

# April 2021 Village Care Center Communication Updates

## Village Care Center COVID-19 Cases

- **April 30:** No new cases.
- **April 29:** No new cases.
- **April 28:** No new cases.
- **April 27:** No new cases.
- **April 26:** No new cases.
- **April 25:** No new cases.
- **April 24:** No new cases.
- **April 23:** No new cases.
- **April 22:** No new cases.
- **April 21:** No new cases.
- **April 20:** No new cases.
- **April 19:** No new cases.
- **April 18:** No new cases.
- **April 17:** No new cases.
- **April 16:** No new cases.
- **April 15:** No new cases.
- **April 14:** No new cases.
- **April 13:** No new cases.
- **April 12:** no new cases.
- **April 11:** No new cases.
- **April 10:** No new cases.
- **April 9:** No new cases.
- **April 8:** No new cases.
- **April 7:** No new cases.
- **April 6:** No new cases.
- **April 5:** No new cases.
- **April 4:** No new cases.
- **April 3:** No new cases.
- **April 2:** No new cases.
- **April 1:** No new cases.

## Communication Updates

### April 22, 2021

We continue to have no new COVID-19 cases at the VCC.

That is terrific news, and that ongoing trend is what allows us to keep having in-person visits.

I do, however, need to send a reminder about our visitation procedures.

Unfortunately, we are seeing more and more visitation happening outside of the resident rooms. As a reminder of our policy, all visitation **MUST** take place either in your loved one's room or outdoors, if the weather is appropriate. Visitation cannot occur in the dining room or common areas.

Our guidelines were written based on guidance from the Centers for Medicare and Medicaid Services. We want to be as accommodating as possible, but if these are not adhered to, we won't be able to continue indoor visits.

Thank you all for helping us keep everyone safe.

---

### **April 15, 2021**

I wanted to share a couple of updates with you regarding the current status of the VCC. First and foremost, we have been open for visits for several weeks now, and it has been great to see each of you and – most importantly – the positive impact your presence is having on our residents. After the year we have had, this continues to be a most welcome experience for all of us.

Secondly, we have received a lot of requests for people to bring their dogs into the VCC during their visits. We love the idea of having dogs in the community once again, but have some guidelines that must be adhered to:

- A copy of current vaccinations **MUST** be submitted to the front desk prior to entry.
- All dogs must remain on a leash the entirety of the visit.
- Visitors are responsible for cleaning up after their pet, both indoors and outdoors.

I also wanted to update you regarding the presence of COVID-19 at John Knox Village:

### **Village Care Center**

- **There have been NO new resident or associate positive cases so far this month.** As of today, all care neighborhoods at the VCC are open to visitors.
- **Don't forget:** You now can simply stop by within visiting hours: 8:30 a.m. to 6:30 p.m. Monday through Friday, and 8:30 a.m. to 4 p.m. Saturday and Sunday. The end times are hard-stop times due to available staffing; entry will be denied after visiting hours close.

### **Village Assisted Living**

- **There was one new positive case in the past week.** A non-direct care associate who works in assisted living's 400 wing and part of the 100 wing tested positive on April 6. In-person indoor visitation and non-essential outings were paused for all of assisted living and Memory Care 1 & 2. With two rounds of resident and associate testing completed by April 13, and NO new positive test results, all parts of Village Assisted Living are now available for visits and non-essential outings.
- **Renovation work is ahead of schedule.** What was planned as a six-month renovation project is on track to wrap up in May – two months early! The transformation of the hallways and common areas is truly amazing.

### **All areas outside of VCC and VAL**

- **There have been NO new resident or associate positive cases reported so far this month.**
- The easing of restrictions and allowing visitors on campus seems to be going smoothly, and Independent Living will begin Phase II of their reopening process on Monday, April 19.

Lastly, I am simultaneously sad and excited to inform you that I will be stepping away from the day-to-day operations of Village Care Center at the beginning of June. I will be stepping into a new role at John Knox Village as the Vice President of Health and Community Services, as Rodney McBride is retiring. It

will be a bittersweet transition. The past four and a half years at the VCC have been an incredible experience for me.

Throughout all of the pain and loss that we went through together this past year, I am so fortunate to have been surrounded by such a supportive community of residents, families and associates, and the most tremendous leadership team I have ever had the opportunity to work with. We will begin the search for my replacement immediately, and I will remain heavily involved in the operation of the VCC as we look for the best candidate to keep the Village Care Center moving forward.

SUMMARY OF JOHN KNOX VILLAGE'S CURRENT STATUS WITH COVID-19 CASES							
	RESIDENTS				ASSOCIATES		
	Active Cases	Recovered	Deaths	Cumulative Totals*	Active Cases	Recovered	Cumulative Totals*
<b>Village Care Center</b> (as of 04/14/21)	0	95	47	142	0	138	138
<b>Village Assisted Living</b> (as of 04/14/21)	0	19	6	25	1	45	46
<b>All Village areas outside of VCC and VAL</b> (as of 04/14/21)	0	28	4	32	0	74	74