

STATE OF WISCONSIN : MILWAUKEE COUNTY : VILLAGE OF HALES CORNERS

**\*\*\* PRESS RELEASE \*\*\***

**HALES CORNERS LIBRARY AMERICANS WITH DISABILITIES ACT (ADA) COMPLAINT  
RESOLUTION**

The Village of Hales Corners and the Hales Corners Public Library received a complaint filed with the United States Department of Education Office of Civil Rights (OCR) regarding a series of alleged discriminatory practices related to the Americans with Disabilities Act (ADA) in December, 2022.

The complainant alleged that service areas such as desks, computer rooms and restrooms were inaccessible and that an elevator was required in order to conduct Library programs in the lower level of the Ben Hunt Center. The complainant recommended that the Library cease using the lower level space. The complainant also challenged the Library's program offerings in the lower level of the Ben Hunt Center.

The Village of Hales Corners has been addressing facility issues at the Library for the past several years based upon a thorough inspection completed by two contractors. All items identified in the contractors reports have been completed or are in progress. The only project remaining is renovating the upper floor restrooms to remove accessibility barriers. This project was already underway and funding was received from Milwaukee County Community Block Grant Urban Programs and is anticipated to be completed in the next few months.

The OCR investigated the alleged violations and as the Village had already undertaken the initiative to renovate the upper level restrooms, have reached an agreement to resolve the complaint. No other alleged discriminatory practices were found to be in violation of the ADA, including no finding was made that the ADA imposed an elevator installation requirement in order to continue offering programs in the lower level.

For further information please contact Sandra M. Kulik, Administrator at (414) 529-6161.

Dated this 13th day of July, 2023.

Sandra M. Kulik  
Village Administrator

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