

EUROPEAN JOURNAL OF PHARMACEUTICAL AND MEDICAL RESEARCH

www.ejpmr.com

Research Article
ISSN 2394-3211
EJPMR

ASSESSMENT OF NURSES' KNOWLEDGE TOWARD HODGKIN DISEASE AT HEMATOLOGY CENTER IN BAGHDAD MEDICAL CITY

Athraa Ehsan Ahmed*1 and Sattar Abdul Rasool Atiyha2

¹MSc in Pediatric Nursing. Medical City / Children's Protection Hospital.

²MSc in Pediatric Nursing, Iraqi Ministry of Health, National Center for Training and Human Development.

*Corresponding Author: Athraa Ehsan Ahmed

MSc in Pediatric Nursing. Medical City / Children's Protection Hospital.

Article Received on 29/04/2021

Article Revised on 18/05/2021

Article Accepted on 07/06/2021

ABSTRACT

Background: The Solid tumours is one of the problem facing early childhood and the common types of solid tumours are Lymphomas and it is abnormal mass of tissue that usually does not contain cysts or liquid areas. **Objectives:** To assess nurses' knowledge toward Hodgkin Disease and to find out the relationship between sociodemographic characteristics such as (age, educational level and years of experience in Haematology Centre) and nurses' knowledge toward Hodgkin Disease. **Methodology:** A questionnaire study in which a purposive "nonprobability" sample of (50) nurses who are working in Haematology Centre at Baghdad. A questionnaire is developed as a tool for data collection from 16 December 2018 to 31January 2019. A pilot study is carried out to test the reliability of the questionnaire for the period from 28November 2018 to 2 December 2018. The data is analysed through the application of the descriptive data analysis approach (frequency, percentage) and inferential data analysis approach (Chi- Square Tests) SPSS version (20). **Results:** The finding of the study reveals that the nurse's knowledge toward Hodgkin Disease was moderate, there was a relationship between nurse's knowledge and educational level, and there is no relationship between nurse's knowledge and (age, years of experience). **Recommendations:** To encouragement of nurses' participation in a various scientific activity such as attends scientific meeting; seminars; symposiums; conferences and programs to improve their knowledge and practices.

KEYWORD: Assessment, Hodgkin disease, Cancer, Nurse, Knowledge.

INTRODUCTION

Cancer is the term still conjures up deep fears of a silent killer that creeps up on us without warning. There are over 20 million people living with cancer in the world today. [1] The three most common cancer types in children are leukaemia, brain and lymphoma, Leukaemia is the most common childhood cancer. [2] Lymphoma is a general name for a group of cancers that affect the lymphatic system. The two major types of lymphoma are Hodgkin lymphoma (HL) and Non-hodgkin lymphoma (NHL). In the United States, about 72,240 new cases of NHL and 8,260 new cases of HL were expected to be diagnosed in 2017, about 20,140 deaths due to NHL were expected in 2017, as well as 1,070 deaths due to HL, with the survival rate of all but the most advanced cases of HL greater than that of other lymphomas. [3] Oncology nurses educate cancer patients by providing information on cancer treatments such as; chemotherapy and radiation.^[4] In medical oncology they play an integral role in the administration of anti-cancer drugs and are responsible for safe drug handling; evaluation of laboratory tests; calculation of drug dosages on the basis of body surface area; insertion of intravenous lines or oncoming central venous devices; continuous_and time intensive monitoring to address potential adverse

reactions or drug interactions.^[5] Nurses play a key role in preparing the patient for surgery. They ensure that patient expectations are realistic. They help to reduce anxiety and promote compliance with treatment postoperatively. They provide the patient with an understanding of expected surgical outcomes, such as changes in body image. [6] This has created the need for widening cancer knowledge to nurses working in other fields such as care of paediatric oncology ward. [6] From this point, our study aimed to assess the nurses' knowledge toward Hodgkin disease and also, to find out the relationship between socio-demographic characteristics such as (age, years of experience) and nurses' knowledge toward Hodgkin disease.

METHODOLOGY

Study Design: - A descriptive study was conducted nurses' knowledge toward Hodgkin disease at Haematology Centre in Medical City during the period (November, 2018 to May, 2019).

Administrative Arrangement: - An official permission was obtained from the Medical City / Haematology Centre appendix (B).

www.ejpmr.com Vol 8, Issue 7, 2021. ISO 9001:2015 Certified Journal 28

Setting of the study: - The study was conducted in haematology centre (7^{th} floor in Baghdad Teaching Hospital and 3^{rd} floor in Children Welfare Teaching Hospital).

