



NURSING ANNUAL REPORT 2024

Jackson
HEALTH SYSTEM

Miracles made daily.

Table of Contents

Message from Chief Nursing Executive **3**

JHS Nursing Executive Leadership Team **4**

Transformational leadership **7**

Structural Empowerment **11**

Exemplary Professional practice **15**

New Knowledge, Innovations & Improvements **23**

Empirical Outcomes **27**

Awards & Recognitions **40**

Publications & Presentations **47**



A Message from

Carol Biggs DHSc, MBA-HA, RN

**Senior Vice President &
Chief Nursing Executive**

As we reflect on 2024, I am filled with immense pride and admiration for our incredible nursing teams. This annual report showcases the outstanding accomplishments we've achieved together, reinforcing our unwavering commitment to delivering safe, high-quality care and an exceptional patient experience. None of this would be possible without the passion and dedication of our teams, whether at the bedside or behind the scenes, who continuously strive to elevate care, enhance access, and improve financial efficiency.

Our commitment to leadership development has been a driving force behind our progress in safety and quality. Thanks to the transformative work of the Leadership Development Institute, we have not only enhanced care delivery but also boosted patient experience scores while significantly reducing healthcare-associated infections (HAIs) and hospital-acquired conditions (HACs).

We are deeply proud of our academic practice partnerships, which foster a culture of learning, growth, and continuous improvement. These collaborations fuel groundbreaking evidence-based practice projects that shape the future of nursing. Equally inspiring is our nurses' active engagement in community initiatives, demonstrating an unwavering dedication to improving health and well-being beyond our organization's walls. One of our most impactful advancements has been strengthening our approach to workplace safety through the ongoing Avade workplace violence prevention certification and re-certification program.

As we look ahead, our commitment to **structural empowerment** remains firm—ensuring that nurses and interprofessional team members have a meaningful voice in shaping decisions that drive progress. I am deeply grateful for your enthusiasm, resilience, and dedication to excellence, innovation, and compassionate care. You are the heart of our mission, and together, we will continue to set new standards for nursing leadership and patient-centered care.

EXECUTIVE LEADERSHIP

NURSING & PATIENT CARE SERVICES



Lauren Cutter
DNP, MBA, MSL, RN, CNOR

Chief Nursing Officer
Jackson Memorial Hospital



Vivian Barreto
MHA, BSN, RN

Chief Nursing Officer
Jackson West Medical Center



Sharmane Andrews
MSN, RN, NEA-BC, CPEC

Chief Nursing Officer
Holtz Children's Hospital &
The Women's Hospital at
Jackson Memorial



Peta Ann Anderson
MSN, RN

Chief Nursing Officer
Jackson North Medical Center



Andres Gonzalez
MBA, BSN, CNOR

Chief Nursing Officer
Jackson South Medical Center



Lashonda Jones
PhD, RN

Chief Nursing Officer
Jackson Behavioral Health Hospital



Rose Ordieres
MSN, ARNP

Chief Nursing Officer
Ambulatory & Physicians Services



Ronnie Espinal

Chief Nursing Officer
Correctional Health Services



Jennifer Bencomo
DNP, RN

Associate CNO
Jackson Memorial Hospital



Joseph Falise
MSN, RN, CCRN, CSC

Associate CNO
Jackson Memorial Hospital



Susan Lewis
DNP, MSM, RN

Associate CNO
Lynn Rehab Hospital



Pedro Valdes Jr.
RN, MSN, FNP-BC

Associate CNO
Correctional Health Services



Vicky Perez
MSN, RN

Associate CNO
Jackson North Medical Center



Sunitha Abraham
DNP, MBA, MSL, RN, CNOR

AVP, Periop &
Procedural Services



Idel Benjamin
RNC, MSN

Director,
Patient Care Services
Jackson Memorial
Long Term Care

Jacqueline Jackson
RN, BSN

Director,
Patient Care Services
Jackson Memorial
Perdue Medical Center

Nursing Strategic Plan

Annual Report Highlights



Nursing Workforce Development

- Dedicated Education Unit 2nd cohort
- Crosstraining for support staff dual roles
- Leadership Development Institute
- Certified Behavioral Health Technician Certification program
- **Professional Practice Model:** Feedback from staff on what professional practice at JHS should look like



Exceptional Patient Centered Experience

- **Effective Communication:** Care Tactics
- Implemented Observsmart in Behavioral Health
- Behavioral Health implemented Safety Management and Response Team (SMAR-TeamTM)



Clinical Quality & Operational Excellence

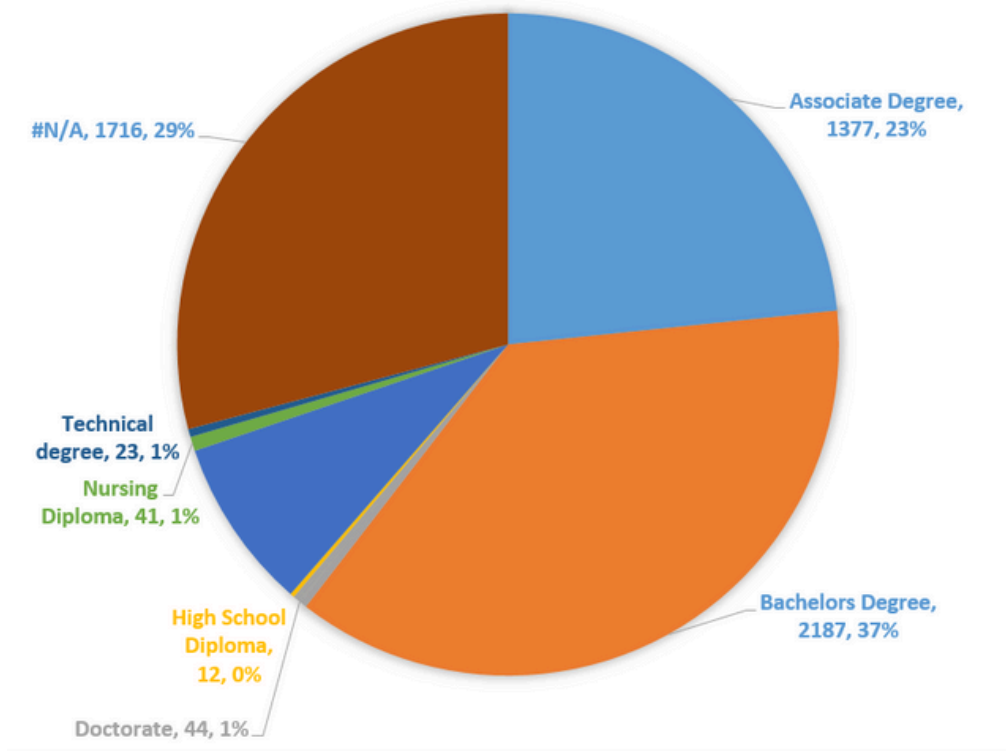
- **Nursing Communication:** System-wide newsletter; nursing communication dashboard; Nursing Executive dashboard.
- **Enhanced Clinical Quality:** Implemented NDNQI; Reduced HAIs by 40%; Telemetry Nurse Driven Protocol; DNR to DNAR implementation
- **Optimization of Nursing Documentation Processes:** 10% increase in nursing efficiency



Research Innovation & Improvement

- **Evidence-Based Practice:** Organizational culture and readiness for practice gap analysis; educate nursing workforce on evidence-based practice model
- **Academic-Practice partnerships:** Continued collaboration in research and EBP with academic partners
- **Integrate EBP into clinical and operational processes:** Single Sign On implementation completed; New Infection prevention screening

Jackson Health System Nursing by the Numbers



Workforce Stability

JHS Nursing Turnover **decreased from 12% to 7.55%**

JHS Vacancy rate **decreased from 11% to 9%**

TRANSFORMATIONAL LEADERSHIP

Lifelong Learning Culture through Leadership Development Institute (LDI)

We collaborate to CARE, to LEARN, to EDUCATE and to LEAD. Jackson Health System's nursing mission is best exemplified with our commitment to develop and grow nursing leaders.

The LDI is a robust leadership development program for nursing managers and directors that has significantly enhanced their strategic thinking and emotional intelligence, ultimately leading to better care for both staff and patients, as evidenced by increased Patient Experience scores and reduction in HAI/HACs.

Key components of program: Strategic thinking; Emotional Intelligence; Staff care and Support; and Practical Application.

Outcomes: Through the LDIs, nurse leaders are better equipped to lead their teams with confidence and compassion. They are thinking more strategically, managing their emotions effectively, and creating work environments where staff feel valued and supported. These outcomes collectively contribute to a more effective and compassionate healthcare environment, benefiting both staff and patients.

3
Nurse Manager LDI
403 participants



1
Associate Nurse
Manager LDI
264 participants



TRANSFORMATIONAL LEADERSHIP

Community Involvement

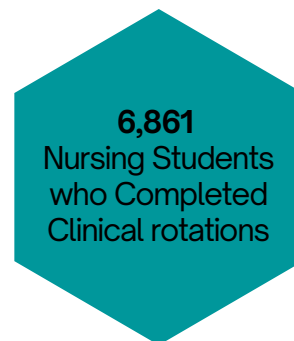
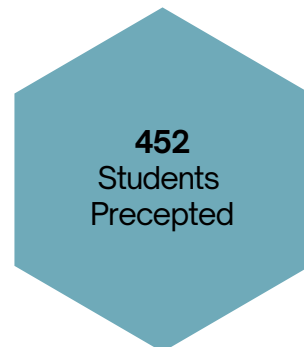


Student Precepting

We are committed to developing the future generation of nurses and nurse leaders at Jackson Health System.

Our nurses spend countless hours contributing to the knowledge and supply of nurses in our community.

We are affiliated with reputable academic organizations and agencies. Preceptorship is offered for undergraduate and graduate nursing students.



