

Notice of Nondiscrimination and Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

Notice of Nondiscrimination

Jackson Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Jackson Health System does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Jackson Health System:

Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance service, contact our JHS Accessibility and Civil Rights Coordinator.

If you believe that Jackson Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

JHS Accessibility and Civil Rights Coordinator

1611 NW 12th Avenue

Miami FL 33136

West Wing 104

Guest Services: 305-585-7341

JHS-Accessibility-and-Civil-Rights-Coordinator@jhs-miami.org

You can file a grievance in person, by mail, or email. If you need help filing a grievance, our JHS Accessibility and Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at Jackson Health System's website: <https://jacksonhealth.org/patient-tools/patient-care-safety/>

For translations of this notice in Spanish and Creole, please visit the registration area.

Para ver las traducciones de este aviso en español y criollo, favor de visitar la área de registro.

Pou tradiksyon avi sa a an panyòl ak kreyòl, tanpri ale nan zòn enskripsyon an.

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATTENTION: If you speak Spanish, Haitian Creole, Portuguese, French, Vietnamese, Arabic, German, Russian, Chinese, Tagalog (Filipino), Italian, Hindi, Polish, Gujarati, Thai, Korean, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call the JHS Accessibility and Civil-Rights Coordinator at 305-585-7341 or speak to your provider.

ATENCIÓN: Si habla español, hay servicios de asistencia lingüística gratis disponibles para usted. También hay disponibles, sin cargo, ayudas y servicios auxiliares adecuados para dar información en formatos accesibles. Llame al Coordinador de Accesibilidad y Derechos Civiles de JHS al 305-585-7341 o hable con su proveedor.

ATANSYON: Si ou pale Kreyòl Ayisyen, sèvis asistans lang gratis disponib pou ou. Èd ak sèvis oksilyè apwopriye pou bay enfòmasyon nan fòm aksesib disponib gratis tou. Rele JHS Accessibility and Civil-Rights Coordinator (Koòdonatè Aksesibilite ak Dwa Sivil JHS) nan 305-585-7341 oswa pale ak founisè ou.

ATENÇÃO: Há serviços gratuitos de assistência linguística disponíveis para falantes de português como você. Também há recursos e serviços de apoio específicos para disponibilizar informações em formatos acessíveis gratuitamente. Ligue para o Coordenador de Acessibilidade e Direitos Cíveis da JHS pelo número 305-585-7341 ou fale com o seu profissional de saúde.

ATTENTION : Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services appropriés sont également disponibles gratuitement pour fournir les informations dans des formats accessibles. Appelez le coordinateur.rice de l'accessibilité et des droits civils de Jackson Health System (JHS) au 305-585-7341 ou parlez-en à votre professionnel.le de santé.

LƯU Ý: Nếu quý vị nói tiếng Việt, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Các dịch vụ và hỗ trợ bổ sung thích hợp để cung cấp thông tin ở các định dạng dễ tiếp cận cũng có sẵn miễn phí. Hãy gọi cho Điều phối viên về Khả năng tiếp cận và Quyền công dân của JHS theo số 305-585-7341 hoặc nói chuyện với nhà cung cấp của quý vị.

تنبيه: إذا كنت تتحدث عربي، فإن خدمات المساعدة اللغوية المجانية متاحة لك. كما تتوفر أيضًا وسائل مساعدة وخدمات مساندة مناسبة لتقديم المعلومات بصيغ يسهل الوصول إليها، وذلك مجانًا. يرجى الاتصال بمنسق إمكانية الوصول والحقوق المدنية في نظام Jackson الصحي (Jackson Health System, JHS) على الرقم 305-585-7341 أو التحدث مع مقدم الخدمة الخاص بك.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachunterstützungsdienste zur Verfügung. Geeignete Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten sind ebenfalls kostenlos verfügbar. Rufen Sie den Jackson Health System (JHS)-Koordinator für Barrierefreiheit und Bürgerrechte unter der Nummer 305-585-7341 an oder sprechen Sie mit Ihrem Dienstleister.

ВНИМАНИЕ! Если Вы говорите на русском языке, Вам бесплатно предоставят услуги перевода. Также предусмотрены бесплатные надлежащие вспомогательные средства и услуги для предоставления информации в доступных форматах. Обратитесь к координатору JHS по вопросам доступности услуг и гражданским правам (JHS Accessibility and Civil-Rights Coordinator) по телефону 305-585-7341 или к своему врачу.

注意: 如果您讲中文, 您可免费获取语言协助。我们还免费提供适宜的辅助工具及服务, 并以无障碍格式为您提供所需信息。请致电 JHS 无障碍及民权协调员 (Accessibility and Civil-Rights Coordinator), 电话: 305-585-7341, 或向您的服务提供者咨询。

PAUNAWA: Kung nagsasalita ka ng Tagalog, available para sa iyo ang mga libreng serbisyo ng tulong sa wika. Available rin nang walang bayad ang mga naaangkop na karagdagang tulong at serbisyo para magbigay ng impormasyon sa mga format na madaling ma-access. Tawagan ang JHS Accessibility at Tagapag-ugnay para sa Karapatang Sibil sa 305-585-7341 o makipag-usap sa iyong provider.

ATTENZIONE: Se parli italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi adeguati per fornire informazioni in formati accessibili. Chiama il Coordinatore per l'accessibilità e i diritti civili del Jackson Health System (JHS) al numero 305-585-7341 o rivolgiti al tuo operatore sanitario.

ध्यान दें: अगर आप [हिंदी] बोलते हैं तो आपके लिए मुफ्त भाषा सहायता सेवाएं उपलब्ध हैं। जानकारी को सुलभ फॉर्मेट में उपलब्ध कराने के लिए उचित सहायक साधन और सेवाएं भी मुफ्त में उपलब्ध हैं। JHS एक्सेसिबिलिटी और नागरिक-अधिकार समन्वयक को 305-585-7341 पर कॉल करें या अपने सेवा प्रदाता से बात करें।

UWAGA: Jeśli mówisz w tym języku: polski, możesz skorzystać z bezpłatnych usług pomocy językowej. Odpowiednie pomoce i usługi pomocnicze zapewniające informacje w przystępnych formatach są również dostępne bezpłatnie. Zadzwoń do koordynatora ds. dostępności i praw obywatelskich Jackson Health System (JHS) pod numer 305-585-7341 lub porozmawiaj ze swoim dostawcą.

ध्यान आपो: જો તમે ગુજરાતી બોલતા હો, તો તમારા માટે ભાષા સહાયની સેવાઓ વનિભૂલ્યે ઉપલબ્ધ છે. માહિતીને સુલભ ફોર્મેટમાં પ્રદાન કરવા માટે યોગ્ય સહાયક સાધનો અને સેવાઓ પણ મફત ઉપલબ્ધ છે. JHS એક્સેસિબિલિટી અને નાગરિક-અધિકાર સંયોજકને 305-585-7341 પર કોલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.

ประกาศสำคัญ: หากคุณพูดภาษาไทย เรามีบริการความช่วยเหลือทางภาษาให้คุณโดยไม่มีค่าใช้จ่าย นอกจากนี้เรายังมีอุปกรณ์และบริการช่วยเหลือที่เหมาะสมเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้ง่ายไว้คอยบริการแบบไม่เสียค่าใช้จ่ายอีกด้วย กรุณาติดต่อประสานงานด้านการเข้าถึงและสิทธิพลเมืองของ (JHS) ที่เบอร์ 305-585-7341 หรือสอบถามจากผู้ให้บริการทางการแพทย์ของคุณ

주의: 한국어를 구하시하는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 접근 가능한 방식으로 정보 제공을 위해 적절한 보조 지원 및 서비스 또한 무료로 제공됩니다. JHS 접근성 및 시민권 담당자에게 305-585-7341번으로 전화하거나 담당 의료 서비스 제공자에게 문의하십시오.

Revised February 2026