

Form **990**
Department of the Treasury
Internal Revenue Service

Return of Organization Exempt From Income Tax

Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code (except private foundations)

Do not enter social security numbers on this form as it may be made public.

Go to www.irs.gov/Form990 for instructions and the latest information.

OMB No. 1545-0047
2019
Open to Public Inspection

A For the 2019 calendar year, or tax year beginning 07-01-2019, and ending 06-30-2020

B Check if applicable:
 Address change
 Name change
 Initial return
 Final return/terminated
 Amended return
 Application pending

C Name of organization
EAST TENNESSEE HUMAN RESOURCE AGENCY INC

Doing business as

Number and street (or P.O. box if mail is not delivered to street address) Room/suite
9111 CROSS PARK DRIVE SUITE D-100

City or town, state or province, country, and ZIP or foreign postal code
KNOXVILLE, TN 37923

D Employer identification number
62-1493851

E Telephone number
(865) 691-2551

F Name and address of principal officer:
GARY HOLIWAY
9111 CROSS PK DR
KNOXVILLE, TN 37923

G Gross receipts \$ 46,972,610

H(a) Is this a group return for subordinates? Yes No
H(b) Are all subordinates included? Yes No
 If "No," attach a list. (see instructions)
H(c) Group exemption number ▶

I Tax-exempt status: 501(c)(3) 501(c) () (insert no.) 4947(a)(1) or 527

J Website: ▶ WWW.ETHRA.ORG

K Form of organization: Corporation Trust Association Other ▶ HRA

L Year of formation: 1974 **M** State of legal domicile: TN

Part I Summary

1 Briefly describe the organization's mission or most significant activities:
ETHRA WAS ESTABLISHED IN 1974 IN ACCORDANCE WITH TITLE 13 CHAPTER 26, AS AMENDED, OF TENNESSEE CODE ANNOTATED. THIS LEGISLATION ESTABLISHES A NINE REGION STATEWIDE SYSTEM TO DELIVER HUMAN RESOURCE SERVICES AND PROGRAMS TO TENNESSEE CITIZENS FOR TENNESSEE'S LOCAL GOVERNMENTS.

2 Check this box if the organization discontinued its operations or disposed of more than 25% of its net assets.

3 Number of voting members of the governing body (Part VI, line 1a)	3	100
4 Number of independent voting members of the governing body (Part VI, line 1b)	4	100
5 Total number of individuals employed in calendar year 2019 (Part V, line 2a)	5	545
6 Total number of volunteers (estimate if necessary)	6	615
7a Total unrelated business revenue from Part VIII, column (C), line 12	7a	0
b Net unrelated business taxable income from Form 990-T, line 39	7b	

	Prior Year	Current Year
8 Contributions and grants (Part VIII, line 1h)	39,122,160	41,360,319
9 Program service revenue (Part VIII, line 2g)	5,726,025	5,594,666
10 Investment income (Part VIII, column (A), lines 3, 4, and 7d)	17,400	17,625
11 Other revenue (Part VIII, column (A), lines 5, 6d, 8c, 9c, 10c, and 11e)		0
12 Total revenue—add lines 8 through 11 (must equal Part VIII, column (A), line 12)	44,865,585	46,972,610
13 Grants and similar amounts paid (Part IX, column (A), lines 1–3)	20,346,697	21,342,121
14 Benefits paid to or for members (Part IX, column (A), line 4)		0
15 Salaries, other compensation, employee benefits (Part IX, column (A), lines 5–10)	14,787,895	14,414,532
16a Professional fundraising fees (Part IX, column (A), line 11e)		0
b Total fundraising expenses (Part IX, column (D), line 25) ▶ 0		
17 Other expenses (Part IX, column (A), lines 11a–11d, 11f–24e)	9,791,395	8,867,729
18 Total expenses. Add lines 13–17 (must equal Part IX, column (A), line 25)	44,925,987	44,624,382
19 Revenue less expenses. Subtract line 18 from line 12	-60,402	2,348,228

	Beginning of Current Year	End of Year
20 Total assets (Part X, line 16)	16,795,703	18,471,183
21 Total liabilities (Part X, line 26)	7,583,265	6,910,517
22 Net assets or fund balances. Subtract line 21 from line 20	9,212,438	11,560,666

Part II Signature Block

Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than officer) is based on all information of which preparer has any knowledge.

Sign Here

Signature of officer: *****
Date: 2021-02-05

GARY HOLIWAY EXECUTIVE DIRECTOR
Type or print name and title

Paid Preparer Use Only

Print/Type preparer's name	Preparer's signature	Date	Check <input type="checkbox"/> if self-employed	PTIN
Firm's name ▶ RODEFER MOSS & CO PLLC		2021-02-05		P01264441
Firm's address ▶ 608 MABRY HOOD RD STE 300 KNOXVILLE, TN 37932			Firm's EIN ▶ 62-1690032	Phone no. (865) 583-0091

Part III Statement of Program Service Accomplishments

Check if Schedule O contains a response or note to any line in this Part III

1 Briefly describe the organization's mission:

ETHRA WAS ESTABLISHED IN 1974 IN ACCORDANCE WITH TITLE 13 CHAPTER 26, AS AMENDED, OF TENNESSEE CODE ANNOTATED. THIS LEGISLATION ESTABLISHES A NINE REGION STATEWIDE SYSTEM TO DELIVER HUMAN RESOURCE SERVICES AND PROGRAMS TO TENNESSEE CITIZENS FOR TENNESSEE'S LOCAL GOVERNMENTS.

2 Did the organization undertake any significant program services during the year which were not listed on the prior Form 990 or 990-EZ? Yes No
If "Yes," describe these new services on Schedule O.

3 Did the organization cease conducting, or make significant changes in how it conducts, any program services? Yes No
If "Yes," describe these changes on Schedule O.

4 Describe the organization's program service accomplishments for each of its three largest program services, as measured by expenses. Section 501(c)(3) and 501(c)(4) organizations are required to report the amount of grants and allocations to others, the total expenses, and revenue, if any, for each program service reported.

4a (Code:) (Expenses \$ 10,288,929 including grants of \$) (Revenue \$ 1,321,819)
See Additional Data

4b (Code:) (Expenses \$ 9,427,536 including grants of \$) (Revenue \$ 1,211,156)
See Additional Data

4c (Code:) (Expenses \$ 8,560,174 including grants of \$) (Revenue \$ 1,099,726)
See Additional Data

(Code:) (Expenses \$ 15,271,785 including grants of \$) (Revenue \$ 1,961,966)
HOUSING AND RESTORATION - PROVIDES HEATING AND COOLING ASSISTANCE TO LOW-INCOME HOUSEHOLDS. REPAIR HOMES OF LOW-INCOME RESIDENTS. PROVIDE MATERIALS AND LABOR TO WEATHERIZE HOMES OF LOW-INCOME INDIVIDUALS. HUD SELF-SUFFICIENCY - PROVIDES RENTAL PLACEMENT IN PUBLIC HOUSING AND SUBSIDIZED RENT AND UTILITY PAYMENTS FOR LOW-INCOME HOUSEHOLDS. CORRECTIONS AND PROBATION-SUPERVISES COMPLIANCE WITH PROBATION ORDERS FOR INDIVIDUALS CONVICTED OF FELONIES. GROUP COUNSELING AND ANGER MANAGEMENT FOR COURT-REFERRED DOMESTIC VIOLENCE PERPETRATORS. PROVIDES SUPERVISION AND COUNSELING TO YOUTHFUL OFFENDERS TO PREVENT INCARCERATION. CONDUCTS SAFETY CLASSES FOR VIOLATORS OF STATE VEHICLE CHILD RESTRAINT LAWS. MISDEMEANOR - SUPERVISES COMPLIANCE WITH COURT ORDERED PROBATION TERMS FOR INDIVIDUALS CONVICTED OF A MISDEANOR. CHILD DEVELOPMENT - REIMBURSES FAMILY AND GROUP DAY CARE PROVIDERS FOR MEALS AND SNACKS SERVED TO PRESCHOOL AND SCHOOL AGE CHILDREN IN LICENSED FACILITIES. OFFERS A CONTINUATION OF THE SCHOOL LUNCH PROGRAM TO DISADVANTAGED YOUTH WHO PARTICIPATE IN SUMMER RECREATION PROGRAMS. PROVIDES HOUSEKEEPING SERVICES AND OTHER ASSISTANCE TO AT-RISK ADULTS. PROVIDES EMERGENCY FOOD, SHELTER, LODGING, AND OTHER ASSISTANCE, PROVIDES PARENTING SKILLS AND INHOME SERVICES TO AT-RISK FAMILIES. LOAN - REHABILITATE HOMES OF LOW-INCOME FAMILIES TO IMPROVE LIVING STANDARDS. MOUNTAIN VALLEY - PROVIDES IN-HOME CARE AND HOME-DELIVERED MEALS TO THE ELDERLY IN THE RURAL MOUNTAIN VALLEY REGION. PROVIDES EMERGENCY ASSISTANCE TO SINGLE MOTHERS IN UNION COUNTY .

4d Other program services (Describe in Schedule O.)
(Expenses \$ 15,271,785 including grants of \$) (Revenue \$ 1,961,966)

