

Contact us for any remark, suggestion or complaint

This survey is to be left in any station or sent at this adress :

Cadre réservé au service

RRT PACA-Chemins de fer de Provence Service Commercial 23 ruelle Ste Catherine CS 51387 06007 NICE CEDEX 1

Thanks for providing us any document related to your complaint (ticket, bank details, and documentary evidence if you take travel insurance).

All requests for reimbursement must be made within a maximum of 14 working days from the date of travel.

Please complete the form in full. The information requested is for the sole purpose of processing the request and will not be divulged under any circumstances.

Personal information	<u>tions</u> :		
□Mrs □ Ms □ Mr. F	irst name:	Last name:	
Address:			
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Information about	t your trip :		
		Departure time:/ A	arrival time:/
	ıre:	•	
-			
	•••••		
Reasons of your	request:		
Purchase	Services	During travelling	Other
□ Rate	□ Reception	□ Ticket inspection	□ Information
□ Service	□ Information display	□ Reception/announcem	ent □ Access to the station
□ Replacement	□ Information	□ Comfort	□ Access to the train
□ Refund	□ Cleanliness	□ Cleanliness	□ Disrupt situation
□ Cancellation	□ Traveller information	□ Lateness	·
Comments:			
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