line 14, 19a, or 19b, check this box and see instructions ► <input type="checkbox"/>		

Part IV Supporting Organizations

(Complete only if you checked a box on line 12 of Part I. If you checked 12a of Part I, complete Sections A and B. If you checked 12b of Part I, complete Sections A and C. If you checked 12c of Part I, complete Sections A, D, and E. If you checked 12d of Part I, complete Sections A and D, and complete Part V.)

Section A. All Supporting Organizations

		Yes	No
1	Are all of the organization's supported organizations listed by name in the organization's governing documents? If "No," describe in Part VI how the supported organizations are designated. If designated by class or purpose, describe the designation. If historic and continuing relationship, explain.		
	1		
2	Did the organization have any supported organization that does not have an IRS determination of status under section 509(a)(1) or (2)? If "Yes," explain in Part VI how the organization determined that the supported organization was described in section 509(a)(1) or (2).		
	2		
3a	Did the organization have a supported organization described in section 501(c)(4), (5), or (6)? If "Yes," answer (b) and (c) below.		
	3a		
b	Did the organization confirm that each supported organization qualified under section 501(c)(4), (5), or (6) and satisfied the public support tests under section 509(a)(2)? If "Yes," describe in Part VI when and how the organization made the determination.		
	3b		
c	Did the organization ensure that all support to such organizations was used exclusively for section 170(c)(2)(B) purposes? If "Yes," explain in Part VI what controls the organization put in place to ensure such use.		
	3c		
4a	Was any supported organization not organized in the United States ("foreign supported organization")? If "Yes" and if you checked 12a or 12b in Part I, answer (b) and (c) below.		
	4a		
b	Did the organization have ultimate control and discretion in deciding whether to make grants to the foreign supported organization? If "Yes," describe in Part VI how the organization had such control and discretion despite being controlled or supervised by or in connection with its supported organizations.		
	4b		
c	Did the organization support any foreign supported organization that does not have an IRS determination under sections 501(c)(3) and 509(a)(1) or (2)? If "Yes," explain in Part VI what controls the organization used to ensure that all support to the foreign supported organization was used exclusively for section 170(c)(2)(B) purposes.		
	4c		
5a	Did the organization add, substitute, or remove any supported organizations during the tax year? If "Yes," answer (b) and (c) below (if applicable). Also, provide detail in Part VI , including (i) the names and EIN numbers of the supported organizations added, substituted, or removed, (ii) the reasons for each such action, (iii) the authority under the organization's organizing document authorizing such action, and (iv) how the action was accomplished (such as by amendment to the organizing document).		
	5a		
b	Type I or Type II only. Was any added or substituted supported organization part of a class already designated in the organization's organizing document?		
	5b		
c	Substitutions only. Was the substitution the result of an event beyond the organization's control?		
	5c		
6	Did the organization provide support (whether in the form of grants or the provision of services or facilities) to anyone other than (i) its supported organizations, (ii) individuals that are part of the charitable class benefited by one or more of its supported organizations, or (iii) other supporting organizations that also support or benefit one or more of the filing organization's supported organizations? If "Yes," provide detail in Part VI .		
	6		
7	Did the organization provide a grant, loan, compensation, or other similar payment to a substantial contributor (defined in section 4958(c)(3)(C)), a family member of a substantial contributor, or a 35% controlled entity with regard to a substantial contributor? If "Yes," complete Part I of Schedule L (Form 990 or 990-EZ).		
	7		
8	Did the organization make a loan to a disqualified person (as defined in section 4958) not described in line 7? If "Yes," complete Part I of Schedule L (Form 990 or 990-EZ).		
	8		
9a	Was the organization controlled directly or indirectly at any time during the tax year by one or more disqualified persons as defined in section 4946 (other than foundation managers and organizations described in section 509(a)(1) or (2))? If "Yes," provide detail in Part VI .		
	9a		
b	Did one or more disqualified persons (as defined in line 9a) hold a controlling interest in any entity in which the supporting organization had an interest? If "Yes," provide detail in Part VI .		
	9b		
c	Did a disqualified person (as defined in line 9a) have an ownership interest in, or derive any personal benefit from, assets in which the supporting organization also had an interest? If "Yes," provide detail in Part VI .		
	9c		
10a	Was the organization subject to the excess business holdings rules of section 4943 because of section 4943(f) (regarding certain Type II supporting organizations, and all Type III non-functionally integrated supporting organizations)? If "Yes," answer line 10b below.		
	10a		
b	Did the organization have any excess business holdings in the tax year? (Use Schedule C, Form 4720, to determine whether the organization had excess business holdings.)		
	10b		

Part IV Supporting Organizations (continued)

		Yes	No
11	Has the organization accepted a gift or contribution from any of the following persons?		
a	A person who directly or indirectly controls, either alone or together with persons described in (b) and (c) below, the governing body of a supported organization?		
b	A family member of a person described in (a) above?		
c	A 35% controlled entity of a person described in (a) or (b) above? <i>If "Yes" to a, b, or c, provide detail in Part VI</i>		

Section B. Type I Supporting Organizations

		Yes	No
1	Did the directors, trustees, or membership of one or more supported organizations have the power to regularly appoint or elect at least a majority of the organization's directors or trustees at all times during the tax year? <i>If "No," describe in Part VI how the supported organization(s) effectively operated, supervised, or controlled the organization's activities. If the organization had more than one supported organization, describe how the powers to appoint and/or remove directors or trustees were allocated among the supported organizations and what conditions or restrictions, if any, applied to such powers during the tax year.</i>		
2	Did the organization operate for the benefit of any supported organization other than the supported organization(s) that operated, supervised, or controlled the supporting organization? <i>If "Yes," explain in Part VI how providing such benefit carried out the purposes of the supported organization(s) that operated, supervised or controlled the supporting organization.</i>		

Section C. Type II Supporting Organizations

		Yes	No
1	Were a majority of the organization's directors or trustees during the tax year also a majority of the directors or trustees of each of the organization's supported organization(s)? <i>If "No," describe in Part VI how control or management of the supporting organization was vested in the same persons that controlled or managed the supported organization(s).</i>		