4e Total program service expenses ▶ 43,548,424

Part IV Checklist of Required Schedules

		Yes	No
1	Is the organization described in section 501(c)(3) or 4947(a)(1) (other than a private foundation)? <i>If "Yes," complete Schedule A</i>	Yes	
2	Is the organization required to complete <i>Schedule B, Schedule of Contributors</i> (see instructions)?		No
3	Did the organization engage in direct or indirect political campaign activities on behalf of or in opposition to candidates for public office? <i>If "Yes," complete Schedule C, Part I</i>		No
4	Section 501(c)(3) organizations. Did the organization engage in lobbying activities, or have a section 501(h) election in effect during the tax year? <i>If "Yes," complete Schedule C, Part II</i>		No
5	Is the organization a section 501(c)(4), 501(c)(5), or 501(c)(6) organization that receives membership dues, assessments, or similar amounts as defined in Revenue Procedure 98-19? <i>If "Yes," complete Schedule C, Part III</i>		No
6	Did the organization maintain any donor advised funds or any similar funds or accounts for which donors have the right to provide advice on the distribution or investment of amounts in such funds or accounts? <i>If "Yes," complete Schedule D, Part I</i>		No
7	Did the organization receive or hold a conservation easement, including easements to preserve open space, the environment, historic land areas, or historic structures? <i>If "Yes," complete Schedule D, Part II</i>		No
8	Did the organization maintain collections of works of art, historical treasures, or other similar assets? <i>If "Yes," complete Schedule D, Part III</i>		No
9	Did the organization report an amount in Part X, line 21 for escrow or custodial account liability; serve as a custodian for amounts not listed in Part X; or provide credit counseling, debt management, credit repair, or debt negotiation services? <i>If "Yes," complete Schedule D, Part IV</i>	Yes	
10	Did the organization, directly or through a related organization, hold assets in temporarily restricted endowments, permanent endowments, or quasi endowments? <i>If "Yes," complete Schedule D, Part V</i>		No
11	If the organization's answer to any of the following questions is "Yes," then complete Schedule D, Parts VI, VII, VIII, IX, or X as applicable.		
a	Did the organization report an amount for land, buildings, and equipment in Part X, line 10? <i>If "Yes," complete Schedule D, Part VI</i>	Yes	
b	Did the organization report an amount for investments—other securities—in Part X, line 12 that is 5% or more of its total assets reported in Part X, line 16? <i>If "Yes," complete Schedule D, Part VII</i>		No
c	Did the organization report an amount for investments—program related—in Part X, line 13 that is 5% or more of its total assets reported in Part X, line 16? <i>If "Yes," complete Schedule D, Part VIII</i>		No
d	Did the organization report an amount for other assets in Part X, line 15 that is 5% or more of its total assets reported in Part X, line 16? <i>If "Yes," complete Schedule D, Part IX</i>		No
e	Did the organization report an amount for other liabilities in Part X, line 25? <i>If "Yes," complete Schedule D, Part X</i>		No
f	Did the organization's separate or consolidated financial statements for the tax year include a footnote that addresses the organization's liability for uncertain tax positions under FIN 48 (ASC 740)? <i>If "Yes," complete Schedule D, Part X</i>		No
12a	Did the organization obtain separate, independent audited financial statements for the tax year? <i>If "Yes," complete Schedule D, Parts XI and XII</i>	Yes	
b	Was the organization included in consolidated, independent audited financial statements for the tax year? <i>If "Yes," and if the organization answered "No" to line 12a, then completing Schedule D, Parts XI and XII is optional</i>		No
13	Is the organization a school described in section 170(b)(1)(A)(ii)? <i>If "Yes," complete Schedule E</i>		No
14a	Did the organization maintain an office, employees, or agents outside of the United States?		No
b	Did the organization have aggregate revenues or expenses of more than \$10,000 from grantmaking, fundraising, business, investment, and program service activities outside the United States, or aggregate foreign investments valued at \$100,000 or more? <i>If "Yes," complete Schedule F, Parts I and IV</i>		No
15	Did the organization report on Part IX, column (A), line 3, more than \$5,000 of grants or other assistance to or for any foreign organization? <i>If "Yes," complete Schedule F, Parts II and IV</i>		No
16	Did the organization report on Part IX, column (A), line 3, more than \$5,000 of aggregate grants or other assistance to or for foreign individuals? <i>If "Yes," complete Schedule F, Parts III and IV</i>		No
17	Did the organization report a total of more than \$15,000 of expenses for professional fundraising services on Part IX, column (A), lines 6 and 11e? <i>If "Yes," complete Schedule G, Part I</i> (see instructions)		No
18	Did the organization report more than \$15,000 total of fundraising event gross income and contributions on Part VIII, lines 1c and 8a? <i>If "Yes," complete Schedule G, Part II</i>		No
19	Did the organization report more than \$15,000 of gross income from gaming activities on Part VIII, line 9a? <i>If "Yes," complete Schedule G, Part III</i>		No
20a	Did the organization operate one or more hospital facilities? <i>If "Yes," complete Schedule H</i>		No
b	If "Yes" to line 20a, did the organization attach a copy of its audited financial statements to this return?		
21	Did the organization report more than \$5,000 of grants or other assistance to any domestic organization or domestic government on Part IX, column (A), line 1? <i>If "Yes," complete Schedule I, Parts I and II</i>		No

Part IV Checklist of Required Schedules (continued)

Table with 3 main columns: Question/Description, Yes, No. Rows include questions 22 through 38 regarding grants, compensation, tax-exempt bonds, excess benefit transactions, and related parties.

Part V Statements Regarding Other IRS Filings and Tax Compliance

Check if Schedule O contains a response or note to any line in this Part V []

Table with 3 main columns: Question/Description, Yes, No. Rows include 1a (Form 1096), 1b (Forms W-2G), and 1c (backup withholding).

Part VI Governance, Management, and Disclosure For each "Yes" response to lines 2 through 7b below, and for a "No" response to lines 8a, 8b, or 10b below, describe the circumstances, processes, or changes in Schedule O. See instructions. Check if Schedule O contains a response or note to any line in this Part VI



Section A. Governing Body and Management

Table with 3 columns: Question, Yes, No. Rows include: 1a (100), 1b (100), 2 (No), 3 (No), 4 (No), 5 (No), 6 (No), 7a (No), 7b (No), 8a (Yes), 8b (Yes), 9 (No).

Section B. Policies (This Section B requests information about policies not required by the Internal Revenue Code.)

Table with 3 columns: Question, Yes, No. Rows include: 10a (No), 10b, 11a (No), 11b, 12a (Yes), 12b (Yes), 12c (Yes), 13 (Yes), 14 (Yes), 15a (Yes), 15b (Yes), 16a (No), 16b.

Section C. Disclosure

- 17 List the states with which a copy of this Form 990 is required to be filed TN
18 Section 6104 requires an organization to make its Form 1023 (or 1024-A if applicable), 990, and 990-T (501(c)(3)s only) available for public inspection. Indicate how you made these available. Check all that apply.
19 Describe in Schedule O whether (and if so, how) the organization made its governing documents, conflict of interest policy, and financial statements available to the public during the tax year.
20 State the name, address, and telephone number of the person who possesses the organization's books and records: GARY HOLIWAY 9111 CROSS PK DR KNOXVILLE, TN 37923 (865) 691-2551

Part VIII Statement of Revenue

Check if Schedule O contains a response or note to any line in this Part VIII

Table with 5 columns: (A) Total revenue, (B) Related or exempt function revenue, (C) Unrelated business revenue, (D) Revenue excluded from tax under sections 512 - 514. Rows include 1a-1g for Federated campaigns, membership dues, fundraising events, related organizations, government grants, etc., and 1h Total.

Table for Program Service Revenue with 5 columns (A-D) and rows 2a-2f for PROGRAM INCOME, ASSESSMENTS TO LOCAL GVTS, and All other program service revenue. Includes 2g Total.

Table for Other Revenue with 5 columns (A-D) and rows 3-12 for investment income, royalties, rental income, sales of assets, fundraising events, gaming activities, and sales of inventory. Includes 12 Total revenue.

Part IX Statement of Functional Expenses

Section 501(c)(3) and 501(c)(4) organizations must complete all columns. All other organizations must complete column (A).

Check if Schedule O contains a response or note to any line in this Part IX

Do not include amounts reported on lines 6b, 7b, 8b, 9b, and 10b of Part VIII.	(A) Total expenses	(B) Program service expenses	(C) Management and general expenses	(D) Fundraising expenses
1 Grants and other assistance to domestic organizations and domestic governments. See Part IV, line 21				
2 Grants and other assistance to domestic individuals. See Part IV, line 22	21,342,121	21,342,121		
3 Grants and other assistance to foreign organizations, foreign governments, and foreign individuals. See Part IV, lines 15 and 16.				
4 Benefits paid to or for members				
5 Compensation of current officers, directors, trustees, and key employees	385,818	367,811	18,007	
6 Compensation not included above, to disqualified persons (as defined under section 4958(f)(1)) and persons described in section 4958(c)(3)(B)				
7 Other salaries and wages	11,047,420	10,531,809	515,611	
8 Pension plan accruals and contributions (include section 401 (k) and 403(b) employer contributions)				
9 Other employee benefits	2,981,294	2,842,150	139,144	
10 Payroll taxes				
11 Fees for services (non-employees):				
a Management				
b Legal	3,850	3,670	180	
c Accounting	69,550	66,304	3,246	
d Lobbying				
e Professional fundraising services. See Part IV, line 17				
f Investment management fees				
g Other (If line 11g amount exceeds 10% of line 25, column (A) amount, list line 11g expenses on Schedule O)	786,970	750,240	36,730	
12 Advertising and promotion	11,622	11,080	542	
13 Office expenses	423,966	404,178	19,788	
14 Information technology				
15 Royalties				
16 Occupancy	1,622,873	1,547,129	75,744	
17 Travel	327,665	312,372	15,293	
18 Payments of travel or entertainment expenses for any federal, state, or local public officials				
19 Conferences, conventions, and meetings	155,719	148,451	7,268	
20 Interest				
21 Payments to affiliates				
22 Depreciation, depletion, and amortization	228,907	228,907		
23 Insurance	566,339	539,907	26,432	
24 Other expenses. Itemize expenses not covered above (List miscellaneous expenses in line 24e. If line 24e amount exceeds 10% of line 25, column (A) amount, list line 24e expenses on Schedule O.)				
a FUEL & MAINTENANCE	2,199,308	2,096,661	102,647	
b ALL OTHER EXPENSES	988,810	942,660	46,150	
c PARTICIPANT WAGES & FRING	800,211	762,863	37,348	
d TELEPHONE	399,055	380,430	18,625	
e All other expenses	282,884	269,681	13,203	
25 Total functional expenses. Add lines 1 through 24e	44,624,382	43,548,424	1,075,958	0
26 Joint costs. Complete this line only if the organization reported in column (B) joint costs from a combined educational campaign and fundraising solicitation. Check here <input type="checkbox"/> if following SOP 98-2 (ASC 958-720).				

