



Jackson Health System

Financial Assistance Program Overview

The Jackson Health System Financial Assistance Program is designed to ensure medically necessary care is accessible by offering free or discounted services to uninsured patients.

Our goal is to provide financial relief, with the discount level adjusted based on the patient's ability to pay. Qualifying patients may receive **free care or a discount** on medical bills, with the discount amount typically scaled based on their household income relative to the FPG.

A patient's eligibility is determined by their gross monthly income (using the Federal Poverty Guidelines), household size, immigration status, and Miami Dade County Residency.

Key Eligibility Factors:

- Must be uninsured
- A resident of Miami Dade County for 90 days or more
- Proof of household Composition
- Immigration Status
- All requested supporting documents must be provided to determine eligibility and level of assistance within the allotted time standard.
- Willingness to apply for all available assistance programs such as Medicare or Medicaid

How to apply for Financial Assistance

Uninsured ***NEW*** applicants including those ineligible for Medicaid or Medicare must apply for Financial Assistance by completing the online application at the link below. <https://ola.veritysource.com/jackson?sc=appl2>

How to submit a Renewal Application

If you are a current patient and your Jackson Prime Card is expiring, please submit a renewal application through at the link below.

<https://ola.veritysource.com/jackson/>

To ensure your application (New or Renewal) is processed and completed within the **30-day time standard**, please **upload all required documents** immediately after the submission of your application.

Help with unpaid Medical Bills

We can also assist with unpaid medical bills. This option is available to those who lack the ability to pay including non- Miami Dade County residents.

Submit a Financial Assistance Application which can be found as

<https://jacksonhealth.org/patient-tools/financial-assistance/>

Required Documents:

- ID
- Social Security Card
- Proof of Immigration Status
- Gross Monthly Income
- Household Composition
- Other- If you qualify, you will be required to apply for other programs that you may be eligible for such Medicare or Medicaid