
WORKSHOP ABSTRACT

Monitoring the governance maturity of network organizations. A session for policymakers.

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In 2020 Flanders has installed care councils as a network organization at meso level. The care council aims to install integrated, goal-oriented care within the local network of medical care providers, social and welfare providers and local authorities, in cooperation with the patient and his or her caregiver. Together with all these partners, the care council takes care of a population of at least 75,000 people.

In this way, the Flemish government wants to move from a fragmented care system towards integration in which goal-oriented care, based on the life goals of citizens, is central.

Care councils were established during the covid years. Within the Flemish healthcare landscape, the fight against the covid-19-pandemic created a great connection between the different partners. This collaboration was enhanced by the work of the brand new care councils. Now that the pandemic is coming under control, new and complex challenges are piling up for these new network organizations:

- How can the local network be engaged to provide quality, integrated care within their network organizations?
- Within a decentralized care policy, how can priority-setting be done without compromising global and local policy objectives?
- How do these young organizations plan to face future crises, together with their networks? How do they increase their resilience?

In this workshop, we want to bring policymakers and network organizations from different regions around the table to reflect on how organizations can be followed up in their growth towards managerial maturity. Both the core objective (implementation of integrated, goal-oriented care within the network) and increasing resilience in crisis situations are guiding this. What systems exist for this purpose? What good practice examples are available? Which indicators are suitable? This session mainly aims to explore and take inventory.

The workshop will be made up of:

1. 15-minute introduction and context
2. 3 x 15 minutes of work around 3 different themes (exchanging experiences and good practices):

- a) Measuring and monitoring managerial maturity and good governance of network organizations to achieve integrated, goal-oriented care
- b) Monitoring and measuring priority setting as a function of different policy objectives from different levels
- c) Follow up on how organizations increase their resilience in function of various crisis situations.

3. 3 x 5-minute to bundle the results