Section D. All Type III Supporting Organizations

		Yes	No
1	Did the organization provide to each of its supported organizations, by the last day of the fifth month of the organization's tax year, (i) a written notice describing the type and amount of support provided during the prior tax year, (ii) a copy of the Form 990 that was most recently filed as of the date of notification, and (iii) copies of the organization's governing documents in effect on the date of notification, to the extent not previously provided?		
2	Were any of the organization's officers, directors, or trustees either (i) appointed or elected by the supported organization (s) or (ii) serving on the governing body of a supported organization? <i>If "No," explain in Part VI how the organization maintained a close and continuous working relationship with the supported organization(s).</i>		
3	By reason of the relationship described in (2), did the organization's supported organizations have a significant voice in the organization's investment policies and in directing the use of the organization's income or assets at all times during the tax year? <i>If "Yes," describe in Part VI the role the organization's supported organizations played in this regard.</i>		

Section E. Type III Functionally-Integrated Supporting Organizations

1	Check the box next to the method that the organization used to satisfy the Integral Part Test during the year (see instructions)		
a	<input type="checkbox"/> The organization satisfied the Activities Test. Complete line 2 below.		
b	<input type="checkbox"/> The organization is the parent of each of its supported organizations. Complete line 3 below.		
c	<input type="checkbox"/> The organization supported a governmental entity. Describe in Part VI how you supported a government entity (see instructions).		
2	Activities Test Answer (a) and (b) below.		
a	Did substantially all of the organization's activities during the tax year directly further the exempt purposes of the supported organization(s) to which the organization was responsive? <i>If "Yes," then in Part VI identify those supported organizations and explain how these activities directly furthered their exempt purposes, how the organization was responsive to those supported organizations, and how the organization determined that these activities constituted substantially all of its activities.</i>		
b	Did the activities described in (a) constitute activities that, but for the organization's involvement, one or more of the organization's supported organization(s) would have been engaged in? <i>If "Yes," explain in Part VI the reasons for the organization's position that its supported organization(s) would have engaged in these activities but for the organization's involvement.</i>		
3	Parent of Supported Organizations Answer (a) and (b) below.		
a	Did the organization have the power to regularly appoint or elect a majority of the officers, directors, or trustees of each of the supported organizations? <i>Provide details in Part VI.</i>		
b	Did the organization exercise a substantial degree of direction over the policies, programs and activities of each of its supported organizations? <i>If "Yes," describe in Part VI the role played by the organization in this regard.</i>		

Part V Type III Non-Functionally Integrated 509(a)(3) Supporting Organizations

- Check here if the organization satisfied the Integral Part Test as a qualifying trust on Nov. 20, 1970. **See instructions.** All other Type III non-functionally integrated supporting organizations must complete Sections A through E.

Section A - Adjusted Net Income

	(A) Prior Year	(B) Current Year (optional)
1 Net short-term capital gain	1	
2 Recoveries of prior-year distributions	2	
3 Other gross income (see instructions)	3	
4 Add lines 1 through 3	4	
5 Depreciation and depletion	5	
6 Portion of operating expenses paid or incurred for production or collection of gross income or for management, conservation, or maintenance of property held for production of income (see instructions)	6	
7 Other expenses (see instructions)	7	
8 Adjusted Net Income (subtract lines 5, 6 and 7 from line 4)	8	

Section B - Minimum Asset Amount

	(A) Prior Year	(B) Current Year (optional)
1 Aggregate fair market value of all non-exempt-use assets (see instructions for short tax year or assets held for part of year)	1	
a Average monthly value of securities	1a	
b Average monthly cash balances	1b	
c Fair market value of other non-exempt-use assets	1c	
d Total (add lines 1a, 1b, and 1c)	1d	
e Discount claimed for blockage or other factors (explain in detail in Part VI)		
2 Acquisition indebtedness applicable to non-exempt use assets	2	
3 Subtract line 2 from line 1d	3	
4 Cash deemed held for exempt use. Enter 1-1/2% of line 3 (for greater amount, see instructions)	4	
5 Net value of non-exempt-use assets (subtract line 4 from line 3)	5	
6 Multiply line 5 by .035	6	
7 Recoveries of prior-year distributions	7	
8 Minimum Asset Amount (add line 7 to line 6)	8	

Section C - Distributable Amount

		Current Year
1 Adjusted net income for prior year (from Section A, line 8, Column A)	1	
2 Enter 85% of line 1	2	
3 Minimum asset amount for prior year (from Section B, line 8, Column A)	3	
4 Enter greater of line 2 or line 3	4	
5 Income tax imposed in prior year	5	
6 Distributable Amount. Subtract line 5 from line 4, unless subject to emergency temporary reduction (see instructions)	6	
<input type="checkbox"/> Check here if the current year is the organization's first as a non-functionally-integrated Type III supporting organization (see instructions)		

Part V Type III Non-Functionally Integrated 509(a)(3) Supporting Organizations (continued)

Section D - Distributions	Current Year
1 Amounts paid to supported organizations to accomplish exempt purposes	
2 Amounts paid to perform activity that directly furthers exempt purposes of supported organizations, in excess of income from activity	
3 Administrative expenses paid to accomplish exempt purposes of supported organizations	
4 Amounts paid to acquire exempt-use assets	
5 Qualified set-aside amounts (prior IRS approval required)	
6 Other distributions (describe in Part VI) See instructions	
7 Total annual distributions. Add lines 1 through 6	
8 Distributions to attentive supported organizations to which the organization is responsive (provide details in Part VI) See instructions	
9 Distributable amount for 2016 from Section C, line 6	
10 Line 8 amount divided by Line 9 amount	

Section E - Distribution Allocations (see instructions)	(i) Excess Distributions	(ii) Underdistributions Pre-2016	(iii) Distributable Amount for 2016
1 Distributable amount for 2016 from Section C, line 6			
2 Underdistributions, if any, for years prior to 2016 (reasonable cause required--see instructions)			
3 Excess distributions carryover, if any, to 2016			
a			
b			
c From 2013.			
d From 2014.			
e From 2015.			
f Total of lines 3a through e			
g Applied to underdistributions of prior years			
h Applied to 2016 distributable amount			
i Carryover from 2011 not applied (see instructions)			
j Remainder Subtract lines 3g, 3h, and 3i from 3f			
4 Distributions for 2016 from Section D, line 7			
a Applied to underdistributions of prior years			
b Applied to 2016 distributable amount			
c Remainder Subtract lines 4a and 4b from 4			
5 Remaining underdistributions for years prior to 2016, if any Subtract lines 3g and 4a from line 2 (if amount greater than zero, see instructions)			
6 Remaining underdistributions for 2016 Subtract lines 3h and 4b from line 1 (if amount greater than zero, see instructions)			
7 Excess distributions carryover to 2017. Add lines 3j and 4c			
8 Breakdown of line 7			
a			
b Excess from 2013.			
c Excess from 2014.			
d Excess from 2015.			
e Excess from 2016.			

