

Frequently Asked Questions

What is MyJacksonHealth?

MyJacksonHealth is a private web portal designed for you to access your personal medical information, making it easy to stay connected and manage your health.

How much does it cost?

Access to MyJacksonHealth is free.

How do I sign up?

During your registration or discharge, simply provide us with your email address. You will receive instructions in an email invitation within 24 hours of enrolling.

How do I create my account after enrolling?

Simply click on the link provided in the invitation email to verify your personal information.

What if my health information is inaccurate?

You can contact your health provider or hospital for an amendment form.

How is my information protected?

MyJacksonHealth uses industry-verified security technology to keep your records safe.

What health information can I download?

You may download any files located in the "Discharge Summary Packet" section of the portal.

Who do I call for help if I have an issue?

If you experience an issue logging in to your account or have other technical issues, please call **1-877-621-8014**.



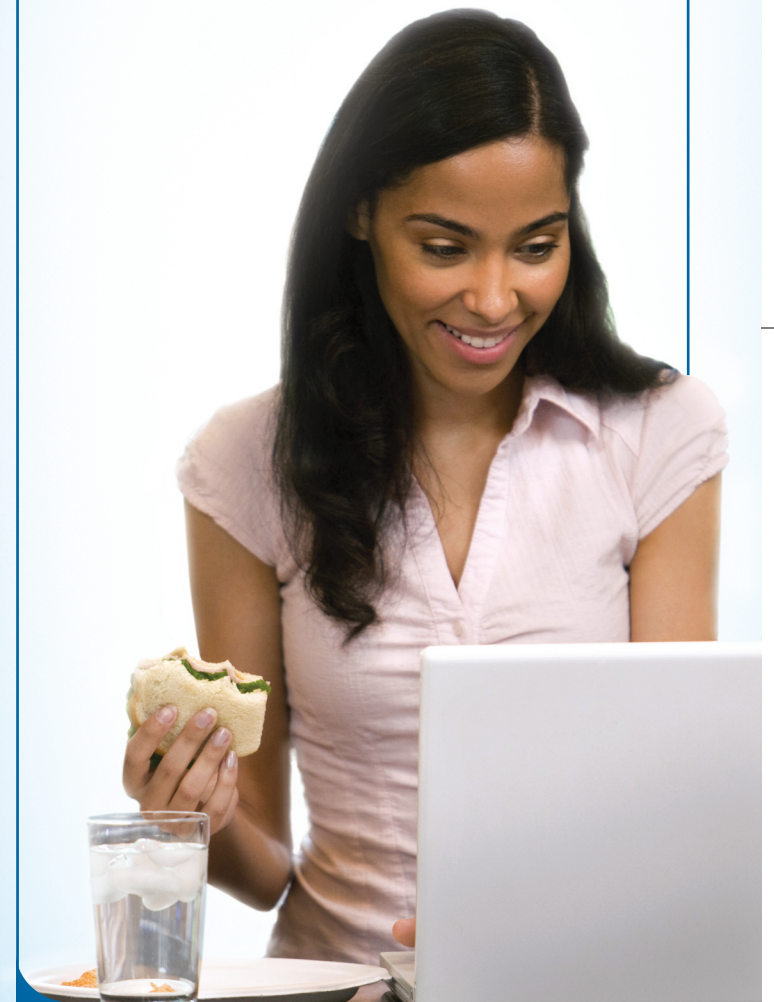
www.MyJacksonHealth.org

Get To Know
Jackson

Jackson Memorial Hospital
Jackson North Medical Center
Jackson South Community Hospital
Holtz Children's Hospital
Jackson Behavioral Health Hospital
Jackson Rehabilitation Hospital

Just A Click Away.

Online Health Record Summary Access



Miracles made daily.

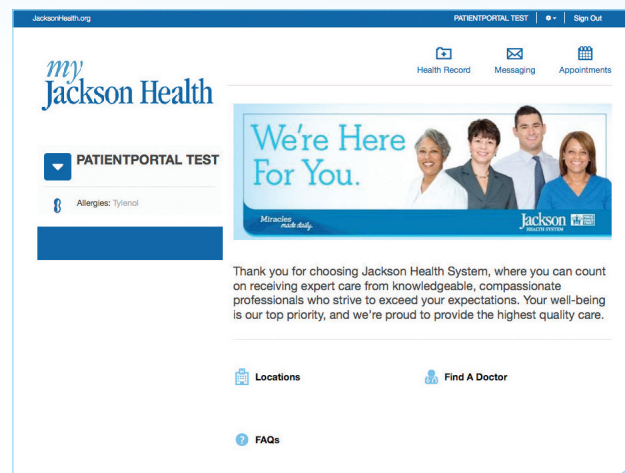
my
Jackson Health



Online Access To Appointments, Medications, And More

We're dedicated to your well-being – and that means providing you with the highest quality health care and easy online access to your health information. With the MyJacksonHealth patient portal, you can connect to your health record, request appointments, download documents, and keep your information up-to-date.

Staying healthy begins with staying informed, and that means staying connected to your health information – anytime, anywhere.



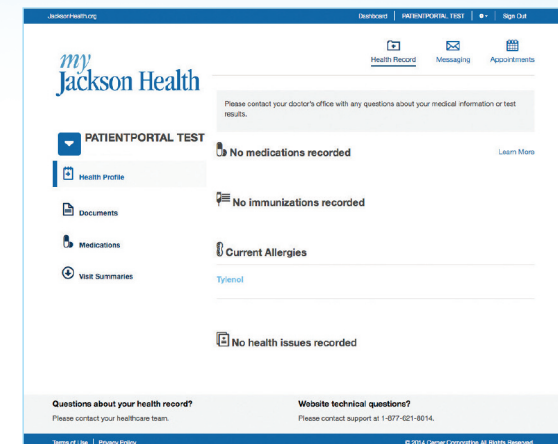
Patient Portal Access

Log in to your account and review all of your medical information, from your immunization records to care summaries. You can even view a summary of upcoming appointments and patient education materials.

Health Record: View medications, immunizations, allergies, and health notes all in one place.

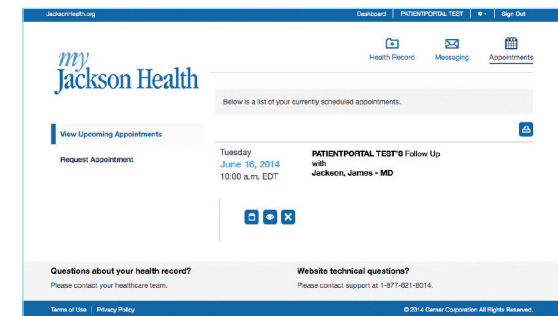
Documents: Upload clinic-requested documents or print copies of previously issued authorizations and referrals.

Medications: Review prescribed medications, including refills and dosage instructions.



Care Summaries

Access care summaries to review your last visit, clarify any details about treatment or diagnosis, and prepare questions for your next appointment.



Follow-Up Appointment Scheduling

Our easy-to-use system helps you request appointments online with your clinic. Schedule your follow-ups easily and conveniently.

Miracles
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