

The Miracle Of Transplantation





"Patients from all across the globe come to us for consultation and treatment."

Welcome To The Miami Transplant Institute

Every patient who faces the prospect of an organ transplant needs a miracle. That's because organ transplantation is typically only for patients who have few – if any – options. Fortunately, patients and their families who choose the Miami Transplant Institute (MTI) can take comfort knowing they have chosen one of the world's leading transplant centers.

Over the course of our 50-year history, we have become one of the largest and most comprehensive programs in the world. In fact, we are now the largest transplant center in the United States, a feat we achieved coming into our 50th year of collaboration between Jackson Health System and UHealth – the University of Miami Health System. Our surgeons performed 747 organ transplants in 2019, more than any other hospital in the nation – breaking every previous American record for transplants performed in a year. What's more, MTI is the only center in South Florida to perform *every* type of organ transplant. As a result, patients from all across the globe come to us for consultation and treatment.

We continue to attract physicians, scientists, and other professionals who represent the very best and brightest in transplant medicine. Powered by the research and resources of UHealth – University of Miami Health System and grounded by the award-winning care provided at Jackson Memorial Hospital, the largest public teaching hospital in the U.S., it's no wonder the Miami Transplant Institute makes miracles daily.

Sincerely,

Rodrigo Vianna, MD, PhD

Director, Miami Transplant Institute
Chief, Liver, Intestinal and Multivisceral Transplant
Professor of Clinical Surgery, University of Miami Miller School of Medicine
Jackson Health System

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A National Leader For Transplant Miracles

In 1960, a British immunologist named Peter Medawar received the Nobel Prize for his pioneering research into the cause of organ rejection among transplant recipients. Soon after, anti-rejection drugs enabled patients to receive organs from non-identical donors, and the modern era of organ transplantation began.

Only 10 years later in 1970, and at a time when organ transplants were still in their infancy, Jackson Memorial Hospital performed its first kidney transplant. Today, we're the Miami Transplant Institute, the only center in South Florida that performs all types of transplants. Here, our surgeons perform hundreds of organ transplant procedures annually for patients from throughout the U.S. and abroad. And our programs for both adults and pediatrics consistently rank among the nation's best.

A Multidisciplinary Program In An Academic Medical Setting

The Miami Transplant Institute was created as an affiliation between Jackson Health System and UHealth – University of Miami Health System to ensure long-term success. Through this collaborative relationship, MTI is able to provide two specialized floors, 74 beds, a dedicated electronic management system, and a new outpatient clinic and diagnostic center to meet the specific needs of our transplant patients.

The first of its kind in the U.S., MTI is comprised of a full multidisciplinary team of physicians with medical, pediatric, and surgical sub-specialties. And as a university-based transplant center, physicians and scientists at the Miami Transplant Institute have the

unique opportunity to conduct groundbreaking medical research and to translate their findings – in real time – to their patients, giving new hope where there is often none.

Our patients benefit by gaining access to the newest, most advanced, most effective treatments and procedures. They also receive care from some of the most renowned transplant professionals in the world. That team includes a broad range of experts, including:

- Anesthesia, surgical, medical, and pediatric physician specialists
- Case managers
- Dietitians
- Financial coordinators
- Inpatient and outpatient trained transplant nurses
- Specialized pharmacists

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Kidney Transplant:

The Most Transplants In The Nation

In medicine, frequency matters. In fact, high numbers of transplants performed by a specific center are linked to increased survival rates compared to low-volume centers. The Miami Transplant Institute performs over 500 kidney transplants every year – more than any other program in the nation.

In 2018 and 2019, our kidney transplant program performed the most kidney transplants in the U.S. – breaking all previous records that have ever been achieved by a transplant center.¹

Additionally, more than one-third of our kidney transplants come from living donors, including participants in our Paired Kidney Exchange Program, the only initiative of its kind in the region that connects donors when loved ones are not a match.

Diseases And Conditions

- Congenital kidney or urinary tract disease
- Diabetes
- Glomerulonephritis
- High blood pressure
- Polycystic kidney disease

1 Organ Procurement and Transplantation Network/United Network for Organ Sharing (OPTN/UNOS), January 2019, 2020.

Gerard Daphnis & Jermaine Chambers Living Kidney Donor Transplant

Over twenty-five years ago, Gerard Daphnis and Jermaine Chambers were top recruits in the University of Miami's football program. They forged a strong friendship on the field and continued to have each other's backs long after their playing days were over. So when Gerard found himself at the Miami Transplant Institute needing a lifesaving kidney, Jermaine came to our Living Kidney Donor Program to find out if he was a match.