Part VI Supplemental Information.

Provide the explanations required by Part II, line 10; Part II, line 17a or 17b; Part III, line 12; Part IV, Section A, lines 1, 2, 3b, 3c, 4b, 4c, 5a, 6, 9a, 9b, 9c, 11a, 11b, and 11c; Part IV, Section B, lines 1 and 2; Part IV, Section C, line 1; Part IV, Section D, lines 2 and 3; Part IV, Section E, lines 1c, 2a, 2b, 3a and 3b; Part V, line 1; Part V, Section B, line 1e; Part V Section D, lines 5, 6, and 8; and Part V, Section E, lines 2, 5, and 6. Also complete this part for any additional information. (See instructions).

Facts And Circumstances Test

SCHEDULE D (Form 990)

Supplemental Financial Statements

OMB No 1545-0047

2016

Open to Public Inspection

Complete if the organization answered "Yes," on Form 990, Part IV, line 6, 7, 8, 9, 10, 11a, 11b, 11c, 11d, 11e, 11f, 12a, or 12b. Attach to Form 990.

Information about Schedule D (Form 990) and its instructions is at www.irs.gov/form990.

Department of the Treasury Internal Revenue Service

Name of the organization ALLIANCE CREDIT COUNSELING INC

Employer identification number 56-2196261

Part I Organizations Maintaining Donor Advised Funds or Other Similar Funds or Accounts. Complete if the organization answered "Yes" on Form 990, Part IV, line 6.

Table with 2 columns: (a) Donor advised funds, (b) Funds and other accounts. Rows include: 1 Total number at end of year, 2 Aggregate value of contributions to (during year), 3 Aggregate value of grants from (during year), 4 Aggregate value at end of year, 5 Did the organization inform all donors and donor advisors in writing that the assets held in donor advised funds are the organization's property, subject to the organization's exclusive legal control?, 6 Did the organization inform all grantees, donors, and donor advisors in writing that grant funds can be used only for charitable purposes and not for the benefit of the donor or donor advisor, or for any other purpose conferring impermissible private benefit?

Part II Conservation Easements. Complete if the organization answered "Yes" on Form 990, Part IV, line 7.

Table with 2 columns: Description, Held at the End of the Year. Rows include: 1 Purpose(s) of conservation easements held by the organization (check all that apply), 2 Complete lines 2a through 2d if the organization held a qualified conservation contribution in the form of a conservation easement on the last day of the tax year, 3 Number of conservation easements modified, transferred, released, extinguished, or terminated by the organization during the tax year, 4 Number of states where property subject to conservation easement is located, 5 Does the organization have a written policy regarding the periodic monitoring, inspection, handling of violations, and enforcement of the conservation easements it holds?, 6 Staff and volunteer hours devoted to monitoring, inspecting, handling of violations, and enforcing conservation easements during the year, 7 Amount of expenses incurred in monitoring, inspecting, handling of violations, and enforcing conservation easements during the year, 8 Does each conservation easement reported on line 2(d) above satisfy the requirements of section 170(h)(4)(B)(i) and section 170(h)(4)(B)(ii)?, 9 In Part XIII, describe how the organization reports conservation easements in its revenue and expense statement, and balance sheet, and include, if applicable, the text of the footnote to the organization's financial statements that describes the organization's accounting for conservation easements.

Part III Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets. Complete if the organization answered "Yes" on Form 990, Part IV, line 8.

Table with 2 columns: Description, Amount. Rows include: 1a If the organization elected, as permitted under SFAS 116 (ASC 958), not to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide, in Part XIII, the text of the footnote to its financial statements that describes these items, 1b If the organization elected, as permitted under SFAS 116 (ASC 958), to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide the following amounts relating to these items, 2 If the organization received or held works of art, historical treasures, or other similar assets for financial gain, provide the following amounts required to be reported under SFAS 116 (ASC 958) relating to these items.

Part III Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets *(continued)*

- 3** Using the organization's acquisition, accession, and other records, check any of the following that are a significant use of its collection items (check all that apply)
- a** Public exhibition
 - b** Scholarly research
 - c** Preservation for future generations
 - d** Loan or exchange programs
 - e** Other
- 4** Provide a description of the organization's collections and explain how they further the organization's exempt purpose in Part XIII
- 5** During the year, did the organization solicit or receive donations of art, historical treasures or other similar assets to be sold to raise funds rather than to be maintained as part of the organization's collection? Yes No

Part IV Escrow and Custodial Arrangements.

Complete if the organization answered "Yes" on Form 990, Part IV, line 9, or reported an amount on Form 990, Part X, line 21.

- 1a** Is the organization an agent, trustee, custodian or other intermediary for contributions or other assets not included on Form 990, Part X? Yes No
- b** If "Yes," explain the arrangement in Part XIII and complete the following table
- | | Amount |
|--|--------|
| c Beginning balance | |
| d Additions during the year | |
| e Distributions during the year | |
| f Ending balance | |
- 2a** Did the organization include an amount on Form 990, Part X, line 21, for escrow or custodial account liability? Yes No
- b** If "Yes," explain the arrangement in Part XIII Check here if the explanation has been provided in Part XIII

Part V Endowment Funds. Complete if the organization answered "Yes" on Form 990, Part IV, line 10.

	(a)Current year	(b)Prior year	(c)Two years back	(d)Three years back	(e)Four years back
1a Beginning of year balance					
b Contributions					
c Net investment earnings, gains, and losses					
d Grants or scholarships					
e Other expenditures for facilities and programs					
f Administrative expenses					
g End of year balance					

- 2** Provide the estimated percentage of the current year end balance (line 1g, column (a)) held as
- a** Board designated or quasi-endowment ▶
 - b** Permanent endowment ▶
 - c** Temporarily restricted endowment ▶
- The percentages on lines 2a, 2b, and 2c should equal 100%
- 3a** Are there endowment funds not in the possession of the organization that are held and administered for the organization by
- | | | |
|--|------------|-----------|
| (i) unrelated organizations | Yes | No |
| 3a(i) | | |
| (ii) related organizations | | |
| 3a(ii) | | |
| b If "Yes" on 3a(ii), are the related organizations listed as required on Schedule R? | | |
| 3b | | |
- 4** Describe in Part XIII the intended uses of the organization's endowment funds

Part VI Land, Buildings, and Equipment.

Complete if the organization answered 'Yes' on Form 990, Part IV, line 11a. See Form 990, Part X, line 10.

