

With your help, we can revolutionize

EMERGENCY CARE FOR OUR COMMUNITY



Jackson Health
FOUNDATION®
Making miracles happen.

With seven hospitals on four campuses, more than a dozen satellite care sites, and 15,000 healthcare professionals, Jackson Health System is one of the largest and most impactful healthcare systems in the United States.

As a taxpayer-owned system, Jackson is governed by a seven-member Public Health Trust Board of Trustees, which – along with the health system's chief executive officer – is accountable to Miami-Dade County's elected leaders and, ultimately, the citizens of Miami-Dade.

An Academic Medical Center with a Public Health Mission

For more than 70 years, Jackson has been the primary teaching site for the University of Miami. Its world-class, multinational faculty from the Miller School of Medicine provide much of the direct patient care across the Jackson system. They are also the teachers for more than 1,100 residents, fellows, and other in-training doctors who work at Jackson and build the future of Florida's physician infrastructure. This deeply integrated partnership brings to Jackson patients the latest medical knowledge and bedside expertise, as well as clinical trials developing the next generation of healthcare research. Jackson works with many other colleges and universities to provide real-world training in specialties such as nursing, pharmacy, respiratory therapy, and even spiritual care.

Miami-Dade County's Safety Net

Since its founding in 1918, Jackson has held true to its mission of providing a single, high standard of care for its neighbors. More than a century later, every Miami-Dade resident can still rely upon Jackson for this mission, regardless of their financial means, insurance coverage, immigration status, family structure, language spoken, or personal identity. At Jackson, everyone enters through the same door. As a result, some 13 percent of inpatients pay little or no fee for their care, thanks to a compassionate financial assessment process that helps determine their eligibility for assistance programs and limits their bills to what their income reasonably allows. Another 33 percent of Jackson patients are insured via Medicaid, meaning Jackson is only reimbursed for a portion of its cost to provide care. Unlike some other health systems, care for uninsured and underinsured patients is not limited to primary care and emergencies – the full range of Jackson specialty services are part of the continuum of care, including complex needs, such as cancer treatment, and long-term needs, such as nursing home services.

Jackson Memorial Hospital

Jackson Memorial is one of the largest hospitals of its kind in the United States: public, non-profit, academic. Our size gives us unparalleled resources. Here, you will find leaders in specialties such as trauma, organ transplantation, neurosurgery, and neonatology, working in nationally-recognized programs at the Miami Transplant Institute, Ryder Trauma Center, the Jackson Heart Institute, and more. Jackson Memorial's sprawling campus is equipped with comprehensive services for adults and children, and is a beacon of healthcare excellence - from routine check-ups in our clinics to specialized procedures to the most advanced critical care.

Significant capital investments have been made over the past decade to enhance the campus, including:

- UHealth Jackson Critical Care Pavilion: A three-story tower dedicated to providing intensive care to patients recovering from complex organ transplant surgeries and neurosurgery procedures. This 79-bed facility is the gold standard in critical care.
- Christine E. Lynn Rehabilitation Center for The Miami Project to Cure Paralysis at UHealth/Jackson Memorial: Ranked by U.S. News & World Report as one of the nation's leading rehabilitation hospitals, this facility provides patients recovering from traumatic brain injuries, spinal cord injuries, cancer treatments, and other complex conditions with the best in rehabilitation care.
- Renovations to patient units, diagnostic suites, and operating rooms: All Jackson hospitals – from one end of Miami-Dade County to another – have undergone extensive modernization projects.

History of the Jackson Memorial Hospital Emergency Room

Since opening in 1978, the emergency room at Jackson Memorial has grown to become one of the nation's busiest urban emergency rooms – serving as the medical destination for Miami-Dade residents during some of their most challenging times. The Jackson Memorial Hospital emergency room is the single most visited location throughout the entire health system. More than 125,000 adults and children seek emergency care there annually, which is about 340 patients a day. Its importance to this community cannot be underscored, as it is ground zero when it comes to upholding Jackson's sacred mission of delivering one standard of care to all residents of Miami-Dade County during everyday challenges and times of crisis.