Part X Balance Sheet

Check if Schedule O contains a response or note to any line in this Part IX

		(A) Beginning of year		(B) End of year
Assets	1 Cash—non-interest-bearing	2,431,960	1	4,370,629
	2 Savings and temporary cash investments		2	
	3 Pledges and grants receivable, net	9,878,381	3	9,372,148
	4 Accounts receivable, net		4	
	5 Loans and other payables to any current or former officer, director, trustee, key employee, creator or founder, substantial contributor, or 35% controlled entity or family member of any of these persons		5	
	6 Loans and other receivables from other disqualified persons (as defined under section 4958(f)(1)), and persons described in section 4958(c)(3)(B)		6	
	7 Notes and loans receivable, net	618,002	7	588,117
	8 Inventories for sale or use		8	
	9 Prepaid expenses and deferred charges	496,826	9	479,785
	10a Land, buildings, and equipment: cost or other basis. Complete Part VI of Schedule D	11,015,041		
	b Less: accumulated depreciation	7,354,537	3,370,534	10c style="text-align: right;">3,660,504
	11 Investments—publicly traded securities		11	
	12 Investments—other securities. See Part IV, line 11		12	
	13 Investments—program-related. See Part IV, line 11		13	
	14 Intangible assets		14	
	15 Other assets. See Part IV, line 11		15	
16 Total assets. Add lines 1 through 15 (must equal line 34)	16,795,703	16	18,471,183	
Liabilities	17 Accounts payable and accrued expenses	7,583,265	17	6,910,517
	18 Grants payable		18	
	19 Deferred revenue		19	
	20 Tax-exempt bond liabilities		20	
	21 Escrow or custodial account liability. Complete Part IV of Schedule D		21	
	22 Loans and other payables to any current or former officer, director, trustee, key employee, creator or founder, substantial contributor, or 35% controlled entity or family member of any of these persons		22	
	23 Secured mortgages and notes payable to unrelated third parties		23	
	24 Unsecured notes and loans payable to unrelated third parties		24	
	25 Other liabilities (including federal income tax, payables to related third parties, and other liabilities not included on lines 17 - 24). Complete Part X of Schedule D		25	
	26 Total liabilities. Add lines 17 through 25	7,583,265	26	6,910,517
Net Assets or Fund Balances	Organizations that follow FASB ASC 958, check here <input checked="" type="checkbox"/> and complete lines 27, 28, 32, and 33.			
	27 Net assets without donor restrictions	4,119,342	27	2,083,912
	28 Net assets with donor restrictions	5,093,096	28	9,476,754
	Organizations that do not follow FASB ASC 958, check here <input type="checkbox"/> and complete lines 29 through 33.			
	29 Capital stock or trust principal, or current funds		29	
	30 Paid-in or capital surplus, or land, building or equipment fund		30	
	31 Retained earnings, endowment, accumulated income, or other funds		31	
32 Total net assets or fund balances	9,212,438	32	11,560,666	
33 Total liabilities and net assets/fund balances	16,795,703	33	18,471,183	

Part XI Reconciliation of Net Assets

Check if Schedule O contains a response or note to any line in this Part XI

1	Total revenue (must equal Part VIII, column (A), line 12)	1	46,972,610
2	Total expenses (must equal Part IX, column (A), line 25)	2	44,624,382
3	Revenue less expenses. Subtract line 2 from line 1	3	2,348,228
4	Net assets or fund balances at beginning of year (must equal Part X, line 33, column (A))	4	9,212,438
5	Net unrealized gains (losses) on investments	5	
6	Donated services and use of facilities	6	
7	Investment expenses	7	
8	Prior period adjustments	8	
9	Other changes in net assets or fund balances (explain in Schedule O)	9	
10	Net assets or fund balances at end of year. Combine lines 3 through 9 (must equal Part X, line 33, column (B))	10	11,560,666

Part XII Financial Statements and Reporting

Check if Schedule O contains a response or note to any line in this Part XII

- 1** Accounting method used to prepare the Form 990: Cash Accrual Other MODIFIEDACCRUAL
 If the organization changed its method of accounting from a prior year or checked "Other," explain in Schedule O.
- 2a** Were the organization's financial statements compiled or reviewed by an independent accountant?
 If 'Yes,' check a box below to indicate whether the financial statements for the year were compiled or reviewed on a separate basis, consolidated basis, or both:
 Separate basis Consolidated basis Both consolidated and separate basis
- b** Were the organization's financial statements audited by an independent accountant?
 If 'Yes,' check a box below to indicate whether the financial statements for the year were audited on a separate basis, consolidated basis, or both:
 Separate basis Consolidated basis Both consolidated and separate basis
- c** If "Yes," to line 2a or 2b, does the organization have a committee that assumes responsibility for oversight of the audit, review, or compilation of its financial statements and selection of an independent accountant?
 If the organization changed either its oversight process or selection process during the tax year, explain in Schedule O.
- 3a** As a result of a federal award, was the organization required to undergo an audit or audits as set forth in the Single Audit Act and OMB Circular A-133?
- b** If "Yes," did the organization undergo the required audit or audits? If the organization did not undergo the required audit or audits, explain why in Schedule O and describe any steps taken to undergo such audits.

	Yes	No
2a		No
2b	Yes	
2c	Yes	
3a	Yes	
3b	Yes	

Additional Data

Software ID:

Software Version:

EIN: 62-1493851

Name: EAST TENNESSEE HUMAN RESOURCE
AGENCY INC

Form 990 (2019)

Form 990, Part III, Line 4a:

TRANSPORTATION - PROVIDE TRANSPORTATION SERVICES TO RURAL RESIDENTS OF EAST TENNESSEE WITH EMPHASIS ON SERVING THE ELDERLY, HANDICAPPED, MEDICALLY IN NEED, AND AFDC RECIPIENTS. OPERATED PUBLIC TRANSPORTATION MINI-BUSES FOR THE CITY OF OAK RIDGE. COORDINATE EFFORTS WITH LOCAL BUSINESSES TO PROVIDE TRANSPORTATION TO AND FROM WORK FOR LOW-INCOME PERSONS. RECEIVED CALLS FROM CLIENTS, FACILITIES, DOCTORS, ETC., AND SCHEDULED TRANSPORTATION FOR CLIENTS ELIGIBLE FOR HEALTH SERVICES COVERED BY AMERICHoice.

Form 990, Part III, Line 4b:

AGING - SUBSIDIZE OPERATIONS OF SENIOR CITIZEN CENTERS AND LOCAL OFFICES ON AGING IN 16 EAST TENNESSEE COUNTIES AND PROVIDE LONG-TERM PLANNING, COORDINATION OF SERVICES, AND SPECIAL PROGRAMS FOR THE AGING. PROVIDE NUTRITIOUS LUNCHEES AT HOME AND AT CONGREGATE MEAL SITES IN A 16-COUNTY REGION. PROVIDE IN-HOME CARE AND HOME-DELIVERED MEALS TO THE ELDERLY. SUPERVISE EMPLOYMENT OF LOW-INCOME SENIOR CITIZENS. RECRUIT, TRAIN, AND SUPERVISE VOLUNTEERS TO ACT AS OMBUDSMEN FOR AREA NURSING HOMES; INVESTIGATE AND RESOLVE PATIENT COMPLAINTS. COURT-APPOINTED GUARDIAN FOR INCOMPETENT SENIOR CITIZENS. SUPPORT AND PLAN ACTIVITIES PROMOTING THE HEALTH OF SENIOR CITIZENS IN A 16-COUNTY REGION. PROVIDE LEGAL ASSISTANCE TO THE ELDERLY.

Form 990, Part III, Line 4c:

WORKFORCE DEVELOPMENT - PROVIDES JOB SEARCH, TRAINING, AND PLACEMENT ASSISTANCE. PROVIDES SUPPORT SERVICES TO WELFARE RECIPIENTS PREPARING FOR AND ENTERING EMPLOYMENT. SET UP AND OPERATE ONE-STOP CENTERS IN LOCAL WORKFORCE INVESTMENT AREA 4.

