

General Reminders

- Please make sure your cart is at the curb by 7:00 a.m. on your scheduled pickup day or the night before. Pickup times may vary from week to week.
- Please make sure the lids on your carts are closed to reduce wind-blown litter, prevent material falling out when the cart is being emptied, and to ensure your materials will fit in the truck opening. Cardboard may need to be cut down to fit.
- Placing your trash in bags before putting it in your cart for normal pickup helps to cut down on wind-blown litter and allows for easier clean-up if carts tip over. For recyclables, use only clear or see-through plastic bags. (Recyclable items placed in black bags will not be recycled. See our website for more details about [recycling contamination](#).)
- Be sure to place carts at least 4 feet away from each other and any other obstructions (mailboxes, trees, cars, etc.). Do not place carts in the street. The best placement for carts is on opposite sides at the end of the driveway or on the grass within two feet of the street. In the winter, you may need to shovel out areas for your carts just like you do for mail delivery.
- Carts will not be collected if they are improperly placed or overflowing (lid is not shut).

Recycling Videos & Other Resources

- Get collection reminders and our [Recycle Right searchable recycling database](#) on our new webpage and mobile app
- [Watch your recycling get sorted](#) in this 7-minute video
- View dozens of 1-minute [recycling tip videos](#) to become a Super Recycler
- Watch "[Becoming Stewards of Recycling](#)," which aired on the *Into The Outdoors* kids' educational TV series, to find out more about solid waste science and technology in WI
- Review residential recycling lists available in [English](#) and [Spanish](#)
- Like our [Facebook](#) page for future recycling updates
- Read [news pieces](#) featuring your local recycler