While the doctors, nurses, and technicians who work there are the best, brightest, and by far the most experienced in their field, their work environment is not ideal. It lacks privacy in some spaces, and is frankly too small for the volume of patients treated there. These challenges prevent our medical teams from providing an optimal experience to our patients. A hospital that provides the most exceptional care – as Jackson Memorial does – deserves a facility that reflects that expertise.

Construction is underway on what will be the most transformative project in a generation at Jackson Memorial. In late 2025, Jackson will open the doors to an entirely new, state-of-the-art emergency room, being built adjacent to the hospital's main entrance and Ryder Trauma Center. Its size, scope, and functionality will be optimal to serve the demands of our growing population.



Pediatric Emergency Room

This project will also include a renovation and expansion of our pediatric emergency room, increasing in size from 13 to 24 beds, plus a designated triage unit. Located adjacent to Holtz Children's Hospital on the Jackson Memorial campus, this new pediatric emergency room will offer families in need around-the-clock access to expert UHealth Jackson Children's Care pediatric specialists.

Investing in the health of our community



Patient-centered care

Prioritizing the unique needs of every patient is critical in the emergency room – and this is a priority for Jackson caregivers. Patient-centered care ensures individualized treatment, improves communication, increases patient satisfaction, enhances outcomes, and reduces medical errors.



Attracting and recruiting talent

As an academic medical center, Jackson provides opportunities for continuing education, research, and career advancement to foster a culture of growth. The collaborative work environment encourages mentorship, where experienced clinicians can support and guide younger colleagues.



Health equity

Every individual deserves access to high-quality health care, regardless of their background, ethnicity, socioeconomic status, or religion. Disparities in healthcare access can lead to negative health outcomes for minorities and low-income communities. Jackson is leading the way in driving population health initiatives and advancing health equity by focusing on our most vulnerable patients and addressing the social determinants affecting their health. The emergency room is at the epicenter of their journey.



Enhanced technology

By enhancing our facilities with the latest leading-edge technology, Jackson is providing healthcare professionals with the tools they need to deliver the highest quality, best health care to every patient.



Expansion and upgrade of facilities

As the population in Miami-Dade County increases, healthcare needs are evolving – and we must be prepared to serve our community. Modern facilities equipped with the latest technology and amenities can enhance the quality of care by enabling healthcare providers to deliver more accurate diagnoses, effective treatments, and improved outcomes.

Nobody anticipates a trip to the emergency room. The atmosphere can feel impersonal, overwhelming, and unnerving. With lengthy waits and heightened anxiety, it's an experience many dread. But change is on the horizon for Miami. Jackson Memorial Hospital is revolutionizing emergency care. We're building the nation's largest emergency room at Jackson Memorial, a beacon of hope in our community for more than 100 years.

Soon, unparalleled emergency medicine will be practiced in a state-of-the-art facility where expertise merges with compassion, comfort intertwines with care, and swift action paves the way for extraordinary recoveries. Join us in creating a new standard of emergency care at Jackson Memorial Hospital. Together, we can make a difference in the lives of countless individuals in need.



THE ESTIMATED
PROJECT COST
FOR THE EXPANSION
AND REMODEL IS
\$300 MILLION.



The new Jackson Memorial emergency room is being built from the ground up, doubling in size from its current footprint. The 178,000-square-foot facility will include specialized spaces for unique patient populations; personalized triage, treatment, and waiting areas; a large observation unit; and leading-edge technology. Our emergency room is the front door to 70 percent of patients admitted to Jackson Memorial Hospital—it's the first encounter for many, and first impressions are crucial.

OUR GOALS:

- Improving outcomes
- Driving value
- Increasing efficiency
- Reducing costs
- Saving lives
- Enhancing access



As Miami continues to grow, Jackson must also grow to protect the health of our community. We currently treat 127,000 patients annually in our Jackson Memorial emergency room. That number is expected to grow by 70 percent to 216,000 patients by 2036.



Your philanthropic support of this transformational emergency room will allow Jackson to continue serving as a lifeline, connecting our neighbors to world-class care they need to survive and thrive. Together, we can build a healthier Miami-Dade. For more information, contact Flavia Llizo, co-president and chief development officer of Jackson Health Foundation, at [305-585-GIVE \(4483\)](tel:305-585-GIVE).