

On August 28, 2025, Jackson Health System became aware that patients' email addresses had been inadvertently disclosed on August 27, 2025.

Following a thorough investigation by the Jackson Health System Privacy Office, we determined that a workforce member sent a Microsoft Outlook meeting invitation for a bariatric support group class to multiple recipients. Unfortunately, the invitation was sent in a manner that allowed all recipients to view each other's email addresses. As a result, email addresses—and the implication that these patients have had or may undergo a bariatric procedure—was disclosed to the other recipients.

To prevent further disclosure, the meeting invitation was promptly canceled. At this time, we are not aware of any misuse of the information. However, as a precaution, we recommend that the patients involved monitor their account statements, explanation of benefits from their health insurance provider, and credit bureau reports for any unusual activity.

If there are any questions or concerns, please do not hesitate to call the Jackson Privacy Office at the toll-free number 1-888-605-0588.