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
GARY HOLIWAY EXECUTIVE DI	40.00			X				118,072	0	5,738
DELORIS NORMAN HUMAN RES DI	40.00					X		104,668	0	5,071
WILLIAM BRADLEY DIR OF AGING	40.00					X		102,611	0	4,919
MICHAEL PATTERSON TRANSPORTATI	40.00					X		102,155	0	4,919
ANDY LAWHORN MAYOR BOARD MEMBER	X						0	0	0
ANDY WALLACE BOARD MEMBER	X						0	0	0
ANNA BETH WALKER POLICY COUNC	X						0	0	0
BILL FANNON MAYOR BOARD MEMBER	X						0	0	0
BUDDY MILLER MAYOR BOARD MEMBER	X						0	0	0
CARL KOELLA MAYOR BOARD MEMBER	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
CHRIS MILLER MAYOR BOARD MEMBER	X						0	0	0
DAVID LIETZKE BOARD MEMBER	X						0	0	0
DAVID CROSS BOARD MEMBER	X						0	0	0
DAVID WEAR MAYOR BOARD MEMBER	X						0	0	0
DENNIS JEFFERS MAYOR BOARD MEMBER	X						0	0	0
DEWAYNE BIRCHFIELD MAYOR BOARD MEMBER	X						0	0	0
DONNA HERNANDEZ MAYOR BOARD MEMBER	X						0	0	0
DOYLE LOWE MAYOR BOARD MEMBER	X						0	0	0
DWIGHT OSBORN MAYOR BOARD MEMBER	X						0	0	0
ED MITCHELL MAYOR - BLOUNT COUNTY BOARD MEMBER	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
EARLENE TEASTER BOARD MEMBER	X						0	0	0
FRED SYKES MAYOR BOARD MEMBER	X						0	0	0
GARY CHESNEY MAYOR BOARD MEMBER	X						0	0	0
GEORGE GANTTE MAYOR BOARD MEMBER	X						0	0	0
GLENN MOSER MAYOR BOARD MEMBER	X						0	0	0
GREG LEACH POLICY COUNCIL	X						0	0	0
INDYA KINCANNON MAYOR BOARD MEMBER	X						0	0	0
JACK LAY MAYOR BOARD MEMBER	X						0	0	0
JANE JOLLY POLICY COUNCIL	X						0	0	0
JANE HOWES POLICY COUNCIL	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
JASON BAILEY MAYOR - UNION COUNTY BOARD/POLICY	X						0	0	0
JEFF HARRIS MAYOR BOARD MEMBER	X						0	0	0
JERRY BEELER MAYOR BOARD MEMBER	X						0	0	0
JERRY HUSKEY MAYOR BOARD MEMBER	X						0	0	0
JONATHAN DAGLEY MAYOR BOARD MEMBER	X						0	0	0
KAREN MELTON MAYOR BOARD MEMBER	X						0	0	0
LEANN SUTTON BOARD MEMBER	X						0	0	0
LINDA FULTZ MAYOR BOARD MEMBER	X						0	0	0
MARSHALL RAMSEY BOARD MEMBER	X						0	0	0
MARTY SMITH MAYOR BOARD MEMBER	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
MIKE STANFIELD MAYOR BOARD MEMBER	X						0	0	0
MIKE MILLER MAYOR BOARD MEMBER	X						0	0	0
MIKE WERNER MAYOR BOARD MEMBER	X						0	0	0
MITCH CAIN MAYOR - JEFFERSON COU BOARD MEMBER	X						0	0	0
NEIL PUCCIARELLI MAYOR BOARD MEMBER	X						0	0	0
ODIS ABBOTT MAYOR BOARD MEMBER	X						0	0	0
OMER COX MAYOR BOARD MEMBER	X						0	0	0
OPAL ANDERSON MAYOR BOARD MEMBER	X						0	0	0
PATRICK HAWKINS MAYOR BOARD MEMBER	X						0	0	0
RON WILLIAMS MAYOR BOARD MEMBER	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
ROBBIE FOX MAYOR BOARD MEMBER	X						0	0	0
ROBERT STOOKSBERRY MAYOR BOARD MEMBER	X						0	0	0
SCOTT BURTON MAYOR BOARD MEMBER	X						0	0	0
SHARON HEIDEL POLICY COUNCIL	X						0	0	0
TAMMYE PIRIE POLICY COUNCIL	X						0	0	0
TIM THOMPSON BOARD MEMBER	X						0	0	0
TIM SHARP MAYOR BOARD MEMBER	X						0	0	0
TIM NEAL MAYOR BOARD MEMBER	X						0	0	0
TOM BYRGE POLICY COUNCIL	X						0	0	0
TOM TAYLOR MAYOR BOARD MEMBER	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
TOM BICKERS MAYOR BOARD MEMBER	X						0	0	0
TOMMY BIBLE BOARD MEMBER	X						0	0	0
TONY AIKENS MAYOR BOARD MEMBER	X						0	0	0
WARREN GOOCH MAYOR BOARD MEMBER	X						0	0	0
WAYNE BEST MAYOR BOARD MEMBER	X						0	0	0
WINDIE WILSON POLICY COUNCIL	X						0	0	0
JERRI ETTA BISHOP POLICY COUNCIL	X						0	0	0
STACY CHAMBERS POLICY COUNCIL	X						0	0	0
GARY CHANDLER BOARD MEMBER	X						0	0	0
BRIAN LANGLEY EXECUTIVE - MORGAN CO BOARD/POLICY	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
CRYSTAL OTTINGER MAYOR - COCKE COUN BOARD/POLICY	X						0	0	0
JOE BROOKS MAYOR - CLAIBORNE COUN TREASURER	X						0	0	0
BILL BRITTAIN MAYOR - HAMBLÉN COUNT BOARD/POLICY	X						0	0	0
BUDDY BRADSHAW MAYOR - LOUDON COUNT BOARD/POLICY	X						0	0	0
MIKE BYRD MAYOR - GRAINGER COUNT BOARD/POLICY	X						0	0	0
EL MORTON MAYOR - CAMPBELL COUNTY BOARD/POLICY	X						0	0	0
GLENN JACOBS MAYOR - KNOX COUNTY BOARD MEMBER	X						0	0	0
JEFF TIBBALS MAYOR - SCOTT COUNTY BOARD/POLICY	X						0	0	0
LARRY WATERS MAYOR - SEVIER COUNTY BOARD/POLICY	X						0	0	0
MITCH INGRAM MAYOR - MONROE COUNTY BOARD MEMBER	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors										
(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
RON WOODY EXECUTIVE - ROANE COUNTY CHAIR	X						0	0	0
TERRY FRANK MAYOR - ANDERSON COUNTY BOARD/POLICY	X						0	0	0
BRYAN DANIELS BOARD MEMBER	X						0	0	0
RONDA DAVIS POLICY COUNCIL	X						0	0	0
ROLAND TREY DYKES VICE CHAIR	X						0	0	0
BRYAN HALL BOARD MEMBER	X						0	0	0
JERRY JOHNSON POLICY COUNCIL	X						0	0	0
RICHARD KIKLAND POLICY COUNCIL	X						0	0	0
BEN WALLER MAYOR BOARD MEMBER	X						0	0	0
BEAU TUCKER MAYOR BOARD MEMBER	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
BOB LOVINGOOD MAYOR BOARD MEMBER	X						0	0	0
CHRIS MITCHELL MAYOR BOARD MEMBER	X						0	0	0
DEWAYNE DANIEL MAYOR BOARD MEMBER	X						0	0	0
GLENN WARREN MAYOR BOARD MEMBER	X						0	0	0
JERRY LAWSON MAYOR BOARD/POLICY	X						0	0	0
JUNE FORSTNER MAYOR BOARD MEMBER	X						0	0	0
MARK POTTS MAYOR SECRETARY	X						0	0	0
MARVIN BRADEN MAYOR BOARD MEMBER	X						0	0	0
RON PALEWSKI MAYOR BOARD MEMBER	X						0	0	0
JACK QUALLS POLICY COUNC	X						0	0	0

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former			
LYNN RAMSEY BOARD MEMBER	X						0	0	0

SCHEDULE A
(Form 990 or 990-EZ)

Public Charity Status and Public Support
Complete if the organization is a section 501(c)(3) organization or a section 4947(a)(1) nonexempt charitable trust.
▶ Attach to Form 990 or Form 990-EZ.
▶ Go to www.irs.gov/Form990 for instructions and the latest information.

OMB No. 1545-0047
2019
Open to Public Inspection

Department of the Treasury
Internal Revenue Service

Name of the organization
EAST TENNESSEE HUMAN RESOURCE AGENCY INC

Employer identification number
62-1493851

Part I Reason for Public Charity Status (All organizations must complete this part.) See instructions.

The organization is not a private foundation because it is: (For lines 1 through 12, check only one box.)

- 1 A church, convention of churches, or association of churches described in **section 170(b)(1)(A)(i).**
- 2 A school described in **section 170(b)(1)(A)(ii).** (Attach Schedule E (Form 990 or 990-EZ).)
- 3 A hospital or a cooperative hospital service organization described in **section 170(b)(1)(A)(iii).**
- 4 A medical research organization operated in conjunction with a hospital described in **section 170(b)(1)(A)(iii).** Enter the hospital's name, city, and state:
- 5 An organization operated for the benefit of a college or university owned or operated by a governmental unit described in **section 170(b)(1)(A)(iv).** (Complete Part II.)
- 6 A federal, state, or local government or governmental unit described in **section 170(b)(1)(A)(v).**
- 7 An organization that normally receives a substantial part of its support from a governmental unit or from the general public described in **section 170(b)(1)(A)(vi).** (Complete Part II.)
- 8 A community trust described in **section 170(b)(1)(A)(vi).** (Complete Part II.)
- 9 An agricultural research organization described in **170(b)(1)(A)(ix)** operated in conjunction with a land-grant college or university or a non-land grant college of agriculture. See instructions. Enter the name, city, and state of the college or university:
- 10 An organization that normally receives: (1) more than 33 1/3% of its support from contributions, membership fees, and gross receipts from activities related to its exempt functions—subject to certain exceptions, and (2) no more than 33 1/3% of its support from gross investment income and unrelated business taxable income (less section 511 tax) from businesses acquired by the organization after June 30, 1975. See **section 509(a)(2).** (Complete Part III.)
- 11 An organization organized and operated exclusively to test for public safety. See **section 509(a)(4).**
- 12 An organization organized and operated exclusively for the benefit of, to perform the functions of, or to carry out the purposes of one or more publicly supported organizations described in **section 509(a)(1)** or **section 509(a)(2).** See **section 509(a)(3).** Check the box in lines 12a through 12d that describes the type of supporting organization and complete lines 12e, 12f, and 12g.
 - a **Type I.** A supporting organization operated, supervised, or controlled by its supported organization(s), typically by giving the supported organization(s) the power to regularly appoint or elect a majority of the directors or trustees of the supporting organization. **You must complete Part IV, Sections A and B.**
 - b **Type II.** A supporting organization supervised or controlled in connection with its supported organization(s), by having control or management of the supporting organization vested in the same persons that control or manage the supported organization(s). **You must complete Part IV, Sections A and C.**
 - c **Type III functionally integrated.** A supporting organization operated in connection with, and functionally integrated with, its supported organization(s) (see instructions). **You must complete Part IV, Sections A, D, and E.**
 - d **Type III non-functionally integrated.** A supporting organization operated in connection with its supported organization(s) that is not functionally integrated. The organization generally must satisfy a distribution requirement and an attentiveness requirement (see instructions). **You must complete Part IV, Sections A and D, and Part V.**
 - e Check this box if the organization received a written determination from the IRS that it is a Type I, Type II, Type III functionally integrated, or Type III non-functionally integrated supporting organization.
 - f Enter the number of supported organizations _____
 - g Provide the following information about the supported organization(s).

(i) Name of supported organization	(ii) EIN	(iii) Type of organization (described on lines 1- 10 above (see instructions))	(iv) Is the organization listed in your governing document?		(v) Amount of monetary support (see instructions)	(vi) Amount of other support (see instructions)
			Yes	No		
Total						

Part II Support Schedule for Organizations Described in Sections 170(b)(1)(A)(iv) and 170(b)(1)(A)(vi)

(Complete only if you checked the box on line 5, 7, or 8 of Part I or if the organization failed to qualify under Part III. If the organization failed to qualify under the tests listed below, please complete Part III.)

Section A. Public Support

Calendar year (or fiscal year beginning in) ▶		(a) 2015	(b) 2016	(c) 2017	(d) 2018	(e) 2019	(f) Total
1	Gifts, grants, contributions, and membership fees received. (Do not include any "unusual grant.") . . .	29,307,834	27,584,276	32,355,553	39,122,160	41,360,319	169,730,142
2	Tax revenues levied for the organization's benefit and either paid to or expended on its behalf						
3	The value of services or facilities furnished by a governmental unit to the organization without charge..						
4	Total. Add lines 1 through 3	29,307,834	27,584,276	32,355,553	39,122,160	41,360,319	169,730,142
5	The portion of total contributions by each person (other than a governmental unit or publicly supported organization) included on line 1 that exceeds 2% of the amount shown on line 11, column (f).						
6	Public support. Subtract line 5 from line 4.						169,730,142

Section B. Total Support

Calendar year (or fiscal year beginning in) ▶		(a) 2015	(b) 2016	(c) 2017	(d) 2018	(e) 2019	(f) Total
7	Amounts from line 4.	29,307,834	27,584,276	32,355,553	39,122,160	41,360,319	169,730,142
8	Gross income from interest, dividends, payments received on securities loans, rents, royalties and income from similar sources	23,449	22,446	19,840	17,400	17,625	100,760
9	Net income from unrelated business activities, whether or not the business is regularly carried on						
10	Other income. Do not include gain or loss from the sale of capital assets (Explain in Part VI.).	344,034	140,784				484,818
11	Total support. Add lines 7 through 10						170,315,720
12	Gross receipts from related activities, etc. (see instructions)					12	11,398,504

13 First five years. If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a section 501(c)(3) organization, check this box and **stop here**

Section C. Computation of Public Support Percentage

14	Public support percentage for 2019 (line 6, column (f) divided by line 11, column (f))	14	99.660 %
15	Public support percentage for 2018 Schedule A, Part II, line 14	15	99.430 %

- 16a 33 1/3% support test—2019.** If the organization did not check the box on line 13, and line 14 is 33 1/3% or more, check this box and **stop here.** The organization qualifies as a publicly supported organization
- b 33 1/3% support test—2018.** If the organization did not check a box on line 13 or 16a, and line 15 is 33 1/3% or more, check this box and **stop here.** The organization qualifies as a publicly supported organization
- 17a 10%-facts-and-circumstances test—2019.** If the organization did not check a box on line 13, 16a, or 16b, and line 14 is 10% or more, and if the organization meets the "facts-and-circumstances" test, check this box and **stop here.** Explain in Part VI how the organization meets the "facts-and-circumstances" test. The organization qualifies as a publicly supported organization
- b 10%-facts-and-circumstances test—2018.** If the organization did not check a box on line 13, 16a, 16b, or 17a, and line 15 is 10% or more, and if the organization meets the "facts-and-circumstances" test, check this box and **stop here.** Explain in Part VI how the organization meets the "facts-and-circumstances" test. The organization qualifies as a publicly supported organization
- 18 Private foundation.** If the organization did not check a box on line 13, 16a, 16b, 17a, or 17b, check this box and see instructions

Part III Support Schedule for Organizations Described in Section 509(a)(2)

(Complete only if you checked the box on line 10 of Part I or if the organization failed to qualify under Part II. If the organization fails to qualify under the tests listed below, please complete Part II.)