Sample of the study:- A sample of (**50**) out of (**60**) nurses who working in Haematology Centre in Baghdad.

Steps of the study

A- The Study Instrument:- To achieve the aim of the study, a questionnaire format was designed and constructed after reviewing related literature and previous studies by the researchers.

B- Part One: Nurses Demographic Characteristics

This part was concerned with the nurse's demographic characteristics like nurses (age, and years of experience in haematology centre).

C- Part two: Nurses Knowledge toward Hodgkin Disease

For this part the following steps were carried out constructing the questionnaire items through extensive review of literature and references and building the suitable questions. The format includes (14 items) questions related to the nurse's knowledge toward Hodgkin lymphoma each question was scored and divided into (I know, I don't know, not sure).

Validity of Questionnaire: The validity of the instrument was determined throughout exposure format to experts with different specialties related to the field of current study; they are 7 faculty members from High Healthy Vocations Institute with not less than 8 years of experiences). The experts are kindly asked to review and report their opinions about the designed questionnaire format and its content for the purpose of addition and omission.

Pilot Study: - A pilot study that was carried out includes five nurses working in haematology centre during the

period (28 November 2018 to 2 December 2018). The sample of pilot study was excluded from the original sample of study and it is used to detect the clarity the questionnaire items and estimation of time of data gathering and any obstacles may be faced by the sample members.

Reliability of the Questionnaire Format Items: The reliability of the study instrument (questionnaire format) items was determined through the use of (test and retest). The rate of correlation for the researcher to obtain information from nurses is (r =0.95). The reliability estimation is determined by using computation of the correlation coefficient. The correlation coefficient estimate was computed for making decision of the reliability of the instrument in term of stability consistency, accuracy, and dependability in order to be used in other situations as well as at different times.

Statistical Data Analysis: - The data were analyzed through the application of statistical procedure and are using the package of SPSS version (20).

RESULTS

Out of fifteen nurses, there is a highest percentage (62 %) of the study sample were in the age group of (20-29) years, concerning the nurse's educational level were secondary school (30%). Regarding the years of experience, the highest percentage 62% in general nurses group had (1-5) years of experiences in nurse field shows in **Table 1**. In **table 2** demonstrated the frequency and percentage for nurses' information and which indicates that there is moderate level knowledge toward Hodgkin's disease. Also, we show that there is no relationship between nurses' characteristics toward Hodgkin's disease with their age in **Table 3**. Therefore in **Table 4**, Shows that there is no relationship between nurses' characteristics toward Hodgkin's disease with their years of experience.

Table 1: Distribution of the Study Sample to their Demographic Characteristics.

Variable	Frequency(50)	Percentage
Age		
20-29	31	62
30-39	13	26
40-49	4	8
50-more	2	4
Educational Level		
Secondary school	15	30
Institute	18	36
College	13	26
Higher education	4	8
Years of Experience in Nurs	ing	
1-5	31	62
6-10	13	26
11-15	3	6
16-more	3	6

www.ejpmr.com | Vol 8, Issue 7, 2021. | ISO 9001:2015 Certified Journal | 29

Table 2: Distribution of Nurses Knowledge toward Hodgkin Disease (50 of studied samples).

	able 2: Distribution of Nurses Knowle		now		sure		t know	MC
No.	Items	F	%	F	%	F	%	M.S
1	Hodgkin Disease is a cancer tumour affects the lymph nodes.	47	94	2	4	1	2	1.08
2	Started Hodgkin disease in one lymph node or more than two lymph nodes.	43	86	2	4	5	10	1.24
3	Sometimes Hodgkin disease develop in bone marrow or spleen.	28	56	5	10	17	34	1.78
4	Symptoms of H.D are painless swelling in lymph nodes ,night sweating ,weight loss.	46	92	1	2	3	6	1.14
5	Diagnosis tic test by blood test and biopsy.	45	90	2	4	3	6	1.16
6	The risk factors can cause H.D is Epstein-Barr virus.	11	22	9	18	30	60	2.38
7	Treatment of H.D is chemotherapy, Radiotherapy, and Immunotherapy.	42	84	3	6	5	10	1.26
8	One of chemotherapy treatment in H.D are Adriamycin, Vinblastine, Bleomycin and Decarbonize.	29	58	11	22	10	20	1.62
9	H.D contain of 4 stages.	31	62	8	16	11	22	1.60
10	Stage one involvement a single lymph node region.	34	68	5	10	11	22	1.54
11	Stage two involvements two or more the lymph nodes on the same side of diaphragm.	27	54	10	20	13	26	1.72
12	Stage three involvement lymph nodes on both sides of the diaphragm.	24	48	15	30	11	22	1.74
13	Stage four involvements of one or more extra lymphatic organs or tissues.	31	62	7	14	12	24	1.62
14	Complication of H.D is another type of cancer such as leukaemia.	42	84	5	10	3	6	1.22

Mean Score (MS) = Low Less than (1.33), Moderate = (1.33-1.67), High= More than (1.67)

Table 3: Relationship between Nurses Knowledge and their Age (50 of studied samples).