Develop Best Nursing Leadership

- Leadership Development
- Quarterly Nursing Leadership Meetings
- Bi-Weekly Nurse Manager Meetings
- Driving Accountability



TRANSFORMATIONAL LEADERSHIP

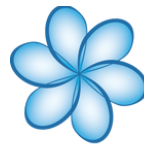
Community Involvement - Beyond Our Walls



UHealth Jackson

Children's Care

HOLTZ CHILDREN'S HOSPITAL



The Women's Hospital

AT JACKSON MEMORIAL



820 patients enrolled
>200 rides completed
Reduction in postpartum readmission rates



20 doulas trained
13 doulas providing services at Jackson
5 doulas enrolled in YWCA entrepreneur program



Patient Identification



Blood Pressure Education and Resources



Text Messaging Platform



AI Networks



Telehealth Services



Green Cars for Kids

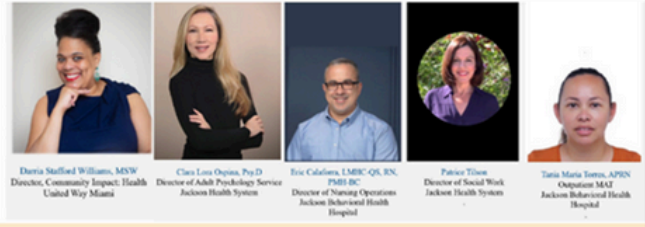


Injury Free Miami

Community Involvement - Beyond Our Walls



HEALTH HIGHLIGHTS



THANK YOU

We appreciate our panel, HIC members, and MDC Medical for allowing a great discussion.

“We need to promote resources, programs, and information to prevent severe cases of substance abuse disorders.”

- Patrice Tilson, Director of Social Work, Jackson Health System



Cancer Walk



JACKSON BEHAVIORAL HEALTH PRESENTS

HOLIDAY FOOD DRIVE

★ ✨ ✨ ✨

OCTOBER 21ST- NOVEMBER 11TH

We are excited to announce our Holiday Food Drive, where we come together as a community to make a positive impact for the Ronald McDonald House.

DROP-OFF LOCATION
Jackson Behavioral Health Hospital Lobby

ITEMS NEEDED

- ▶ Canned Goods
- ▶ Dry Goods
- ▶ Snacks

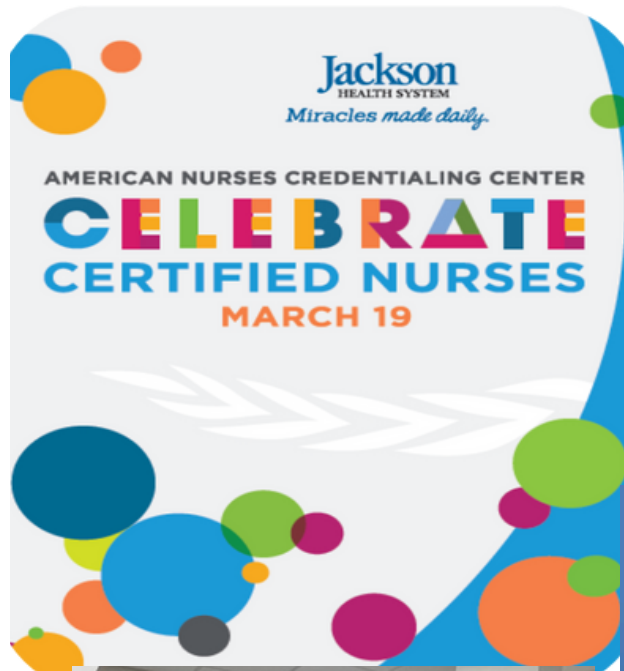
Preferred: Instant rice, crackers, cup noodles, canned tuna or chicken


Questions? Recreational Therapy Team danielle.navarrete@hsmiami.org



STRUCTURAL EMPOWERMENT

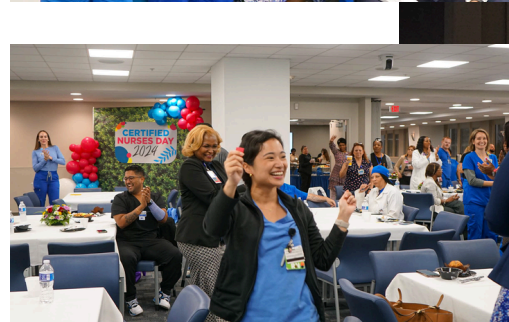

Professional Certification

Specialty certification demonstrates that nurses have knowledge, skills, attitude and experience to provide high quality care to patients and their families. National certification allows nurses to be recognized for competence in their specialty. Pictures from JHS Certified Nurses Day celebration.



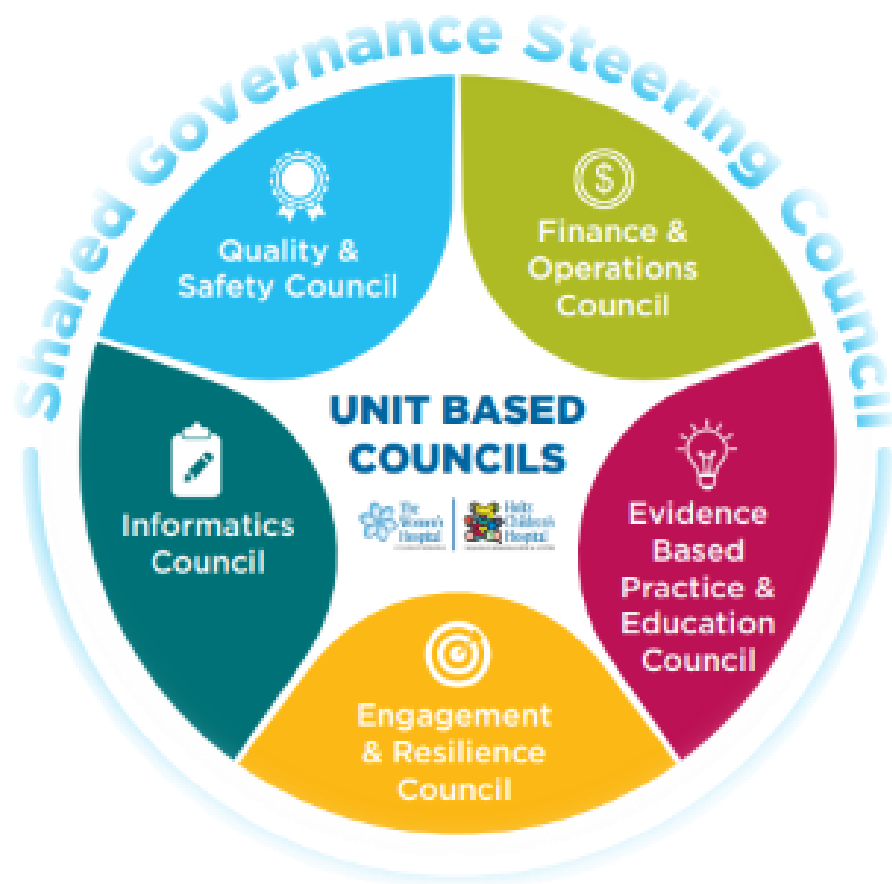
 **FY'24 ICU ACCOMPLISHMENTS-CCRN**

 Gina Mauri Aquino, RN, CCRN
Zuleika Riveron, RN, CCRN
Pheba Thomas, RN, CCRN
Jose Perdomo, RN, CCRN
Julio Rodriguez, RN, CCRN 



STRUCTURAL EMPOWERMENT

Shared governance provides an organizational framework that empowers clinical nurses to participate in and lead decision-making processes. Through unit-based and system councils, the shared governance model provides a forum for the exchange of ideas and information that enhances the quality of nursing care and promotes clinical excellence through accountability and collaboration.



Completed Shared Governance Projects

Care carts

Tips and tricks for literature searches

Miracle maker of the month



Pediatric chest PT equipment

IV start spray project

NICU monthly education



Staff shout outs

Creole discharge in MD

Simulation education in transport

STRUCTURAL EMPOWERMENT

Jackson West
MEDICAL CENTER
Miracles made daily.



FY'24 ICU ACCOMPLISHMENTS-CCRN



Gina Mauri Aquino, RN, CCRN
Zuleika Riveron, RN, CCRN
Pheba Thomas, RN, CCRN
Jose Perdomo, RN, CCRN
Julio Rodriguez, RN, CCRN



JWMC Safety Fair FY'2024



EXEMPLARY PROFESSIONAL PRACTICE

JHS nurses deliver exemplary nursing care to our patients, their families and the community

Workplace Violence Prevention

Avade Workplace
Violence Prevention -
Initial Certification

287

Avade Workplace
Violence Prevention
Re-Certification

886

Avade Workplace
Violence Prevention
De-Escalation

782

Jackson
HEALTH SYSTEM

Miracles made daily.

EXEMPLARY PROFESSIONAL PRACTICE



UHealth Jackson

Children's Care

HOLTZ CHILDREN'S HOSPITAL



The

Women's Hospital

AT JACKSON MEMORIAL

Building A Culture of Safety

Post-Event Debriefs: Talking about Patient Safety All the Time

Structure

Units identify events they will debrief regardless of outcome

Web-based debrief form developed

Units assigned process owner ensures debriefs led and documented

Post-event support provided ad hoc

Process

500

Debriefs Completed

Top Themes

What went well:

- Timely team arrival
- Team expertise
- Communication and care coordination

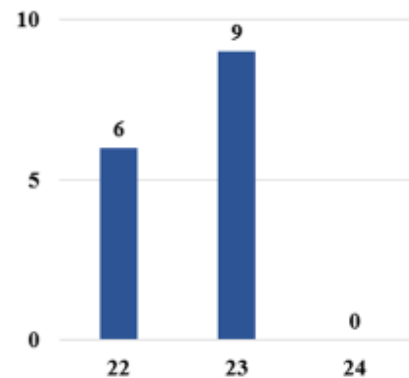
What could have gone better:

- Access to equipment
- Medication-related delay
- Delays due to patient condition