Section A. Public Support

Calendar year (or fiscal year beginning in) ▶		(a) 2015	(b) 2016	(c) 2017	(d) 2018	(e) 2019	(f) Total
1	Gifts, grants, contributions, and membership fees received. (Do not include any "unusual grants.") .						
2	Gross receipts from admissions, merchandise sold or services performed, or facilities furnished in any activity that is related to the organization's tax-exempt purpose						
3	Gross receipts from activities that are not an unrelated trade or business under section 513						
4	Tax revenues levied for the organization's benefit and either paid to or expended on its behalf. . .						
5	The value of services or facilities furnished by a governmental unit to the organization without charge						
6	Total. Add lines 1 through 5						
7a	Amounts included on lines 1, 2, and 3 received from disqualified persons						
b	Amounts included on lines 2 and 3 received from other than disqualified persons that exceed the greater of \$5,000 or 1% of the amount on line 13 for the year.						
c	Add lines 7a and 7b.						
8	Public support. (Subtract line 7c from line 6.)						

Section B. Total Support

Calendar year (or fiscal year beginning in) ▶		(a) 2015	(b) 2016	(c) 2017	(d) 2018	(e) 2019	(f) Total
9	Amounts from line 6.						
10a	Gross income from interest, dividends, payments received on securities loans, rents, royalties and income from similar sources. . .						
b	Unrelated business taxable income (less section 511 taxes) from businesses acquired after June 30, 1975.						
c	Add lines 10a and 10b.						
11	Net income from unrelated business activities not included in line 10b, whether or not the business is regularly carried on.						
12	Other income. Do not include gain or loss from the sale of capital assets (Explain in Part VI.)						
13	Total support. (Add lines 9, 10c, 11, and 12.)						

14 First five years. If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a section 501(c)(3) organization, check this box and **stop here.**

Section C. Computation of Public Support Percentage

15	Public support percentage for 2019 (line 8, column (f) divided by line 13, column (f))	15	
16	Public support percentage from 2018 Schedule A, Part III, line 15	16	

Section D. Computation of Investment Income Percentage

17	Investment income percentage for 2019 (line 10c, column (f) divided by line 13, column (f))	17	
18	Investment income percentage from 2018 Schedule A, Part III, line 17	18	

19a 33 1/3% support tests—2019. If the organization did not check the box on line 14, and line 15 is more than 33 1/3%, and line 17 is not more than 33 1/3%, check this box and **stop here.** The organization qualifies as a publicly supported organization

b 33 1/3% support tests—2018. If the organization did not check a box on line 14 or line 19a, and line 16 is more than 33 1/3% and line 18 is not more than 33 1/3%, check this box and **stop here.** The organization qualifies as a publicly supported organization

20 Private foundation. If the organization did not check a box on line 14, 19a, or 19b, check this box and see instructions

Part IV Supporting Organizations

(Complete only if you checked a box on line 12 of Part I. If you checked 12a of Part I, complete Sections A and B. If you checked 12b of Part I, complete Sections A and C. If you checked 12c of Part I, complete Sections A, D, and E. If you checked 12d of Part I, complete Sections A and D, and complete Part V.)

Section A. All Supporting Organizations

		Yes	No
1	Are all of the organization's supported organizations listed by name in the organization's governing documents? <i>If "No," describe in Part VI how the supported organizations are designated. If designated by class or purpose, describe the designation. If historic and continuing relationship, explain.</i>		
	1		
2	Did the organization have any supported organization that does not have an IRS determination of status under section 509(a)(1) or (2)? <i>If "Yes," explain in Part VI how the organization determined that the supported organization was described in section 509(a)(1) or (2).</i>		
	2		
3a	Did the organization have a supported organization described in section 501(c)(4), (5), or (6)? <i>If "Yes," answer (b) and (c) below.</i>		
	3a		
b	Did the organization confirm that each supported organization qualified under section 501(c)(4), (5), or (6) and satisfied the public support tests under section 509(a)(2)? <i>If "Yes," describe in Part VI when and how the organization made the determination.</i>		
	3b		
c	Did the organization ensure that all support to such organizations was used exclusively for section 170(c)(2)(B) purposes? <i>If "Yes," explain in Part VI what controls the organization put in place to ensure such use.</i>		
	3c		
4a	Was any supported organization not organized in the United States ("foreign supported organization")? <i>If "Yes" and if you checked 12a or 12b in Part I, answer (b) and (c) below.</i>		
	4a		
b	Did the organization have ultimate control and discretion in deciding whether to make grants to the foreign supported organization? <i>If "Yes," describe in Part VI how the organization had such control and discretion despite being controlled or supervised by or in connection with its supported organizations.</i>		
	4b		
c	Did the organization support any foreign supported organization that does not have an IRS determination under sections 501(c)(3) and 509(a)(1) or (2)? <i>If "Yes," explain in Part VI what controls the organization used to ensure that all support to the foreign supported organization was used exclusively for section 170(c)(2)(B) purposes.</i>		
	4c		
5a	Did the organization add, substitute, or remove any supported organizations during the tax year? <i>If "Yes," answer (b) and (c) below (if applicable). Also, provide detail in Part VI, including (i) the names and EIN numbers of the supported organizations added, substituted, or removed; (ii) the reasons for each such action; (iii) the authority under the organization's organizing document authorizing such action; and (iv) how the action was accomplished (such as by amendment to the organizing document).</i>		
	5a		
b	Type I or Type II only. Was any added or substituted supported organization part of a class already designated in the organization's organizing document?		
	5b		
c	Substitutions only. Was the substitution the result of an event beyond the organization's control?		
	5c		
6	Did the organization provide support (whether in the form of grants or the provision of services or facilities) to anyone other than (i) its supported organizations, (ii) individuals that are part of the charitable class benefited by one or more of its supported organizations, or (iii) other supporting organizations that also support or benefit one or more of the filing organization's supported organizations? <i>If "Yes," provide detail in Part VI.</i>		
	6		
7	Did the organization provide a grant, loan, compensation, or other similar payment to a substantial contributor (defined in section 4958(c)(3)(C)), a family member of a substantial contributor, or a 35% controlled entity with regard to a substantial contributor? <i>If "Yes," complete Part I of Schedule L (Form 990 or 990-EZ).</i>		
	7		
8	Did the organization make a loan to a disqualified person (as defined in section 4958) not described in line 7? <i>If "Yes," complete Part I of Schedule L (Form 990 or 990-EZ).</i>		
	8		
9a	Was the organization controlled directly or indirectly at any time during the tax year by one or more disqualified persons as defined in section 4946 (other than foundation managers and organizations described in section 509(a)(1) or (2))? <i>If "Yes," provide detail in Part VI.</i>		
	9a		
b	Did one or more disqualified persons (as defined in line 9a) hold a controlling interest in any entity in which the supporting organization had an interest? <i>If "Yes," provide detail in Part VI.</i>		
	9b		
c	Did a disqualified person (as defined in line 9a) have an ownership interest in, or derive any personal benefit from, assets in which the supporting organization also had an interest? <i>If "Yes," provide detail in Part VI.</i>		
	9c		
10a	Was the organization subject to the excess business holdings rules of section 4943 because of section 4943(f) (regarding certain Type II supporting organizations, and all Type III non-functionally integrated supporting organizations)? <i>If "Yes," answer line 10b below.</i>		
	10a		
b	Did the organization have any excess business holdings in the tax year? <i>(Use Schedule C, Form 4720, to determine whether the organization had excess business holdings).</i>		
	10b		

Part IV Supporting Organizations (continued)

		Yes	No
11	Has the organization accepted a gift or contribution from any of the following persons?		
a	A person who directly or indirectly controls, either alone or together with persons described in (b) and (c) below, the governing body of a supported organization?		
b	A family member of a person described in (a) above?		
c	A 35% controlled entity of a person described in (a) or (b) above? <i>If "Yes" to a, b, or c, provide detail in Part VI.</i>		

Section B. Type I Supporting Organizations

		Yes	No
1	Did the directors, trustees, or membership of one or more supported organizations have the power to regularly appoint or elect at least a majority of the organization's directors or trustees at all times during the tax year? <i>If "No," describe in Part VI how the supported organization(s) effectively operated, supervised, or controlled the organization's activities. If the organization had more than one supported organization, describe how the powers to appoint and/or remove directors or trustees were allocated among the supported organizations and what conditions or restrictions, if any, applied to such powers during the tax year.</i>		
2	Did the organization operate for the benefit of any supported organization other than the supported organization(s) that operated, supervised, or controlled the supporting organization? <i>If "Yes," explain in Part VI how providing such benefit carried out the purposes of the supported organization(s) that operated, supervised or controlled the supporting organization.</i>		

Section C. Type II Supporting Organizations

		Yes	No
1	Were a majority of the organization's directors or trustees during the tax year also a majority of the directors or trustees of each of the organization's supported organization(s)? <i>If "No," describe in Part VI how control or management of the supporting organization was vested in the same persons that controlled or managed the supported organization(s).</i>		

