



Sanitary District #3

 **Important Notice: Keep Our Drinking Water Safe – Do Not Ignore Notices from HydroCorp!**

Sanitary District #3 - Water Utility is actively working to protect our public water system from potential backflow contamination. To fulfill mandatory state and local drinking water regulations, we have officially partnered with [HydroCorp](#), an industry leader in safe water compliance.

Over the coming weeks, **HydroCorp will be contacting water customers** in our community. **Please do not ignore these requests.**

 **Why is HydroCorp contacting me?**

HydroCorp is conducting mandatory **Cross-Connection Control Surveys and Inspections**. A cross-connection is an arrangement where a potable water line is connected to a non-potable source (like outdoor spigots, lawn irrigation systems, or pools), creating a risk of dirty water siphoning backward into our clean public supply.

 **What do I need to do?**

- **Watch your mail and phone:** You may receive a mailer, a postcard, or a phone call instructing you to complete an online survey or schedule a brief inspection.
- **Follow the instructions quickly:** In accordance with utility enforcement policies, compliance with these surveys and assessments is required.

Thank you for your immediate cooperation and for doing your part to keep our community's drinking water pure, safe, and clean!

 **Need More Information?**

For questions about backflow prevention, what to expect during an inspection, or to learn more about the program, contact HydroCorp customer support directly, 844-493-7641 M-F 8am-8pm ET.