



Waste Collection Services Rules & Guidelines

Garbage, recycling, bulk and yard waste collection services are provided by the City's exclusive franchise hauler, GFL Environmental, Inc. formally known as Waste Industries. The following services are included:

- ✓ Weekly Curbside Garbage Service (95-gallon cart included)
- ✓ Weekly Curbside Bulk Removal (by scheduled appointment each time needed)
- ✓ Weekly Curbside Bagged Yard Waste Removal (no appointment needed)
- ✓ Weekly Curbside Yard Waste Removal (by scheduled appointment each time needed)
- ✓ Bi-Weekly Curbside Recycling Service (65-gallon cart included)

Curbside **Garbage** Collection Guidelines

- Carts must be placed at the curb no later than 6:00am on your scheduled day of service.
- All garbage **must be bagged** and placed inside the container.
- **Only the 95-gallon cart provided by GFL Environmental, Inc. will be serviced.**
- Due to the use of an automated truck please pay close attention to the cart placement guidelines included in this flyer.

Curbside **Bulk** Collection Guidelines

- You must call GFL Environmental, Inc. at 770-415-5386 or 770-474-9273 to be added to the Bulk collection schedule each week. This must occur no less than 24 hours before your scheduled day of service.
- Bulk items are described as any item that is too large to fit into the 95-gallon cart. This may include furniture, mattresses, appliances, etc. (Freon must be removed from appliances and tagged with certification that it is empty)
- No more than three (3) items will be removed during each weekly service at no additional charge.
- Multiple week pick ups can be scheduled, however in the event you have more than the allotted and wish to have them collected in one pick up you must call GFL Environmental, Inc. to schedule a "Special Pick Up". There is a \$150.00 fee for each "Special Pick Up" with amount restrictions.

Curbside **Bagged Yard Waste** Collection Guidelines

- Leaves and grass clippings must be bagged in paper or plastic and placed at the curb no later than 6:00a.m. on your scheduled day of service.
- Up to ten (10) bags will be removed weekly on your normal collection day.
- This service does not require calling to schedule a pickup.

Curbside **Yard Waste** Collection Guidelines

- Call GFL Environmental, Inc. at 770-415-5386 or 770-474-9273 to be added to the Yard Waste (Twigs, Limbs and Branches) collection schedule. This must occur no less than 24 hours before your scheduled day of service.
- Yard Waste must be placed at the curb no later than 6:00am on your scheduled day of service.
- Twigs, limbs, and branches should be neatly piled for collection and shall not exceed four (4) feet in length.
- All of the material combined may not exceed four (4) cubic yards (approximately the size of the bed of a standard pick-up truck).
- Multiple week pick ups can be scheduled, however in the event your pile of twigs, limbs and branches exceeds the four (4) cubic yard limit and you wish to have them collected in one pick up you must call GFL Environmental, Inc. to schedule a “Special Pick Up”. There is a \$150.00 fee for each “Special Pick Up” with amount restrictions.

Curbside **Recycling** Collection Guidelines

- Call GFL Environmental, Inc. at 770-415-5386 or 770-474-9273 to sign up for curbside Recycling at no additional charge.
- Carts must be placed at the curb no later than 6:00a.m. on your scheduled day of service.
- Though bagged recyclables are acceptable to place inside the container, we would prefer that they be un-bagged. It makes processing easier upon delivery.
- **Only the 65-gallon cart provided by GFL Environmental, Inc. will be serviced.**

Acceptable Recycling Materials:

- Cardboard Boxes
- Junk Mail & Magazines
- Newspapers
- Phone Books
- Office Paper
- Plastic Milk Jugs
- Plastic Detergent Bottles
- Plastic Water & Soft Drink Bottles
- Aluminum & Tin Cans
- Plastic Jars (NO GLASS)

When in doubt, leave it out!

Do not place any items in the recycling container that do not meet the exact descriptions above. Items made of recyclable materials, that are not household type containers, are not acceptable like plastic toys or metal fixtures.

Recycling will be collected on an every other week schedule. The calendar below illustrates an A week and B week schedule. Your recyclables will be collected on the same day as your garbage but on the every other B week schedule. A calendar is attached for your convenience. You may also access it on the City's website.

Garbage and Recycling Cart Placement Guidelines



The front of the container is where the lid opens. The wheels are on the rear of the container. The front of the container should face the street and the rear of the container should face your home.

The container must be placed away from objects like mailboxes, telephone poles, and fire hydrants. If the container is too close to a fixed object the automated mechanical arm may come in contact with the object causing damage to the object and the truck.



Holiday Sanitation Schedule

During a holiday week, if your service day falls **ON** a holiday, you will be serviced the following day.

2026 Holiday Sanitation Schedule

January 1, 2026 (Thursday) - New Years Day

**** Service will be delayed by one day for Thursdays and Friday Customers ONLY ****

January 19, 2026 (Monday) – Martin Luther King Jr. Day

****ALL routes will be delayed by one day all week****

May 25, 2026 (Monday) – Memorial Day

****ALL routes will be delayed by one day all week****

June 19, 2026 (Friday) – Juneteenth

**** Service will be delayed one day for Friday Customers ONLY ****

July 4, 2026 (Saturday) – Independence Day

**** All routes will run on a normal schedule****

September 7, 2026 (Monday) – Labor Day

****ALL routes will be delayed by one day all week****

November 26, 2026 (Thursday) – Thanksgiving Day

****Service will be delayed one day for Thursday & Friday Customers ONLY****

December 25, 2026 (Friday) – Christmas Day

****Service will be delayed one day for Friday Customers ONLY****

January 1, 2027 (Friday) - New Years Day

****Service will be delayed one day for Friday Customers ONLY****



Here is the answers to some most asked questions:

Question: *What if I have not received my garbage or recycling container?*

Answer: **Call GFL Environmental, Inc. to complete delivery.**

Question: *Am I required to have service with GFL Environmental Inc.?*

Answer: **Yes, by law all residents are required to have garbage service. Each homeowner will be billed by the City via the property tax bill.**

Question: *What if I have more garbage than the container will hold?*

Answer: **Contact GFL Environmental, Inc. to request a bulk pickup or order a second cart or sign up for our FREE recycling service.**

Question: *Can I continue to use my personally owned containers?*

Answer: **No, GFL Environmental, Inc. will only service the 95-gallon cart they provided.**

Question: *What if no one in my home is physically capable of rolling the cart to the curb?*

Answer: **Call the Stockbridge Public Works Department and ask to be certified as a Qualified Disabled Resident to receive backdoor service.**

Question: *Will GFL Environmental, Inc. pick up construction materials during Bulk Collection service?*

Answer: **No, all construction and landscaping contractors, or any other type of contractor that generates waste is required to provide their own method of removal. Landscape materials generated by the homeowner are acceptable. Construction materials, regardless of the generator, are never acceptable.**

Question: *Does my yard waste have to be in biodegradable bags?*

Answer: **No, though we prefer biodegradable bags because they are better for the environment any type of household garbage/yard waste bag will be collected.**

Question: *Who do I call if my garbage is missed or my container needs to be repaired?*

Answer: **Call GFL Environmental, Inc. for all service requests or issues.**

More questions? Visit us at www.stockbridgega.org

GFL Environmental can be reached via the following methods:

- Contact GFL Environmental via phone at 770-415-5386 or 770-474-9273
- Contact GFL Environmental via email at stockbridge-cs@gflenv.com (All emails will be returned via email within 24-48 business hours)
- Submit an online service request form at www.stockbridgega.org under the sanitation page.