



HIGHLAND HAVEN NEWS

August 2020

Sponsor – Highland Haven Ladies Club



CITY OF HIGHLAND HAVEN

Olan Kelley, Mayor

Board of Alderman

- The Board of Alderman has approved our FY20-21 budget and adopted the 2020 tax rate.
- Our tax rate will change from .1221 to .1321 per \$100 property value. This is effectively an 8% increase. Highland Haven continues to have the lowest tax rate of any city on Lake LBJ!
- The proposed budget also includes a 3% increase on residential water rates.
- The Board authorized the Mayor to order a special election to adopt 2% local sales and use tax. This item will be included on the ballot for the November elections. This will allow our community to benefit from sales taxes currently being collected for online purchases.
- BOA meetings are open to the public. Residents and property owners are encouraged to attend.
- The next BOA Meeting is scheduled for **Tuesday, September 15, 7pm.**
- Due to the COVID-19 pandemic, the BOA meetings are held in the Community Center to provide space for social distancing. Face masks are required. Seating is limited.
- **THANK YOU** to our BOA members **Terry Smith, Don Hagans, Terry Nuss, Lorinda Peters** and **Lynn Smith** for committing the time required to consider & approve the 2020-2021 budget for our city.

Planning and Zoning Commission

- Our Planning and Zoning Commission is now fully staffed. Latest appointees are **Ken Nickel** and **Robert Hightower**. They join **Debbie Dahlstrom, Marvin Filla** and **Jim Holgate**.
- Please take time to reach out and thank our outgoing Commissioners **Joy Evans, John Parker** and Commission Chairman **David Marsh** for their time and dedication to our community.
- P&Z Meetings are scheduled for **Monday, September 14th and 28th, 6pm.** These meetings will be held in the Community Center to provide area for “social distancing”.
- These meetings are open to the public, residents and property owners are encouraged to attend.

Visit our Website

- We encourage you to use our City website to find information about our BOA and Planning & Zoning meetings; water and solid waste services (including pay online options), forms, permits, community activities, news and notices AND MORE!
- If you would like to receive an email and/or text when updates are made to the site – navigate to the Home page - <https://highlandhaventx.com/> - and click on “Subscribe to Updates”. You can select what topics you would like to receive notification about.

HH Water System

- ACH, Credit Card payments and Online billing are now available for water and solid waste services. Applications for ACH and the Link for Online services can be found here.
- <https://highlandhaventx.com/city-water-system/>
- Reminder: all water bills are due at City Hall by 5pm on the 15th of each month.

Signs

- As the political races pick up speed, please take a moment and review Ordinance #56 regarding signs.
 - o Only one sign per candidate may be placed in the property owner’s yard.
 - o Signs cannot be placed in the street right-of-way.
 - o Signs can be no larger than 24”x36”.

Ordinance Enforcement

- Residents have been complaining that our ordinances are not being enforced adequately.
- Alderman **Don Hagans** has been working diligently sending out violation notices to property owners and residents. **If you receive a notice, please correct the violation immediately.** If you have questions about the notice or the ordinance, please call City Hall.
- Several property owners correct their violation temporarily and then revert to violating the same ordinances. The City would like to avoid issuing citations, so please help us by obeying our ordinances.
- Property owners and residents are urged to advise their guests and contractors of our ordinances.
- Specific complaints include:
 - o Vehicles and trailers that are parked on lawns and blocking streets. Complaints include resident, guest, as well as lawn/construction contractor vehicles.
 - o Contractors are not working within authorized work periods (7am-7pm, Monday-Saturday)
 - o Homes and yards are not being maintained according to our ordinances.
- New residents often remark that they chose to live in Highland Haven because it is a beautiful and well-maintained community.
- **Help us keep Highland Haven the best place to live on Lake LBJ!**

Public Safety

- To keep our streets safe, please advise residents, guests, and contractors to observe traffic laws and be safe while walking on our streets.
- Traffic related complaints received from residents have increased greatly and include:
 - o Drivers and pedestrians are not following the “rules of the road”
 - o Unsafe actions such as speeding and running stop signs and includes vehicles driven by residents, guests, and contractors (lawn and construction).
- **Let’s keep our streets safe for everyone!**

Traffic/Parking

- Vehicles and trailers can only be parked on hard surface driveways. Stored vehicles must be placed in a garage. Parking in yards is prohibited. If you need additional hard surface parking space, please consider adding such. Contact our Building Permits Officer for more information.
- Only golf carts and utility vehicles like a “Mule” are allowed on City streets. ATVs are not allowed on any street.
- Only licensed drivers are permitted to operate motorized vehicles on city streets. This includes golf carts.
- Help us keep streets open for emergency vehicles! Do not allow vehicles to block streets.
- For more info; <https://highlandhaventx.com/wp-content/uploads/2015/06/Ordinance-59-Vehicle-Operation-Parking-and-Storage-170117.pdf>

Noise Complaints

- Please be considerate of your neighbors when planning your lawn maintenance activities.
 - o Try to schedule lawn maintenance activities between 7am-7pm Monday - Saturday.