Section D. All Type III Supporting Organizations

		Yes	No
1	Did the organization provide to each of its supported organizations, by the last day of the fifth month of the organization's tax year, (i) a written notice describing the type and amount of support provided during the prior tax year, (ii) a copy of the Form 990 that was most recently filed as of the date of notification, and (iii) copies of the organization's governing documents in effect on the date of notification, to the extent not previously provided?		
2	Were any of the organization's officers, directors, or trustees either (i) appointed or elected by the supported organization (s) or (ii) serving on the governing body of a supported organization? <i>If "No," explain in Part VI how the organization maintained a close and continuous working relationship with the supported organization(s).</i>		
3	By reason of the relationship described in (2), did the organization's supported organizations have a significant voice in the organization's investment policies and in directing the use of the organization's income or assets at all times during the tax year? <i>If "Yes," describe in Part VI the role the organization's supported organizations played in this regard.</i>		

Section E. Type III Functionally-Integrated Supporting Organizations

1	Check the box next to the method that the organization used to satisfy the Integral Part Test during the year (see instructions):		
a	<input type="checkbox"/> The organization satisfied the Activities Test. Complete line 2 below.		
b	<input type="checkbox"/> The organization is the parent of each of its supported organizations. Complete line 3 below.		
c	<input type="checkbox"/> The organization supported a governmental entity. Describe in Part VI how you supported a government entity (see instructions)		
2	Activities Test. Answer (a) and (b) below.		
a	Did substantially all of the organization's activities during the tax year directly further the exempt purposes of the supported organization(s) to which the organization was responsive? <i>If "Yes," then in Part VI identify those supported organizations and explain how these activities directly furthered their exempt purposes, how the organization was responsive to those supported organizations, and how the organization determined that these activities constituted substantially all of its activities.</i>	Yes	No
b	Did the activities described in (a) constitute activities that, but for the organization's involvement, one or more of the organization's supported organization(s) would have been engaged in? <i>If "Yes," explain in Part VI the reasons for the organization's position that its supported organization(s) would have engaged in these activities but for the organization's involvement.</i>		
3	Parent of Supported Organizations. Answer (a) and (b) below.		
a	Did the organization have the power to regularly appoint or elect a majority of the officers, directors, or trustees of each of the supported organizations? <i>Provide details in Part VI.</i>		
b	Did the organization exercise a substantial degree of direction over the policies, programs and activities of each of its supported organizations? <i>If "Yes," describe in Part VI the role played by the organization in this regard.</i>		

Part V Type III Non-Functionally Integrated 509(a)(3) Supporting Organizations

- 1** Check here if the organization satisfied the Integral Part Test as a qualifying trust on Nov. 20, 1970 (explain in Part VI). **See instructions.** All other Type III non-functionally integrated supporting organizations must complete Sections A through E.

Section A - Adjusted Net Income		(A) Prior Year	(B) Current Year (optional)
1	Net short-term capital gain	1	
2	Recoveries of prior-year distributions	2	
3	Other gross income (see instructions)	3	
4	Add lines 1 through 3	4	
5	Depreciation and depletion	5	
6	Portion of operating expenses paid or incurred for production or collection of gross income or for management, conservation, or maintenance of property held for production of income (see instructions)	6	
7	Other expenses (see instructions)	7	
8	Adjusted Net Income (subtract lines 5, 6 and 7 from line 4)	8	
Section B - Minimum Asset Amount		(A) Prior Year	(B) Current Year (optional)
1	Aggregate fair market value of all non-exempt-use assets (see instructions for short tax year or assets held for part of year):	1	
a	Average monthly value of securities	1a	
b	Average monthly cash balances	1b	
c	Fair market value of other non-exempt-use assets	1c	
d	Total (add lines 1a, 1b, and 1c)	1d	
e	Discount claimed for blockage or other factors (explain in detail in Part VI):		
2	Acquisition indebtedness applicable to non-exempt use assets	2	
3	Subtract line 2 from line 1d	3	
4	Cash deemed held for exempt use. Enter 1-1/2% of line 3 (for greater amount, see instructions).	4	
5	Net value of non-exempt-use assets (subtract line 4 from line 3)	5	
6	Multiply line 5 by .035	6	
7	Recoveries of prior-year distributions	7	
8	Minimum Asset Amount (add line 7 to line 6)	8	
Section C - Distributable Amount			Current Year
1	Adjusted net income for prior year (from Section A, line 8, Column A)	1	
2	Enter 85% of line 1	2	
3	Minimum asset amount for prior year (from Section B, line 8, Column A)	3	
4	Enter greater of line 2 or line 3	4	
5	Income tax imposed in prior year	5	
6	Distributable Amount. Subtract line 5 from line 4, unless subject to emergency temporary reduction (see instructions)	6	
7	<input type="checkbox"/> Check here if the current year is the organization's first as a non-functionally-integrated Type III supporting organization (see instructions)		

Part V Type III Non-Functionally Integrated 509(a)(3) Supporting Organizations (continued)

Section D - Distributions	Current Year
1 Amounts paid to supported organizations to accomplish exempt purposes	
2 Amounts paid to perform activity that directly furthers exempt purposes of supported organizations, in excess of income from activity	
3 Administrative expenses paid to accomplish exempt purposes of supported organizations	
4 Amounts paid to acquire exempt-use assets	
5 Qualified set-aside amounts (prior IRS approval required)	
6 Other distributions (describe in Part VI). See instructions	
7 Total annual distributions. Add lines 1 through 6.	
8 Distributions to attentive supported organizations to which the organization is responsive (provide details in Part VI). See instructions	
9 Distributable amount for 2019 from Section C, line 6	
10 Line 8 amount divided by Line 9 amount	

Section E - Distribution Allocations (see instructions)	(i) Excess Distributions	(ii) Underdistributions Pre-2019	(iii) Distributable Amount for 2019
1 Distributable amount for 2019 from Section C, line 6			
2 Underdistributions, if any, for years prior to 2019 (reasonable cause required-- explain in Part VI). See instructions.			
3 Excess distributions carryover, if any, to 2019:			
a From 2014.			
b From 2015.			
c From 2016.			
d From 2017.			
e From 2018.			
f Total of lines 3a through e			
g Applied to underdistributions of prior years			
h Applied to 2019 distributable amount			
i Carryover from 2014 not applied (see instructions)			
j Remainder. Subtract lines 3g, 3h, and 3i from 3f.			
4 Distributions for 2019 from Section D, line 7:			
\$			
a Applied to underdistributions of prior years			
b Applied to 2019 distributable amount			
c Remainder. Subtract lines 4a and 4b from 4.			
5 Remaining underdistributions for years prior to 2019, if any. Subtract lines 3g and 4a from line 2. If the amount is greater than zero, explain in Part VI . See instructions.			
6 Remaining underdistributions for 2019. Subtract lines 3h and 4b from line 1. If the amount is greater than zero, explain in Part VI . See instructions.			
7 Excess distributions carryover to 2020. Add lines 3j and 4c.			
8 Breakdown of line 7:			
a Excess from 2015.			
b Excess from 2016.			
c Excess from 2017.			
d Excess from 2018.			
e Excess from 2019.			

Part VI Supplemental Information. Provide the explanations required by Part II, line 10; Part II, line 17a or 17b; Part III, line 12; Part IV, Section A, lines 1, 2, 3b, 3c, 4b, 4c, 5a, 6, 9a, 9b, 9c, 11a, 11b, and 11c; Part IV, Section B, lines 1 and 2; Part IV, Section C, line 1; Part IV, Section D, lines 2 and 3; Part IV, Section E, lines 1c, 2a, 2b, 3a and 3b; Part V, line 1; Part V, Section B, line 1e; Part V Section D, lines 5, 6, and 8; and Part V, Section E, lines 2, 5, and 6. Also complete this part for any additional information. (See instructions).

Facts And Circumstances Test

990 Schedule A, Supplemental Information

Return Reference	Explanation
PART II, LINE 10	484,818

SCHEDULE D (Form 990) Department of the Treasury Internal Revenue Service

Supplemental Financial Statements

OMB No. 1545-0047 2019 Open to Public Inspection

Complete if the organization answered "Yes," on Form 990, Part IV, line 6, 7, 8, 9, 10, 11a, 11b, 11c, 11d, 11e, 11f, 12a, or 12b. Attach to Form 990. Go to www.irs.gov/Form990 for instructions and the latest information.

Name of the organization EAST TENNESSEE HUMAN RESOURCE AGENCY INC

Employer identification number 62-1493851

Part I Organizations Maintaining Donor Advised Funds or Other Similar Funds or Accounts. Complete if the organization answered "Yes" on Form 990, Part IV, line 6.

Table with 2 columns: (a) Donor advised funds, (b) Funds and other accounts. Rows 1-4 for total number, aggregate value of contributions, grants, and end of year.

5 Did the organization inform all donors and donor advisors in writing that the assets held in donor advised funds are the organization's property... 6 Did the organization inform all grantees, donors, and donor advisors in writing that grant funds can be used only for charitable purposes...

Part II Conservation Easements. Complete if the organization answered "Yes" on Form 990, Part IV, line 7.

1 Purpose(s) of conservation easements held by the organization (check all that apply). Preservation of land for public use, Protection of natural habitat, Preservation of open space, Preservation of an historically important land area, Preservation of a certified historic structure.

2 Complete lines 2a through 2d if the organization held a qualified conservation contribution in the form of a conservation easement on the last day of the tax year. Table with columns: Held at the End of the Year, 2a, 2b, 2c, 2d.

3 Number of conservation easements modified, transferred, released, extinguished, or terminated by the organization during the tax year. 4 Number of states where property subject to conservation easement is located. 5 Does the organization have a written policy regarding the periodic monitoring, inspection, handling of violations, and enforcement of the conservation easements it holds? 6 Staff and volunteer hours devoted to monitoring, inspecting, handling of violations, and enforcing conservation easements during the year. 7 Amount of expenses incurred in monitoring, inspecting, handling of violations, and enforcing conservation easements during the year. 8 Does each conservation easement reported on line 2(d) above satisfy the requirements of section 170(h)(4)(B)(i) and section 170(h)(4)(B)(ii)? 9 In Part XIII, describe how the organization reports conservation easements in its revenue and expense statement, and balance sheet, and include, if applicable, the text of the footnote to the organization's financial statements that describes the organization's accounting for conservation easements.

Part III Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets. Complete if the organization answered "Yes" on Form 990, Part IV, line 8.

1a If the organization elected, as permitted under SFAS 116 (ASC 958), not to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide, in Part XIII, the text of the footnote to its financial statements that describes these items. 1b If the organization elected, as permitted under SFAS 116 (ASC 958), to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide the following amounts relating to these items: (i) Revenue included on Form 990, Part VIII, line 1. (ii) Assets included in Form 990, Part X. 2 If the organization received or held works of art, historical treasures, or other similar assets for financial gain, provide the following amounts required to be reported under SFAS 116 (ASC 958) relating to these items: a Revenue included on Form 990, Part VIII, line 1. b Assets included in Form 990, Part X.