He was. And just days before Christmas 2018, he shared the results with his friend in a handwritten card: "I'm your guy –

see you on January 10. #CanesForLife." Gerard was emotional. "For the first time in a long time," he said, "I felt like there was hope. A chance that I was going to be okay."

The transplant surgery was uneventful and successful for both patients. And today, Jermaine and Gerard are strong advocates for organ donation, even speaking at our annual reunion of former patients and current staff. "They're the best doctors in the world," declares Gerard. "And Jermaine is my hero, even if he doesn't like me to say that."



New Outpatient Clinic And Diagnostic Center: More For Patients

With its completion in September 2019, the new Miami Transplant Institute outpatient clinic and diagnostic center located on Jackson Memorial Medical Center's campus serves as the main medical hub for all organ lines. Here our patients are provided with adequate clinic space to ensure excellent medical care and an optimal patient experience.

The center includes diagnostic imaging, procedure, and infusion capabilities, allowing most evaluation patients to complete their entire workup without the disruption and cross-campus travel to the

Clark Diagnostic Treatment Center in Jackson Memorial Hospital. By providing more comprehensive care in an efficient outpatient setting, we have been able to improve the patient experience, decrease time from first visit to listing decision, reduce hospital readmission, reduce emergency visits, and decrease length of stay.

We've also expanded our reach more than ever before with centers located in four other cities in Florida - Palm Beach Gardens, Boca Raton, Plantation, and Pompano Beach.



MTI Miracles And Milestones For Half A Century

<i>1970:</i> First kidney transplant	<i>1970:</i>	First	kidney	transpl	ant
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1986: First heart transplant

1987: First liver transplant

1990: First kidney-pancreas transplant

1994: First intestinal transplant

1995: First ventricular assist device (VAD) implantation

1996: First lung transplant

1996: First pancreas transplant

2000: First heart-lung transplant

2010: The U.S. Department of Health and Human Services' Division of Transplantation honors MTI with a silver-level designation for kidney transplant and bronze-level designations for liver and pancreas transplants

2011: Healthgrades names MTI one of the nation's top three heart organ transplant centers

2012: The U.S. Department of Health and Human Services' Division of Transplantation honors MTI with silver-level designations for kidney, kidney-pancreas, and lung transplants (more than any other program in the nation), and a bronze-level designation for heart transplant

2012: MTI patient, Fatema Al Ansari from Qatar, is the first five-organ transplant recipient to give birth

2014: MTI performs the first three-way paired kidney exchange transplant in Florida

2015: Jackson Memorial Hospital unveils a unit of newly renovated, hotel-style rooms exclusively for MTI patients

2015: MTI performs the first four-way paired kidney exchange transplant in Florida

2018: Our kidney program is named #1 in the nation by United Network for Organ Sharing (UNOS) transplanting the most patients that has ever been achieved historically

2018: Our intestinal program is named #1 in the nation by UNOS and is recognized among the highest survival rates in the U.S.

2019: MTI performs the world's first liver transplant surgery using breakthrough 4K/3D medical technology on an 8-pound baby

2019: MTI claims the nation's top position, performing more organ transplants in 2019 than any other hospital and breaks every previous American record for transplants performed in a year

2020: MTI celebrates its 50th anniversary since its inception in 1970

Kidney-Pancreas And Pancreas Transplant:

A Transplant Program That Stands Apart

As if one transplant wasn't enough, patients whose pancreas does not make enough insulin often require a combination kidney-pancreas transplant. A pancreas transplant, without a kidney, is also an option for certain rare conditions.

While only a small fraction of procedures at the Miami Transplant Institute are pancreas or kidney-pancreas transplants, our program has performed more of these complex surgeries than most centers in the nation. As a testament to our experience, MTI is one of the only kidney-pancreas transplant programs across the country with 10-year survival data.

Туре	Diseases And Conditions
Kidney-Pancreas	Kidney disease with type 1 diabetes
Pancreas	Hypoglycemia Insulin therapy failure Type 1 diabetes



Jeanette Cabrera Kidney-Pancreas Transplant

Jeanette Cabrera couldn't believe her good fortune. After a terrible car accident, she was — miraculously — okay. But when her painfully swollen ankles, which she attributed to the crash, showed no signs of recovery, she followed up with her doctor and received startling news.