	Items	I know					Not	sure						
No.								Age						\mathbf{X}^2
No.		20- 29	30- 39	40- 49	50- More	20-29	30-39	40-49	50- More	20-29	30-39	40-49	50- More	Λ
1	Hodgkin Disease is a cancer tumour affects the lymph nodes.	28	13	4	2	2	0	0	0	1	0	0	0	0.92
2	Started Hodgkin disease in one lymph node or more than	26	11	4	2	1	1	0	0	4	1	0	0	0.94

www.ejpmr.com | Vol 8, Issue 7, 2021. | ISO 9001:2015 Certified Journal | 30

	two lymph													
	nodes.													
3	Sometimes Hodgkin disease develop in bone marrow or spleen.	15	9	2	2	4	1	0	0	12	3	2	0	0.67
4	Symptoms of H.D are painless swelling in lymph nodes, night sweating,wei ght loss.	28	12	4	2	1	0	0	0	2	1	0	0	0.98
5	Diagnostic test by blood test and biopsy.	28	11	4	2	2	0	0	0	1	2	0	0	0.68
6	The risk factors can cause H.D is Epstein- Barr virus.	8	1	2	0	6	2	0	1	17	10	2	1	0.42
7	Treatment of H.D are chemothera py ,Radiothera py	26	11	4	1	1	1	0	1	4	1	0	0	0.21
8	One of chemothera py treatment in H.D are Adriamycin, vinblastine	14	10	4	1	7	3	0	1	10	0	0	0	0.10
9	,Bleomycin Hodgkin Disease contain of 4 stages.	19	10	2	0	5	0	1	2	7	3	1	0	0.04
10	Stage one involvement a single lymph node region.	19	10	3	2	5	0	0	0	7	3	1	0	0.65
11	Stage two involvement two or more the lymph nodes on the same side of diaphragm.	16	10	1	0	9	0	0	1	6	3	3	1	0.04
12	Stage three involvement lymph nodes on both sides of the	16	7	1	0	11	4	0	0	4	2	3	2	0.02

www.ejpmr.com Vol 8, Issue 7, 2021. ISO 9001:2015 Certified Journal	www.ejpmr.com	Vol 8, Issue 7, 2021.	ISO 9001:2015 Certified Journal	31
---	---------------	-----------------------	---------------------------------	----

	diaphragm.													
13	Stage four involvement of one or more extra lymphatic organs or tissues.	21	7	2	1	5	2	0	0	5	4	2	1	0.66
14	Complication of H.D is another type of cancer such as leukaemia.	24	12	4	2	5	0	0	0	2	1	0	0	0.68

 $\ensuremath{\mathrm{X}^2}\xspace$: The P-value of Chi-Square when the ($\alpha=0.05$)

Table 4: Relationship between Nurses Knowledge and their Years of Experience.

No	No Items I know						Not sure				I don't know				
140	Items	Years	s of Expe	erience										\mathbf{X}^2	
		1-5	6-10	11-15	16- More	1-5	6- 10	11-15	16- More	1-5	6-10	11- 15	16- More	A	
1	Hodgkin Disease is a cancer tumour affects the lymph nodes.	29	12	3	3	1	1	0	0	1	0	0	0	0.96	
2	Started Hodgkin disease in one lymph node or more than two lymph nodes.	27	10	3	3	1	1	0	0	3	2	0	0	0.92	
3	Sometimes Hodgkin disease develops in bone marrow or spleen.	14	10	2	2	5	0	0	0	12	3	1	1	0.48	
4	Symptoms of H.D are painless swelling in lymph nodes ,night sweating ,weight loss.	30	10	3	3	0	1	0	0	31	13	3	3	0.42	
5	Diagnosis tic test by blood test and biopsy.	28	11	3	3	2	0	0	0	1	2	0	0	0.67	
6	The risk factors can cause H.D is Epstein-Barr virus.	7	2	1	1	7	1	0	1	17	10	2	1	0.70	
7	Treatment of H.D are chemotherapy Radiotherapy	27	10	3	2	1	1	0	1	3	2	0	0	0.46	
8	One of chemotherapy	16	8	3	2	7	3	0	1	8	2	0	0	0.69	