Building Permits

If you have questions regarding the permitting process or whether or not your project requires a permit, contact **Terry Smith** at buildingpermits@highlandhaventx.com or (830) 265-4366 office or (830) 637-0869 cell phone.

Solid Waste Service

- The Trash and Recycling Schedule can be found at:
 - o <https://highlandhaventx.com/wp-content/uploads/2019/12/2020-Highland-Haven-Trash-and-Recycling-Calendar.pdf>

Home and Yard Maintenance

- We have received reports from residents that LCRA has been monitoring lawn watering. Please visit these websites for more information regarding water scheduling.
 - o <https://highlandhaventx.com/2019/03/14/know-your-watering-days-2/>
 - o https://texaswaternewsroom.org/articles/summer_landscape_tips.html
- **Property owners are required to trim shrubbery, especially at street intersections and on right of ways.** There are several intersections where bushes are now blocking the view of on-coming traffic. Please help us improve safety at these intersections by trimming back shrubbery. <https://highlandhaventx.com/wp-content/uploads/2016/06/Ord037.pdf>
- There are many trees in the neighborhood that extend over the street and are too low. All trees over the street need to be at least 15 feet above street level. Please check your and trim them as necessary.

Fire Safety

- Burn Ban is now in effect! Outdoor burning is prohibited.
- **Many properties have brush piles that are expanding. These piles are a fire hazard and need to be removed as soon as possible. Do not continue to add brush to them.**
- Granite Shoals Fire Dept. needs volunteers. Call Chief Austin Stanphill at 830-596-8110 for more information.

COVID-19

- The State continues to update guidance for Opening Texas. Click on this link for more info. <https://gov.texas.gov/organization/opentexas>
- The following websites are updated regularly with COVID-19 related info.
 - o <https://www.dshs.state.tx.us/coronavirus/>
 - o <https://txdshs.maps.arcgis.com/apps/opsdashboard/index.html#/ed483ecd702b4298ab01e8b9cafc8b83>
 - o <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
 - o <https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html>
 - o <http://www.burnetcountytexas.org/page/Covid-19>
 - o <https://twitter.com/llancojudge?lang=en>
- The Governor and the Texas Department of Health Services still recommend the following:
 - o Practice “social distancing”, avoid gatherings and keep 6’ space between people, even while walking and jogging.
 - o Wash hands for 20 seconds frequently and encourage others to do the same.
 - o Cover coughs and sneezes with tissue and dispose of it properly to avoid spreading virus.
 - o Avoid touching eyes, nose and mouth with unwashed hands.
 - o Disinfect surfaces, buttons, handles, knobs and other places touched often.
 - o Avoid contact with sick people.
 - o Stay at home if you are sick and contact your health provider by phone for advice.
 - o Using a simple cloth face covering in public will help slow the spread of the virus, especially in interior public spaces.
- Should you or your neighbors need any special assistance or support there are 2 non-profit organizations available for help.
 - o Community Resource Center - 830-693-0700
 - <http://www.crctx.org/>
 - o Highland Lakes Crisis Network - 325-423-3662,
 - <https://www.highlandlakescrisisnetwork.com/>

Emergency Preparedness / FEMA Hazard Mitigation Plans

WARN Central Texas

- Sign up for emergency warnings by voice, text or email at <http://www.warncentraltexas.org/> or call 866-939-0911 to get local alerts.

LCRA Floodgate Operations Notification Service (FONS)

- Register at <https://www.lcra.org/water/floods/floodgate-operations-notification-system/Pages/default.aspx>
- or call 512-578-3246 or 800-776-5272, Ext. 3246

LCRA Flood Operations Report <https://floodstatus.lcra.org/>

LCRA Hydromet

- Get the latest information for the Highland Lakes area including rainfall amounts, rainfall radar images and river flow data. <https://hydromet.lcra.org/>

LADIES CLUB

Board Members: Stacey Leal, Pat Koehn & Gayle Kahanek

We are excited to announce our upcoming Ladies Club meeting on **Wednesday, September 9, 2020 at 1:30 pm**. The meeting will be held at the Highland Haven Community Center. Due to COVID 19 guidelines, no refreshments will be provided. Also due to COVID 19 Guidelines, we are required to follow social distancing and masks are required. We look forward to seeing everyone!