Outcomes

Reduction in Severe Harm Events

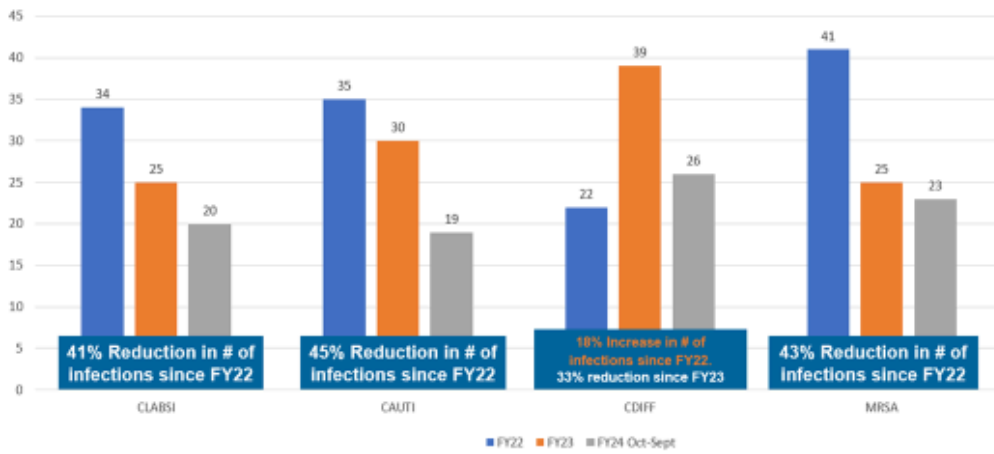
Severe Harm Events per Year



EXEMPLARY PROFESSIONAL PRACTICE

Multidisciplinary Approach to Quality Indicators

Infection Prevention & Nursing Collaboration

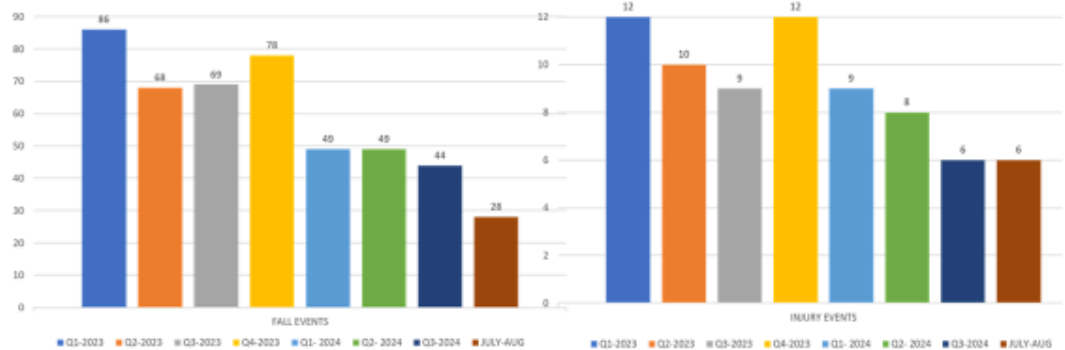


Multidisciplinary Approach to Quality Indicators

Fall Committee

Key Initiatives

- Hardwire Posey Utilization
- Optimize Nurse Call System
- RN / PCT Fall Education
- NDNQI
- Fall Signage Standardization
- Staff Education
 - No Pass Zone
- Potty Rounds
- Weekly Walking Fall Rounds
- Consistent Utilization of Dashboard at change of shift



EXEMPLARY PROFESSIONAL PRACTICE

Best People & Practice Environment

FY 2024 Accomplishments

- OB Hospitalist Program
- Decreased our Turnover rate to 7.4 %
- Conducted 1:1 with our team members both day and nights
- Nights and weekend rounding schedule.
- Quarterly ANM/Charge Nurse Meetings.
- Quarterly PCT meetings.
- Monthly Lunch and learns all nursing
- Quarterly Chat and Chews with CNO
- Clinical Town hall
- New orientation Lunch with your leaders

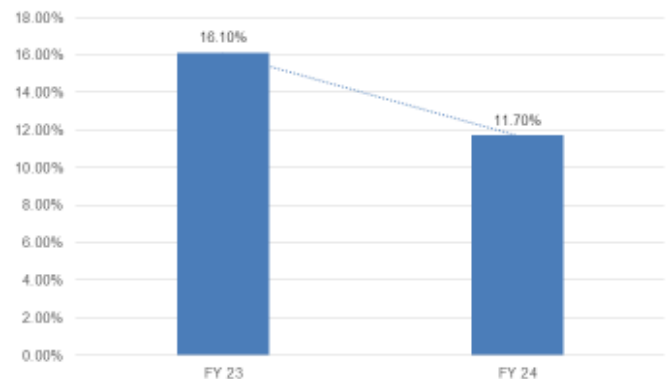


Recruit and Retain the Best Workforce

- RN Turnover and Retention
- NM and ANM participation in hiring process
- Driving Engagement



Turnover Rate



EXEMPLARY PROFESSIONAL PRACTICE

Improving Relationships

- Creating healthy interactions
- Conflict between staff, leaders, and disciplines
- Start-Stop-Continue Process
- Initially with leadership
- Cascaded down to staff



Miracles made daily. 5



Breast Cancer Walk



Leadership Success



Nursing Leadership Retreat



Nurse of the Year

Miracles made daily. 11

EXEMPLARY PROFESSIONAL PRACTICE

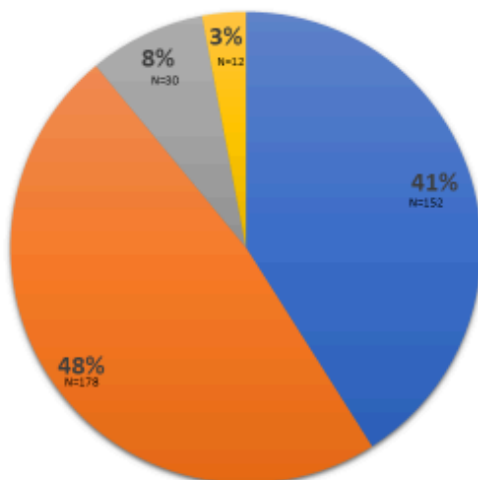
A Brief Overview of the SMARTeam

<p><u>Prevention of Workplace Violence</u></p>	<ul style="list-style-type: none"> • Proactively round and establish rapport with high-risk patients • Establish mood check • Promote culture of safety • Gather additional information to supplement RN assessments <ul style="list-style-type: none"> ◦ Ex. patient triggers, signs of distress, and coping mechanisms • Teach calming skills • Reinforce patient relationships with unit and therapeutic staff
<p><u>Early Intervention for High Risk Situations</u> (Call SMART)</p>	<ul style="list-style-type: none"> • Triage SMART calls • Receive goals of intervention from patient's RN • Assist with problem solving • Participate in de-escalation (as primary de-escalator or as support of unit staff) • Support safe medication administration as needed • Coordinate a debrief as needed • Document interventions
<p><u>Crisis Response for Violence</u> (Call CODE)</p>	<ul style="list-style-type: none"> • Respond to all Code Grays • Perform Code Gray roles as assigned by Code Coordinator • May serve as Code Coordinator when appropriate • Participate or Facilitate debrief with all Code Gray responders

Initiation of the SMAR-Team

Types of Calls from November 18 – December 31, 2024

Total 372 calls



- 12 – REFERRALS
- 6 – RESULTED IN CODE GRAY
- 354 (97%) – SUCCESSFULLY DEESCALATED



■ Prevention ■ Early Intervention ■ Crisis Response ■ Referred Out

EXEMPLARY PROFESSIONAL PRACTICE

Ambulatory Division



Primary
Care
Centers



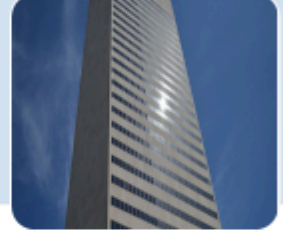
Ambulatory
Care
Centers



Urgent
Care
Centers



Jackson
Medical
Group



Occupational
Health

2

ACC/PCC

- Expanded access and decreased patient queue by increasing appointment availability to 13 months
- Stopped leakage within the organization by making any appointments to specialties prior to leaving the clinic

UCC

- Coral Gables UCC opened in 9/4/23 and has a 2024 YTD volume of 9,242
- Reduction of UCC total visit duration to 59 minutes from 71 min
- Improved google review in UCC .
- Hired all vacant provider positions
- Stop leakage within the organization:
 - All transfers to higher level of care are encouraged to go to a Jackson facility.
 - Any specialty referrals for Cardiology, Urology, Orthopedics, and Gastroenterology get an appointment before they leave the UCC.

JMG:

- Relocation of North Miami practice to the Aventura area –Causeway
- Opening of new JMG primary and cardiology practice in Coral Gables which offers Cardiac stress test.

EXEMPLARY PROFESSIONAL PRACTICE

Staff development plays a crucial role in ensuring that our organization effectively educates and trains our nursing staff, fostering excellence in care delivery. Below are key accomplishments by the **JHS Clinical Learning & Development**.

Onboarding

The Clinical Learning and Development (CL&D) department at Jackson Health System (JHS) plays a crucial role in preparing new clinical staff through comprehensive orientation programs. In 2024, CL&D successfully on boarded 1,480 employees, including 804 RNs/LPNs, 663 ancillary staff members, and 10 JHS agency employees.

Residency Training

CL&D currently offers 7 specialized residency programs to equip nurses with advanced skills in critical areas of healthcare. In 2024, our residency programs welcomed 205 total residents across all specialties, demonstrating our commitment to developing the next generation of specialized nursing professionals.

- Critical Care Residency
- Emergency Residency
- Perinatal Residency
- Respiratory Therapy Residency
- Acute Care Residency
- Pediatric Emergency Residency
- Neonatal Residency

Preceptor Training

With its structured Preceptor Program, 200 RNs and ancillary staff members were trained in 2024. This specialized program equips experienced healthcare professionals with teaching skills. By developing skilled preceptors, CL&D creates a sustainable model for knowledge transfer and professional development within the organization.

JCAP Accomplishments

The JHS Center for Academic Partnerships (JCAP) serves as a vital educational hub within the Jackson Health System, fostering robust relationships between healthcare and academia. Some accomplishments from 2024:

- 7,223 clinical placements, with 6, 906 in nursing specialties
- Workforce initiatives: Care Scholars, United Way Upskill Scholars (85 participants), and nursing residency programs (268 residents).
- 109 observerships from 16 countries.
- Maintained 33 affiliating school agreements to strengthen academic collaboration.