Description of property	(a) Cost or other basis (investment)	(b) Cost or other basis (other)	(c) Accumulated depreciation	(d) Book value
1a Land				
b Buildings				
c Leasehold improvements				
d Equipment		415,039	393,808	21,231
e Other		2,325,402	1,832,832	492,570
Total. Add lines 1a through 1e (Column (d) must equal Form 990, Part X, column (B), line 10(c)) . . . ▶				513,801

Part VII Investments—Other Securities. Complete if the organization answered 'Yes' on Form 990, Part IV, line 11b. See Form 990, Part X, line 12.

(a) Description of security or category (including name of security)	(b) Book value	(c) Method of valuation Cost or end-of-year market value
(1) Financial derivatives		
(2) Closely-held equity interests		
(3) Other _____		
(A)		
(B)		
(C)		
(D)		
(E)		
(F)		
(G)		
(H)		
Total. (Column (b) must equal Form 990, Part X, col (B) line 12)		

Part VIII Investments—Program Related. Complete if the organization answered 'Yes' on Form 990, Part IV, line 11c. See Form 990, Part X, line 13.

(a) Description of investment	(b) Book value	(c) Method of valuation Cost or end-of-year market value
(1)		
(2)		
(3)		
(4)		
(5)		
(6)		
(7)		
(8)		
(9)		
Total. (Column (b) must equal Form 990, Part X, col (B) line 13)		

Part IX Other Assets. Complete if the organization answered 'Yes' on Form 990, Part IV, line 11d See Form 990, Part X, line 15

(a) Description	(b) Book value
(1) RESTRICTED CASH - HELD IN ESCROW FOR CLIENTS	55,621
(2) DEPOSITS	4,500
(2)	
(3)	
(4)	
(5)	
(6)	
(7)	
(8)	
(9)	
Total. (Column (b) must equal Form 990, Part X, col (B) line 15)	60,121

Part X Other Liabilities. Complete if the organization answered 'Yes' on Form 990, Part IV, line 11e or 11f. See Form 990, Part X, line 25.

(a) Description of liability	(b) Book value
(1) Federal income taxes	
(2)	
(3)	
(4)	
(5)	
(6)	
(7)	
(8)	
(9)	
Total. (Column (b) must equal Form 990, Part X, col (B) line 25)	

2. Liability for uncertain tax positions In Part XIII, provide the text of the footnote to the organization's financial statements that reports the organization's liability for uncertain tax positions under FIN 48 (ASC 740) Check here if the text of the footnote has been provided in Part XIII

Part XI Reconciliation of Revenue per Audited Financial Statements With Revenue per Return

Complete if the organization answered 'Yes' on Form 990, Part IV, line 12a.

1	Total revenue, gains, and other support per audited financial statements		1	1,038,208
2	Amounts included on line 1 but not on Form 990, Part VIII, line 12			
a	Net unrealized gains (losses) on investments	2a		
b	Donated services and use of facilities	2b		
c	Recoveries of prior year grants	2c		
d	Other (Describe in Part XIII)	2d		
e	Add lines 2a through 2d		2e	0
3	Subtract line 2e from line 1		3	1,038,208
4	Amounts included on Form 990, Part VIII, line 12, but not on line 1			
a	Investment expenses not included on Form 990, Part VIII, line 7b	4a		
b	Other (Describe in Part XIII)	4b		
c	Add lines 4a and 4b		4c	0
5	Total revenue Add lines 3 and 4c . (This must equal Form 990, Part I, line 12)		5	1,038,208

Part XII Reconciliation of Expenses per Audited Financial Statements With Expenses per Return.

Complete if the organization answered 'Yes' on Form 990, Part IV, line 12a.

1	Total expenses and losses per audited financial statements		1	1,018,233
2	Amounts included on line 1 but not on Form 990, Part IX, line 25			
a	Donated services and use of facilities	2a		
b	Prior year adjustments	2b		
c	Other losses	2c		
d	Other (Describe in Part XIII)	2d		
e	Add lines 2a through 2d		2e	0
3	Subtract line 2e from line 1		3	1,018,233
4	Amounts included on Form 990, Part IX, line 25, but not on line 1 :			
a	Investment expenses not included on Form 990, Part VIII, line 7b	4a		
b	Other (Describe in Part XIII)	4b		
c	Add lines 4a and 4b		4c	0
5	Total expenses Add lines 3 and 4c . (This must equal Form 990, Part I, line 18)		5	1,018,233

Part XIII Supplemental Information

Provide the descriptions required for Part II, lines 3, 5, and 9, Part III, lines 1a and 4, Part IV, lines 1b and 2b, Part V, line 4, Part X, line 2, Part XI, lines 2d and 4b, and Part XII, lines 2d and 4b. Also complete this part to provide any additional information.

Return Reference	Explanation
See Additional Data Table	

Part XIII Supplemental Information *(continued)*

Return Reference	Explanation

Additional Data

Software ID:

Software Version:

EIN: 56-2196261

Name: ALLIANCE CREDIT COUNSELING INC

Supplemental Information

Return Reference	Explanation
PART IV, LINE 2B	CLIENT DEPOSIT LIABILITIES

Supplemental Information

Return Reference	Explanation
PART X, LINE 2	THE ORGANIZATION IS A NORTH CAROLINA NOT-FOR-PROFIT CORPORATION AND IS EXEMPT FROM INCOME TAXES UNDER SECTION 501(C)(3) OF THE INTERNAL REVENUE CODE THE ORGANIZATION IS NOT AWARE OF ANY ACTIVITIES THAT WOULD JEOPARDIZE ITS TAX-EXEMPT STATUS OR ANY ACTIVITIES THAT ARE SUBJECT TO TAX ON UNRELATED BUSINESS INCOME OR EXCISE OR OTHER TAXES THE ORGANIZATION FOLLOWS THE INCOME TAX STANDARD FOR UNCERTAIN TAX PROVISIONS AS A RESULT, THE ORGANIZATION HAS EVALUATED ITS TAX POSITION AND MANAGEMENT BELIEVES IT HAS NO UNCERTAIN TAX POSITIONS AS OF JUNE 30, 2017

Schedule L (Form 990 or 990-EZ)

Transactions with Interested Persons

OMB No 1545-0047

Complete if the organization answered "Yes" on Form 990, Part IV, lines 25a, 25b, 26, 27, 28a, 28b, or 28c, or Form 990-EZ, Part V, line 38a or 40b.

2016

Department of the Treasury Internal Revenue Service

Information about Schedule L (Form 990 or 990-EZ) and its instructions is at www.irs.gov/form990.

