



TOWN OF MEDWAY
COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC WORKS

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HOLLISTON & BRENTWOOD WATER MAIN IMPROVEMENT PROJECT

Construction efforts to replace the water main in Holliston Street, Maple Street, Coffee Street, Ellis Street, Virginia Street, and the Brentwood Neighborhood starts the week of July 6th, 2020. Work will also be done on the water main in Lovering Street. Construction activities will progress over the next five months or so. This work will result in improved water flow and pressure in the area, more efficient operation of the system, and fewer occurrences of rusty or discolored water. The project is being managed by Department of Public Works. The construction contractors are Gravity Construction Inc. and KJS LLC. The engineer is Weston & Sampson Engineers, Inc. Weekly construction updates, maps and responses to [Frequently Asked Questions](#) can be viewed on the town website: www.townofmedway.org

PLEASE ... BE CAREFUL

We realize that this water main project will cause an inconvenience for those who live and work in the area. We are working closely with the police department to keep traffic problems to a minimum and to observe all safety precautions. All open excavations will be adequately safeguarded by providing steel plates, temporary barricades, caution signs, and lights, but Please ... USE EXTRA CAUTION!

HOW WILL THIS WORK AFFECT YOU?

While the work is in progress, residences and businesses along the route will be inconvenienced by the presence of construction equipment and excavations in the street. However, the length of time that you are without water is typically about 2 hours while your service is transferred from the old main to the new main. We will make every effort to ensure that your normal water service is maintained at all other times. As part of the project, homes and businesses will be connected to the temporary bypass water system. To do so, a hose will be connected to each customer's hose connection (otherwise known as a sillcock) on the outside of your residence. Please ensure the sillcock is open and operable. Due to concerns involving COVID-19, every effort will be made to avoid entering your residence. However, if the contractor is unable to connect you to the bypass water system from the exterior of your home, a town Water Department employee will need to access your basement to complete the connection. Connections will be made during normal working hours from 7 am to 5 pm.

IF YOU HAVE A PROBLEM

If you have questions, or wish to report a problem, please contact the **Department of Public Works at 508-533-3275**. We will coordinate with Weston and Sampson representatives, who are working for the Town to assist with construction coordination, to resolve any issues. If you need an immediate after-hour response, you are advised to call the **Medway Police Department at 508-533-3212** who will notify the Department of Public Works. For any concerns regarding mail delivery while work is being performed near your residence, please contact the local post office.

THANK YOU

Thank you for your patience and consideration while this work is conducted to improve your water system.

DEPARTMENT OF PUBLIC WORKS

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