"I was in stage 4 kidney failure," said Jeanette. "I never, ever expected to hear that."

"My Christmas angel o\(\text{\text{\text{e}}}\)ered
me the greatest gift any human
being can possibly give another
- a new lease on life."

Jeanette had dealt with diabetes for much of her life, but was able to keep the disease under control. Until now. Survival would depend on a kidney-pancreas transplant and a lifesaving donor. She was immediately placed on the national transplant list and, just before Christmas, she received her miracle: a donor. "My Christmas angel offered me the greatest gift any human being can possibly give another – a new lease on life," she said.

Today, Jeanette is healthier than ever and insulin-free, giving her the opportunity to do the things she loves the most: spending time with her family, enjoying her career, and playing golf. She is happier than ever, too, having gone on to marry the love of her life.

Special Programs:

Extending Our Reach, Touching More Lives

Recognizing our patients' unique needs, we have developed special programs to help expand the miracle of transplantation and to provide the personalized services each patient requires.

Living Kidney Donor Program

The gift of life is closer than most of us think. That's because almost anyone with two healthy kidneys can donate one to a patient in need. The Miami Transplant Institute's Living Kidney Donor Program – also called the gift that keeps on giving – is the largest in Florida and the fastest-growing in the Southeast. In fact, patients from anywhere in the nation and anywhere in the world can participate in the initiative.

Here, we can quickly determine if a willing donor is a suitable match for their loved one, and can use minimally-invasive surgical techniques to help speed recovery time for both donor and patient.

Paired Kidney Exchange Program

Even when a family member or friend's kidney is not a match, a suitable living donor may still be a viable option. That's because we can match willing donors for one patient with willing donors for another patient. Our Paired Kidney Exchange Program is a unique initiative that offers real hope to patients whose family and friends have the will to help but are not a clinical match.

A Partner For International Patients

The Miami Transplant Institute treats individuals from all across the globe. For these patients, our program includes the following:

- Concierge services along with a hospitality coordinator who provides compassionate, professional, and personal assistance 24/7.
- Patient reception area an upscale oasis that includes first-class amenities, luxurious waiting areas, private examination rooms, and a full-service business center.
- Expert care available 24/7, including inpatient and outpatient consults by our team of specially trained professionals.

In addition, we have a sophisticated air transport system to better serve the large number of international patients transferred from the Caribbean, South America, and Central America.



Liver Transplant:

Solutions For The Most Challenging Cases

The Miami Transplant Institute performs 135 to 155 liver transplants every year, making it one of the most prolific liver transplant programs in the world. Patients choose our multidisciplinary team for their depth of experience, as well as our outcomes – graft survival, transplant rates, and overall survival – that exceed statistically expected results. In addition, our team uses novel surgical techniques that increase the number of available livers for our patients awaiting a transplant.

For reasons like these, not only do patients from around the U.S. and around the globe come to Miami for their liver transplants, but physicians at other transplant centers send their most complex cases to us.

Diseases And Conditions

- Acute liver failure
- Autoimmune hepatitis
- Biliary atresia (pediatrics)
- Budd-Chiari syndrome
- Cholestatic liver disease
- Cryptogenic cirrhosis
- Genetic disorders (pediatrics)
- Hepatocellular carcinoma (HCC)
- · Laennec's cirrhosis/Alcoholic liver disease
- Nonalcoholic fatty liver disease (NFLD)
- Nonalcoholic steatohepatitis (NASH)
- Polycystic liver disease
- Primary biliary cirrhosis (PBC)
- Primary sclerosing cholangitis (PSC)
- Progressive liver failure
- Viral hepatitis (A, B, C)

Michael Angelo Liver Transplant

Michael David Antonio Angelo was born healthy in September 2018, and had perfect checkups through his first two months. But soon after, his mother, Jill, noticed that her baby boy's skin looked yellow. Tests revealed biliary atresia, a rare, genetic, life-threatening liver disease that only appears in infants. And one chance for survival: a liver transplant.

"It's incredible what this medical team was able to accomplish to save my baby's life."

Michael's parents chose the Miami Transplant Institute to perform the operation because of our experience treating this disease and our success rates. But at just 8 pounds 8 ounces, little Michael was much smaller than the other babies who had been brought to us for this surgery. So our team brought two innovative medical technologies to him: one that both cuts and seals vessels, another that provides high-magnification, high-resolution, 3D imaging – in real time. The latter, typically used for delicate neurosurgery, had never been used in transplantation. But it seemed like the perfect option for an operation on such a small patient.

