

Below are the Terms and Conditions that describe the relationship between DEOW Co. Ltd (hereafter, "We", "Us", and "Company") and the client (hereafter, "Applicant") who requests the Company to act on his or her behalf to carry out the application procedures to educational institutions, accommodation providers, and various support institutions in Japan (hereafter, "Institutions").

JAPAN STUDY ABROAD APPLICATION SUPPORT SERVICES

Nature of Services

We provide Japan Study Abroad Application Support Services (hereafter, "Services") to Applicants who are planning on applying through Us to a Japanese language, college or other program in Japan. We provide consultation, research support, correspondence with prospective schools, and support throughout the school application process. We also provide guidance and application support for accommodation. Pending program availability, Applicants who qualify may also join our Practical Japanese Communication Program.

Our Services do not apply to Applicant's participation in and successful completion of their studies in Japan, nor do we make any guarantees during or after the period of study in Japan at the educational institution to which he or she is or will be enrolled. We do not make guarantees regarding the Applicant's continued receiving of services from any Institution after initial registration has been completed.

How to Apply

To apply, please fill in all of the required fields on our designated online application form, which will additionally entail agreeing to these Terms & Conditions.

Application Conditions

- Parental consent is required from all Applicants under the age of 20 years old at the time of application.
- Your application may be declined in the following cases:
 - If Applicant doesn't meet the necessary age requirements.
 - If Company determines that the Applicant is not of adequate health to travel or undertake his or her desired activities in Japan, due to illness or other medical conditions.
 - If we determine that the Applicant or his or her guardian or person related to the Applicant will cause trouble or disruptions to the smooth operation of our business or the institution's business.
 - The safe and smooth implementation of the Services or study abroad program becomes or is perceived likely to be impossible due to natural disasters, disputes such as with transportation organizations, infectious diseases, orders or recommendations from international organizations, public offices or public institutions, war or terrorism, or any other event beyond Our control.

Application Deposit

We collect an Application Deposit (hereafter, "Deposit") from all Applicants requesting our Services in the amount of **¥30,000 JPY**.

This Deposit is held by us and refunded back to the Applicant upon successful enrolment at the Institution in Japan. We collect this deposit solely as a guarantee that Applicants will fulfill their study abroad plans in Japan.

Payment of Deposit

Applicants have the option to pay the Application Deposit by direct bank transfer, or via PayPal. Payments made by direct bank transfer will incur a transfer fee of ¥3,500 JPY. Payments made via PayPal will incur a transfer fee of 3.6%.

For Applicants who are joining the Practical Japanese Communication Program, the Deposit is required to be paid before the start of the first class.

Agreement

This agreement will go into effect immediately upon receipt of a completed application form. Request to cancel his or her application should be submitted by the Applicant or his or her guardian in written form via email to DEOW Co. Ltd.

Agreement to these terms and conditions entails that the Applicant (or his or her guardian) has carefully read the contents herein, that all of the information provided to DEOW Co. Ltd is accurate and true to the best of the Applicant's knowledge, and that the Applicant has acknowledged and agreed to these terms voluntarily.

