COVID-19 REVISED VISITATION GUIDELINES

The health and well-being of our patients, visitors, employees, and communities are our top priorities. Therefore, in line with the latest national and state safety protocols, we have revised our visitation guidelines, effective 7 a.m. on December 28, 2021. Virtual visits remain the safest form of interaction during the COVID pandemic, and Jackson staff is committed to providing the equipment, attention, and support necessary to arrange those calls.

If a patient has a special situation and needs an exception to these guidelines, they must speak to a chief executive officer, chief operating officer, chief medical officer, chief nursing officer, associate chief nursing officer, or administrator in charge.

EMERGENCY DEPARTMENT VISITATION GUIDELINES
• Visitors are not allowed in the adult emergency departments.

INPATIENT VISITATION GUIDELINES
• Most inpatients are not allowed to receive visitors at this time.

OUTPATIENT VISITATION GUIDELINES
• For scheduled outpatient appointments, guests are not permitted. One guest is permitted only if the patient:
  • Is a minor.
  • Requires help from a caregiver.
  • Requires escort from law enforcement due to being in legal custody.

LONG-TERM CARE CENTER VISITATION GUIDELINES
• Visitation is allowed in our long-term care facilities, as directed by state and AHCA requirements.
VISITATION POLICY EXCEPTIONS

• Patients with physical, intellectual, developmental disabilities and/or cognitive impairments may have one healthy support person present whenever medically necessary.

• Labor and delivery patients may have one healthy visitor at all times, including overnight.

• All pediatric patients may have one healthy parent/legal guardian during the day and one healthy parent/legal guardian overnight.
  • Babies in the Newborn ICU may have one healthy parent/legal guardian at the bedside at all times, including overnight.

• Inpatient rehabilitation patients may have one healthy visitor allowed at all times, including overnight, and may have one healthy visitor during the discharge process for competency training.

• Patients being discharged following LVAD or transplant surgery may have one healthy adult visitor during the discharge process for competency training.

• For patients at the end of life, including on comfort care or soon transitioning to comfort care, the exceptions are as follows:
  • If the patient does NOT have a confirmed or suspected COVID-19 diagnosis, and is the parent or legal guardian to a child under the age of 18:
    • One (1) child at a time may visit while accompanied by one adult. The visitor must meet the screening criteria.
ADDITIONAL VISITATION GUIDELINES
For those areas that allow limited visitation:

- All visitors must have a scheduled appointment, visitation with a current patient, or emergency requiring medical attention. Visits for other purposes such as visiting our gift shop or dining facilities is not currently allowed.

- All visitors will be screened and have their temperature taken at the facility entrance. Visitors who are sick or experiencing fever, runny nose, persistent cough, shortness of breath, nausea, vomiting, and/or diarrhea will not be allowed to enter our hospitals. Guests with a confirmed or suspected COVID-19 diagnosis or who have had direct contact with someone with a confirmed or suspected COVID-19 diagnosis will also be denied entry. Once they have completed the screening process, visitors will receive a guest badge and be directed to their destination.

- All visitors must wear a mask covering their nose and mouth at all times while in our facilities. Neck gaiters and masks with exhalation valves are not acceptable substitutes, and Jackson will provide a disposable mask instead. Visitors who do not continuously wear a mask while in our hospitals and clinics will not be allowed to stay in our facilities.

- Visitors are not permitted to bring bags or outside food into our facilities.

- All visitors must be at least 18 years old unless noted as an exception.

- All visitors must follow the social distancing, hand hygiene, and personal protective equipment (PPE) guidelines set at each of our facilities.

- Before exiting our facilities, visitors must check out at a security station so their loved one can receive another visitor.

- Adult patients with a confirmed or suspected COVID-19 diagnosis are not allowed any visitors while in our care.

- Pediatric patients with a confirmed or suspected COVID-19 diagnosis may have one parent/guardian present at all times while in our care. Parents/guardians must follow the PPE guidelines and remain in their loved one’s room at all times.