Professional Development

Lippincott Learning CE provides comprehensive continuing education resources for nursing professionals at JHS. In 2024, JHS clinical staff completed 706.50 total Continuing Education hours. The Lippincott Learning Review platform offers multiple specialty certification preparation courses across various nursing disciplines to support professional advancement and credential attainment. 20 nurses utilized the certification review course platform in 2024.

NEW KNOWLEDGE, INNOVATION & IMPROVEMENT



Aleksandr Vasserman, DNP, RN, CPHIMS
JHS Chief Nursing Informatics Office (CNIO)

Continuing the efforts to leverage the latest technology and innovation for nursing, JHS has added inaugural roles of Chief Nursing Informatics Officer (CNIO-Aleksandr Vasserman) , and Associate Chief Nursing Officer (ACNIO-Vernice Douglas).

To align JHS Nursing Strategic plan with the latest technology innovations and improve nursing usage of Miracle Electronic Health Record (EHR), JHS IT has established a dedicated Nursing Informatics team.

JHS Nursing Informatics Mission: To apply informatics principles enabling the delivery of CARE-driven healthcare at Jackson Health System of Miami with evidence-based electronic health record systems, workflow optimization, and quality-driven clinical analytics tools.

Our Vision is to leverage nursing, information, and computer sciences to transform CARE delivery through informatics support and education, clinician/patient-centric EHR optimization, and data-driven analysis and nursing research.

NEW KNOWLEDGE, INNOVATION AND IMPROVEMENT

Clinical Documentation Council Impact on Cerner Documentation Clean Up

Improve patient outcomes by implementing alerts and optimizing nursing processes: Introduced a new EHR system processes which streamlined patient documentation and improved clinical decision-making, leading to a 10% increase in nursing efficiency.

- Require patient allergies to be entered before closing the chart
- Require documentation of patient's preference for lesser strength medications
- Added Patient preferred pharmacy default to JHS locations
- Added medication disposition to valuables and belongings form to clearly account for meds brought to the hospital
- Modified height and weight alerts to display previous and current entries when discrepancy greater than 10%
- Modified blood transfusion orders to provide clearer instructions to the staff
- Created new orders to eliminate over 300 nurse communication orders thereby increasing efficiency and clarity to the nurse
- Conducted 4 JHS Nurse Leaders IT Skills Fairs
- Facilitated Open Labs in the ED to train on new Process change
- ED Optimization process:
 - Combination of 6 ED forms and streamline of ED RN Depart process for all Adult EDs & Trauma Resus, Pedi ED, JBHH Crisis, OB ED

Research Study (In Progress): “Experience of Hospital-Based Nurses Caring for COVID-19 Patients”

A key driver of health care transformation is the provider experience. Creating an environment where nurses can share their experiences is essential. The purpose of this study is to explore and describe the phenomenon of caring for COVID-19 diagnosed patients during the pandemic from the perspective of the nurses and derived meaning to their experience.

The study led by PI Beverly Fray, PhD, APRN-CNS, BC and co-PIs Mercedes Rodriguez, PhD, RN; Horace Ellis, DNP, PMHNP; Carol Biggs, MBA-HA, DHSc; Susana Flores-Villamil, PhD, RN aims to begin to fill the gap in the literature and help nurses and their leaders devise mitigation strategies for their health and well-being during this pandemic.

25 participants were interviewed with saturation reported. Data analysis is in progress. Full study will be published when completed.

Research Study (In Progress)

Florida International University (FIU), in collaboration with Jackson Health System (JHS), conducted a study from 2022-2024 examining whether a culturally appropriate **COVID-19 Vaccine Hesitancy Program** could reduce vaccine hesitancy among pregnant African American women. This experimental design compared outcomes between intervention and control groups.

Data collection began in September 2022 with the final participant enrolled in May 2024. However, the study was terminated in August 2024 when the study period expired.

The research team faced another significant challenge with the passing of lead researcher and project mentor Dr. Joyce Newman Giger, whose death has left a profound void in nursing research. Co-investigators Drs. Nola Holness and Beverly Fray, FIU and JHS employees respectively, are currently analyzing the available data, with more comprehensive results forthcoming.

JHS was privileged to collaborate with this distinguished transcultural nursing researcher and Dr. Holness, who facilitated JHS nursing contributions to the latest edition of **Transcultural Nursing: Assessment and Intervention (2024)** by Drs. Fray, Johnson, Biggs, and Rodriguez.

NEW KNOWLEDGE, INNOVATION AND IMPROVEMENT

Academic-Practice Partnership

DNP Quality Improvement Project Presentations

University of Miami School of Nursing & Health Studies DNP students implemented Quality Improvement projects based on practice opportunities identified by JHS stakeholders

- Improving patient education material to align with health literacy standards
- Improving the use of evidence based practice in Registered Nurses through implementing a module and guideline
- Jackson's Healing Space: A virtual peer support program (JHS)
- Creating a healing space: Implementation of a virtual peer support program to decrease burnout and increase resilience amongst nurses
- Implementing a diabetes survival skills model to improve nurses' knowledge of diabetes management at Jackson North Medical Center
- The FEBRILE Program: An evidence-based fever education program for pediatric caregivers in the emergency department
- Cut the smoke, not the safety: Ensuring a clean surgical environment

EMPIRICAL OUTCOMES



UHealth Jackson

Children's Care

HOLTZ CHILDREN'S HOSPITAL

 **The Women's Hospital**

AT JACKSON MEMORIAL

Best Quality & Safety

- Zero severe harm events in FY24
- Most units went infection free
- Launched Mind lab
- Reached 500 debrief milestone
- Black women disparities had significant drops in FY24. Elimination of disparity in c-sections
- Pediatric and Women's falls exceeding all NDNQI benchmarks
- 28 speak up moments celebrated this year
- 10 units were celebrated for their HRO journey



Best Patient Experience

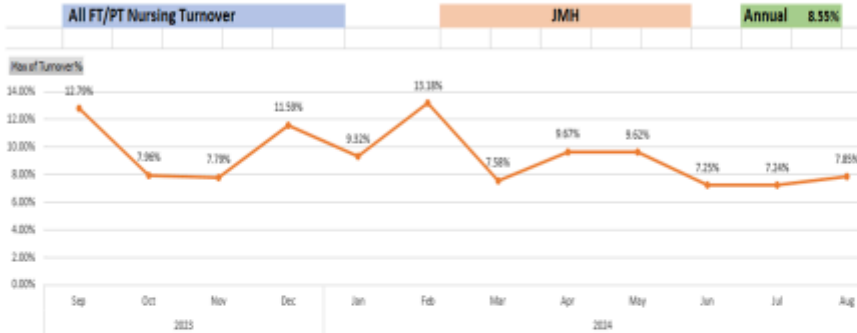
- Reach or exceeded all targets in patient experience
- Women's services finished the year at 75th-90th percentile in all categories



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EMPIRICAL OUTCOMES

Recruit and Retain the Workforce | RN and PCT Turnover and Retention



402
Employee Check-ins
FY24

1,001
Recognitions
FY24

24
Internal Promotions
FY24

Retention & Engagement Tactics

- Employee Rounding
- Executive Rounding
- Skip Level Rounding
- CNO/ACNO Unit Shadow
- Director Unit Shadow
- Stoplight Reports
- CNO/ACNO newsletter
- CNO Town halls
- Executive Night Rounding
- Pet Therapy
- Welcome letter from CNO/ACNO
- Recognition
 - HAI Awards
 - PX Awards
 - Employee of the Quarter
 - Speak up awards
 - Care spotlight awards
 - "Thank you" cards / Care Badges
- Offers within 24hrs
- Nurse Externs
- Exit Interviews



Best Patient Experience

Multidisciplinary Approach

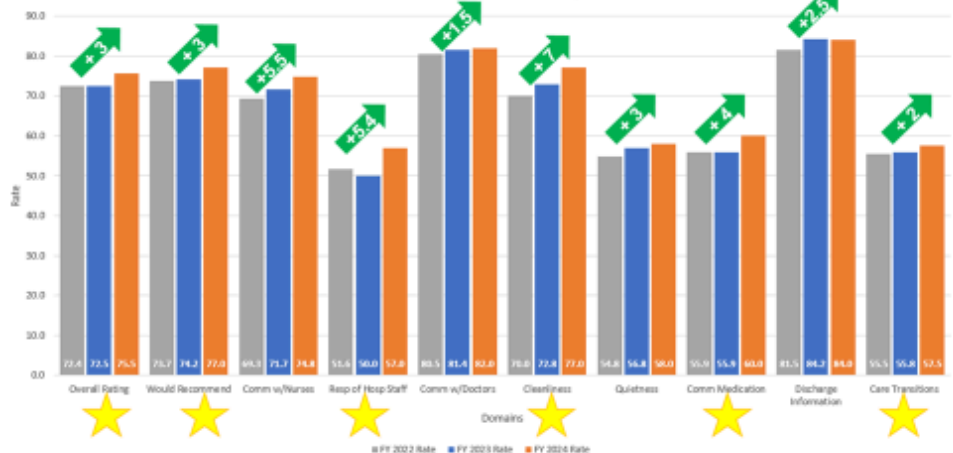
- Ancillary Rounds
 - Daily Nursing Director Rounds
 - Director ED Hold Rounding
- Executive Rounding
- Guest Services Rounding

Pursuit of Clinical Excellence

- PX Boot camp/PCT Boot camp
- Weekly leadership PX Emails
- Friday Huddle Review
- Daily Press Ganey Drill Downs
- Care Tactics Implementation
- PX Committee
- Service Recovery Escalation
- AIDET Validation
- QOR's
- Employee Rounding



