# Health Education, Information and Referral Services

Public Health Nurses provided information on Health Department programs and local resources, conducted confidential health consultations, provided information on immunization requirements and needs, educated about communicable disease and prevention, provided follow-up on mandatory reporting of communicable diseases, answered health-related questions, and distributed a quarterly health department newsletter to residents.

A Facebook account was maintained and a twitter account was created, enabling residents using social media to obtain health-related emergency preparedness information on a timely basis. Examples include health alerts, such as foodborne illness outbreaks and seasonal influenza. In addition, information was posted on substance abuse prevention, disaster preparedness, home safety, healthy lifestyle options, healthy aging, and violence prevention.

Bulletin board displays in the lobby of the Ben Hunt Center and Hales Corners Library included education on Smoking: Negative Health Effects and Cessation, Health Risks of Vaping in Youth, Substance Abuse Prevention, Emergency Preparedness Planning, Medication Safety, Vaccination Updates, Food Safety, Radon Awareness/ Health Risks, Influenza, and Mental Health resources/treatment.

Community education was provided on substance use prevention and radon testing through local news media outlets.

The Health Department generated a school newsletter, *Kids' Health Connection*, and distributed it to Hales Corners schools 3 times during the school year.

Current health information was maintained on a variety of topics on the Village's website at www.halescorners.org.

# **2019 Grant Programs**

#### Prevention

In 2016, the Health Department staff created a 5-year Community Health Improvement Plan, Healthy Hales Corners 2020. Focus Areas for the Plan are: Reduce Alcohol and Drug Abuse, Promote Emotional Wellbeing and Prevent Violence. Community Alliance in Hales Corners and Greendale conducted activities related to substance abuse prevention. HCHD participated in Hales Corners Night Out presenting information on e-cigarettes and the risks of vaping in youth. Suicide prevention training was provided to village employees, staff at Hales Corners schools and residents.

#### **Immunization**

The Health Department worked to address the Healthy People 2020 objective to increase the proportion of Hales Corners children two years of age who receive the recommended doses of DTaP, Polio, MMR, Hib, Hepatitis B, Varicella, and PCV vaccines. The Wisconsin Immunization Registry, physicians, and clinics were resources used to identify children needing to complete immunizations. Follow-up was conducted to provide education and encourage parents to complete their child's immunizations. Seventy-seven percent of 2 year-olds in Hales Corners met all immunization requirements.

#### **Public Health Emergency Preparedness**

HCHD continued to analyze and modify current preparedness plans by participating in trainings and exercises. In collaboration with Zone D local health department partners, HCHD worked toward creating a Zone D Emergency Preparedness Plan to respond to emerging Public Health threats and worked with other local health departments in Milwaukee County to standardize Emergency Preparedness plans.

#### Cities Readiness Initiative (CRI)

In 2019, health department staff assisted in planning of and participated in a Pandemic Influenza tabletop exercise. Health Department staff continued to hold quarterly drills to test communication methods used during a disaster event.

#### Personnel

#### **Board of Health**

Jillian Theobald, MD
Bette Schubert, RN
Dennis Garvin, ANP
Mike Jansen
Don Schwartz, Village Board Liaison
Kathy Radloff, Health Officer (ex-officio)

# **Health Department Staff**

Health Officer
Kathy Radloff, RN (1.0 FTE)

Medical Advisor

Jillian Theobald, MD (Consultant)

Public Health Nurse Sanja Miljevic, RN (0.6 FTE)

Administrative Assistant Namrah Mirza-Haq (0.5 FTE)

Registered Sanitarian Mary Kapelis, RS (0.2 FTE)

(FTE = Full-Time Equivalent)



# Hales Corners Health Department

# 2019 Annual Report

#### Vision

Through services based on prevention, education and promotion of healthy lifestyles, create an environment to optimize the health of Hales Corners residents.

#### Mission

The Hales Corners Health Department will provide leadership to protect and promote the health of Hales Corners residents.

5635 S. New Berlin Road (mailing) 5885 S. 116th Street (physical) Hales Corners, WI 53130 414-529-6155; Fax 414-529-6157 HCHealth@halescornerswi.org

## **Communicable Disease Control**

#### **Reportable Disease Summary**

Specific communicable diseases are required to be reported to the Hales Corners Health Department (HCHD) via the Wisconsin Electronic Disease Surveillance System. After a disease is reported, Public Health Nurses implement control measures which include client assessment, epidemiological investigation, case finding, health education, counseling, referral, and enforcement of Wisconsin State Statutes related to communicable disease.

The communicable disease investigation process requires an understanding of the epidemiologic principles of disease and illness; receiving disease-related lab and healthcare provider reports; identifying disease cases and the potential exposure of others; monitoring signs, symptoms and treatment; collecting and analyzing data; containing disease through measures such as isolation and quarantine; working with other agencies including the State of Wisconsin Department of Health Services and CDC; and educating and protecting the public. The HCHD investigated all suspect and confirmed cases of communicable diseases, including food-borne, water-borne, and vectorborne diseases, outbreaks, epidemics and sexually transmitted infections.

The Health Department investigated the following disease reports in 2019:

## Anaplasmosis (1):

Aroboviral Illness California (1); West Nile Virus (1); Zika Virus (2); Babesiosis(1); Campylobacteriosis (1); Carbon monoxide Poisoning (2); Chemical Pneumonitis (2); Chlamydia (18); Gonorrhea (6); Haemopholis Influenzae, Invasive (1); Hepatitis B, Chronic (2); Hepatitis C, Chronic (5); Histoplasmosis (1): Influenza Associated Hospitalization (6): Legionellosis (1); Lyme Disease (2): Pelvic Inflammatory Disease (1); Pertussis (Whooping Cough) (5); Streptococcal Disease, Group B (6); Streptococcal Disase. Other invasive (1): Streptococcal Pneumoniae (1): Tuberculosis (Latent Infection) (2); Varicella

(Chicken Pox) (3); Yersiniosis (1)

## **Health Promotion**

#### **Public Health Nurse Contacts**

Nurses conducted home, office, and telephone visits to provide consultation, assessment, health education, blood pressure screening and education, referral to other agencies, community resource information, and resources for parents.

Number of client contacts in 2019: 314

Number of blood pressure screenings in 2019: 24

#### Maternal/Child Program

In 2019, the number of births to Hales Corners families totaled 81. Each family was offered a home visit and apprised of Health Department services via an informational packet sent to the home.

#### **School and Day Care Services**

A Public Health Nurse (PHN) provided consultation services to 6 elementary schools, 1 middle school, 2 day care centers, and 2 pre-schools in Hales Corners. Weekly illness surveillance was conducted for all schools and child care centers. Immunization reports were reviewed/reported according to Wisconsin immunization statutes.

#### **Blood Lead Level Surveillance**

One hundred and eighteen childhood blood lead level reports from healthcare providers were reviewed and follow-up conducted for levels of 5 mcg/dL or greater.

# **Community Partnerships**

- Community Alliance: Awareness & Prevention of Substance Misuse conducted activities to address prevention strategies and stigma reduction through the Annual Community Wellness event and Wake Up Call Room presentations, and 2 senior medication safety workshops with medication take-back.
- Collected 86 containers from residents as part of the Household Sharps Drop-Off program.
- Supported the WIC partnership with West Allis and Greenfield Health Departments to serve Hales Corners residents.
- Distributed information to local health care providers on current Public Health topics such as immunization and communicable disease updates and Health Alerts from the Wisconsin Division of Public Health.

### **Immunizations**

The Health Department provides counseling and education on adult and childhood immunizations and Wisconsin Immunization Registry. The HCHD has entered into a cooperative agreement with the Greenfield Health Department to provide immunization services to Hales Corners residents who are uninsured, underinsured or have BadgerCare, creating a cost-effective approach to ensure that qualified residents receive needed immunizations. Immunizations administered: 20

#### **Seasonal Influenza Vaccine**

The HCHD administered 38 doses of seasonal influenza vaccine to Village employees and residents in 2019.

#### **Tuberculosis Skin Testing**

TB skin testing was offered to individuals who live and/or work in Hales Corners for the purpose of contact investigation and/or employment screening. Twenty-one TB skin tests were performed in 2019.

# **Training Highlights**

Trainings attended by Health Department staff included:

- Preparedness planning meetings and exercises
- Foodborne Outbreak training
- WIR Users Training
- Wisconsin Public Health Association Conference
- Incident Command Structure 100, 200 & 300
- Psychological First Aide
- PHN Residency Program
- Suicide Prevention Training
- PH Emergency Law Training
- Naloxone Training
- Lead Hazard Investigator Training

# **Environmental Health & Safety**

The Health Department inspects and licenses certain establishments within the Village. Each licensed establishment receives one annual routine inspection and additional inspections based on findings and complaints.

Establishment type and number of inspections in the 2019 licensing year are as follows: 48 licensed restaurants and food establishments received a total of 48 inspections. Four school lunch programs received a total of 8 inspections. One bed and breakfast establishment received one inspection. Six public swimming pools received a total of 6 inspections;. Eighteen massage establishments received 18 inspections. Six tattoo and body piercing establishments received 6 inspections. One animal fancier residence was inspected and approved. Three food complaints were received and investigated.

**HealthSpace:** This web-based program provides the Health Department the ability to record inspections on-site, monitor and track complaints, generate licenses and renewals, and create reports for program analysis. The general public is able to view Hales Corners restaurant inspection reports online.

**Nuisance Complaints:** Air and water quality, housing, solid waste, vector, and lead complaints and investigations totaled two in 2019.

**Rabies Control:** Ten animal bites involving a break in the skin were reported to the Police Department and follow-up for rabies exposure and control was conducted by the Health Department in 2019.

**Radon Testing:** Twenty-five radon test kits were issued to residents with information on radon health risks. Twenty-one kits were submitted for testing; 48% of radon tests were elevated.