UPDATE from JCP&L



Reporting an Outage on Facebook...

Now that's a first.

At JCP&L we're providing more ways for our customers to report outages and check the progress of our efforts to restore service. We're the first electric utility in New Jersey to offer outage reporting on our Facebook page. Now JCP&L customers have four easy options:

When major storms occur, JCP&L works to restore customers as follows:

- Visit facebook.com/JCPandL and click the "Report an Outage" tab
- Sign up for text messaging with us and text "OUT" from your mobile phone
- Visit our 24/7 Power Center on www.jcp-l.com using a smartphone, tablet or laptop
- Call 1-888-LIGHTSS

To learn more visit <u>www.jcp-l.com/connect</u>

