



## LEAFLET GAMBLING BANS

### Principle and statutory regulations

- Casinos are legally obliged to issue a ban from gaming if there is a suspicion that the person in question is insolvent, does not handle their financial obligations, or plays with stakes which are disproportional relative to their income and wealth.
- Legal basis for the pronouncement and lifting of a gambling ban are the following regulations of the Bundesgesetz über Geldspiele (Money Gaming Act, BGS) and the Verordnung über Geldspiele (Money Gaming Regulation, VGS):
  - **Gambling exclusion Art. 80 (1 lit. a und b) BGS**
  - **Gambling exclusion Art. 80 (2) BGS**
  - **Gambling self-exclusion Art. 80 (5) BGS**
  - **Lift of the gambling exclusion Art. 81 (1 – 3) BGS**
  - **Lift of the gambling self-exclusion Art. 84 VGS**

### Gambling bans

The gambling ban applies across all of Switzerland to all licensed casino games within casinos and on the Internet. It also applies to online lotteries, sports betting and skill-based games, as well as specific games determined by intercantonal authorities (Art. 80 Money Gaming Act). For example, this means that self-exclusion also applies to participation in the Schweizer Zahlenlotto (Swiss national lottery) via the Internet and other games offered by Swisslos and Loterie Romande.

The gambling ban is noted in a register which applies across the whole of Switzerland. Access rights to this register are regulated by law.

### Lifting of the gambling ban

The gambling exclusion can be lifted at request of the involved party, provided that the reason for addiction is no longer applicable. The application must be sent to the casino or lottery company which issued the ban. A specialist unit recognized as such by the cantons must be involved in these proceedings (Art. 81 Money Gaming Act). In a personal conversation with the affected person about their financial and personal situation is examined if the reasons which caused the ban are no longer present. The affected person has to submit the from the casino required documents (except from the dept enforcement register, proof of salary and assets, etc.).

In case of a negative decision of the casino or if the affected person refuses the cooperation, the affected person stays banned until further notice. A new request for lifting the ban can be brought up after at least one year.

A **self-exclusion pursuant Art. 80 (5) BGS** can be lifted after at least **three months** pursuant Art. 84 VGS.

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## Violation of the gambling exclusion

Attempts of the affected person to violate the exclusion can entail legal steps of the casino (complaint because of trespassing pursuant Art. 186 StGB). Game proceeds of banned players weigh as unlawful and possible wins are withheld by the casino. Stakes cannot be reimbursed.

## Information about the exclusions of the border casinos

In **Austria** all casinos are run by Casinos Austria. You can request a ban on site, or you can propose your concern in written form, also including a copy of your identification card. In Austria the access control system is nationwide linked.

Address: Casinos Austria AG, Responsible Gaming, Rennweg 44, 1030 Wien  
Hotline: 0800 202 304  
Email: help@casinos.at

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In **Germany** there is, regarding risky gambling, a nationwide and provider-independent banning system which is required by law. To request a self-exclusion the recording of the personal data on-site is the most suitable, because the ban will apply immediately. In case of a written application for a self-exclusion it will be implemented initially, but the affected person will be contacted in written form with the deadline (identity check).

Address: Baden-Württembergische Spielbanken GmbH & Co.KG, Werderstrasse 4, D-76530 Baden-Baden  
Phone: 0049 7221 3024-0  
Email: info@bw-casinos.de

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In **France** the Gendarmerie Nationale is responsible for the gambling exclusions. Please inquire about the exact modalities by phone. A gambling exclusion is valid for the whole of France.

Address: Gendarmerie Nationale, Renseignements généraux, 4, Rue Zéphiran, F-01210 Bellegarde.  
Phone: +33 4 50 34 20 03

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If you have any questions, please contact us about [support@jackpots.ch](mailto:support@jackpots.ch) or by phone under 056 204 07 07.