

POSTER ABSTRACT

Creating a global learning environment to promote integrated care.

23rd International Conference on Integrated Care, Antwerp, Flanders, 22-24 May 2023 K. Viktoria Stein¹, Robin Miller, Marc Bruijnzels, Jeff Schiff, Sara Calamati, Richard Antonelli

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Introduction: While the concept of integrated care has evolved considerably, there is general agreement that the competences necessary to co-create, implement, work in, and evaluate integrated care are only taught and practiced piecemeal. There is a hunger for more information, training and exchange of knowledge and experiences. In general, performance and outcome measurement is lacking, resulting in gaps between implementation in theory and practice. This workshop will discuss how we can bring community members, professionals and policymakers together in a meaningful way to learn and grow together.

Why are you conducting a workshop? The existing offers of degree and certificate programmes, targeted training by organisations or learning by doing, do not foster sustainable change in competences of the workforce, system leaders or the wider communities. Often that is because the focus is still on a specific context, competence, or profession. But evidence and experience underline how important it is for everyone to understand the principles of integrated care, including e.g. social determinants of health, co-creation or cross-sectoral, inter-organisational team work. In this workshop, we want to build on our collective intelligence to discuss, define and design a global learning platform, which complements and builds on existing offers to connect people on different levels and in different languages. The key questions to answer are:

- •What the key barriers for learning and practicing integrated care?
- •How we can foster the next generation to become true integrated care proponents?
- •What are current performance and outcome measures that can be implemented immediately?
- •What are gaps in outcome assessment that must be prioritized to ensure equity and health justice for all?
- •Who is missing from training discussion/ forums that would help advance integrated care?

Who is it for? The workshop is for people with lived experience of health and social care (including family carers) and professionals, policy makers, evaluation and performance experts, managers and academics who are committed to joint learning as the basis of integrated care implementation.

10 minutes introduction & collaborative definition of aims and outcomes of the workshop 5 minutes explanation of the fish bowl discussion and introduction to the starting discussants

20 minutes fish bowl discussion round 1

20 minutes small-group discussions

Stein: Creating a global learning environment to promote integrated care.

20 minutes fish bowl discussion round 2

10 minutes summary and wrap-up

Participants will have the opportunity to participate in the fish bowl discussions and in the following small-group discussions they can move around from topic to topic. A facilitator will remain at each flip chart to encourage discussion and foster actionability of ideas. The discussion will be visually recorded to enable participants to build on what has come before to enable a rich and diverse conversation.

How are you going to summarize the take home messages? There will be a short feedback from each flip chart facilitator on main points discussed – the facilitation team will then write up the discussions into a short and accessible summary which will be shared through social media, integrated care networks and relevant organisational routes.