Frequently Asked Questions

What is MyJacksonHealth?

MyJacksonHealth is a private web portal designed for you to access your personal medical information, making it easy to stay connected and manage your health.

How much does it cost?

Access to MyJacksonHealth is free.

How do I sign up?

During your registration or discharge, simply provide us with your email address. You will receive instructions in an email invitation within 24 hours of enrolling.

How do I create my account after enrolling?

Simply click on the link provided in the invitation email to verify your personal information.

What if my health information is inaccurate?

You can contact your health provider or hospital for an amendment form.

How is my information protected?

MyJacksonHealth uses industry-verified security technology to keep your records safe.

What health information can I download?

You may download any files located in the "Discharge Summary Packet" section of the portal.

Who do I call for help if I have an issue?

If you experience an issue logging in to your account or have other technical issues, please call **1-877-621-8014**.

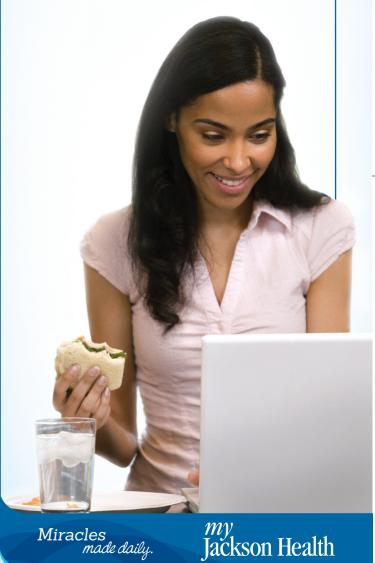


www.MyJacksonHealth.org

^{Get To Know} Jackson Jackson Memorial Hospital Jackson North Medical Center Jackson South Community Hospital Holtz Children's Hospital Jackson Behavioral Health Hospital Jackson Rehabilitation Hospital

Just A Click Away.

Online Health Record Summary Access



my Jackson Health

Online Access To Appointments, Medications, And More

We're dedicated to your well-being – and that means providing you with the highest quality health care and easy online access to your health information. With the MyJacksonHealth patient portal, you can connect to your health record, request appointments, download documents, and keep your information up-to-date.

Staying healthy begins with staying informed, and that means staying connected to your health information – anytime, anywhere.

JacksonHealth.org		PATIEN	TPORTAL TEST	● - Sign Out			
<i>my</i> Jackson Health	1	Health Record	Messaging	Appointments			
PATIENTPORTAL TEST 8 Allergies: Tylenci	We're Here For You.		Jack	SON Free			
	Thank you for choosing Jackson Health System, where you can count on receiving expert care from knowledgeable, compassionate professionals who strive to exceed your expectations. Your well-being is our top priority, and we're proud to provide the highest quality care.						
	Locations	🚴 Find A I	Doctor				
	😧 FAQs						

Patient Portal Access

Log in to your account and review all of your medical information, from your immunization records to care summaries. You can even view a summary of upcoming appointments and patient education materials.

Health Record: View medications, immunizations, allergies, and health notes all in one place.

Documents: Upload clinic-requested documents or print copies of previously issued authorizations and referrals.

Medications: Review prescribed medications, including refills and dosage instructions.

<i>my</i> Jackson Health	(Thealth R		Messaging	Appointments	
Juchoon riculti	Please contact your doctor's office with any questions results.	about you	ar medical inform	ation or test	
PATIENTPORTAL TEST	No medications recorded			Learn More	
Health Profile					
Documents	₽ No immunizations recorded				
Medications	Current Allergies				
Visit Summaries	Tylenol				
	No health issues recorded				
Questions about your health record?	Website technical questio		14.		
erros of Use Privacy Policy		C 2014	Cerner Corporation	Al Rights Reserved	

Access care summaries to review your last visit, clarify any details about treatment or diagnosis, and prepare questions for your next appointment.

JacksonHealth.org	Desitoard PNTENTFORTAL TEET • - Sign Out			
<i>my</i> Jackson Health		Health Record	Mossaging	Appointments
J	Below is a list of your of	sumently scheduled appointments.		
View Upcoming Appointments				æ
Request Appointment	Tuesday June 16, 2014 10:00 a.m. EDT	PATIENTPORTAL TEST'S Follow with Jackson, James - MD	w Up	
Questions about your health record?		Website technical questions?		
Please contact your healthcare team.		Please contact support at 1-877-621-80	114.	
Terms of Use Privacy Policy		02014	Cerner Corporation	All Rights Reserved.
Follow-Up	ada (ointmer	nt	
	1-1-			
Schedulin	DI			

Our easy-to-use system helps you request appointments online with your clinic. Schedule your follow-ups easily and conveniently.

Miracles *made daily*.