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## WORKSHOP ABSTRACT

### How do I roll out a digital collaboration tool?

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In 2023, the Flemish government will start developing a digital care and support plan. With this shared support plan, we want care providers, informal caregivers and citizens to collaborate digitally in a goal-oriented care plan.

The digital care and support plan is being built by an external IT partner in co-creation with stakeholders and citizens. In a first test version, 5 modules are offered:

- \* Communication
- \* Life goals
- \* Care and support goals
- \* Care and support tasks
- \* Care team

After a test phase at the end of 2023 this digital collaboration tool will be rolled out across Flanders in two pilot projects.

The rollout will be planned on 3 axes (possibly in parallel):

- \* geographical extension: step by step connecting a number of new zones
- \* multidisciplinary expansion: integrate new sectors step by step
- \* substantive expansion: develop additional modules

In this workshop we will bring policy makers and network organizations from different regions together to share best practices.

- \* What good practices are available?
- \* What is needed to successfully address the 3 axes?
- \* What are the pros and cons of expanding on any of the 3 axes?
- \* What is the impact of each extension on the success of the full rollout?
- \* What is the impact on support and adoption in the field?

This session primarily aims to share experiences and bring together knowledge.

Taelman: How do I roll out a digital collaboration tool?

The workshop will be composed of:

- \* 15 minutes introduction and context
- \* 3 x 10 minutes working around 3 different axes and their impact (sharing experiences and good practices). Naming pros and cons of each axis.
- \* 15 minutes: Distill best approach per group - what order, possibly parallel rollout is preferable?
- \* 15 minutes: combine results into a global best practice