

Proposed Late Fee and Disconnect Fee Policy for Online Payments

Due to processing time (24 to 36 hours) for online payments to post to your account, please be aware of the following:

- Payments must be made by 11:00 pm on the 5th of each month to avoid the \$5.00 late fee.
- Payments must be made by 11:00 pm on the 15th of each month to avoid disconnect fees and utility service disconnection.