JMH Patient Experience FY Comparison

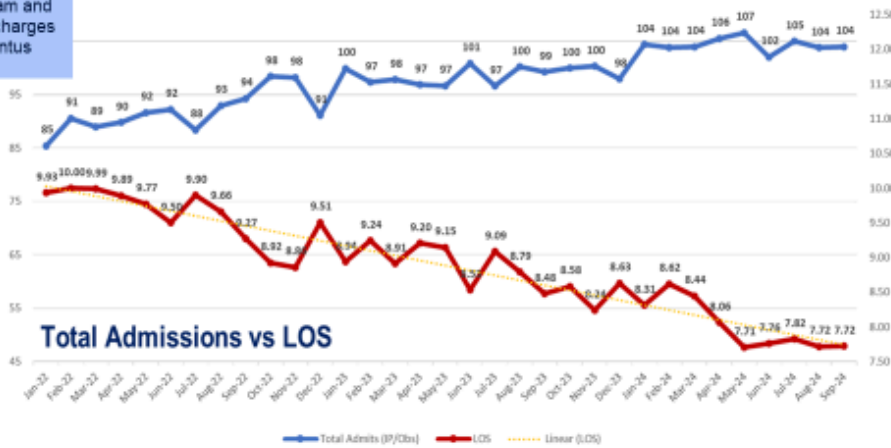


EMPIRICAL OUTCOMES

Multidisciplinary Approach to Quality Indicators |

Length of Stay & Multi-Disciplinary Rounds

8am	9am	10am	11am	12pm	1pm	2pm	3pm
8 am Acute Care/Critical Care Bed/OR Placement Call			11am-12pm Unit-Based MDRs (in-person) & weekends Nursing / CM / SW and MD participation				3pm Bed Board Staffing Meeting- Again at 3am 3 pm Discharge Update (Zoom)
8:30-9 am Review of discharges-potential 11 am and next day discharges noted in Qventus (Zoom)							



Key Initiatives

Implemented

- MDR's
- Geographic assignments
- Case management- Early discharge
- Qventus slides in huddle

Progressing

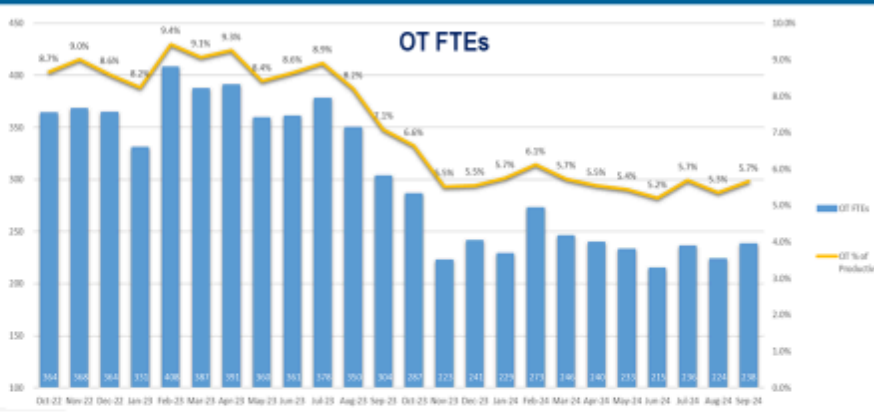
- Medical staff stability
- MDR attendance
- Weekend MDRs
- CM staffing

Future Considerations

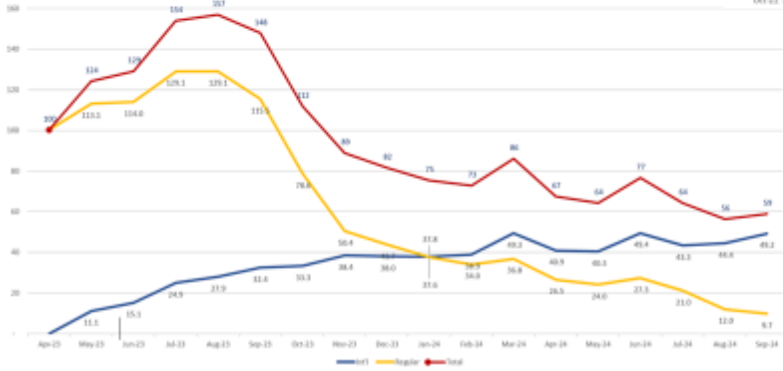
- Further geographic assignments
- 11am discharge campaign

Productivity Management

- Control of Agency Usage
 - Decreased by 1.2M
 - Traveler Conversion
- Reduction of 3/4 Schedules
- Education Utilization Review
- Bi-Weekly Orientation Review
 - Standard orientation guidelines
- OT Utilization & Approval
- Productivity Court
- ACNO 7am Director Meetings



External/International Agency FTEs



- Total Hires Q1, Q2, Q3, Q4 – 1332
- CSN – 362
- Current Status
- Open – 147 (all)
 - CSN - 46
 - CSN - 49(Accepted & pre-boarding)
- Turnover – Sept 9.41%
- As of August 7.75%

6%
JMHS Vacancy Rate

EMPIRICAL OUTCOMES



Emergency Department Visits



FY'24

45,279

FY'25

43,337



- Monthly Lunch and Learns with EMS
- Monthly meeting with ED and EMS Leadership to discuss areas to improve partnership
- Focus on reducing overall LOS in ED
- Fully Implement ED CARE Tactics



SURGICAL CASES



of Surgical Cases
FY'24

5,350

of Surgical Cases
FY'25

5,629



- Increasing surgical robot utilization
- Finalize the onboarding of three community surgeons
- Focus on maintaining turnover times at less than 30 minutes

Length of Stay



	FY 24 Actual	FY 25 Goal
Observation LOS	1.61	1.42
Total LOS	5.37	4.92

- Increase our D/C's by 11am by 20%
- Continued focus on efficient MDR's

Patient Experience Goals



Domain	FY 23 Actual	FY 24 Actual	FY 25 Goal
Overall Rating	71.3	77.9	78
Would Recommend	69.5	76.8	77
Comm w/ Nurses	75.4	81.5	82
Staff Response	55.8	65.5	64
Comm w/ MD	79.7	83	85
Comm About Meds	62.5	68	68
D/C Info	81.6	86.5	86

- Protected rounding time for all nurse leaders (10a – 12p)
- Intentional implementation of CARE Folder
- Increase private room utilization (OB North)

EMPIRICAL OUTCOMES

THE JACKSON SOUTH WAY



Excellent Care.
Every Patient.
Every Time.

EMPIRICAL OUTCOMES

Best Patient Experience

In-patient Scores

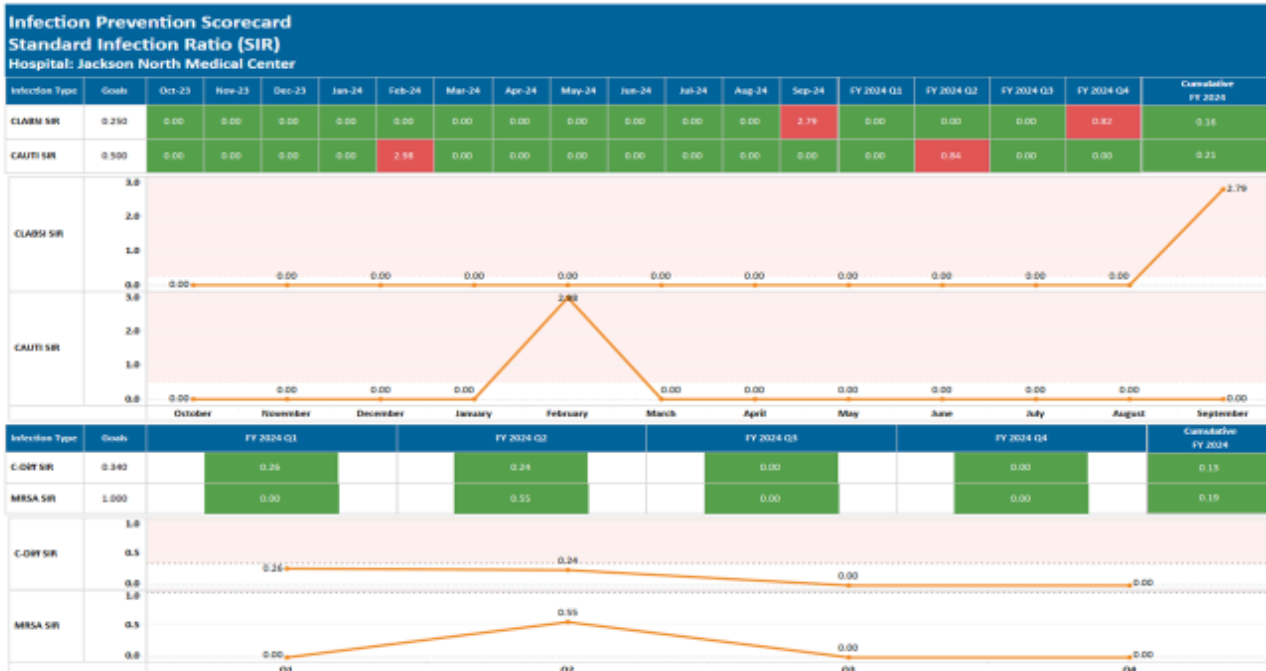
	2023	2024	Difference from Prior Year	Goals FY2024	FY 2024 Goal
Overall Rating	65.53	71.25	+5.72	65.00	Met
Would recommend	66.23	67.47	+2.24	66.00	Met
Comm w/Nurses	73.05	78.50	+5.45	76.00	Met
Resp of Hosp Staff	58.66	62.57	+3.91	62.00	Met
Comm W/Doctors	72.50	78.35	+5.85	77.00	Met
Cleanliness	75.99	75.73	-0.26	75.00	Met
Quietness	59.21	62.20	+2.99	62.00	Met
Comm about medications	57.11	65.70	+8.59	59.00	Met
Discharge Information	76.63	83.52	+6.64	84.00	Met
Care Transition	49.45	53.57	+4.12	55.00	Not Met

- Trained and rolled out the Care Tactics in all our inpatient units
- Increased our Patient experience scores
- Quarterly Best Patient Experience Scores Banner Celebration.



