

**The water Department would like to Welcome you to the Village! Please feel free to contact us at (440) 986-2222 Ext. 1 if necessary!**

## **Mission Statement**

We are committed to providing our customers with cost effective systems and services through teamwork, innovation, and continuous improvement.

## **Security Deposits**

There is a security deposit of \$100.00 required for residential customers and a \$200.00 deposit required for commercial customers. If the water is currently off, there is also a \$25.00 turn on fee. Security deposits are returned by applying the deposit to your water account if you are a homeowner. Renter's security deposits are returned after you move from the village.

## **Payment Options**

We offer many payment options for your convenience!

**Mail:** You may return payment stub by mail to **103 W Main St. South Amherst, Ohio 44001**

**Town Hall:** You may pay by cash, check or money order at town hall (Monday-Friday 9am-3pm)

**Town Hall Drop Box:** You may drop off checks in the drop box located near the north entrance to town hall. It is available 24/7.

**Piggy's Main Street Market:** You may pay by cash or check at Piggy's located at 136 E Main St. South Amherst, Ohio 44001 from 6am-10pm.

**Discount Drug Mart (Amherst or Oberlin):** You may pay by cash or check during their normal business hours.

**Online via Bank Draft:** You may find the link on our webpage at [villageofsouthamherst.com](http://villageofsouthamherst.com) under the water department page.

**Paystar-Online via Credit Card:** You may find the link on our webpage at [villageofsouthamherst.com](http://villageofsouthamherst.com) under the water department page.

## **Contact Information**

Please make sure to contact us if any of your information changes, specifically your phone number!

## **Fee Information**

Please be aware there is a \$40 fee for any returned payments. Also, if the water needs to be reconnected for any reason there is a \$25 turn on fee.