Open to Public Inspection

Name of the organization ALLIANCE CREDIT COUNSELING INC

Employer identification number 56-2196261

Part I Excess Benefit Transactions (section 501(c)(3), section 501(c)(4), and 501(c)(29) organizations only) Complete if the organization answered "Yes" on Form 990, Part IV, line 25a or 25b, or Form 990-EZ, Part V, line 40b

Table with 4 main columns: (a) Name of disqualified person, (b) Relationship between disqualified person and organization, (c) Description of transaction, (d) Corrected? (Yes/No)

2 Enter the amount of tax incurred by organization managers or disqualified persons during the year under section 4958
3 Enter the amount of tax, if any, on line 2, above, reimbursed by the organization

Part II Loans to and/or From Interested Persons. Complete if the organization answered "Yes" on Form 990-EZ, Part V, line 38a, or Form 990, Part IV, line 26, or if the organization reported an amount on Form 990, Part X, line 5, 6, or 22

Table with 9 main columns: (a) Name of interested person, (b) Relationship with organization, (c) Purpose of loan, (d) Loan to or from the organization (To/From), (e) Original principal amount, (f) Balance due, (g) In default? (Yes/No), (h) Approved by board or committee? (Yes/No), (i) Written agreement? (Yes/No)

Part III Grants or Assistance Benefiting Interested Persons. Complete if the organization answered "Yes" on Form 990, Part IV, line 27.

Table with 5 main columns: (a) Name of interested person, (b) Relationship between interested person and the organization, (c) Amount of assistance, (d) Type of assistance, (e) Purpose of assistance

Part IV Business Transactions Involving Interested Persons.

Complete if the organization answered "Yes" on Form 990, Part IV, line 28a, 28b, or 28c.

(a) Name of interested person	(b) Relationship between interested person and the organization	(c) Amount of transaction	(d) Description of transaction	(e) Sharing of organization's revenues?	
				Yes	No

Part V Supplemental Information

Provide additional information for responses to questions on Schedule L (see instructions)

Return Reference	Explanation
SCHEDULE L, PART II	MACNIFISENSE ENTERED INTO THE LOAN AGREEMENT REFERENCED ABOVE WITH ALLIANCE CREDIT COUNSELING ON SEPTEMBER 1, 2005 THE LOAN HAS BEEN REPORTED, AS REQUIRED UNDER INTERNAL REVENUE SERVICE REGULATIONS, ON ALLIANCE CREDIT COUNSELING'S FORM 990 IN EACH YEAR THAT SUCH REPORTING HAS BEEN REQUIRED

SCHEDULE O
(Form 990 or 990-EZ)

Supplemental Information to Form 990 or 990-EZ

Complete to provide information for responses to specific questions on Form 990 or 990-EZ or to provide any additional information.

▶ Attach to Form 990 or 990-EZ.

▶ Information about Schedule O (Form 990 or 990-EZ) and its instructions is at www.irs.gov/form990.

2016

Open to Public Inspection

Department of the Treasury
Internal Revenue Service

Name of the organization
ALLIANCE CREDIT COUNSELING INC

Employer identification number

56-2196261

990 Schedule O, Organizational Information

Return Reference	Explanation
FORM 990, PART III, LINE 4A	<p>ALLIANCE HAS FOUR COORDINATED CHARITABLE AND EDUCATIONAL PROGRAMS, AND A COMPLEMENTARY WEB RESOURCE SITE FIRST, AND HISTORICALLY THE LARGEST, OF OUR PROGRAMS IS BUDGET, CREDIT, AND DEBT COUNSELING, PROVIDING INFORMATION, ASSISTANCE, REFERRALS, AND FINANCIAL MANAGEMENT PROGRAMS FOR THOSE IN FINANCIAL DISTRESS THE SECOND IS SPECIFIC FINANCIAL COUNSELING ON BANKRUPTCY AND ALTERNATIVES, PROVIDING INFORMATION AND EDUCATION ON FINANCIAL TOPICS, INCLUDING BOTH AVOIDING AND SURVIVING BANKRUPTCY THIRD IS HOUSING COUNSELING, WHICH IS SEPARATE FROM THE FINANCIAL COUNSELING PROGRAMS IN MANY CASES, WORKING WITH FEDERAL AND STATE AGENCIES TO HELP THOSE IN HOUSING CRISES SAVE THEIR HOMES FOURTH IS A COMPREHENSIVE COMMUNITY FINANCIAL LITERACY PROGRAM, PROVIDING HUNDREDS OF SEMINARS FOR THOUSANDS OF AREA RESIDENTS ON TOPICS SUCH AS USING CREDIT WISELY, COPING WITH CHANGES IN INCOME, AND UNDERSTANDING BANKING AND FINANCIAL PRODUCTS OVERALL, OUR MAJOR AND VARIOUS SMALLER PROGRAMS HAVE ASSISTED 18,351 PERSONS IN THE PAST FISCAL YEAR, AND DISTRIBUTED 13,260 UNITS OF EDUCATIONAL MATERIALS TO CONSUMERS CREDIT COUNSELING ALLIANCE'S BUDGET, CREDIT AND FINANCIAL COUNSELING PROGRAMS ASSISTED CONSUMERS WITH CONCERNS REGARDING DEVELOPING AND MAINTAINING BUDGETS, OBTAINING AND UNDERSTANDING CREDIT REPORTS, ESTABLISHING A CREDIT FILE, OBTAINING NEW CREDIT, BASIC FINANCIAL PLANNING, SAVINGS PROGRAMS FOR EMERGENCIES AND OPPORTUNITIES, RETIREMENT PROGRAMS, DEBT HANDLING STRATEGIES, HANDLING TEMPORARY OR SHORT TERM FINANCIAL CRISIS, DEALING WITH JUDGMENTS AND GARNISHMENTS, OBTAINING MORTGAGES OR DETERMINING REFINANCE OPTIONS, DEALING WITH DELINQUENT MORTGAGES AND WORK OUT PROGRAMS, OBTAINING, REFINANCING, AND REPAYING STUDENT LOANS, DEALING WITH DELINQUENT SECURED DEBT SUCH AS VEHICLES, DEALING WITH INCOME REDUCTION, DEBT NEGOTIATION AND SETTLEMENT ISSUES AND CONSEQUENCES, AND BANKRUPTCY ALLIANCE'S FOCUS SINCE INCEPTION HAS BEEN THE LOCAL COMMUNITY AND UNDERSERVED RURAL COMMUNITIES AND SMALLER CITIES NATIONWIDE, MARKETS TYPICALLY SERVED BY SMALL LOCAL CREDIT COUNSELING AGENCIES WITH WEEKS OR MONTHS OF LEAD TIME FOR APPOINTMENTS, AND NOT USUALLY SERVED BY OTHER CREDIT COUNSELING PROGRAMS WITH EXTENDED HOURS OF OPERATION, IMMEDIATE ACCESS TO COUNSELORS, INTERNET AND WEB TECHNOLOGIES SUPPORT, AND TEAMS OF SUPPORT PERSONNEL FOR QUICK ACCESS IN THE PAST FISCAL YEAR, WE PROVIDED FREE AND INDIVIDUALLY TAILORED ASSISTANCE, EDUCATION AND COUNSELING TO MORE THAN 4,000 FAMILIES AND INDIVIDUALS OUR INITIAL CONSUMER INTERVIEW PROCESS INVOLVED DETAILED ANALYSIS OF EACH PERSON'S SITUATION, GOALS, BUDGET, AND OPTIONS COUNSELORS PROVIDED VERBAL COUNSELING AND EDUCATION TAILORED TO THE INDIVIDUALS' SITUATIONS AND GOALS, AND MADE EACH PERSON AWARE OF THE VARIOUS OPTIONS TO ACHIEVE THOSE GOALS WE WORKED WITH CONSUMERS TO ESTABLISH A WORKABLE FINANCIAL PLAN AND ENCOURAGED THEM WITH ON-GOING SUPPORT COMMITMENTS, PERTINENT FINANCIAL EDUCATIONAL MATERIALS BY MAIL OR EMAIL, AND APPROPRIATE REF</p>