That day, Michael became the first organ transplant patient in the world to undergo this dual-technological approach. Today, he is healthy and at home. "I came to learn about the technology used after. And it's incredible what this medical team was able to accomplish to save my baby's life," said Jill. "I love this boy so much."





Pediatric Transplant:

Helping Kids Reach Adulthood

The Miami Transplant Institute has one of the largest pediatric transplantation programs in the U.S. – and it provides some of the highest caliber care in the country. From infancy into adulthood, MTI performs organ transplantation for pediatric patients requiring heart, lung, intestinal, multivisceral, kidney, and liver transplants.

Seamless Integration With Holtz Children's Hospital

Pediatric patients require the specialized care of a comprehensive pediatric hospital. The Miami Transplant Institute works in partnership with Holtz Children's Hospital, which is also located on the Jackson Memorial Hospital campus and is affiliated with UHealth physicians. Regardless of what type of transplant a child requires, Holtz Children's Hospital has a team of appropriate specialists. In fact, Holtz Children's Hospital has consistently earned top rankings from U.S. News & World Report and has been recognized by most major healthcare ranking organizations, including Best Doctors in America*, Professional Research Consultants, Inc., and the Foundation for the Accreditation of Cellular Therapy (FACT).

Intestinal And Multivisceral Transplant:

Advanced Competence For The Extremely Complex

Intestinal transplant refers to the transplantation of the small bowel (or small intestine), while multivisceral transplant includes the liver, stomach, duodenum, pancreas, and small bowel. Only a few transplant centers in the U.S. perform intestinal and multivisceral transplants, and the Miami Transplant Institute is the only one in the state of Florida. More so, out of the approximately 100 complex surgeries conducted annually in the U.S., MTI performs 12 to 20 of these rare procedures.²

More important than the number of transplants our surgeons perform, the one-year patient survival rate for our patients is well above the national average. In addition, patients at MTI typically have shorter wait times, with an average of 1.3 months, compared to the national average of 6.2 months. It's no wonder so many people travel to Miami to access the expert transplant care at MTI.

Diseases And Conditions

- Berdon syndrome/Megacystis microcolon intestinal hypoperistalsis (MMIH) syndrome
- Catheter-related sepsis
- Congenital abnormalities
- Crohn's disease/Inflammatory bowel disease (IBD)
- Desmoid tumors (pediatrics)
- Gastroschisis
- Genetic disorders (pediatrics)
- Hirschsprung's disease (HD)
- Intestinal atresia
- Mesenteric venous thrombosis (MVT)
- Microvillus inclusion disease/Davidson's disease/Congenital microvillus atrophy (pediatrics)
- Motility disorders/Chronic intestinal pseudo-obstruction (CIP)
- Multiple polyposis syndrome/Gardner's syndrome
- Necrotizing enterocolitis (NEC)
- Neuroendocrine tumors (NETs)
- Short bowel syndrome/Short gut
- Total parental nutrition (TPN) complications
- Traumatic injuries
- Volvulus

Alessandra Lambertini Intestinal-Multivisceral Transplant

One week after Karina Lambertini gave birth to twin girls, one of her girls stopped eating. She took her newborn to the hospital where doctors delivered heartbreaking news: little Alessandra's intestines hadn't formed as they should have, and nutrients were not being absorbed. "We were shocked – watching our baby on that table thinking the worst and seeing her unresponsive," Karina said. "I thought she was actually dying." After two months in intensive care and an unsuccessful attempt to revive the intestine, the Miami Transplant Institute was brought onto the case.

"The chance of having Alessandra with us – this is what we are thankful for."

Alessandra was taken to our pre-transplant clinic, to help her gain weight and strength. It was later determined that she would need a multivisceral transplant because her liver had been affected. She was placed on the transplant list in July of 2014 and had her successful surgery just before the holidays that same year. "The chance of having Alessandra with us – this is what we are thankful for," said Karina. "And for those parents that said 'yes' to organ donation."

Alessandra continues her passion as a dancer alongside her twin sister.



Our Center For Intestinal Rehabilitation:

First Step To Recovery

Our intestinal rehabilitation team is an integral part of the Miami Transplant Institute. For more than 20 years, our multidisciplinary team of experts has treated thousands of adult and pediatric patients with intestinal and multi-organ failure.