Part III Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets (continued)

- 3** Using the organization's acquisition, accession, and other records, check any of the following that are a significant use of its collection items (check all that apply):
- a** Public exhibition
 - b** Scholarly research
 - c** Preservation for future generations
 - d** Loan or exchange programs
 - e** Other
- 4** Provide a description of the organization's collections and explain how they further the organization's exempt purpose in Part XIII.
- 5** During the year, did the organization solicit or receive donations of art, historical treasures or other similar assets to be sold to raise funds rather than to be maintained as part of the organization's collection? . . . **Yes** **No**

Part IV Escrow and Custodial Arrangements.

Complete if the organization answered "Yes" on Form 990, Part IV, line 9, or reported an amount on Form 990, Part X, line 21.

- 1a** Is the organization an agent, trustee, custodian or other intermediary for contributions or other assets not included on Form 990, Part X? **Yes** **No**

- b** If "Yes," explain the arrangement in Part XIII and complete the following table:
- c** Beginning balance
 - d** Additions during the year
 - e** Distributions during the year
 - f** Ending balance

	Amount
1c	
1d	
1e	
1f	

- 2a** Did the organization include an amount on Form 990, Part X, line 21, for escrow or custodial account liability? . . . **Yes** **No**
- b** If "Yes," explain the arrangement in Part XIII. Check here if the explanation has been provided in Part XIII

Part V Endowment Funds.

Complete if the organization answered "Yes" on Form 990, Part IV, line 10.

	(a) Current year	(b) Prior year	(c) Two years back	(d) Three years back	(e) Four years back
1a Beginning of year balance					
b Contributions					
c Net investment earnings, gains, and losses					
d Grants or scholarships					
e Other expenditures for facilities and programs					
f Administrative expenses					
g End of year balance					

- 2** Provide the estimated percentage of the current year end balance (line 1g, column (a)) held as:
- a** Board designated or quasi-endowment ▶
 - b** Permanent endowment ▶
 - c** Temporarily restricted endowment ▶
- The percentages on lines 2a, 2b, and 2c should equal 100%.

- 3a** Are there endowment funds not in the possession of the organization that are held and administered for the organization by:
- (i)** unrelated organizations
 - (ii)** related organizations
- b** If "Yes" on 3a(ii), are the related organizations listed as required on Schedule R?

	Yes	No
3a(i)		
3a(ii)		
3b		

Part VI Land, Buildings, and Equipment.

Complete if the organization answered "Yes" on Form 990, Part IV, line 11a. See Form 990, Part X, line 10.

Description of property	(a) Cost or other basis (investment)	(b) Cost or other basis (other)	(c) Accumulated depreciation	(d) Book value
1a Land		32,614		32,614
b Buildings		1,474,112	802,469	671,643
c Leasehold improvements				
d Equipment				
e Other		9,508,315	6,552,068	2,956,247
Total. Add lines 1a through 1e. (Column (d) must equal Form 990, Part X, column (B), line 10(c).) . . . ▶				3,660,504

Part VII Investments—Other Securities.

Complete if the organization answered "Yes" on Form 990, Part IV, line 11b. See Form 990, Part X, line 12.

(a) Description of security or category (including name of security)	(b) Book value	(c) Method of valuation: Cost or end-of-year market value
(1) Financial derivatives		
(2) Closely-held equity interests		
(3) Other _____		
(A)		
(B)		
(C)		
(D)		
(E)		
(F)		
(G)		
(H)		
Total. (Column (b) must equal Form 990, Part X, col. (B) line 12.)		

Part VIII Investments—Program Related.

Complete if the organization answered 'Yes' on Form 990, Part IV, line 11c. See Form 990, Part X, line 13.

(a) Description of investment	(b) Book value	(c) Method of valuation: Cost or end-of-year market value
(1)		
(2)		
(3)		
(4)		
(5)		
(6)		
(7)		
(8)		
(9)		
Total. (Column (b) must equal Form 990, Part X, col.(B) line 13.)		

Part IX Other Assets.

Complete if the organization answered 'Yes' on Form 990, Part IV, line 11d. See Form 990, Part X, line 15.

(a) Description	(b) Book value
(1)	
(2)	
(3)	
(4)	
(5)	
(6)	
(7)	
(8)	
(9)	
Total. (Column (b) must equal Form 990, Part X, col.(B) line 15.)	

Part X Other Liabilities.

Complete if the organization answered 'Yes' on Form 990, Part IV, line 11e or 11f. See Form 990, Part X, line 25.

1. (a) Description of liability	(b) Book value
(1) Federal income taxes	
(2)	
(3)	
(4)	
(5)	
(6)	
(7)	
(8)	
(9)	
Total. (Column (b) must equal Form 990, Part X, col.(B) line 25.)	

2. Liability for uncertain tax positions. In Part XIII, provide the text of the footnote to the organization's financial statements that reports the organization's liability for uncertain tax positions under FIN 48 (ASC 740). Check here if the text of the footnote has been provided in Part XIII

Part XI Reconciliation of Revenue per Audited Financial Statements With Revenue per Return.

Complete if the organization answered 'Yes' on Form 990, Part IV, line 12a.

1	Total revenue, gains, and other support per audited financial statements		1	46,972,610
2	Amounts included on line 1 but not on Form 990, Part VIII, line 12:			
a	Net unrealized gains (losses) on investments	2a		
b	Donated services and use of facilities	2b		
c	Recoveries of prior year grants	2c		
d	Other (Describe in Part XIII.)	2d		
e	Add lines 2a through 2d		2e	
3	Subtract line 2e from line 1		3	46,972,610
4	Amounts included on Form 990, Part VIII, line 12, but not on line 1 :			
a	Investment expenses not included on Form 990, Part VIII, line 7b	4a		
b	Other (Describe in Part XIII.)	4b		
c	Add lines 4a and 4b		4c	
5	Total revenue. Add lines 3 and 4c . (This must equal Form 990, Part I, line 12.)		5	46,972,610

Part XII Reconciliation of Expenses per Audited Financial Statements With Expenses per Return.

Complete if the organization answered 'Yes' on Form 990, Part IV, line 12a.

1	Total expenses and losses per audited financial statements		1	44,624,382
2	Amounts included on line 1 but not on Form 990, Part IX, line 25:			
a	Donated services and use of facilities	2a		
b	Prior year adjustments	2b		
c	Other losses	2c		
d	Other (Describe in Part XIII.)	2d		
e	Add lines 2a through 2d		2e	
3	Subtract line 2e from line 1		3	44,624,382
4	Amounts included on Form 990, Part IX, line 25, but not on line 1 :			
a	Investment expenses not included on Form 990, Part VIII, line 7b	4a		
b	Other (Describe in Part XIII.)	4b		
c	Add lines 4a and 4b		4c	
5	Total expenses. Add lines 3 and 4c . (This must equal Form 990, Part I, line 18.)		5	44,624,382

Part XIII Supplemental Information

Provide the descriptions required for Part II, lines 3, 5, and 9; Part III, lines 1a and 4; Part IV, lines 1b and 2b; Part V, line 4; Part X, line 2; Part XI, lines 2d and 4b; and Part XII, lines 2d and 4b. Also complete this part to provide any additional information.

Return Reference	Explanation
See Additional Data Table	

Additional Data

Software ID:

Software Version:

EIN: 62-1493851

Name: EAST TENNESSEE HUMAN RESOURCE
AGENCY INC

Supplemental Information

Return Reference	Explanation
SCHEDULE D, PAGE 2, PART IV, LINE 1B	ETHRA PROGRAMS REQUIRING FIDUCIARY RESPONSIBILITY ARE ACCOUNTED FOR IN THE FIDUCIARY FUND. ONE OF THESE FIDUCIARY RESPONSIBILITIES IS TO ACCOUNT FOR PARTICIPANT ASSETS HELD BY ETHRA UNDER THE PUBLIC GUARDIANSHIP PROGRAM. THE PUBLIC GUARDIANSHIP PROGRAM WAS CREATED BY TITLE 34, CHAPTER 7, OF TENNESSEE CODE ANNOTATED, TO AID DISABLED PERSONS OVER SIXTY (60) YEARS OF AGE WHO HAVE NO FAMILY MEMBER OR FRIEND WHO IS WILLING AND ABLE TO SERVE AS CONSERVATOR OR GUARDIAN. ETHRA MANAGES PERSONS, WHO HAVE DEEMED WARDS OF THE STATES (WARDS), ASSETS IN ACCORDANCE WITH COURT ORDERS AND TRUST AGREEMENTS. ASSETS SUCH AS REAL ESTATE ARE STATED AT FAIR VALUE AT THE TIME OF TRANSFER TO ETHRA. THE TRANSFER OF THE ASSETS TO ETHRA IS SHOWN AS A CONTRIBUTION FROM BENEFICIARIES. INCOME DERIVED FROM THE WARDS ASSETS IS SHOWN IN APPROPRIATE REVENUE ACCOUNTS. ASSETS RETURNED TO THE WARDS, THEIR ESTATES OR OTHER THIRD PARTIES REPRESENTING THE WARDS ARE SHOWN AS DISTRIBUTIONS TO BENEFICIARIES. ANY EXPENDITURES MADE ON BEHALF OF THE WARDS ARE REFLECTED IN OTHER APPROPRIATE EXPENDITURE ACCOUNTS.

Note: To capture the full content of this document as Filed, please select landscape mode (11" x 8.5") when printing.

Schedule I (Form 990)

Grants and Other Assistance to Organizations, Governments and Individuals in the United States

Complete if the organization answered "Yes," on Form 990, Part IV, line 21 or 22.

Attach to Form 990.

Go to www.irs.gov/Form990 for the latest information.

OMB No. 1545-0047

2019

Open to Public Inspection

Department of the Treasury Internal Revenue Service

Name of the organization EAST TENNESSEE HUMAN RESOURCE AGENCY INC

Employer identification number

62-1493851

Part I General Information on Grants and Assistance

- 1 Does the organization maintain records to substantiate the amount of the grants or assistance...
2 Describe in Part IV the organization's procedures for monitoring the use of grant funds in the United States.

Part II Grants and Other Assistance to Domestic Organizations and Domestic Governments. Complete if the organization answered "Yes" on Form 990, Part IV, line 21, for any recipient that received more than \$5,000.

Table with 8 columns: (a) Name and address of organization or government, (b) EIN, (c) IRC section (if applicable), (d) Amount of cash grant, (e) Amount of non-cash assistance, (f) Method of valuation, (g) Description of noncash assistance, (h) Purpose of grant or assistance. Rows 1-12.

- 2 Enter total number of section 501(c)(3) and government organizations listed in the line 1 table.
3 Enter total number of other organizations listed in the line 1 table.