990 Schedule O, Supplemental Information

Return Reference	Explanation
<p>FORM 990, PART III, LINE 4A</p>	<p>ERRALS TO OTHER NEEDED SERVICES ONE OF ALLIANCE'S ADVANTAGES OVER OTHER COUNSELING PROGRAMS IS ITS HIGHLY SOPHISTICATED COMPUTERIZED PROGRAMS AND SERVICES OUR UNIQUE SOFTWARE SYSTEMS, DEVELOPED AND REFINED IN-HOUSE, ARE DESIGNED TO GUIDE THE COUNSELORS' DISCUSSIONS, AND AUTOMATICALLY PROVIDE PUBLICATIONS AND REFERRAL ASSISTANCE TAILORED TO THE INDIVIDUAL CONSUMER'S SITUATION, AS DEVELOPED DURING THE INTERVIEW AND COUNSELING SESSIONS TO ASSURE QUALITY COUNSELING, OUR COUNSELORS ARE CERTIFIED BY A NATIONALLY-RECOGNIZED FINANCIAL COUNSELOR PROGRAM THAT INCLUDES TRAINING TO DEAL WITH THE PSYCHOLOGICAL PROBLEMS ASSOCIATED WITH PERSONS UNABLE TO CONTROL THEIR DEBT SITUATIONS THE COUNSELORS ARE ALSO TRAINED TO REFER CONSUMERS TO OTHER SOCIAL SERVICE AGENCIES AND ORGANIZATIONS THAT OFFER SPECIFIC ASSISTANCE, SUCH AS VARIOUS COMMUNITY SERVICE ORGANIZATIONS, COUNSELORS IN AREAS SUCH AS PERSONAL EDUCATION AND TRAINING, SUBSTANCE ABUSE, EMPLOYMENT & CAREER, AND TO HEALTH AND WELFARE ORGANIZATIONS ONGOING GROUP TRAINING SESSIONS ARE HELD WEEKLY, AND MANAGERS AND TRAINERS AUDIT INDIVIDUAL COUNSELING SESSIONS FOR QUALITY WE PROVIDE COMPREHENSIVE PROGRAMS THAT WORK WITH SOME DISTRESSED CONSUMERS AND THEIR CREDITORS TO REDUCE INTEREST RATES, PENALTIES AND FEES, AND WORK OUT AFFORDABLE PLANS TO REDUCE DEBTS THESE "DEBT MANAGEMENT PROGRAMS" (DMP) ARE INDIVIDUALIZED TO EACH CONSUMER AFTER A COUNSELOR WORKS WITH THE CONSUMER ON BUDGET ANALYSIS AND COUNSELING THESE PROGRAMS ARE NOT FOR EVERY CONSUMER WHO RECEIVES COUNSELING, LESS THAN TWENTY PERCENT OF ALL PERSONS WHO RECEIVED CREDIT COUNSELING IN THE PAST FISCAL YEAR WERE OFFERED ONE OF THESE PROGRAMS AFTER THE INITIAL CONSULTATIONS, ENROLLMENT AND SETUP ON THE PROGRAM, WE PROVIDE EACH CONSUMER WITH MONTHLY EDUCATIONAL MATERIALS, ONLINE MATERIALS, AND BEHAVIOR MODIFICATION TO INSTILL CONSISTENT, LONG-TERM AND FINANCIALLY-SOUND MONEY MANAGEMENT HABITS, AS WELL AS A TEAM OF DEDICATED "PROGRAM COUNSELORS" WHO FOCUS EXCLUSIVELY ON DMP CLIENTS' ONGOING COUNSELING NEEDS OUR CLIENT FINANCIAL LITERACY PROGRAM IS DEVELOPED AND MAINTAINED BY DEDICATED STAFF WITH GRADUATE LEVEL EDUCATION, AND OTHERS WITH EXPERTISE IN FINANCIAL COUNSELING AND ASSISTANCE WE FREQUENTLY REVIEW AND UPDATE OUR MATERIALS THROUGHOUT THE LIFE OF THE PROGRAM, WE UTILIZE PRINCIPLES OF BEHAVIOR MODIFICATION, A KNOWN EDUCATIONAL METHOD, BECAUSE SUCH MODIFICATION IS NECESSARY TO ADDRESS THE UNDERLYING CAUSES OF FINANCIAL DISTRESS FOR OUR CLIENTS THE COMMUNITY BENEFITS FROM THESE PROGRAMS BECAUSE THEY PERMIT THE ORDERLY WORKING-OUT OF CONSUMER DEBT IN A MANNER THAT STRENGTHENS THE CONSUMER, THE FAMILY AND THE WORKPLACE ALLIANCE HAS BEEN ABLE TO REDUCE STRESS AND DEBT FOR THOUSANDS OF FAMILIES THIS LEADS TO BETTER PERSONAL AND FAMILY LIFE , AND REDUCES THE NEGATIVE EFFECTS OF TOO MUCH DEBT, SUCH AS DISTRESS, HEALTH PROBLEMS, DIVORCE, AND OTHER UNDESIRABLE CONSEQUENCES</p>

