

## Appendix

### Appendix 1. Research Questions of Importance to Social Care Stakeholders in KSS Identified from the Focus Group Transcripts

Category/Theme	Research Question
<b>Care Models</b>	<ol style="list-style-type: none"> <li>1. What is the impact of strength-based assessments on outcomes?</li> <li>2. How are strength-based approaches experienced by carers?</li> <li>3. Can an Asset Based Community Development programme promote community resilience?</li> <li>4. How is the new Domestic Abuse Act implemented in practice?</li> <li>5. What models work to promote inclusive care in relation to sexual orientation and gender identity?</li> <li>6. What are the best ways to support people after hospital discharge?</li> <li>7. How can independence be encouraged in people receiving care?</li> <li>8. What are the best models to deliver person-centred care?</li> <li>9. What is the effectiveness of the Discharge to Assess model?</li> <li>10. What are the most effective models of carer support?</li> <li>11. How can the people without a family/community care system support be effectively supported?</li> </ol>
<b>Information</b>	<ol style="list-style-type: none"> <li>1. What are the differences and similarities in front door services to adult social care between the different local authorities in KSS?</li> <li>2. How can the (self-) identification of informal carers be supported?</li> <li>3. What does society know about (the value of) social care and how can this be changed?</li> <li>4. What are the best ways to support (prospective) care receivers to navigate service provision?</li> <li>5. How can equity in service access be created in rural, isolated communities?</li> <li>6. What is the role of the voluntary &amp; community services and social enterprise sector in directing people to the right services?</li> <li>7. What are the best strategies to reduce service avoidance?</li> <li>8. How can information and advice systems be optimised?</li> <li>9. What are the processes to decide who gets referred for an in-depth assessment?</li> </ol>
<b>Integration</b>	<ol style="list-style-type: none"> <li>1. Does the integration of health services with residential care provision improve outcomes for residents?</li> <li>2. Can integration between social services and primary care promote identification of carers?</li> <li>3. How does the voluntary &amp; community services and social enterprise sector complement the formal social care sector?</li> <li>4. How can efficient discharge and transfers of care be ensured?</li> <li>5. How can informal carers be involved as an integration partner to improve care?</li> <li>6. How can communication between integration partners be facilitated?</li> <li>7. How can effective and safe information sharing between integration partners be achieved?</li> <li>8. What integration strategies can help avoid that people in need of care fall in between services?</li> </ol>
<b>Prevention</b>	<ol style="list-style-type: none"> <li>1. How can people in need of care be identified before they hit crisis point?</li> <li>2. Can efficient digital pathways promote prevention of long-term care</li> </ol>

needs?

3. How can housing support be organised to prevent health and care needs?

4. How can informal carer burn-out be prevented?

5. Can digital innovations support people to live independently for longer?

6. What is the evidence on the role of social care for the prevention of long-term care needs?

7. What is the role of informal carers in the prevention of long-term care needs?

8. What is the role of home care in the prevention of long-term care needs?

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**Workforce**

1. How can the workforce be empowered to enable care receivers to help themselves?

2. What are effective strategies for staff recruitment and retainment?

3. How can staff values/attitudes be changed to create better and more inclusive care environments?

4. How can young people be attracted to the care profession?

5. How can staff wellbeing and resilience be ensured?

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**Commissioning**

1. What is the effectiveness of subcontracting statutory duties to organisations with expertise?

2. What are valid outcome measures to support outcome-based commissioning?

3. Can giving people more control over their care lead to cost savings?

4. What assessment tools can optimise care planning?

5. How can commissioners ensure required provision of night sitters?

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**Appendix 2.** Coding Tree for Content Analysis Focus Groups

