Understanding requests for 1 to 1 care for care home residents: a qualitative interview study

Interviewer Guide to the questions to present to care home managers, depending on their experience. [A subset of those questions focused on individual residents were also put to local authority staff]

- Can you please tell me about the care home you manage? For example, how many residents you have and the people you support (e.g. people with dementia, learning disabilities or mental health needs)?
- Can you tell me a little about your role?
- How long have you been a care home manager?
- What do you think is going well in the care home at the moment and what is your main challenge?
- As we have said, we are interested in the people you support who have needed 1-to-1 support, can you give me examples of why people need 1:1 support?
- What difference does having 1:1 support make for the resident?
- What difference does it make for the home in general?
- Can you think of an example of what having additional funding for 1:1 support enabled you to do? Do you use your own support staff to provide the 1:1 support or employ agency carer?
- Have you ever had any challenges in setting up the 1:1 support?
- Can you tell me about your experience of working with staff from adult social care when requesting 1:1 support for people funded by the council or when people with 1:1 support are reviewed by the council?
- Has the person or their family ever raised concerns about 1:1 support, in term of, for example 1:1 care invading people's privacy?
- Is there anything else you want to tell me about requesting or providing 1:1 care?

Demographic questions

I have two final questions about you that are helpful for us to know when we describe the people who participated in our study for publications.

These questions are optional. The first one is: how would you describe your gender? The second is: