

FIVE

Manager Checklist

SKILLS TO OBSERVE

1

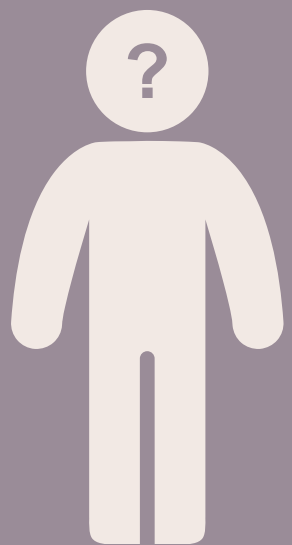
ENGAGEMENT

Greeting of the customer and calmly approaching them if they appear confused



2

QUESTION



Asking clarifying questions from the learning module that range from flavor preferences to dietary restrictions

3

TECHNOLOGY

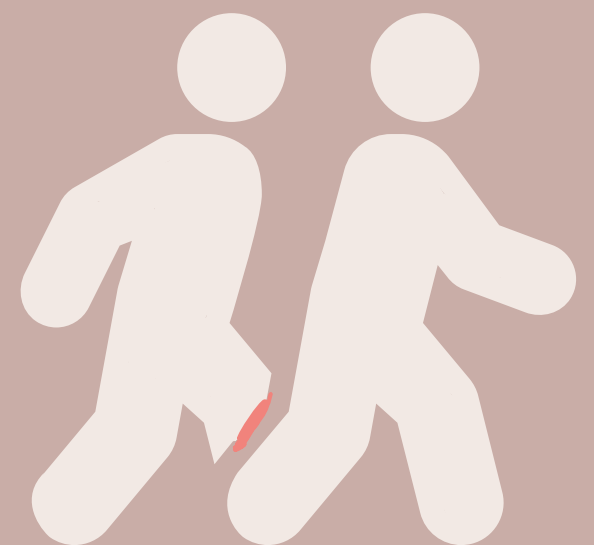


Using the store locator to find items the customer wants

4

WALK AND DIRECT

Walking the customer to the correct part of the store and directing them to other sections for other products



5

EFFECTIVE CLOSING

Suggesting personal food smartphone applications and thanking the customer

