

Contact us for any remark, suggestion or complaint

Cadre réservé au service

This survey is to be left in any station or sent at this adress :

RRT PACA-Chemins de fer de Provence Service Commercial 23 ruelle Ste Catherine CS 51387 06007 NICE CEDEX 1

Thanks for providing us any document related to your complaint (ticket, bank statement, and documentary evidence if you take travel insurance).

In order to deal with your problem as well as possible, please complete this survey. Informations are confidential and only used to consider your remarks or complaint.

·	•	•	
Personal information	ons:		
□ Mrs □ Ms □ Mr. F	First name:	Second name:	
Address:			
Post code :Country:			
Phone number:Email(obligatory for foreigners):			
Information about your trip :			
Date of travel:/ Departure time:/ Arrival time:/			
Station of departure:			
Station of arrival			
Station of annian			
Reasons of your re	anet:		
		Descripes tracealling	Oth an
Purchase	Services	During travelling	Other
□ Rate	□ Reception	□ Ticket inspection	□ Information
□ Service	□ Information display	•	ent Access to the station
Replacement	□ Information	□ Comfort	□ Access to the train
□ Refund	□ Cleanliness	□ Cleanliness	□ Disrupt situation
□ Cancellation	□ Traveller information	□ Lateness	
0			
<u>Comments</u> :			
		•••••	