Ladies, please make plans to attend Wednesday's meeting. It will be an excellent time to meet upcoming officers for 2020-2021. They are: **President – Teresa Smith, Vice President – Molly Chenault, Secretary – Debra Barger and Treasurer – Patsy Craven.**

The Highland Haven Ladies Club sponsors and conducts an annual Rummage Sale around the first of March each year. All residents are invited to donate gently used clothing, linens, tools, kitchen utensils, pot and pans, decorative items, appliances, books, children's toys, furniture, yard equipment, sports equipment, fishing items, etc. This is a large fun sale. Preparations start on the Sunday afternoon before the sale with many volunteers, both men and women, helping to move tables and chairs in the Community Center. Donated items may be delivered Monday thru Thursday. Volunteers sort the items to designated tables. The sale opens to the public on Friday and Saturday. Proceeds from this community wide endeavor are used for charitable donations and purchasing supplies for Ladies Club meetings, monthly potluck dinners, and events throughout the year. Charitable donations this year were made to the **Highland Haven Property Owners Association** for Community Center landscaping improvements, **Packsaddle Elementary School, Kingsland Boys and Girls Club, Granite Shoals Fire Department Auxiliary, Marble Falls EMS, Burnet County Sheriff's Office, and the Hill Country 100 Club.** See photos, on page 6, of outgoing club officers, **Stacey Leal, President; Gayle Kahanek, Secretary; and Pat Koehn, Treasurer** who delivered the charitable donations this summer.

Thank You to all who assisted with the Rummage Sale so the Ladies Club can continue to support these community organizations who provide Highland Haven with police, fire and emergency medical services and resources for children.

HELP US SAVE A TREE & MAILING COSTS

Send an email to highlandhavennews@gmail.com to receive the Highland Haven Newsletter AND important city/community updates.
If you have a new neighbor, please share this information with them.

PROPERTY OWNER'S ASSOCIATION

Betty Ward, President

The Biannual Meeting is scheduled for October 10th, 10:30 am, outside of the community center.
Social distancing will be in place. Hope to see you there!

Thank you, **Glen French** and **Casey Martz**, for repairing the cable at Dove Park. We are still on the schedule with Chapman's Docks for redoing Dove Park. We appreciate everyone's patience as we wait for this project to get completed.

The POA is asking for nominations for the following board positions for 2021: President, Trailer/Storage Shed Coordinator, and Park Coordinator. Please contact **Linda Enderlin**, Chairman of the Nomination Committee with your names, lenderlin@nctv.com. If you have any questions regarding responsibilities for each position, please contact **Betty Ward**, beteward@gmail.com. Ballots will be mailed the first week in January with results presented at the February Biannual meeting. This community has always had strong volunteers. Supporting each other is what makes Highland Haven a great community. Please consider serving in one of these positions.

Several complaints have been received regarding park behavior. Residents may use the parks from 5 am to 11 pm. When using any of our parks remember to use behavior that is appropriate for all ages. Dogs are required to be on a leash and owners must pick up any droppings left by their dog(s).

Please do not hesitate to call any board member with any questions or concerns that you might have. We are here to help you! Have a Happy and Safe Labor Day!

Contact Information for the POA Board:

Betty Ward, President
beteward@gmail.com, 979-777-2088

Ken Nickel, Treasurer
Knickel55@yahoo.com, 512-810-1930

David Langford, Boat, Utility Trailer, RV
space, Storage Shed Coordinator
Dlangford10@hotmail.com
512-698-9205

Christina Nabors, Vice-President,
Community Center
cnpville@aol.com, 512-567-4742

Sally Cooper, Secretary
Sallcoop12@yahoo.com 575-494-1121

Glen French,
Parks and Grounds Coordinator
gfrench@nctv.com
830-265-7046



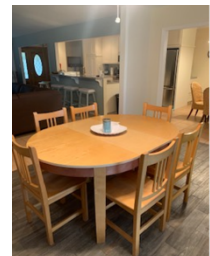
HAPPY ANNIVERSARY
Ollene & Charlie Petterson!!!
Congratulations on 65 years of marriage!!!

LADIES CLUB DONATIONS



GARAGE SALE - SEPTEMBER 12

HUGE Swan St. Sale, September 12 from 8:00 to 2:00.
There will be antiques, furniture, household goods, pet stuff,
too much to mention! Come by and check it out! (Shree, 210-363-7097)





City of Highland Haven



NOW OFFERING FREE****ACH SERVICE****FREE

No more monthly checks to write!

(Automatically Drafts on the 15th of the month)

Go online at highlandhaventx.com to sign-up.

Click on: Departments City Water System

Online Payment or Establish/Cancel ACH Payment

Here you can access the [ACH FORMS](#) or go to the [Online portal](#)

FREE****OnLine Billing****FREE

Have your bill delivered directly to your email or text.

This feature is under the [Bill Notification Service](#)

You can also view your Billing and payment history.

This service is FREE and available even if you prefer ACH payments but you must enroll Online for this service.

There is a charge of \$1.00 plus 3% of the transaction amount for the following services.

Credit Card Payments

Pay by phone

E-Check

Questions please contact us at 830-265-4366 or email utilities@highlandhaventx.com



HIGHLAND HAVEN SEPTEMBER 2020



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 BOA Meeting 7:00	2	3 Trash	4	5
6	7	8	9 Ladies Club Mtg @ 1:30	10 Trash & Recycle	11	12
13	14 P&Z 6:00	15 BOA Meeting 7:00	16 Newsletter articles/photo deadline	17 Trash	18	19
20	21	22	23	24 Trash & Recycle	25	26
27	28 P&Z 6:00	29	30	Oct 1 Trash	Oct 2	Oct 3

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