

Supplement - Check-Up Survey Questions

Demographics:

1. Consent
2. Eligibility Care Coordinator question
3. Role as a CC
4. Experience in years as a CC
5. Health profession designation
6. Gender
7. Age
8. Region

Conducting the CU/Telephone Assessment:

Have you administered the **interRAI Check-Up** at least once during a **telephone assessment** in the past six months?

- a. Yes
 - b. No → **Do not proceed with survey [Exit Survey]**
9. On average, how long did it take you to administer the Check-Up during a telephone assessment?
- c. <20 minutes
 - d. 20-29 minutes
 - e. 30-39 minutes
 - f. 40-49 minutes
 - g. >50 minutes
10. Do you feel you understand which population to use the Check Up for? [Comment Box]
11. What patient populations did you use the Check-Up for? Select all that apply.
- h. Community Independence
 - i. Chronic Initial
 - j. Chronic Reassessment
 - k. Complex Initial
 - l. Complex Reassessment
 - m. Patients with cognitive impairment (or their caregivers)
 - n. Long-term Care Reassessment
12. When conducting the Check-Up Assessment, who was the primary respondent most often?
- o. The caregiver often provided all the requested information
 - p. The caregiver provided most of the requested information, but the patient provided some responses

- q. The caregiver and patient equally provided the requested information
 - r. The patient most of the requested information, and the caregiver provided some responses
 - s. The patient often provided all the requested information
13. On average, how often did you provide alternate examples for questions, such as when the example provided did not apply to the person?
- t. All of the time
 - u. Most of the time
 - v. Sometimes
 - w. Rarely
 - x. Never
14. On average, how often did you have access to the patient history or other patient assessments/information prior to the Check Up assessment?
- y. All of the time
 - z. Most of the time
 - aa. Sometimes
 - bb. Rarely
 - cc. Never
15. On average, how often were you uncertain about the person's response to questions and document these potential discrepancies?
- dd. All of the time
 - ee. Most of the time
 - ff. Sometimes
 - gg. Rarely
 - hh. Never
16. Identify any limitations encountered completing the assessment over the phone. Please select all that apply.
- a. Difficulty understanding patient
 - b. Hearing impairment
 - c. Language barrier
 - d. Unable to speak to family/caregiver and patient at same time
 - e. Unable to see living environment
 - f. Inability to see/pick up on non-verbal responses
 - g. Difficulty building rapport
 - h. Other
- [Comment Box]
17. Identify the advantages of completing the assessment over the phone. Please select all that apply.
- a. Saved travel time

- b. Easier to schedule/client availability
- c. Took less time to complete than the interRAI-HC
- d. Can assess more patients in one day
- e. Decreased potential spread of COVID 19
- f. Patient preference for telephone assessment
- g. Outputs available to use for care planning (compared to template or Functional Assessment)
- h. Other
[Comment Box]

18. Have you done the interRAI HC virtually?

- a. Yes
- b. No

19. If yes, how does the interRAI CU compare? [Comment Box]

Interpreting the results and applying for service planning:

20. For the majority of patients, how often did the Check-Up results help you gain an **understanding of _____?**

	Never	Rarely	Sometimes	Often	Very often
Medical Issues					
Functional status/ ADLs					
Mood					
Cognition					
Social Isolation					
Informal Supports IADLs					

21. For the majority of patients, how often did the Check-Up results help **in the development of care planning** related to _____?

	Never	Rarely	Sometimes	Often	Very often
Medical Issues					
Functional Status ADLs					
Mood					
Cognition					
Social Isolation					
Informal Support IADLs					

22. Based on the Check-Up results, how often did you **identify and prioritize patients needing a more comprehensive assessment (RAI- HC)?**

- ii. Always

- jj. Most of the time
 - kk. Sometimes
 - ll. Rarely
 - mm. Never
23. Does the Check-Up completed over the phone **provide a sufficient picture of the client** to create a care plan?
- nn. Always
 - oo. Most of the time
 - pp. Sometimes
 - qq. Rarely
 - rr. Never
- [Comment Box]

We are interested in learning more about how you may have used the DIVERT Scale and CHES Score.

24. How often did you use the DIVERT Scale?
- a. With all patients
 - b. With those who were DIVERT 3 or more
 - c. With those who were DIVERT 5-6
 - d. Do not use
25. If used, how did you use the DIVERT Scale? [Comment Box]
26. How often did you use the CHES Score?
- a. With all patients
 - b. With those who scored 3 or more
 - c. With those who scored 4 or more
 - d. With those who scored End Stage
 - e. Do not use
27. If used, how did you use the CHES scale? [Comment Box]