



HIGHLAND HAVEN NEWS

July 2020

Sponsor – Highland Haven Ladies Club



CITY OF HIGHLAND HAVEN

Olan Kelley, Mayor

Board of Alderman

- The next BOA Meeting is scheduled for **Tuesday, August 4, 7pm.**
- The Board of Alderman has been working to finalize our FY20-21 budget.
- The proposed budget includes an 8% tax rate increase.
- Even with this increase, Highland Haven will continue to have the lowest tax rate of any city on Lake LBJ.
- The proposed budget also includes a 3% increase on residential water rates.
- **Public hearings for the proposed FY20-21 budget and tax rate** will be held **7pm, August 25th** at the Highland Haven Community Center. After which the Board may vote to adopt the budget and tax rate.
- The Board authorized the Mayor to order a special election to adopt a 2% local sales and use tax. This item will be included on ballot of the November elections.
- BOA meetings are open to the public. Residents and property owners are encouraged to attend.
- Due to the COVID-19 pandemic, the BOA meetings are held in the Community Center to provide space for social distancing. Face masks are required. Seating is limited.

Signs

- We have received several complaints about political signs being removed from yards without the owner's permission. This is theft, please report this activity to the Sheriff's Office immediately.
- As the political races pick up speed, please take a moment and review Ordinance #56 regarding signs.
 - o Only one sign per candidate may be placed in the property owner's yard.
 - o Signs cannot be placed in the street right-of-way.
 - o Signs can be no larger than 24"x36".

Noise Complaints

- We have received many noise related complaints this month.
- Please be considerate of your neighbors when planning your lawn maintenance activities.
 - o Try to schedule lawn maintenance activities between 7am-7pm Monday -Saturday.
- We have received many barking dog complaints this month.
 - o Please review Ordinance #36
 - Dogs barking excessively must be confined within the residence.
 - It is unlawful to maintain more than 2 dogs and 2 cats.
- Please be considerate of your neighbors when playing music outdoors, especially in the evening hours.

Traffic/Parking

- Only golf carts and utility vehicles like a "Mule" are allowed on City streets. ATVs are not allowed on any street. Only licensed drivers are allowed to operate motorized vehicles on city streets.
- Vehicles and trailers can only be parked on hard surface driveways. Stored vehicles must be placed in a garage. Parking in yards is prohibited.
- Help us keep streets open for emergency vehicles! Do not allow vehicles to block streets.
- For more info; <https://highlandhaventx.com/wp-content/uploads/2015/06/Ordinance-59-Vehicle-Operation-Parking-and-Storage-170117.pdf>

Ordinance Enforcement

- Residents have been complaining that our ordinances are not being enforced sufficiently.
- New residents frequently remark that they chose to live in Highland Haven because it is a beautiful and well-maintained community. Property owners and residents are urged to review their property for violations and advise their guests and contractors of our ordinances.
- Specific complaints include:
 - o Vehicles and trailers that are not parked on hard surface driveways
 - o Vehicles are parking and blocking the street. Complaints include resident, guest, lawn and construction contractor vehicles.
 - o Some contractors are not working within authorized work periods (7am-7pm, Monday-Saturday)
 - o Homes and yards are not being maintained according to our ordinances
- **Let's keep Highland Haven the best place to live on Lake LBJ!**

Public Safety

- To keep our streets safe, please advise residents, guests, and contractors to observe traffic laws and be safe while walking on our streets.
- Traffic related complaints received from residents have increased greatly and include:
 - o Drivers and pedestrians are not following the "rules of the road"
 - Pedestrians are not stepping off the roadway to allow cars and trucks to pass
 - Pedestrians are not walking facing on-coming traffic
 - Drivers are operating their vehicles on the wrong side of the road.
 - Drivers are not observing posted traffic control signs.
 - Youth without a driver's license are operating motorized vehicles on city streets.
 - o Unsafe actions (speeding and running stop signs) reported include vehicles driven by residents, guests, and contractors (lawn and construction).
- **Let's keep our streets safe for everyone!**

Planning and Zoning Commission

- ***Jim Holgate*** is our latest appointee to the Planning and Zoning Commission. Jim has previously served on both the Planning and Zoning Commission and the Board of Alderman.
- Jim will be replacing **David Marsh** who has been serving on the Commission for over 5 years. David is the Commission Chairman and has agreed to hold over to assist with transition and the selection of a new chairman.
- **We still need 2 more residents to serve on our Planning and Zoning Commission!** The Commission is critical to recommending ordinances and updates to the Board of Alderman to help keep our community safe and beautiful.
- Anyone interested in serving on the Planning and Zoning Commission is encouraged to contact City Hall.
- The next P&Z Meeting is scheduled for **Monday, August 10th, 6pm**. This meeting will be held in the Community Center to provide area for "social distancing".
- These meetings are open to the public, residents and property owners are encouraged to attend.

