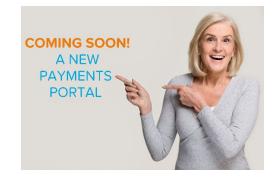


## NEW WAY TO PAY YOUR UTILITY BILLS ONLINE!

Our Citizens are our priority. We are introducing a new payment portal for our citizens! The enhanced payment portal is more user-friendly, provides more ways to manage your account(s), and improves the overall payment experience with features that include:

- Make Quick Payments
- View Account History and Payment Data
- Easy enrollment in Auto Pay, Ebilling and Text N Pay options
- Ability to update your account
- One-view multi-property access
- Multilingual capabilities
- Keep an eye out more information.



All Residents will receive a paper bill, in the mail, for August's Billing cycle. If you have not received your August utility bill in the mail by September 10<sup>th</sup>, contact the clerk's office at 320-746-2966 to get a copy.

Starting August 30<sup>th</sup> – "VIEW your Utility Bill online" button will no longer be available; the new payment portal will be available soon after this date.

Payments can still be made, online with a debit or credit card by clicking on "PAY your utility bill Online"

Auto-pay will remain the same for the August billing cycle with payments being automatically withdrawn from resident's accounts on September 20<sup>th</sup>. When the new payment portal is available these residents will need to set up a new Auto-pay on the payment portal.

Payments can be dropped off with the clerks Monday-Thursday 8am-4:30pm, Friday 8am-noon; or in the water bill drop box, by the front doors to the City Center building at 420 Main Street; this box is collected daily.

The clerks, thank you for your patience and understanding during our software conversion period.



## LAWN & LEAF PICKUP

First Friday of the Month. Brush piles should be neatly piled with nothing over 4 feet in length; loose leaves and grass should be bagged or in a bin.

Upcoming Lawn & Leaf Pick up dates:

September 1<sup>st</sup> October 6<sup>th</sup> November 3<sup>rd</sup> (depending on Weather)

<u>Reminder:</u> The City's Compost Site is available for drop off only!

Acceptable items include: Clean yard waste, brush and tree waste. Yard waste includes leaves, grass clippings, pine cones, pumpkins, acorns, apples, dirt and sod. Acceptable brush and tree waste include: shrubs, tree branches, garden vegetation.

Items Not Accepted include: Construction wood, dimensional wood, pallets, stumps, or whole logs. Yard waste mixed with rocks, metal, concrete, polystyrene foam, animal feces, food scraps, or other foreign materials.

This site is only for City of Holdingford Residents, **no commercial or lawn care** service use.

## LOOKING AHEAD

- September 4<sup>th</sup> City Office Closed in observance of Labor Day
- September 10<sup>th</sup> Holdingford Community Picnic – Veterans Park – Starting at noon. Sponsored by the Holdingford Lions Club
- September 11<sup>th</sup> City Council Meeting
- September 14<sup>th</sup> & 15<sup>th</sup> City Office Closed for Clerks Training

## CITY COUNCIL MEMBERS

Mayor: Eric Berscheid

eberscheid.council@holdingfordmn.us

Council Seth Young

Member syoung.council@holdingfordmn.us

Council Jayme Opatz

Member jopatz@holdingfordmn.us

Council Tim Winter

Member <u>twinter.council@holdingfordmn.us</u>

Council Andy Higgins

Member <u>ahiqqins@holdingfordmn.us</u>



City of Holdingford
PO Box 69, 420 Main Street
Holdingford, MN 56340
Phone: 320-746-2966
www.holdingfordmn.us
City Hall Hours
Monday-Thursday 8:00am – 4:30pm
Friday 8:00am - noon