

DRAINAGE

One of the most common issues residents call about is drainage.

Staffing levels and budget constraints do not allow Public Works staff to make site visits for lot-to-lot drainage problems. Situations in which one neighbor feels they are being affected by the actions of another neighbor are civil matters between property owners.

Discharge from your downspouts should not create a nuisance to the adjoining properties. The Village encourages residents to direct downspouts and sump pump drainage towards the street where the ditches will convey it to the appropriate storm sewer basin or detention pond.

If you live in an area that is served by storm sewer, you may choose to directly connect your downspouts to the storm sewer. Residential property owners that would like to connect to the storm sewer should contact the Village of Hales Corners prior to connecting.

Ditches are an important component of the Village's storm water run-off system. The Village of Hales Corners Municipal Code, Sections 14.07(15) and 15.03(8), does not permit brush, branches, twigs, shrubs, stones, bricks, or other materials to be deposited in the public right-of-way or to block any drainage way. The public right-of way includes ditches and drainage way includes ditches and drainage easements.

Section 12.09(2) prohibits the obstructing of ditches. No person, without the written consent of the Village Board, shall place any dam, sluice, bulkhead, log, timber, pole, lumber, brush, stone, earth, or other obstruction of any kind to the free flow of water in any ditch constructed or maintained by the Village.

Property owners shall notify the Department of Public Works prior to any driveway replacement or repairs that include a culvert and/or ditch to ensure that drainage flow is not adversely affected. DPW shall be contacted no less than three (3) days prior to the work being done.