

Water Concern Submission Form

Please submit all concerns regarding water clarity/quality through the form below to help the Village of Augusta accurately track and assess concerns in a timely and data-driven manner. For additional questions and concerns please contact the Village Manager.

* Required

1. Please provide your name (First + Last) *

2. What is your address? *

3. What is your concern? *

4. When was this first observed? *

5. Has this issue been reported previously? *

☐ Yes

☐ No

6. Have you or any other individuals done any work/service to the plumbing of the home in that time? *

☐ Yes

☐ No

☐ Unsure

7. How often has this occurred in the recent past (3-months)? *

8. Does discolored water occur in all of your interior faucets/fixtures? *

- ☐ Yes
- ☐ No
- ☐ Unsure

9. Does discolored water occur exclusively when using either hot or cold water? *

- ☐ Yes - Hot
- ☐ Yes - Cold
- ☐ No - Occurs when using either
- ☐ Unsure

10. Do you have a water softening or whole house filtration system? *

- ☐ Yes
- ☐ No

11. From which material are your pipes made of? *

- ☐ Copper
- ☐ PVC
- ☐ Other

12. Do you notice water clarity issues more frequently after heavy rain? *

- ☐ Yes
- ☐ No
- ☐ Unsure

13. Please provide contact information, as well as preferred method and time of contact.

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