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Conference Abstract

Patients Judgment of Their Trajectories

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Abstract

Objective: to investigate how patients judge the specific aspects of their trajectories through the health care services

Method: Data on contacts with a range of health care services for all inhabitants of five municipalities in Central Norway will be used to present patients with their trajectories during 2012 and 2013. A total of 13000 patients with chronic conditions will be asked to comment on and give their judgment of the different contacts and their overall impression of the coordination between the services. In addition they will be asked to add both other types of services they have used and factors within their lives that influences their situation

Results: The study will be conducted in the spring of 2014. The results are expected to give knowledge on the trajectories the patients actually goes through, the patients overall judgment of these trajectories and which trajectories that are reported to contribute mostly to coordination and patient empowerment.

Conclusion: The strength of this study lies in the number of services that is connected and that patients gives their overall judgment of the trajectories.

Keywords

patient trajectories, patient evaluation, integrated care

PowerPoint presentation:

http://www.integratedcarefoundation.org/content/people-centered-integrated-care