Best Quality & Safety

- All HAI SIRs exceeded JHS and VBP purchasing goal



EMPIRICAL OUTCOMES



Emergency Department Visits FY'24



FY'24

41,329

FY'25

40,144



SURGICAL CASES for FY'24



of Surgical Cases
FY'24

3,975

of Surgical Cases
FY'25

5,014



Infection Prevention Metrics



FY'24

ZERO

CAUTI
CLABSI
MRSA
C-DIFF

FY'25

CAUTI
CLABSI
MRSA
C-DIFF



“Three years free of HAIs in the in patients units” ★
Best Practices:

1. Daily invasive devices huddles with the leaders and infection prevention
2. Daily rounding to trust, verify and educate staff in real time
3. Hard-Stop at the lab to verify criteria with Infection Prevention, Director and/or designee

JWMC Patient Experience

9 domain %tile ranks above 85!

Patient Experience Domains	FY'24 Goal	October Rate	November Rate	December Rate	January Rate	February Rate	March Rate	April Rate	May Rate	June Rate	July Rate	August Rate	YTD Rate	YTD Rank
Overall Rating	85	82.4	81.8	89.4	88.2	87.1	89.4	92.4	88.4	89.2	91.4	94.7	88.7	96
Would Recommend	87	86.0	83.3	89.4	88.0	85.9	90.6	93.4	86.2	93.9	92.5	94.6	89.4	96
Communication with Nurses	85	80.7	79.8	85.4	85.0	85.0	87.8	84.2	85.2	89.3	84.4	88.6	85.1	85
Responsiveness of Hospital Staff	70	62.6	69.3	70.8	73.1	75.6	77.0	75.6	76.3	77.8	68.1	88.6	73.7	85
Communication with Doctors	87	76.5	82.2	86.5	82.7	86.1	88.8	87.9	82.6	88.4	88.1	93.0	85.7	86
Cleanliness	88	78.4	87.5	85.1	83.3	87.1	87.1	85.9	87.1	90.9	82.7	89.5	85.8	93
Quietness	79	64.0	75.4	71.2	82.1	80	76.5	73.9	75.4	86.2	77.5	79.0	76.8	93
Communication About Medications	72	56.9	72.5	67.4	66.4	72.5	73.5	64.3	74.0	70.9	57.6	88.3	68.9	90
Discharge Information	83	81.5	79.4	92.8	78.6	80.3	80.9	80.5	80.8	83.9	86.8	83.9	82.7	16
Care Transitions	67	62.6	63.4	68.4	67.3	69.5	66.4	60.2	69.7	70.4	70.4	80.0	67.8	95



EMPIRICAL OUTCOMES

Human Experience Award

February 2024



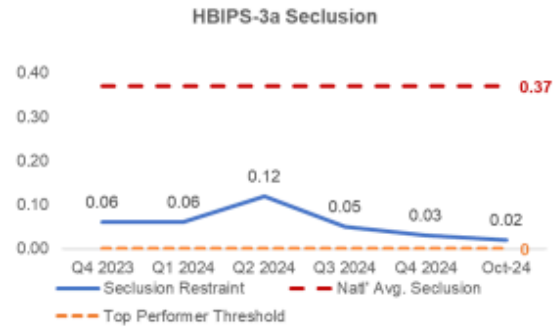
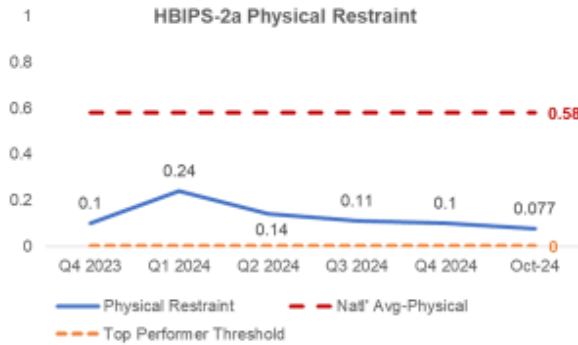
In February, Jackson West won the **Press Ganey 2023 HX Guardian of Excellence Award**. Jackson West Medical Center was ranked among the top five percent in the nation.

THE JACKSON WEST WAY



At Jackson West, our passion and commitment fuels us to be advocates for our patients and community. We strive to make a difference everyday and look forward to the future success of our hospital.

Physical Restraint and Seclusion



What did we learn from reviewing our data?

During the last quarter we have learned the adoption of least restrictive interventions remains effective.

What do we need to reach and maintain full performance?

Continue with our utilization of the least restrictive interventions.

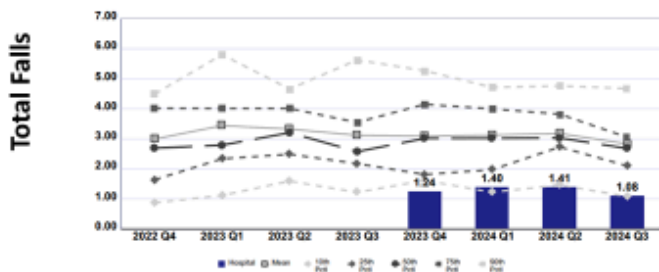
When will we reach our goal?

We are at full performance for physical restraint and seclusion.

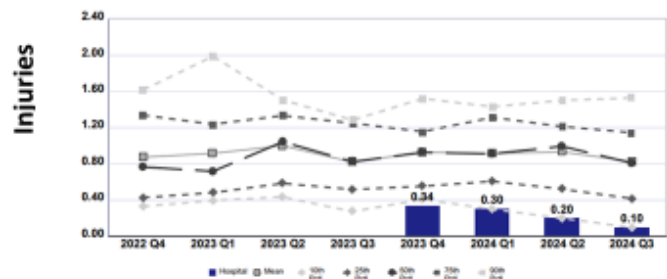
We will continue to monitor and utilize restraints and seclusions as a last resort.

Falls and Injury Events (October 2023 – September 2024)

Compared by: Hospital Type
Peer Group: Behavioral/Mental Health/Psychiatric Facilities
Indicator: Patient Falls
Measure: Total Patient Falls Per 1,000 Patient Days (Lower Better)



Compared by: Hospital Type
Peer Group: Behavioral/Mental Health/Psychiatric Facilities
Indicator: Patient Falls
Measure: Injury Falls Per 1,000 Patient Days (Lower Better)



What did we learn from reviewing our data?

We are performing below the 10th percentile for the time period, therefore, our practices remain effective.

What do we need to reach and maintain full performance?

Continue with the targeted fall prevention protocol.

When will we reach our goal?

We have reached full performance.

Jackson Memorial Long Term Care Center

2024 Accomplishments

- Reduced nursing staff turnover from 26% to 18.9%
 - Residents weaned from ventilator to tracheostomy-14
 - Residents weaned from tracheostomy –13
 - Healed 106 wounds
 - Converted 8 patients from positive to negative candida auris
 - Expanded our ventilator/tracheostomy unit from 29 – 44
 - Graduated nurse manager from MSN to DNP
 - LPNs transitioned to RN – 5
 - Promoted csn to nursing supervisor
-

EMPIRICAL OUTCOMES

<= 94%	<h2>Goal 1 - Hardwire Compliance Metrics</h2>
95% - 99%	
100%	
None	

2024 Miami Transplant Institute Compliance Scorecard		Target FY 2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
Listing Documentation											
Listing Demographics	100%	100%	100%	98%	100%	100%	100%	100%	100%	100%	100%
Evaluation Consults	100%	100%	100%	97%	100%	100%	100%	100%	100%	100%	100%
Education Acknowledgement	100%	100%	100%	98%	100%	100%	100%	100%	100%	100%	97%
Deceased Donor Options	100%	100%	100%	98%	100%	100%	100%	100%	100%	100%	100%
Selection Committee (all New Listings)	100%	99%	96%	99%	100%	98%	99%	100%	100%	100%	100%
ABO	100%	95%	99%	95%	98%	98%	100%	99%	96%	100%	100%
HLA (A/P Kidney-Panc)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95%
2728 or GFR (A/P Kidney-Panc)	100%	95%	94%	100%	100%	100%	100%	95%	100%	100%	95%
Listing Letter	100%	100%	100%	100%	100%	100%	100%	95%	100%	100%	97%
Removal Letter	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Notification To Blood Bank*	100%	100%	100%	97%	100%	100%	100%	100%	100%	100%	100%
HBV Vaccine Assessment	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Evaluated, not listed	100%	100%	94%	95%	86%	100%	100%	82%	94%	100%	100%
Hand Hygiene											
Number of Observations**	200	299	296	242	199	207	196	242	212	168	
Hand Hygiene Completed	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Telephone Encounter Compliance											
Number of Calls	N	6151	5632	5431	5466	4908	4408	4988	4797	4198	
Compliance	96%	98%	97%	98%	98%	98%	97%	97%	96%	97%	
Critical Labs											
Labs Reported within 30 mins and documented.	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

2024 Miami Transplant Institute Compliance Scorecard		Target FY 2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
Disease Surveillance (Prior to Transplant)											
HCV NAT Collection Prior to Transplant	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
HBV NAT Collection Prior to Transplant	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
HIV NAT Collection Prior to Transplant	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
HBcAb Collection Prior to Transplant	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
HBsAg Collection Prior to Transplant	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
HBsAb Collection Prior to Transplant	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
HCV Ab Collection Prior to Transplant	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
HIV Ag/Ab Collection Prior to Transplant	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Documentation of Informed Consent at Time of Transplant											
Correct DD Email	100%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Donor Risk Informed Consent	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
HCV NAT + to HCV NAT -	100%	100%	100%		100%		100%		100%		100%
Other Deceased Donor	100%	94%	100%	100%	100%	94%	100%	100%	100%	94%	100%
2 Provider Sign Off	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Correct OTTR Protocol	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Disease Surveillance (28-56 Days Post-Transplant)											
NAT Testing Completed within Window	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Disease Surveillance (Liver-Specific - 1 Year HBV NAT Post-Transplant)											
NAT Testing Completed within Window	100%	100%	100%	100%	100%	100%	100%	100%	86%	81%	
HCV NAT Pos Donor Organ to HCV NAT Neg Recipient											
POD3 HCV RNA PCR and genotype	100%	100%	100%		100%		100%		100%		100%
Hepatology consult prior to discharge	100%	100%	100%		100%		100%		100%		100%
Therapy initiation date documented in EMR	100%	100%	100%		100%		100%		100%		100%

AWARDS & RECOGNITION



Greater Miami Chamber of Commerce's 2024 Health Care Heroes Awards – one of the highest healthcare honors in Miami-Dade County.