Part III Grants and Other Assistance to Domestic Individuals. Complete if the organization answered "Yes" on Form 990, Part IV, line 22.

Part III can be duplicated if additional space is needed.

(a) Type of grant or assistance	(b) Number of recipients	(c) Amount of cash grant	(d) Amount of noncash assistance	(e) Method of valuation (book, FMV, appraisal, other)	(f) Description of noncash assistance
See Additional Data Table					
(1)					
(2)					
(3)					
(4)					
(5)					
(6)					
(7)					

Part IV Supplemental Information. Provide the information required in Part I, line 2; Part III, column (b); and any other additional information.

Return Reference	Explanation
SCHEDULE I, PAGE 4, PART IV	EACH PROGRAM MAINTAINS RECORDS FOR ELIGIBILITY FOR CLIENTS.

Additional Data

Software ID:
Software Version:
EIN: 62-1493851
Name: EAST TENNESSEE HUMAN RESOURCE
AGENCY INC

Form 990, Schedule I, Part III, Grants and Other Assistance to Domestic Individuals.

WEATHERIZATION ASSISTANCE		170,386		
WEATHERIZATION ASSISTANCE		170,386		
LOW INCOME ENERGY ASSISTA		2,523,992		
SECTION 8 HOUSING		3,232,110		
WORKFORCE DEVELOPMENT		2,618,336		
TITLE V SENIOR EMPLOYMENT		841,627		

Form 990, Schedule I, Part III, Grants and Other Assistance to Domestic Individuals.

OPTIONS - HOME AND COMMUN		1,641,236		
OPTIONS - HOME AND COMMUN		1,641,236		
CHILD CARE FOOD		4,589,440		
COUNTY OFFICES ON AGING		512,455		
FEDERAL EMERGENCY MGMT AS		3,373		
ADULT COMMUNITY CORRECTIO		3,300		

Form 990, Schedule I, Part III, Grants and Other Assistance to Domestic Individuals.			
OTHER ASSISTANCE		5,205,866	
OTHER ASSISTANCE		5,205,866	

**SCHEDULE M
(Form 990)**

Noncash Contributions

OMB No. 1545-0047

2019

▶ **Complete if the organizations answered "Yes" on Form 990, Part IV, lines 29 or 30.**
 ▶ **Attach to Form 990.**
 ▶ **Go to www.irs.gov/Form990 for the latest information.**

Open to Public Inspection

Department of the Treasury
Internal Revenue Service

Name of the organization
EAST TENNESSEE HUMAN RESOURCE
AGENCY INC

Employer identification number
62-1493851

Part I Types of Property

	(a) Check if applicable	(b) Number of contributions or items contributed	(c) Noncash contribution amounts reported on Form 990, Part VIII, line 1g	(d) Method of determining noncash contribution amounts
1 Art—Works of art				
2 Art—Historical treasures				
3 Art—Fractional interests				
4 Books and publications				
5 Clothing and household goods				
6 Cars and other vehicles				
7 Boats and planes				
8 Intellectual property				
9 Securities—Publicly traded				
10 Securities—Closely held stock				
11 Securities—Partnership, LLC, or trust interests				
12 Securities—Miscellaneous				
13 Qualified conservation contribution—Historic structures				
14 Qualified conservation contribution—Other				
15 Real estate—Residential				
16 Real estate—Commercial				
17 Real estate—Other				
18 Collectibles				
19 Food inventory				
20 Drugs and medical supplies				
21 Taxidermy				
22 Historical artifacts				
23 Scientific specimens				
24 Archeological artifacts				
25 Other ▶ ()	X	1	197,101	
26 Other ▶ ()				
27 Other ▶ ()				
28 Other ▶ ()				

29 Number of Forms 8283 received by the organization during the tax year for contributions for which the organization completed Form 8283, Part IV, Donee Acknowledgement **29**

	Yes	No
30a During the year, did the organization receive by contribution any property reported in Part I, lines 1 through 28, that it must hold for at least three years from the date of the initial contribution, and which isn't required to be used for exempt purposes for the entire holding period?		No
b If "Yes," describe the arrangement in Part II.		
31 Does the organization have a gift acceptance policy that requires the review of any nonstandard contributions?		No
32a Does the organization hire or use third parties or related organizations to solicit, process, or sell noncash contributions?		No
b If "Yes," describe in Part II.		
33 If the organization didn't report an amount in column (c) for a type of property for which column (a) is checked, describe in Part II.		

Part II **Supplemental Information.** Provide the information required by Part I, lines 30b, 32b, and 33, and whether the organization is reporting in Part I, column (b), the number of contributions, the number of items received, or a combination of both. Also complete this part for any additional information.

Return Reference	Explanation
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SCHEDULE O
(Form 990 or 990-EZ)**Supplemental Information to Form 990 or 990-EZ**

Complete to provide information for responses to specific questions on Form 990 or 990-EZ or to provide any additional information.

▶ Attach to Form 990 or 990-EZ.

▶ Go to www.irs.gov/Form990 for the latest information.

OMB No. 1545-0047

2019**Open to Public Inspection**

Department of the Treasury

Name of the organization

EAST TENNESSEE HUMAN RESOURCE
AGENCY INC

Employer identification number

62-1493851

990 Schedule O, Supplemental Information

Return Reference	Explanation
FORM 990 - ORGANIZATION'S MISSION	ETHRA WAS ESTABLISHED IN 1974 IN ACCORDANCE WITH TITLE 13 CHAPTER 26, AS AMENDED, OF TENNESSEE CODE ANNOTATED. THIS LEGISLATION ESTABLISHES A NINE REGION STATEWIDE SYSTEM TO DELIVER HUMAN RESOURCE SERVICES AND PROGRAMS TO TENNESSEE CITIZENS FOR TENNESSEE'S LOCAL GOVERNMENTS.

990 Schedule O, Supplemental Information

Return Reference	Explanation
FORM 990, PAGE 2, PART III, LINE 4D	HOUSING AND RESTORATION - PROVIDES HEATING AND COOLING ASSISTANCE TO LOW-INCOME HOUSEHOLDS . REPAIR HOMES OF LOW-INCOME RESIDENTS. PROVIDE MATERIALS AND LABOR TO WEATHERIZE HOMES OF LOW-INCOME INDIVIDUALS. HUD SELF-SUFFICIENCY - PROVIDES RENTAL PLACEMENT IN PUBLIC HOUSING AND SUBSIDIZED RENT AND UTILITY PAYMENTS FOR LOW-INCOME HOUSEHOLDS. CORRECTIONS AND PROBATION-SUPERVISES COMPLIANCE WITH PROBATION ORDERS FOR INDIVIDUALS CONVICTED OF FELONIES. GROUP COUNSELING AND ANGER MANAGEMENT FOR COURT-REFERRED DOMESTIC VIOLENCE PERPETRATORS. PROVIDES SUPERVISION AND COUNSELING TO YOUTHFUL OFFENDERS TO PREVENT INCARCERATION. CONDUCTS SAFETY CLASSES FOR VIOLATORS OF STATE VEHICLE CHILD RESTRAINT LAWS. MISDEMEANOR - SUPERVISES COMPLIANCE WITH COURT ORDERED PROBATION TERMS FOR INDIVIDUALS CONVICTED OF A MISDEANOR . CHILD DEVELOPMENT - REIMBURSES FAMILY AND GROUP DAY CARE PROVIDERS FOR MEALS AND SNACKS SERVED TO PRESCHOOL AND SCHOOL AGE CHILDREN IN LICENSED FACILITIES. OFFERS A CONTINUATION OF THE SCHOOL LUNCH PROGRAM TO DISADVANTAGED YOUTH WHO PARTICIPATE IN SUMMER RECREATION PROGRAMS. PROVIDES HOUSEKEEPING SERVICES AND OTHER ASSISTANCE TO AT-RISK ADULTS. PROVIDES EMERGENCY FOOD, SHELTER, LODGING, AND OTHER ASSISTANCE, PROVIDES PARENTING SKILLS AND INHOME SERVICES TO AT-RISK FAMILIES. LOAN - REHABILITATE HOMES OF LOW-INCOME FAMILIES TO IMPROVE LIVING STANDARDS. MOUNTAIN VALLEY - PROVIDES IN-HOME CARE AND HOME-DELIVERED MEALS TO THE ELDERLY IN THE RURAL MOUNTAIN VALLEY REGION. PROVIDES EMERGENCY ASSISTANCE TO SINGLE MOTHERS IN UNION COUNTY .

990 Schedule O, Supplemental Information

Return Reference	Explanation
FORM 990, PAGE 6, PART VI, LINE 11B	THE 990 TAX RETURN IS PREPARED BY OUR INDEPENDENT CPA FIRM. THE INFORMATION IS COMPILED DURING THE AUDIT PROCESS, ALONG WITH ADDITIONAL INFORMATION PROVIDED BY THE FISCAL DIRECTOR AND OTHER PERSONNEL AS NEEDED. THE TAX RETURN IS THEN REVIEWED BY THE FISCAL DIRECTOR AND EXECUTIVE DIRECTOR PRIOR TO FILING.

990 Schedule O, Supplemental Information

Return Reference	Explanation
FORM 990, PAGE 6, PART VI, LINE 12C	THE CONFLICT OF INTEREST FORM IS FILLED OUT ANNUALLY BY EACH BOARD MEMBER. BOARD MEMBERS EXCUSE THEMSELVES FROM VOTING ON TOPICS WHERE THERE IS CONFLICT OF INTEREST.

990 Schedule O, Supplemental Information

Return Reference	Explanation
FORM 990, PAGE 6, PART VI, LINE 15A	A PAY-PLAN FOR THE AGENCY WAS DEVELOPED BY AN OUTSIDE CONSULTANT AND THEN APPROVED BY THE POLICY COUNCIL. THE PROCESS INCLUDED A COMPENSATION SURVEY OF COMPARABLE AGENCIES.

990 Schedule O, Supplemental Information

Return Reference	Explanation
FORM 990, PAGE 6, PART VI, LINE 15B	A PAY-PLAN FOR THE AGENCY WAS DEVELOPED BY AN OUTSIDE CONSULTANT AND THEN APPROVED BY THE POLICY COUNCIL. THE PROCESS INCLUDED A COMPENSATION SURVEY OF COMPARABLE AGENCIES.

990 Schedule O, Supplemental Information

Return Reference	Explanation
FORM 990, PAGE 6, PART VI, LINE 19	GOVERNING DOCUMENTS ARE AVAILABLE UPON REQUEST AT 9111 CROSS PARK DRIVE, SUITE D~LOO, KNOXVILLE, TN 37923.