Building Permits

If you have questions regarding the permitting process or whether or not your project requires a permit, contact **Terry Smith** at buildingpermits@highlandhaventx.com or (830) 265-4366 office or (830) 637-0869 cell phone.

Solid Waste Service

- The Trash and Recycling Schedule can be found at:
 - o <https://highlandhaventx.com/wp-content/uploads/2019/12/2020-Highland-Haven-Trash-and-Recycling-Calendar.pdf>

HH Water System

- City Staff is now setting up the new ACH and Credit Card payment systems for water and solid waste services. We will send out information to all customers as soon as we are active!
- Reminder: all water bills are due at City Hall by 5pm on the 15th of each month.

Home and Yard Maintenance

- Many residents have been watering their lawns in the middle of the day. This is wasteful as much of the water evaporates and does not properly nourish the lawn. Please visit these websites for more information regarding water scheduling.
 - o <https://highlandhaventx.com/2019/03/14/know-your-watering-days-2/>
 - o https://texaswaternewsroom.org/articles/summer_landscape_tips.html
- **Property owners are required to trim shrubbery, especially at street intersections and on right of ways.** There are several intersections where bushes are now blocking the view of on-coming traffic. Please help us improve safety at these intersections by trimming back shrubbery.
<https://highlandhaventx.com/wp-content/uploads/2016/06/Ord037.pdf>

Fire Safety

- Burn Ban is now in effect! Outdoor burning is prohibited.
- Granite Shoals Fire Dept. needs volunteers. Call Chief Austin Stanphill at 830-596-8110 for more information.

COVID-19

- The State continues to update guidance for Opening Texas. Click on this link for more info.
<https://gov.texas.gov/organization/opentexas>
- The following websites are updated regularly with COVID-19 related info.
 - o <https://www.dshs.state.tx.us/coronavirus/>
 - o <https://txdshs.maps.arcgis.com/apps/opsdashboard/index.html#/ed483ecd702b4298ab01e8b9cafc8b83>
 - o <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
 - o <https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html>
 - o <http://www.burnetcountytexas.org/page/Covid-19>
 - o <https://twitter.com/lancojudge?lang=en>
- The Governor and the Texas Department of Health Services still recommend the following:
 - o Practice “social distancing”, avoid gatherings and keep 6’ space between people, even while walking and jogging.
 - o Wash hands for 20 seconds frequently and encourage others to do the same.
 - o Cover coughs and sneezes with tissue and dispose of it properly to avoid spreading virus.
 - o Avoid touching eyes, nose and mouth with unwashed hands.
 - o Disinfect surfaces, buttons, handles, knobs and other places touched often.
 - o Avoid contact with sick people.
 - o Stay at home if you are sick and contact your health provider by phone for advice.
 - o Using a simple cloth face covering in public will help slow the spread of the virus, especially in interior public spaces.
- Should you or your neighbors need any special assistance or support there are 2 non-profit organizations available for help.
 - o Community Resource Center - 830-693-0700
 - <http://www.crctx.org/>
 - o Highland Lakes Crisis Network - 325-423-3662,
 - <https://www.highlandlakescrisisnetwork.com/>

Emergency Preparedness / FEMA Hazard Mitigation Plans

WARN Central Texas

- Sign up for emergency warnings by voice, text or email at <http://www.warncentraltexas.org/> or call 866-939-0911 to get local alerts.