990 Schedule O, Supplemental Information

Return Reference	Explanation
<p>FORM 990, PART III, LINE 4A (CONT)</p>	<p>BANKRUPTCY COUNSELING FEDERAL LAW REQUIRES BANKRUPTCY COUNSELING FOR CERTAIN INDIVIDUALS SEEKING RELIEF IN BANKRUPTCY CONGRESS CREATED THE BANKRUPTCY COUNSELING PROGRAM IN AN EFF ORT TO REDUCE THE NUMBER OF PERSONS WHO HAD TO DECLARE BANKRUPTCY BANKRUPTCY COUNSELING H ELPS CONSUMERS IN FINANCIAL DIFFICULTIES UNDERSTAND NOT ONLY THEIR PARTICULAR PROBLEMS, BU T ALSO THE UNDERLYING CAUSES OF THEIR PROBLEMS, ALTERNATIVES TO BANKRUPTCY, AND THE PROCES S AND AFTER-EFFECTS OF BANKRUPTCY ITSELF ONLY CERTAIN AGENCIES ARE APPROVED BY THE FEDERA L DEPARTMENT OF JUSTICE TO PROVIDE BANKRUPTCY COUNSELING UNDER THIS PROGRAM ALLIANCE IS O NE OF FEW AGENCIES TO BE APPROVED TO PROVIDE BANKRUPTCY COUNSELING IN ALL 50 STATES ALLIA NCE IS APPROVED TO PROVIDE BOTH COUNSELING BEFORE INDIVIDUALS FILE BANKRUPTCY ("PRE-PETITI ON") AND COUNSELING TO AVOID LATER PROBLEMS AFTER THE BANKRUPTCY PETITION IS APPROVED AND THE INDIVIDUAL IS GIVEN A "DISCHARGE" OF THEIR PRIOR OBLIGATIONS ("PRE-DISCHARGE") THIS Y EAR, WE HAVE ASSISTED 1,388 CONSUMERS WITH PRE-PETITION BANKRUPTCY COUNSELING, HELPING THE M UNDERSTAND THEIR SITUATION AND OPTIONS, REVIEWING THEIR BUDGET, AND PROVIDING ADVICE TO IMPROVE THEIR FINANCIAL POSITIONS ADDITIONALLY, MORE THAN 1,794 CONSUMERS ALSO BENEFITED FROM OUR PRE-DISCHARGE DEBTOR EDUCATION PROGRAM AND COUNSELING HOUSING COUNSELING ALLIAN CE'S HOUSING COUNSELING PROGRAMS HELPED A SIGNIFICANT NUMBER OF PERSONS AVOID FORECLOSURE AND ACHIEVE MORE STABLE HOUSING, OR FIND OTHER ALTERNATIVES TO FORECLOSURE THESE PROGRAMS ARE PROVIDED IN CONJUNCTION WITH FEDERAL AND STATE AGENCIES, AND OFTEN IN COORDINATION WI TH OTHER TYPES OF FINANCIAL EDUCATION PROGRAMS ALLIANCE COMPLETED 90 HOUSING WORKSHOPS WI TH 540 ATTENDEES WITH THE FOLLOWING RESULTS 441 RESOLUTION OR PREVENTION OF MORTGAGE DELI NQUENCIES ADDITIONALLY, ALLIANCE HELD 26 PRE-PURCHASE HOMEBUYER EDUCATION WORKSHOPS WITH 1,053 ATTENDEES A SIGNIFICANT PORTION OF THIS COUNSELING IS PROVIDED TO PERSONS WHO ARE F ACING FORECLOSURE, "UNDER-WATER" MORTGAGES (WHERE THE INDIVIDUAL OWES MORE THAN THE VALUE OF THE PROPERTY), AND OTHER FORMS OF HOUSING CRISIS WE ALSO PROVIDED PRE-PURCHASE COUNSEL ING TO ASSIST NEW HOMEBUYERS TO BE PREPARED FOR SUSTAINABLE HOME OWNERSHIP ADDITIONALLY, WE PROVIDED REVERSE MORTGAGE COUNSELING TO SENIORS IN SOME CASES, WE WERE ABLE TO PREVENT FORECLOSURE BY EDUCATING THEM ABOUT THE REVERSE MORTGAGE SOLUTION WITH THE RECENT TROUBL ES IN THE HOUSING MARKETS, WE SIGNIFICANTLY EXPANDED OUR EFFORTS, TO PROVIDE COUNSELING TO THOSE IN PRECARIOUS HOUSING SITUATIONS WE ASSISTED 1,972 INDIVIDUALS OR FAMILIES WHO WER E DELINQUENT OR FACED WITH IMPENDING DELINQUENCY ON THEIR MORTGAGES COMMUNITY FINANCIAL L ITERACY PROGRAMS ALLIANCE PROVIDES VERY EXTENSIVE FINANCIAL LITERACY PROGRAMS TO THE LOCA L COMMUNITY THE ACTIVITIES OF THIS PROGRAM ARE GROUPED INTO TWO AREAS, REFERRED TO AS THE FINANCIAL LITERACY OUTREACH PROGRAM AND CHARLOTTE SAVES BECAUSE OF OUR LONG-STANDING PROG RAMS AND RELATIONSHIPS WITH MA</p>

