

Easy Access

Jackson Medical Group
Online Health Records



Miracles
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my
Jackson Health

my Jackson Health

Online Access To Medical Records, Medications, And More

We're dedicated to your well-being – and that means providing you with high-quality health care *and* easy online access to your medical records. With the MyJacksonHealth patient portal, you're just a click away from your immunization records, summaries of doctor visits, a schedule of upcoming appointments, and even patient education materials uploaded by your provider.

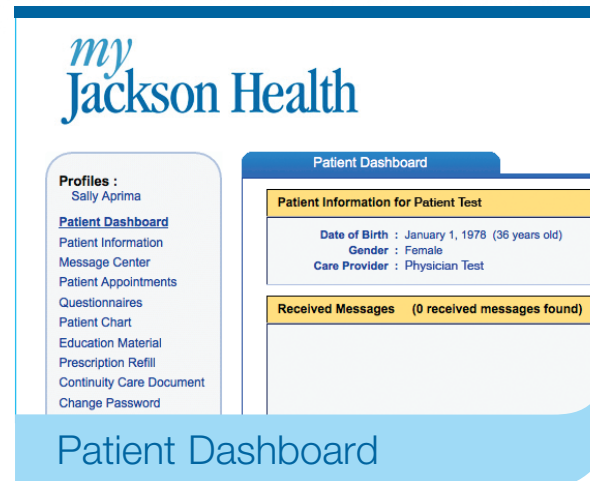
You'll have easy access to all this:

Health Records: View your medications, immunizations, allergies, and provider notes all in one place.

Medications: Review the medications prescribed to you, including refills and dosage instructions.

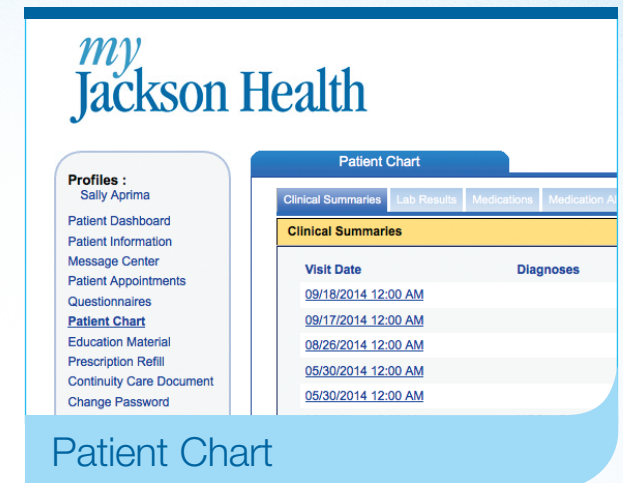
Patient Login Page

You'll need a username and password to access MyJacksonHealth.org. Provide your email address at your next appointment, and you'll receive your temporary password and a confirmation email with a link to access your account.



Once you log in, you can verify your personal information, review messages waiting for you, as well as see a schedule of upcoming appointments. Using the menu to the left, you can navigate to review additional information from your health record.

Jackson Health System operates two patient portals. This brochure specifically outlines the patient portal for outpatient office visits at Jackson Medical Group practices. If you receive care at any other Jackson Health System facility, visit www.MyJacksonHealth.org.



The patient chart area lets you review detailed information about specific visits with your provider. Click on the visit date to open a PDF file showing provider notes, diagnosis information, and any tests, prescriptions or referrals that were prescribed for you.



To request refills for prescriptions, select the pharmacy where you want to pick up your prescription. Then simply check the specific medication for which you require a refill, and select "request."

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www.MyJacksonHealth.org

The patient portal is available in English only, but some documents may be provided in your preferred language if specified during your visit.

Frequently Asked Questions

What is MyJacksonHealth?

MyJacksonHealth is a private web portal designed for you to access your personal medical information, making it easy to stay connected, and manage your health.

How much does it cost?

Access to MyJacksonHealth is free.

How do I create my account?

You will receive a confirmation email containing a link where you can access your account by entering your username and password.

What if my health information is inaccurate?

You can contact your Jackson Medical Group provider for assistance.

How is my information protected?

MyJacksonHealth uses industry-verified security technology to keep your records safe.

What health information can I download?

You may download files located in the “Educational Material” area of the portal, and you can download a “Clinical Summary” for specific visits from the “Patient Chart” area.

Who do I call for help if I have an issue?

If you experience an issue logging into your account or have other technical issues, please call your physician’s office for assistance.

To access your private web portal, enter your username (email address) and temporary password below.

Temporary Password:

Do not share username and password or any confidential information, included on your patient profile.



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Jackson Multispecialty Center - South Dade
305-256-5018

Jackson Gastric Sleeve Center for Weight-Loss Surgery
305-256-5030

Downtown Medical Center
786-466-7200

Jackson Digestive Center of Health
305-271-0300

Jackson Multispecialty Center - Biscayne
786-466-8490

Jackson Multispecialty Center - North Miami Beach
305-654-6850

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