
WORKSHOP ABSTRACT

What do healthcare providers and organizations need to enable integrated care - palliative care as a case study.

23rd International Conference on Integrated Care, Antwerp, Flanders, 22-24 May 2023

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When we talk about integrated care, it refers to all facets of care and support, from birth to death. The central question for this workshop is: What do care providers and organizations need to help enable this integrated care?

A palliative care reform project is currently being developed in Flanders, therefore we will use palliative care as an example during the workshop. However, it is much broader than palliative care because the same questions and challenges arise, for example, in the area of well-being and prevention.

In the palliative care reform process, we are working very closely with the sector and together with them we are defining a vision for the future of palliative care. Based on this shared vision, an action- and transition plan will be developed by mid-2023. The transition plan can look very technical: how do we go from as-is to to-be? But, that is not what the Flemish Government is aiming for; we want to know what is needed to make goal-oriented palliative care a fully-fledged part of the people's care and support plan.

In the workshop we want to engage a dialogue with policy makers, coordinators of organizations in care and welfare, researchers and care providers who are daily involved in the care and support of a person (linked with or independently of the palliative sector) in order to formulate an answer to the following challenges:

- Incentives: What is needed for health care providers, organizations and structures in both care and well-being to effectively do their part to provide integrated care.
- Change-management: How do we get current organizations active in (palliative) care to disengage from their current organization, funding, missions,.... in function of integrated care.
- Shared ownership: How to make palliative care more prominent in a person's care and support.

The session will be structured as follows:

- 10 minutes presentation reform process + interim results vision and action plan
- 30 minutes: the audience is divided into 3 groups. Each group indicates what is needed around the 3 central challenges (incentives; change management; shared ownership)
- 3x5 minutes plenary feedback from the 3 groups - 5 minutes summary and conclusion