www.ejpmr.com | Vol 8, Issue 7, 2021. | ISO 9001:2015 Certified Journal 32

treatment in													
H.D are													
vinblastine													
Decarbonize													
H.D contain of	17	10	2	1		0	0	2	0	2	Δ.		0.00
4 stages.	1/	10	3	1	0	U	U	2	8	3	U	U	0.09
Stage two													
involvements													
two or more													
the lymph	20	8	3	3	5	0	0	0	6	5	0	0	0.31
					_	_	•				_		
	16	8	2	1	7	2	0	1	8	3	1	1	0.94
	16	5	2	1	10	5	0	0	=	2	1	2	0.39
	10	5		1	10	5	U	U	5	3	1	2	0.39
	20	6	3	2	4	3	0	0	7	4	0	1	0.67
		Ū		_	-		v	Ů	,	-	Ů	-	0.07
tissues.													
of H.D is			1										
another type of	25	11	3	3	4	1	0	0	2	1	0	0	0.95
cancer such as													
leukaemia.													
v,lH4SinttnsdSinl;otESinoel;otECoac	Bleomycin and Decarbonize I.D contain of stages. Stage two involvements wo or more he lymph indes on the ame side of liaphragm. Stage three involvement ymph nodes on both sides of he diaphragm. Stage three involvement ymph nodes on both sides of he diaphragm. Stage three involvement ymph nodes on both sides of he diaphragm. Stage four involvements of the diaphragm stage four involvements of the or more extra ymphatic organs or issues. Complication of H.D is inother type of ancer such as	inblastine Bleomycin and Decarbonize I.D contain of stages. Itage two nvolvements wo or more he lymph nodes on the ame side of liaphragm. Itage three nvolvement ymph nodes on both sides of he diaphragm. Itage three nvolvement ymph nodes on both sides of he diaphragm Itage four nvolvements on both sides of he diaphragm Itage four nvolvements on both sides of he diaphragm Itage four nvolvements of one or more extra ymphatic organs or issues. Complication of H.D is mother type of ancer such as	inblastine Bleomycin and Decarbonize I.D contain of stages. Stages. Stage two envolvements wo or more the lymph endes on the ame side of staphragm. Stage three envolvement tymph nodes of the diaphragm. Stage four envolvements of the diaphragm of the di	inblastine Bleomycin and Decarbonize I.D contain of stages. Stage two involvements wo or more he lymph indes on the ame side of liaphragm. Stage three involvement symph nodes on both sides of he diaphragm. Stage three involvement symph nodes on both sides of he diaphragm. Stage three involvement symph nodes on both sides of he diaphragm. Stage four involvements of one or more extra 20 6 3 ymphatic organs or issues. Complication of H.D is inother type of ancer such as	inblastine Bleomycin and Decarbonize H.D contain of stages. Stage two nvolvements wo or more he lymph 20 8 3 3 dodes on the ame side of liaphragm. Stage three nvolvement ymph nodes of he diaphragm. Stage three nvolvement ymph nodes of he diaphragm Stage four nvolvements of one or more xtra 20 6 3 2 ymphatic organs or issues. Complication of H.D is mother type of ancer such as	inblastine Bleomycin and Decarbonize H.D contain of stages. Stages. Stages. Stage two nvolvements wo or more he lymph lodes on the ame side of liaphragm. Stage three nvolvement ymph nodes of he diaphragm. Stage three nvolvement ymph nodes on both sides of he diaphragm Stage three nvolvement ymph nodes on both sides of he diaphragm Stage four nvolvements of one or more xtra ymphatic organs or issues. Complication of H.D is mother type of ancer such as	inblastine Bleomycin and Decarbonize H.D contain of stages. Itages. Itage two involvements wo or more he lymph lodes on the ame side of liaphragm. Itage three involvement lymph nodes of he diaphragm. Itage four involvements of me or more lymph nodes or more lymph nodes of he diaphragm. Itage four involvements of me or more lymph nodes or more lymph nodes or more lymph nodes or more lymph nodes of he diaphragm. Itage four lymph nodes of he diaphragm lymph nodes or more lymph nodes or more lymph nodes or more lymph nodes or more lymph nodes of he diaphragm lymph nodes or more lymph nodes lymph nodes or more lymph nodes or more lymph nodes lymp	inblastine Bleomycin and Decarbonize LD contain of stages. Itage two involvements wo or more he lymph loides on the ame side of liaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage four involvements of one or more lymph nodes in both sides of he diaphragm. Itage four involvements of one or more lymph nodes in both sides of he diaphragm. Itage four involvements of one or more lymph nodes in both sides of he diaphragm. Itage four involvements of one or more lymph nodes in both sides of he diaphragm. Itage four involvements of one or more lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphragm. Itage three involvement lymph nodes in both sides of he diaphr	inblastine Bleomycin and Decarbonize I.D. contain of stages. Itages. Itages. Itage two involvements wo or more he lymph indes on the ame side of liaphragm. Itage three involvement ymph nodes on both sides of he diaphragm. Itage three involvement ymph nodes on both sides of he diaphragm. Itage three involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes on both sides of he diaphragm. Itage four involvement ymph nodes	inblastine Bleomycin and becarbonize H.D contain of stages. Stages. Stage two involvements wo or more he lymph codes on the ame side of liaphragm. Stage three involvement symph nodes on both sides of he diaphragm. Stage three involvement symph nodes on both sides of he diaphragm. Stage three involvement symph nodes on both sides of he diaphragm. Stage three involvement symph nodes on both sides of he diaphragm. Stage four involvements of one or more issues. Complication of H.D is mother type of ancer such as	Stage three Stage three	Stage two Stage two Stage two Stage two Stage three Stage th	Inblastine Bleomycin and Bleomycin and