LCRA Floodgate Operations Notification Service (FONS)

- Register at <https://www.lcra.org/water/floods/floodgate-operations-notification-system/Pages/default.aspx>
- or call 512-578-3246 or 800-776-5272, Ext. 3246

LCRA Flood Operations Report <https://floodstatus.lcra.org/>

LCRA Hydromet

- Get the latest information for the Highland Lakes area including rainfall amounts, rainfall radar images and river flow data. <https://hydromet.lcra.org/>

LADIES CLUB

Board Members: Stacey Leal, Pat Koehn & Gayle Kahanek

AND A GOOD TIME WAS HAD BY ALL...

We sure hope you didn't miss our July 4th parades. We had amazing decorations and a very lively land parade crew, led by the **Granite Shoals Fire Department** vehicles and staff. By far, this parade had to have been our largest. The parade route was adjusted to include more of our streets, which also increased the number of spectators. This year was also the first year for a Boat Parade. Approximately 8 decorated boats met at Dove Park and traveled to Camp Champions. Enjoy the pictures on page 5 and make a note to participant in next year's parades ... you don't want to miss these awesome patriotic Highland Haven events! (If anyone has photos of the Boat Parade, please send them to highlandhavennews@gmail.com for inclusion in next month's newsletter.)

HAS YOUR EMAIL ADDRESS CHANGED?

DO YOU HAVE A NEW NEIGHBOR THAT MAY NOT BE RECEIVING THE NEWSLETTER?

Please share this information with them.

Send an email to highlandhavennews@gmail.com to receive the Highland Haven Newsletter AND important city/community updates.

Help us save a tree!!!

Camp Champions Fireworks

Best Viewing Location @ Swan Park

The last closing celebration is ... Friday, August 7th

PROPERTY OWNER'S ASSOCIATION

Betty Ward, President

The POA will continue to follow the state and Burnet County guidelines for coronavirus protection. **We will continue to withhold all activities in our community center until the state mandate changes.**

Our August 8th Bi-Annual Meeting has been rescheduled to October 10th, 10:30 am, hopefully larger groups can meet then. We will monitor the situation on a month to month basis.

If you are parking your vehicles at any park, please have a **vehicle sticker** on your car. This identifies you as a Highland Haven resident. We also have guest passes for family members that are visiting if they plan to use our parks (\$5.00 each). Please contact Christina Nabors for a vehicle sticker or visitor pass.

If you have any questions or concerns, please do not hesitate to call us. Supporting each other is what makes Highland Haven a great community! Let's continue to stay safe!

Contact Information for the POA Board:

Betty Ward, President
beteward@gmail.com, 979-777-2088

Ken Nickel, Treasurer
Knickel55@yahoo.com, 512-810-1930

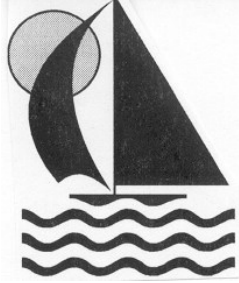
David Langford, Boat, Utility Trailer, RV
space, Storage Shed Coordinator
Dlangford10@hotmail.com
512-698-9205

Christina Nabors, Vice-President,
Community Center
cnpville@aol.com, 512-567-4742

Sally Cooper, Secretary
Sallcoop12@yahoo.com 575-494-1121

Glen French,
Parks and Grounds Coordinator
gfrench@nctv.com
830-265-7046





The City of Highland Haven is Now Offering **Online Bill Pay**

On-Line Credit Card Payments E-Bills Pay by phone E-Check

ENROLL NOW AT
highlandhaventx.com

Click on Departments then go down to City Water System to
access the Online portal

Features Include

Automatic payments or pay manually when its convenient for you.

Be sure to sign up for Online Billing to have your bill delivered directly to your email
or text. This feature is under the Bill Notification Service

View Billing History and payments.



If you have any questions please contact
us at 830-265-4366



HIGHLAND HAVEN AUGUST 2020



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3 <i>National Watermelon Day</i>	4 BOA Meeting 7:00	5 NO Ladies Club meeting	6 Trash	7	8
9	10 P&Z 6:00	11	12	13 Trash & Recycle	14	15
16	17	18 BOA Meeting 7:00	19 Newsletter articles/photo deadline	20 Trash <i>National Lemonade Day</i>	21	22
23  30	24  31	25 Public Hearings for proposed HH 20-21 Budget	26	27 Trash & Recycle	28	29

Newsletter article & photo deadline is Wednesday, August 19th.
Next POA Bi-Annual meeting will be **October 10th at 10:30 am @** Community Center.