MTI has performed more than 400 intestinal and multivisceral transplants, ranking as a world leader for these types of procedures. However, less than 10 percent of patients with intestinal failure are candidates for intestinal transplant. Our team is able to use a multidisciplinary approach to intestinal rehabilitation, which allows these patients to be rehabilitated without the need of transplantation. As a result, the Center for Intestinal Rehabilitation at the Miami Transplant Institute was established.

The Center for Intestinal Rehabilitation at the Miami Transplant Institute combines efforts within a multidisciplinary framework, resulting in a variety of therapeutic strategies for patients with intestinal failure. There is a strong relationship among transplant surgeons, gastroenterologists, neonatologists, and pediatric surgeons to provide comprehensive treatment for the most complex cases. In addition to physician support, the Center for Intestinal Rehabilitation at the Miami Transplant Institute has dedicated nurse practitioners, registered nurses, social workers, and dietitians evaluating and treating patients with intestinal failure. Patients receive customized medical treatment and surgical interventions to achieve enteral autonomy.

Intestinal transplantation is only offered for patients with irreversible intestinal failure, poor quality of life, or life-threatening complications of parenteral nutrition, once all rehabilitation efforts have been exhausted.



The Patient Journey: Addressing Patient Needs

From evaluation to recovery, you'll take advantage of some of the most advanced and comfortable healthcare facilities in the nation. The Miami Transplant Institute has our dedicated outpatient clinic and state-of-the-art diagnostic center with convenient covered parking on the campus of Jackson Memorial Hospital. Here, patients meet with their doctor and other team members for regular appointments before and after their transplant.

Surgeries are performed in our operating suites at Jackson Memorial Hospital. These operating rooms are among only a handful in the region with sophisticated equipment and technology specifically designed to facilitate organ transplant surgery.

Following your surgery, you'll recover in our brand-new patient rooms. The all-private, hotel-style suites feature a range of comforts from high-definition TVs and personal safes, to spa-like bathrooms and pull-out sofas for loved ones. In addition, patients can upgrade to a Signature Suite Experience that includes special amenities, luxury toiletries, and gourmet meals.

Heart Transplant And Ventricular Assist Device Program:

Exceeding National Benchmarks Since 1986

The Miami Transplant Institute is a major center for heart transplants and ventricular assist device (VAD) implantations. The story began over 30 years ago when our specialists performed their first heart transplant. Today, we perform 30 to 40 heart transplants and VAD procedures annually for adult and pediatric patients, and to date, we've performed over 850 total.

Our heart transplant program consistently exceeds national benchmarks for its outstanding patient survival rates. MTI is also a VAD implantation leader, offering a variety of device options with excellent outcomes.

Туре	Diseases And Conditions
Heart	 Congenital heart disease Coronary artery disease Dilated cardiomyopathy/Weakening of the heart muscle Heart transplant complications Hypertrophic heart disease Ischemic cardiomyopathy Valvular heart disease
Ventricular Assist Device	 Bridge to transplant (BTT)/Patients who need support for a weak heart and are waiting for a heart transplant Destination therapy (DT)/Patients who need support for a weak heart who are not candidates for transplant Heart surgery patients who need support to reduce heart strain until they recover

Erika Carter-Rolle Heart Transplant

In 2006, Erika Carter-Rolle came down with a bad cold that wouldn't go away. A few months later, she was diagnosed with cardiomyopathy – a condition in which the heart muscle becomes enlarged and weakened, often leading to heart failure.

The diagnosis was devastating, but Erika, an assistant principal, continued to work. As her condition worsened, she suffered a stroke, transient ischemic attacks (TIA) also known as "ministrokes," received a pacemaker, and was eventually diagnosed with congestive heart failure. A heart transplant was her only option.

"I'm a warrior."

"I'm a warrior," she told herself. "I'm going to make it through this."

Doctors armed Erika with an LVAD, a device to help the heart pump oxygen and help her fight on until a donor heart became available. After a successful, four-hour surgery, Erika had what she calls her "second birthday."

As Erika celebrates her new life, she also celebrates the people who made it possible: the doctors, the nurses, and especially the donor.



Lung And Heart-Lung Transplant:

Over 200 Miracles Made

The first lung transplant at Jackson Memorial Hospital was performed in 1996. Today, we have completed over 200 lung and heart-lung transplants, with competitive transplant rates and waiting times for our candidates.³ With our team of world-renowned, highly specialized thoracic and transplant surgeons from UHealth, we continue to receive national recognition for transplant rates and outcomes.