DISCUSSION

Part One: Nurses' Demographic Characteristics Distribution.

The sample of the study consisted of (50) nurses working in the Haematology Centre at the Child Welfare Teaching Hospital, and 7th floor in Baghdad Teaching Hospital at Medical City.

In Table (1) Show that (62 %) of study sample were the age group between (20 - 29) years while (30%) the educational level of nurses in Haematology Centre were graduated from Institute and (62 %) of nurses had years of experience between (1 - 5) years.

Part two: Nurses' Knowledge toward Hodgkin Disease In Table (2):- shows that 6 out of 14 items were high score, 5 out of 14 items were low score and 3 out of 14 were moderate score. Table (2) demonstrated the total mean score (1.51) is for nurses' knowledge which indicates that there was moderate level knowledge toward Hodgkin Disease. The table revealed that nurses have high level of knowledge concerning items (1, 3, 6,

11, 12, 13), while revealed that nurses have moderate level of knowledge concerning items (8, 9, 10), and revealed that nurses have low level of knowledge concerning items (2, 4, 5, 7, 14).

Part Three: Relationship between Nurses Knowledge and their demographic characteristics

In Table (3):- shows that there is no relationship between nurses' characteristics toward Hodgkin's disease with their age.

Table (4):- Shows that there is no relationship between nurses' characteristics toward Hodgkin's disease with their Years of Experience.

CONCLUSIONS

According to the present study we concluded that the highest percentage of nurses still in the age group (20-29) years. Nurse's educational level was secondary school. Nurses were working (1-5) years of experience in nursing field. Total mean score for nurse's knowledge

www.ejpmr.com | Vol 8, Issue 7, 2021. | ISO 9001:2015 Certified Journal | 33

toward Hodgkin Disease indicates that there is moderate (1.51).

RECOMMENDATIONS

Based on the results of study toward Hodgkin disease, researcher recommends to encouraged the nurses to attend the scientific meetings, programs, workshops, training courses and seminars concerning of Hodgkin Disease. Also, Mandatory involvement in service educational program for nurses assign to work inside Haematology Centre. In addition to ongoing evaluation for nurse's knowledge and improve their practices during any nursing intervention is based on scientific knowledge by head of department and joints it with their improvement annually.

REFERENCES

- 1. World Health Organization (WHO), National Cancer Control Programmers: 2nd ed. 2002.
- National Registry of Childhood Tumors /Childhood Cancer Research Group, 2006-2008.
- American Childhood Cancer Organization (ACCO). Childhood Cancer Statestics.2016.
- 4. Abouzied, M.: Evaluating the Impact of Continuing Nursing Education on Outcomes: Professional Nursing Practice and Patient Care, 2008.
- Mick, J; Factors affecting the evolution of oncology nursing care: Clin J Oncol Nurs. 2008; 12(2): 307– 13
- 6. Kelly, D; Gould, D; White et al: Modernising cancer and palliative care education in the UK: Insights from one cancer network. Eur J Oncol Nurs: 2006; 5(10): 187-197.
- Pinkerton CR, Michalski AJ, Veys PA, (eds) Clinical challenges in Paediatric Oncology. Oxford: ISIS Medical Media, 1999.

www.ejpmr.com Vol 8, Issue 7, 2021. ISO 9001:2015 Certified Journal 34