Elizabeth Joseph, ARNP-BC, MPH
Nurse Educator,
Med-Surg/Trauma
Jackson Memorial Hospital

Nurses category winner

Significant Achievements



UHealth Jackson

Children's Care

HOLTZ CHILDREN'S HOSPITAL

AWARDS & RECOGNITION

Thank you messages from Resident Physicians and Program Directors

To: Transplant team, OR and WW14 and 15: "I cannot thank you enough for all the hard work put in for our patients! Your work truly changes everything."

To: Dr. Samuel Karet: "I wanted to send my warm gratitude to all the nursing and allied staff on WW5 for so dutifully taking care of patients with cancers. You are the best!"

To: Rachel and her team on WW10: "Always a pleasure to work at the WW-10 due to amazing nurses! Thank you!"

To: Trauma3A Nurses (Anthony, Jessica, Chemaly, David, John, Quesqeya, Lazaro, Caroline, Amy, Tony, Machado, Eduardo and any one I missed here to mention (I know I am missing at least 3 people here): "Thank you very much for what you guys do for all our patients and their families. You guys have been a wonderful team throughout the year and Jackson should be proud to have you here."

To: Lourdes, Jessica, Ashley and entire WW5 team: "WW5 nurses are one of the best people in the entire hospital! They are always eager to help and always available for patients. We, ~~Hermon~~ fellows love working with them and are really glad that they take care of our patients!"

To: SICU DTC-6 TICU: "All the nurses at SICU and TICU are wonderful to work with. One of the reasons why I love working at these places."

To: Pediatric Operating Room Circulating Nurses: "Thank you all for taking such great care of our little patients. You guys make all the difference in their care! From the Pediatric Surviv Team"

To: Pediatric Inpatient Nurses (6A and 5B): "Thanks a lot for your care, help, and dedication. Your work is amazing, and your kindness and compassion are therapeutic."

To: Azim Arif, Radiology: "Thank you for your hard work, ASA!"

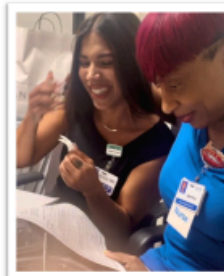
To: Liver transplant: "Happy Nurse Week to all Transplant Nurses at JMH! Your unwavering dedication, compassion, and expertise elevate the Jackson transplant program to one of the best in the country. Your tireless efforts and commitment to our patients make a profound difference in their lives every day. Thank you for being more than just nurses; you are true beacons of hope and healing, guiding patients through their journey with care and compassion."

To: Kathryn Zizzo: "It was an absolute pleasure to work with you!! We and the babies will miss you. Your efficiency and kindness is unmatched. Wish you the best ❤️"

To: ALL NURSES: "Huge thank you to our nursing colleagues for the lessons you have imparted upon us over the years. Although I may be an attending now, I was once a trainee at UM/JMH/VA. I appreciate all the patience and guidance you provided me over the years, ensuring that we could learn from one another. Your unwavering dedication to patient care is inspiring to all. I am grateful to have the opportunity to work alongside you as we remain committed to our patients' health care."



Elevate Nursing | Recognition



Speak Up – MTI Donor Desk

Henry Ocando Nava, OPC RN
Harry Reyes, OPC-Preservation

Patient Safety:

After acceptance of a deceased donor kidney and initial medical screening, a thorough chart review revealed the patient had a newly dx'd cancer and the transplant was cancelled.

Great work Henry & Harry!



AWARDS & RECOGNITION

South In The House



TJC Certified Primary Stroke Center



June 20, 2024

Carlos Migoya, MBA
CEO
Public Health Trust of Miami-Dade County Florida
1611 Northwest 12th Avenue
Miami, FL 33136-3094

Joint Commission ID #: 6850
Program: Advanced Primary Stroke Center
Certification Activity: 60-day Evidence of Standards Compliance
Certification Activity Completed Date : 6/20/2024

Dear Mr. Migoya:

The Joint Commission is pleased to grant your organization a Passed Certification decision for all services reviewed under the applicable manual(s) noted below:

Disease Specific Care Certification Manual

This certification cycle is effective beginning April 20, 2024 and is customarily valid for up to 24 months. Please note, The Joint Commission reserves the right to shorten the duration of the cycle.

Should you wish to promote your certification decision, please view the information listed under the "Publicity Kit" link located on your secure extranet site, The Joint Commission Connect.

The Joint Commission will update your certification decision on "Find Accredited Organizations" on our website at www.jointcommission.org.

Congratulations on your achievement.

Sincerely,

Ken Grubbs, DNP, MBA, RN
Executive Vice President and Chief Nursing Officer
Division of Accreditation and Certification Operations

AWARDS & RECOGNITION

Jackson West
MEDICAL CENTER

Miracles made daily.



Metabolic &
Bariatric Center
FY'24
122
Bariatric Surgeries



Jackson
HEALTH SYSTEM

Jackson West Medical Center
has been rated an
**Accredited Comprehensive
Center with Adolescent
Qualifications**

by Metabolic and Bariatric Surgery
Accreditation and Quality
Improvement Program



Jackson West specializes in the
laparoscopic gastric sleeve
procedure, one of the newest and
most successful bariatric procedures.



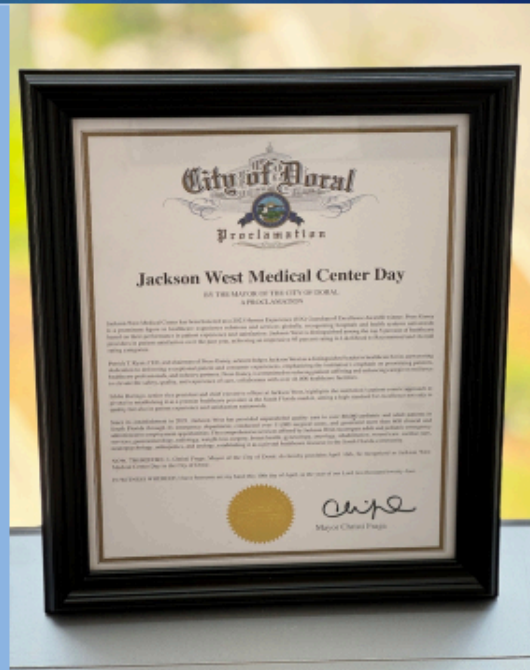
JWMC 3 YEARS ZERO HAIs Celebration



CELEBRATING JACKSON WEST



On March 4th, 2024, the Mayor of the City of Doral, proclaimed April 16th, to be recognized as **"Jackson West Medical Center Day in the City of Doral."**



AWARDS & RECOGNITION

Jackson Health System Congratulates These Exceptional Winners

Wherever a need exists, our nurses work diligently and tirelessly to serve and protect the health of Miami-Dade County's residents. Every day, we celebrate their achievements and are inspired by their commitment to lead in the field of health care.

FIU Nursing 50th Anniversary Distinguished Alumni Award Winners and Honorable Mention Recognitions

BEATRICE AMBROISE

Distinguished Alumni Award – Excellence in Clinical Nursing Education

FRANCISCO GUIDO-SANZ

Distinguished Alumni Award – Excellence in Nursing Innovation

ELIZABETH JOSEPH

Distinguished Alumni Award – Excellence in Global Health

PHILIP DLUGASCH

Honorable Mention – Excellence in Clinical Nursing Practice

FLORETTE DOUGLAS

Honorable Mention – Excellence in Nursing Administration

BEVERLY FRAY

Honorable Mention – Excellence in Community Volunteerism

MELISSA HERNANDEZ

Honorable Mention – Excellence in Clinical Nursing Practice

ALEXIS MUSTELIER

Honorable Mention – Excellence in Nursing Innovation

ARMANDO RIERA

Honorable Mention – Excellence in Public Service

ANGELA WRIGHT

Honorable Mention – Excellence in Clinical Nursing Education

JHS Publications & Presentations

3

Journal Articles & Textbooks

5

Podium Presentations

27

Poster Presentations

Miami Dade College, Benjamin León School of Nursing,
Jackson Health System,
and the Florida Nurses Association, South Region

REQUEST YOUR ATTENDANCE AT THE RN-BSN PROGRAM - GRAND ROUNDS

**Building Professional Relationships
for Best Healthcare Practices:
Connecting the Knowing with the Doing**

**WEDNESDAY, MAY 8, 2024
2:30 PM – 4:00 PM**

**JACKSON MEMORIAL HOSPITAL
DIAGNOSTIC TREATMENT CENTER (DTC)
ROOMS: 259 & 270
1080 NW 19 ST., MIAMI, FL 33127**

PARKING: MDC'S MEDICAL CAMPUS GARAGE

• CEUs will be provided by the Miami Chapter - Black Nurses Association, Inc.

SPECIAL GUEST PANEL

Dr. David Zambrana
Executive Vice President
& Chief Operating Officer
Jackson Health System



Dr. Carol Biggs
Senior Vice President
& Chief Nursing Executive
Jackson Health System



Lauren C. Cutter DNP, RN, RNC-OB, NEA-BC
Chief Nursing Officer
Jackson Memorial Hospital
Administration - West Wing 108



Vicky Perez MSN, RN, CCRN, NEA-BC
Associate Chief Nursing Officer
Jackson North Hospital
Jackson Health System



Ademola (Iyo) Akinkunmi
Director of Nursing
Jackson Memorial Hospital
Jackson Health System



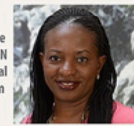
Lucia Sanchez-Martin
Nurse Manager
Jackson Memorial Hospital
Jackson Health System



Sharon Holwijn Alvarez
Trauma Intensive
Care Unit RN
Ryder Trauma Center
Jackson Memorial Hospital
Jackson Health System



Sade Ayoade
Rehabilitation RN
Jackson Memorial Hospital
Jackson Health System



MIAMI DADE COLLEGE - MEDICAL CAMPUS - BENJAMÍN LEÓN SCHOOL OF NURSING

Dr. Marie O. Etienne
Professor of Nursing, Tate &
Family Endowed Teaching Chair,
RN-BSN Program, Miami Dade College
& President of the Florida Nurses Association



Guillermo R. Valdes DNP, PGC-NEd., MEDSURG-BC
SIGMA Virginia Henderson Fellow
Alpha Beta Epsilon at Large Chapter
Leadership Succession Committee Chair
RN to BSN Program Department Chair
Miami Dade College,
Director of the Florida Nurses Association South Region



JHS Publications & Presentations

Journal Articles/Books

Johnson, B. & Biggs, C. (2024).