Cancellation & Refund Policy

1. These terms and conditions go into effect upon competition of the written application, which includes agreement of these terms and conditions.
2. The Applicant may cancel his or her application at any time.
3. In the event that, for reason out of the control of DEOW Co. Ltd, including but not limited to war, natural disaster, or an act of God, DEOW Co. Ltd is unable to provide its Japan Study Abroad Application Support Services, which includes the Practical Japanese Communication Program, these terms and conditions may be cancelled and DEOW Co. Ltd will not be liable to reimburse any losses arising from such a cancellation. In such cases, cannot guarantee full refund of monies paid or completion of the course.
4. If DEOW Co. Ltd. is no longer able to provide support Japan Study Abroad Application Support Services to the Applicant for reasons within its control, DEOW Co. Ltd. will refund all monies paid or deposited to DEOW Co. Ltd.
5. If at some point after registration the Applicant loses contact with DEOW Co. Ltd or ceases to communicate with DEOW Co. Ltd for any reason whatsoever despite repeated attempts to communicate by DEOW Co. Ltd., the Applicant's application may be subject to cancellation. In such a case, DEOW Co. Ltd. will not be liable to return any monies paid to DEOW Co. Ltd.
6. Refund Policy of the Application Deposit.
 1. Once paid, the Deposit is refunded back to the Applicant upon arrival in Japan to undergo studies at the Institution or upon successful commencement of studies at the Institution in which Applicant is successfully enrolled.
 2. The amount that will be refunded will be the entire Deposit amount minus any bank transfer fees that result from transfer to Applicant.
 3. DEOW Co. Ltd will retain the total program deposit if any of the following events occur:
 1. The Applicant cancels his or her plans of applying to an educational institution in Japan via DEOW Co. Ltd's services.
 2. The Applicant applies to an educational institution in Japan via DEOW Co. Ltd's services, however his or her school application is declined by the school for any reason, despite the best efforts of DEOW Co. Ltd.
 3. The Applicant applies to a Japanese Language School in Japan via DEOW Co. Ltd's services, however his or her Visa is not approved by Japanese Immigration for any reason, despite the best efforts of DEOW Co. Ltd.
7. Cancellation fees by the Institution.
 1. You will be required to pay any applicable cancellation fees charged by Institutions in Japan. Please be sure to confirm the Application and Cancellation terms and conditions of each Institution to which you apply.

Termination

Termination of this agreement will occur:

1. After the Applicant has successfully entered Japan and enrolled in an educational institution in Japan.
2. In the event that a Applicant loses contact with or ceases to communicate with DEOW Co. Ltd. despite repeated notices by DEOW Co. Ltd.
3. In the event that the Applicant's health impedes his or her ability to carry out the necessary application procedures or engage in studying abroad in Japan.
4. If the Applicant makes an unreasonable demand, or engages in threatening behaviour or a similar act against DEOW Co. Ltd.
5. If the Applicant does not provide the necessary documents and information necessary for his or her application to the Institution, visa application, or logistics to Japan and the Institution.
6. If the Applicant does not pay necessary fees or tuition to Us or the Institution by the specified date.
7. By mutual agreement between the Applicant and DEOW Co. Ltd, after written confirmation by both parties.
8. In the event that DEOW Co. Ltd is unable to provide support due to extraordinary circumstances.

Liability

1. The Applicant, as a party engaging in the application support agreement, releases, waives, discharges, and covenants not to take any form of legal action against DEOW Co. Ltd in connection with any cause of action stemming from the services, should such an event occur during or after said services as a direct or indirect cause of either DEOW Co. Ltd or any third party's actions, to the extent that this limitation does not release DEOW Co. Ltd from any cause of action stemming from DEOW Co. Ltd negligence or intentional tort.
2. DEOW Co. Ltd is not liable for theft, loss and/or damage of any items owned by the participant during the period of these terms and conditions, unless DEOW Co. Ltd can be found guilty of grave negligence regarding reported items.
3. DEOW Co. Ltd. shall not be liable to the Applicant for any changes or cancellations of the application contents or any increase or decrease in costs and other financial burdens caused by and of the following reasons:
 1. Natural disasters, war, riots, terrorism, accidents or incidents at Institutions, fires or closures, orders or recommendations from international organizations, public offices or public institutions, immigration restrictions, infectious diseases, food poisoning, theft, collisions, transportation delays or interruptions, changes to connecting flights caused by this, or occurrences arising as a consequence to these.
 2. If you are unable to depart because admission documents such as the Letter of Acceptance have not arrived in time due to communication issues or circumstances of the Institution.
 3. If the program applied to has reached capacity and admission is not permitted, if the class is not offered due to local circumstances, or if the tuition fee is revised.
 4. If there are any changes to the enrolment or application conditions, program contents, accommodation arrangements, or expenses, without prior notice due to the circumstances of the Institution.
 5. Liability or damage arising from the Applicant's willfulness, negligence, or an act contrary to the law or public order and morals.
 6. Damage caused by incidents or troubles involving the Applicant's personal life.
 7. When disciplinary measures (including withdrawal, expulsion, etc.) on the part of the Institution or refusal of a resident from the place of stay occurs due to the Applicant's personal life.
 8. When the Applicant does not send the necessary documents to participate in the program by the specified date.
 9. If the Applicant cannot obtain his or her passport or visa due to the Applicant's circumstances, or if the Applicant is denied entry to Japan.
4. If the Applicant is less than 20 years of age, DEOW Co. Ltd will require consent from the parent or legal guardian of the Applicant via a signed letter in order to receive the Japan Study Abroad Application Support Services offered by DEOW Co. Ltd.

