



Harvard Pilgrim  
Health Care

a Point32Health company

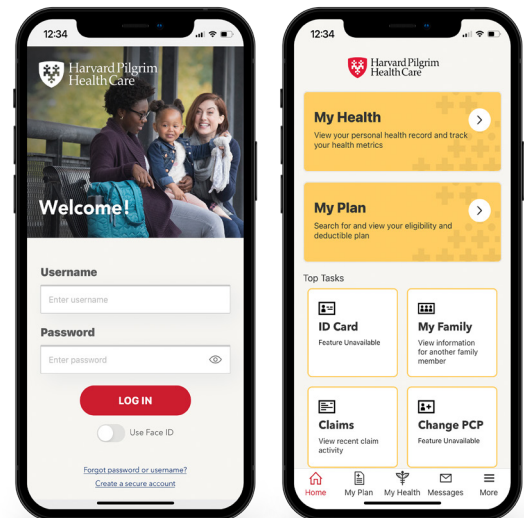


# Member Secure Account and Mobile App

## Quickly access your benefits

Log in at [harvardpilgrim.org/login](https://harvardpilgrim.org/login) or activate your secure online account at [harvardpilgrim.org/create](https://harvardpilgrim.org/create) or via the Harvard Pilgrim mobile app<sup>1</sup>, to quickly and securely access your health plan benefits information.

- Understand your coverage
- Check your claims, referrals, and authorizations
- View plan limits, including your out-of-pocket costs
- Find a doctor or a hospital
- Explore Behavioral Health resources
- Select or change your Primary Care Provider (PCP)
- Estimate your costs<sup>2</sup>
- Access health and wellness resources
- View your ID card and add it to your Apple Wallet or Google Pay
- Email Member Services through the secure messaging tool



Watch our member secure account video:



English



Spanish

<sup>1</sup>Some features are website features integrated into the mobile app: change PCP, ID Card, Other Documents, Plan Documents. Other features while offered on the website, function differently on the mobile app: claims, eligibility and deductible tracker, and provider search.

<sup>2</sup>Estimating costs feature is not available on the mobile app