The Bedside Nurse and Diabetes Self-Management Education.

The Florida Nurse, 72 (2) <https://www.healthcareers.com/nurse-resources/nursing-publications/florida>

Fray, B., Johnson, B., Biggs, C. & Holness, N. (2024).

Jamaican Americans.

In Giger, JN & Powell-Young, Y. Transcultural nursing: Assessment and intervention, (Ninth Edition). St. Louis: Mosby Yearbook, Inc.

Rosello, G., Ruiz, M., Jones, L., Flores Villamil, S., Biggs, C., Rosa, R., Abbo, L. (2024)

Impactful Implementation of “HAPPI MRSA” - Hospital Onset Pneumonia Prevention and Reduction of Methicillin-Resistant Staphylococcus aureus Bloodstream Infections at a Large U.S. Health System

Podium Presentations

Elizabeth Joseph (January 2024).

Planetary Health: A Framework for Sustainable Health Systems to Mitigate the Effects of Climate Change. Wolfson Foundation Integrative Medicine Speaker Series.

Joseph, E & Wright, A. (March 2024)

Strategies in sustainability for Healthcare Organizations
Sustainability Summit, Aventura, FL

Joseph, Elizabeth (2024).

Aspen Ideas: Climate, where a number of the world’s most ambitious climate problem solvers from across the U.S. and beyond participate in a major public event.

Aspen Summit

Joseph, Elizabeth (September 2024).

White House/EPA- Speaker and Round table discussion on the effects of Climate change on Health of our patients

Posters

Wilson, Natasha (March 2024).

Flexible Scheduling: An Onboarding Strategy for Newly Graduated Nurses’/Novice Nurses’ Independence and Identification of Needs During the Onboarding Process.

Greater Miami Area Chapter of the AACN Chapter, 35Th Annual Miami Teaching Institute Conference, Miami, FL.

Blissett, K. (May 2024)

Walking the Miracle Mile, Achieving Innovative Education Options for the Southeast ANIA Chapters
American Nursing Informatics Association Annual Conference

Chicago, IL

Joseph, Elizabeth (July 2024).

Strategies in Sustainability for Healthcare Organizations: Reducing Red Bag Consumption and Waste in the Hospital Setting. 10th Annual FNA Nursing Research & Evidence-Based Practice Conference

JHS Publications & Presentations

2024 Nursing Team Week

POSTER PRESENTATIONS

May 6, 2024 • 10 a.m. to 12 noon.

JNMC Auditorium

Decreasing Methicillin-Resistant Staphylococcus Aureus (MRSA) using the Comprehensive Unit-Based Safety Program (CUSP)

Authors: [Carol Slinger](#), MSN, RN, CMSRN & Peta-Ann Anderson, MSN, RN

A Collaborative Approach to Decreasing Clostridium Difficile (C-Diff) in an Acute Care Hospital

Author: Carol Slinger, MSN, RN

Reducing Falls in the Medical-Surgical and Telemetry Units

Authors: Jessica Caprile, MHA, RN & Juliana Wilson, MSN

Effects of Water, Sanitation, and Hygiene on the School Absenteeism of Basic Level Students in the Government of Nepal: A Quantitative Research Critique

Author: Jessica M. Gutierrez, BSN, RN

Technologies and Medical Devices: Impact on Nursing Practice

Author: Violet Rhagnanan-Kramer, PhD, MSN, RN, NE-BC

Reducing Red Bag Consumption and Waste in the Hospital Setting

Author: Elizabeth Joseph, Donna Vega, Alex Pedowitz & Eugene Fu

Improving Safety Culture Through a System-wide Safety Fair

Authors: Suzanne Balbosa-Saunders, MSN, MSHA, RN, NEA-BC; Mavel Arinal, MSN, MHA, RN; Kim Baez-Williams, DNP, MS, RN; Vicky Mondelus, MPH, BA & Jessy Nicole Aguilar, MBA, BHSA

Implementing a Virtual Journal Club in a Large Health System

Author: Michelande Ridore, MS; Angela Wright, PhD, APRN, FNP-BC; Bridgette Johnson, PhD, RN; Sade Ayoade, RN, MSE, CPQH; Beatrice Ambroise, MSN/Ed, RN, CCRN; Sharon Holwijn, DNP, RN, CCRN; Carol Biggs, DHSc, MBA-HA, RN

The Nurse Emeritus (NE) Program - Nursing's Future: Nurturing our Young, Not Eating Them

Authors: Beverly Fray, PhD, APRN, CNS-BC; Susana Flores-Villamil, PhD, Rn & Andrea Socorro-Sardi

The Lived Experience of Caregivers of Lung Transplant Recipients. A Qualitative Study

Author: Joy Glaze, PhD, MSN, APRN

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JHS Publications & Presentations

2024 Nursing Team Week

POSTER PRESENTATIONS

May 7, 2024 • 9 a.m to 11 a.m

JSMC Auditorium

Utilizing Clinical Champions and Targeted Education to Influence Practice Change

Authors: Jacqueline Boyce MSN, RN, NPD-BC, CMSRN; Katrina Lino DNP, APRN, CEN & Martha Alvarado MSN, RN

Decreasing Hospital-Acquired Pressure Injuries (HAPI) in a Critical Care Unit

Author: Noemie Desir, MSN, RN

Obesity Hypoventilation Syndrome (OHS)

Authors: Maria A. Toruno ASN, RN; Angela Wright PhD, APRN & Latiffa Chin BSN, RN

Central 6 Preceptor Council

Authors: Angela Wright, PhD, APRN, FNP-BC; Latiffa Chin, BSN, RN; Chantel Wiley, MS, BSN, RN

Improving Safety Culture Through a System-wide Safety Fair

Authors: Suzanne Balbosa-Saunders, MSN, MSHA, RN, NEA-BC; Mavel Arinal, MSN, MHA, RN; Kim Baez-Williams, DNP, MS, RN; Vicky Mondelus, MPH, BA & Jessy Nicole Aguilar, MBA, BHSA

Implementing a Virtual Journal Club in a Large Health System

Authors: Michelande Ridore, MS; Angela Wright, PhD, APRN, FNP-BC; Bridgette Johnson, PhD, RN; Sade Ayoade, RN, MSE, CPQH; Beatrice Ambroise, MSN/Ed, RN, CCRN; Sharon Holwijn, DNP, RN, CCRN; Carol Biggs, DHSoc, MBA-HA, RN

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JHS Publications & Presentations

2024 Nursing Team Week

POSTER PRESENTATIONS

May 7, 2024 • 2 p.m to 4 p.m.

JWMC Auditorium

IABP and Impella for Novice ICU Nurses

Author: Samantha Tobon, BSN, RN, ANM

Patient Care Experience

Author: Zuleika Riveron, MSN, RN, CCRN

CCRN Group Certification Review

Author: Gina Mauri Aquino BSN RN CCRN

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JHS Publications & Presentations

2024 Nursing Team Week

POSTER PRESENTATIONS

May 9, 2024 • 9 a. m to 11 a.m.

Ira C. Clark Diagnostic Treatment Center (DTC)

Reducing Use of Restraints in a Trauma Intensive Care Unit: A Quality Improvement Project

Authors: Carol Powell, MSN, RN; Roberto Blanco, RN; Natasha Thompson, RN; Chakeidra Kinchen, BSN, RN; Sharon Holwijn-Alvarez, BSN, RN, CCRN; Natasha Pollard, BSN, RN, ATCN

Decreasing Methicillin-Resistant Staphylococcus Aureus (MRSA) Bacteremia in a Trauma Intensive Care Unit

Authors: Carol Powell MSN, RN; Natasha Pollard BSN, RN; Liliانا Paan Tamargo RN; Natasha Thompson, RN; Hephzibah Stephenson RN; Edward Lineen MD

Implementing an Aggression Screening Tool to Decrease Employee Assaults by Patients in an Inpatient Behavioral Health Unit

Author: Bianca Evariste, MBA, BSN, RN

Academic-Practice Partnerships: Leveraging Doctorate of Nursing Practice (DNP) Students to Promote a Culture of Improvement

Author: Carol Biggs, MBA-HA, DHSc, RN

Navigating & Innovating During the COVID Pandemic

Authors: Odalys Bancroft BSN, RN, CNOR; Susana Flores-Villamil PhD, RN; Evel Michel DNP, APRN, FNP-BC

It's all "About Me": A simple intervention for Revitalizing Rapport and the Caregiver-Patient Relationship

Authors: Christine Moran MSW, BSN, RN and Marie I Joseph MSN, RN

Navigating COVID-19 Educational Challenges: SCOOP of the Week

Author: Beatrice Ambroise, MSN/Ed, RN, CCRN

Save Your Stroke Patient: Implementing a Patient Reporting Tool to Promote Adherence to Stroke Clinical Practice Guidelines

Author: Lee Fong Hong, PhD, MBA, RN, CCRN, CNRN

Improving Geriatric Trauma Outcomes: American College of Surgeons (ACS) Geriatric Trauma Management Guidelines

Authors: Adalberto Hernandez, MSN, APRN; Yaimara Cruz, MSN, APRN; Nadine Altidor, MSN, APRN

Decreasing Catheter-Associated Urinary Tract Infection (CAUTI) in an Intensive Care Unit

Author: Noemie Desir, MSN, RN

Using Complex Medical Devices in the ICU: A Mixed Methods Research

Author: Violet Rhagnanan-Kramer, PhD, MSN, RN, NE-BC

The Emerging Adults' Lived Experience of Perinatally Acquired HIV: The Completed Study

Author: Angela Wright, PhD, FNP-BC

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