Protection of Personal Information

We fully acknowledge that the Applicant's personal information should be treated carefully and with respect, and will protect and manage it with utmost strictness and diligence.

- Name of business operator: DEOW Co., Ltd.
- Personal information protection manager: General affairs department manager
- Purpose of Use:
 1. For work related to our Japan Study Abroad Application Support Services that we provide to you.
 2. To carry out the procedures related to your studying abroad plan.
 3. For confirmation and guidance of information necessary for performing the above.
 4. To communicate to those who participate in questionnaires and events.
 5. To provide e-mail newsletters, direct mail, fax communication, e-mail delivery, etc.
 6. For improving our services as well as developing new services.
- About provision to a third party
 - We may provide your personal data (person's name, date of birth, address, health information corresponding to sensitive personal information, etc.) to related Japanese educational institutions, host organizations, travel agencies, etc. in order to carry out the procedures related to your study abroad in Japan.
- About entrustment
 - We may outsource duties to a 3rd party in order to fulfill the purpose of use.
- About the rights of the person
 - For information related to purpose of use, disclosure, correction / addition / deletion, suspension of use / deletion / suspension of provision of personal information, please contact us at the following address:

DEOW Co., Ltd. General Affairs Department
Miyamasu-zaka Place Shibuya 12F
2-16-5 Shibuya, Shibuya-ku, Tokyo
〒150-0002
TEL: 03-3498-4475 FAX: 03-3498-6887

Other

These Terms and Conditions apply to registrations made after October 20, 2021.

Closing Statement

1. In events or situations for which these terms and conditions have no provisions, DEOW Co. Ltd will determine the course of action after discussion with the Applicant.
2. Disputes regarding these terms and conditions can be submitted to a judge.
3. These terms and conditions are bound by the laws and regulations of the Government of Japan.

PRACTICAL JAPANESE COMMUNICATION PROGRAM (if applicable)

Use of Images

From time to time throughout the program, instructors or DEOW Co. Ltd staff may take still or moving images where the participant appears in order to fulfill the learning goals of the program, or for company record-keeping or marketing purposes. The participant hereby consents to and authorizes the use by DEOW Co. Ltd of any and all photographs, video, voice recordings, or other media taken, including derivative works thereof, and any reproduction of them in any form and media whatsoever, whether now known or hereafter created, throughout the world in perpetuity. The participant releases and discharges DEOW Co. Ltd from any and all claims, actions, suits or demands of any kind or nature whatsoever, in connection with the use of Images and the reproduction thereof as aforesaid. The participant understands and agrees that DEOW Co. Ltd. will be the exclusive owner of all rights, including, but not limited to, all copyrights, in and to the Images in whole or part, throughout the universe, in perpetuity, in any medium now known or hereafter developed. The participant hereby waives any right that he or she has to inspect and/or approve the use of the Images or any reproductions thereof, by DEOW Co. Ltd. DEOW Co. Ltd. will at no point use an image of the participant in a way that makes him or her personally identifiable beyond use of his or her country of origin or nationality, or in a way that defames his or her character, or undermines in any manner his or her privacy or the laws of Japan.

Copyright

The course program, course structure, manuals, materials and all the intellectual property thereto is solely the property of DEOW Co. Ltd and its affiliated partners. You may not resell, reuse, or share the materials with any other party under any circumstances.