990 Schedule O, Supplemental Information

Return Reference	Explanation
FORM 990, PART III, LINE 4A (CONT)	<p>NY NON-PROFITS, OUR SEMINARS HAVE HIGH ATTENDANCE TOGETHER, THESE TWO PROGRAMS, COMBINED WITH OUR HOMEOWNERSHIP ACTIVITIES, PROVIDED 190 SEMINARS/WORKSHOPS, WITH 6,210 ATTENDEES THE FINANCIAL LITERACY OUTREACH PROGRAM IS A PRO-ACTIVE ATTEMPT TO HELP PEOPLE AVOID THE TYPES OF FINANCIAL DISTRESS WE SEE IN OUR OTHER COUNSELING PROGRAMS WE BELIEVE THAT MANY PEOPLE WHO MIGHT OTHERWISE HAVE FINANCIAL DIFFICULTIES CAN AVOID PROBLEMS IF THEY HAD MORE INFORMATION ALLIANCE PROVIDES SEMINARS AND PRESENTATIONS ON BUDGETING AND RESOURCES, PROPER USE OF CREDIT, INCOME REDUCTION BUDGETING AND SIMILAR TOPICS WE WORK REGULARLY WITH MORE THAN 30 LOCAL NONPROFIT ORGANIZATIONS, MOSTLY HUMAN SERVICE AGENCIES, SUCH AS THE WOMEN'S SHELTER AND THE COUNTY CRISIS ASSISTANCE AGENCY, AND EDUCATIONAL ORGANIZATIONS, SUCH AS COLLEGES AND UNIVERSITIES MOST OF THESE ORGANIZATIONS HOST OUR SEMINARS ON A REGULAR BASIS ADDITIONALLY, WE HAVE MADE OUR RESOURCES AVAILABLE TO GOVERNMENT AGENCIES SUCH AS THE EMPLOYMENT SECURITY COMMISSION (THE UNEMPLOYED ASSISTANCE AGENCY) TO PROVIDE NEEDED FINANCIAL INFORMATION TO THE HIGH NUMBER OF UNEMPLOYED, WITH FREQUENT SEMINARS ON BUDGETING, DEALING WITH INCOME REDUCTION, AND WORKING WITH CREDITORS THE FINANCIAL LITERACY OUTREACH PROGRAM PROVIDED 190 FREE SEMINARS ON FINANCIAL EDUCATION TOPICS TO VARIOUS ORGANIZATIONS THIS YEAR WE HAD 6,210 ATTENDEES, AND DISTRIBUTED 13,260 UNITS OF FREE EDUCATIONAL MATERIALS TO ATTENDEES AND OTHER PARTIES OF THE ATTENDEES, 96% EVALUATED THE PRESENTATION AS SATISFACTORY OUR FULL-TIME EDUCATION DIRECTOR HAS DEVELOPED THE MAJORITY OF THE MATERIALS DISTRIBUTED IN-HOUSE OVER A PERIOD OF SEVERAL YEARS, REFLECTING OUR EXPERIENCE WITH ASSISTING MANY THOUSANDS OF DISTRESSED CONSUMERS WEBSITE ALLIANCE OPERATES WWW.KNOWDEBT.ORG THE WEBSITE IS INTENDED TO SUPPLEMENT THE INDIVIDUAL COUNSELING SESSIONS, AND PROVIDE A RESOURCE FOR THOSE IN OUR TARGET AREAS SEEKING FINANCIAL EDUCATION THE WEBSITE HAS A LEARNING SECTION THAT COVERS TOPICS SUCH AS MONEY RECOMMENDATIONS AND WAYS TO SAVE, CREDIT REPORTS, CONSUMER CREDIT RIGHTS, HOW TO DEAL WITH DEBT, LOANS AND BANKRUPTCY, ARTICLES ON HOME MORTGAGES, DANGER SIGNALS FOR CREDIT CARD ABUSE AND FINANCIAL PLANNING TO REACH WORTHY GOALS WE HAVE HAD VERY POSITIVE FEEDBACK FROM CONSUMERS ABOUT OUR WEBSITE, DUE TO THE EASE OF USE AND THE EXTENT OF MATERIALS AVAILABLE MOST OF OUR INFORMATION GUIDES AND OTHER EDUCATIONAL MATERIALS ARE AVAILABLE FOR FREE FROM AN EXTENSIVE LIBRARY OF PDF FILES ON OUR WEBSITE ADDITIONALLY, CONSUMERS AND THE GENERAL PUBLIC MAY REQUEST PRINTED COPIES AT NO CHARGE</p>

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Return Reference	Explanation
FORM 990, PART VI, SECTION A, LINE 2	KEVIN PORTER AND KERRY PORTER ARE BROTHERS

990 Schedule O, Supplemental Information

Return Reference	Explanation
FORM 990, PART VI, SECTION B, LINE 11B	AFTER PREPARATION BY THE ORGANIZATION'S INDEPENDENT CERTIFIED PUBLIC ACCOUNTING FIRM, THE DRAFT 990 IS REVIEWED BEFORE FILING BY THE ORGANIZATION'S PRESIDENT, TREASURER, INDEPENDENT BOARD MEMBERS AND OUTSIDE LEGAL COUNSEL

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Return Reference	Explanation
FORM 990, PART VI, SECTION B, LINE 12C	ALLIANCE REGULARLY AND CONSISTENTLY MONITORS ITS WRITTEN CONFLICT OF INTEREST POLICY ALL STAFF AND DIRECTORS ARE GIVEN A COPY OF THE POLICY WHICH IS EXPLAINED DURING TRAINING OR ORIENTATION ANY POTENTIAL TRANSACTION WHICH MIGHT REPRESENT A CONFLICT OF INTEREST OR AN EXCESS BENEFIT TRANSACTION MUST BE DISCLOSED UPON DISCLOSURE, AFTER RECUSAL BY THE INTERESTED PARTY, THE ISSUE IS REVIEWED BY A GROUP OF DISINTERESTED DIRECTORS IF NO DIRECTORS ARE DISINTERESTED, AN INDEPENDENT COMMITTEE IS APPOINTED THE GROUP OF DISINTERESTED DIRECTORS OF THE INDEPENDENT COMMITTEE, AS APPLICABLE, IS GRANTED FULL AUTHORITY TO REVIEW THE ISSUE AND TAKE ACTION NECESSARY TO COMPLY WITH THE SAFE HARBOR REQUIREMENTS OF IRS REGULATIONS

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Return Reference	Explanation
FORM 990, PART VI, SECTION B, LINE 15	SALARIES OF THE ORGANIZATION'S OFFICERS AND OTHER MANAGEMENT OFFICIALS ARE DETERMINED BY INDEPENDENT DIRECTORS BASED ON COMPARABILITY DATA, A REASONED OPINION OF OUTSIDE LEGAL COUNSEL AND CONTEMPORANEOUS SUBSTANTIATION OF DELIBERATION AND DECISION

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Return Reference	Explanation
FORM 990, PART VI, SECTION C, LINE 19	THE ORGANIZATION MAKES AVAILABLE ALL MATERIAL REQUIRED TO BE DISCLOSED UNDER IRS RULES

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Return Reference	Explanation
FORM 990, PART XII, LINE 2C	THE ORGANIZATION'S AUDIT COMMITTEE CONSISTS OF THE PRESIDENT, THE TREASURER AND THE OUTSIDE CPA BOARD MEMBER THESE INDIVIDUALS PLUS OUTSIDE LEGAL COUNSEL REVIEW THE AUDITED FINANCIAL STATEMENTS BEFORE THEY ARE ISSUED THESE PROCEDURES HAVE NOT CHANGED FROM THE PRIOR YEAR