Туре	Diseases And Conditions
Lung Heart-Lung	 Bronchiectasis Chronic obstructive pulmonary disease (COPD)/Emphysema Cystic fibrosis (CF) Idiopathic pulmonary fibrosis Non-specific interstitial pneumonia Pulmonary arterial hypertension Sarcoidosis Congenital heart disease with Eisenmenger syndrome Cystic fibrosis (CF) Pulmonary arterial hypertension Primary lung disease with acquired heart disease

José Luis "El Puma" Rodríguez Double-Lung Transplant

José Luis "El Puma" Rodríguez has spent a lifetime entertaining on stages and televisions throughout the Spanish-speaking world. But in the early 2000s, his life took a truly dramatic turn. He was diagnosed with idiopathic pulmonary fibrosis (IPF) – a disease of unknown origin that scars the lungs and actually kills more Americans than breast cancer.

El Puma soon found himself performing alongside an oxygen tank. Then struggling with activities as simple as tying his shoes. His primary doctor referred him to the Miami Transplant Institute.

At MTI, doctors discovered his disease had advanced to the point where a double-lung transplant was his only hope. Soon after El Puma was placed on the national waiting list.

"As a performer, I've traveled for over 50 years giving my all to my fans wholeheartedly," El Puma said. "This was God telling me to put a stop in life and take care of my health."

"They brought me back to life, and I am so grateful."

Eventually, the call came, and El Puma was admitted for his life-saving, double-lung transplant, which was a complete success. "I believe in supernatural miracles and miracles with science," said El Puma. "They brought me back to life, and I am so grateful."

Partnerships That Save Lives

Based on organ-specific protocols, we offer referring physicians the opportunity to collaborate with, assume, or assign the care of their patients at appropriate times following transplantation. Since each referral is evaluated on an individual basis, we provide consultation, education, and informational support to referring physicians to help coordinate long-term care of transplant patients.

Access Through Technology

In addition, our physician partners can take advantage of our Organ Transplant Tracking Record (OTTR). It functions like an electronic medical records system, designed from the ground up to meet the specific needs of transplant patient care. Using OTTR, we electronically monitor – in real time – the status of each patient as he or she moves through the transplant process. It improves our ability to accurately communicate with our physician partners and to provide patient updates. In addition, we're working on new enhancements for physicians to log on to our system and view a patient's status and communicate about his or her case.

Physicians can contact the Miami Transplant Institute for the appropriate forms to help a patient begin their transplant journey.

Making Miracles Happen

Advancements in science and medicine owe a debt of gratitude to the many courageous patients who have stepped forward to participate in groundbreaking research. In the case of transplant medicine, that courage applies not only to receiving patients, but to the individuals and families who gave the most precious gift of all – organ donation.

Still, patients requiring transplants significantly outnumber available organs. Additional information about organ donation can be found at DonateLife.net.

Giving The Gift Of Life

The Miami Transplant Institute requires ever-increasing financial resources to continue our research and to bring the hope of transplantation to more patients. Our donors fund research programs, the renovation and construction of specialized facilities, and recruitment of the brightest and most innovative physicians and scientists who keep MTI among the short list of leading transplant centers in the nation.

Gift options include endowed chairs, endowed professorships, endowed post-doctoral fellowships, research funds, facility improvements, and naming opportunities. Individuals interested in making a charitable donation can contact MTI or the Jackson Health Foundation to speak with a development officer.





Miami Transplant Institute

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Medical excellence

for a global community

Jackson International connects patients from around the world with expert treatment for complex medical and surgical care. Jackson International provides a one-of-a-kind medical concierge and hospitality program. The program, which supports international patients and their families, assigns a hospitality coordinator who provides compassionate, professional, and personal assistance 24 hours a day.











Luxurious Patient Reception Center

The VUMI International Patient Reception Center at Jackson Memorial Hospital is an upscale oasis for international patients and their families. The center features first-class hospital amenities in addition to luxurious waiting areas, examination rooms, and a full-service business center.

24-Hour Access To Expert Medical Care

Our hospitality coordinators are always available to assist with every aspect of inpatient and outpatient stays. Calling **+1 305-355-1212** connects the caller with foreign medical graduates trained to facilitate all aspects of emergency medical transfers.

Jackson International

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