



City Administrator's Update

HIGHLAND HAVEN

December 23, 2025



Your Feedback Matters: Solid Waste Upgrades and Beyond at Town Hall #4 Your Priorities Matter: A Quick Survey on Roads, Water Upgrades, Solid Waste & More

Dear Highland Haven Residents,

As the year draws to a close and the holiday lights twinkle brighter along our lakeside shores, I wanted to share a brief update on what's next for our community—and extend my heartfelt seasonal greetings. As we enter this season of reflection and joy, from my family to yours: Merry Christmas and Happy Holidays! Here's to cherished moments with loved ones, peaceful evenings by the water, and the promise of a fresh start in the new year.

Looking ahead, our final Town Hall of the series (#4) is set for Thursday, January 22, 2026, at 6 p.m. at the Community Center. This gathering will wrap up our Town Hall series for the 2026 Comprehensive Plan, where we'll review the incredible feedback you've shared across all four meetings—from infrastructure priorities to enhancing our shared spaces. Your insights have already illuminated paths forward, and this last session will focus on next steps, including our Comprehensive Plan timeline.

To ensure we're honing in on what truly matters to you, we're rolling out a quick 5-minute mini-survey tied directly to this Town Hall. It's designed to rank the importance of key items that bubbled up from earlier discussions and our initial survey, like stormwater/drainage engineering, road repairs, parks (in partnership with the POA), aquatic vegetation management, fire hydrants and water infrastructure updates, advanced metering for better water tracking, and potential upgrades to our solid waste services.

Why this survey? As a small city with 3.5 dedicated staff and finite resources, we need your help prioritizing these—balancing staff time, budgets (without always leaning on property taxes), and feasibility. For instance, on solid waste, we've received a proposal from Waste Management for quarterly bulk trash and bundled brush pickup at \$3–\$5/month city-wide (uniform for all households). You'll rate items on a simple 1–5 scale (from "not a priority" to "full commitment, including potential rate adjustments"), add comments, and even indicate if you'd like to volunteer to guide efforts. All responses are anonymous, and we'll summarize results at the Town Hall to show how your voice is steering us.

Take the survey here: [TOWN HALL #4 SURVEY](#) (It covers general city priorities, water infrastructure specifics, solid waste options, and a quick volunteer checkbox—easy and impactful!)

If questions pop up before then, please feel free to reach out and I'll be happy to help. Let's close out 2025 grateful for this community and step into 2026 even stronger.

As always, stay informed, stay involved, and here is wishing you and yours a Merry Christmas and Happy Holiday season!

City Administrator
Highland Haven, TX
cityadministrator@highlandhaventx.com



Next BOA Meeting

The Board of Aldermen will have their next regular meeting at 7 p.m. on Tuesday January 6, in the community center.

A copy of the agendas will be available online, as well as the packets.

Next P&Z Meeting

The next regular Planning and Zoning Commission meeting will take place at 6 p.m. on Thursday January 8, at the Community Center.

A copy of the agenda will be available online, as well as the packet.

Understanding Bulk & Brush Pickup

Waste Management has proposed adding quarterly collection of bulk items and bundled brush to our current solid waste contract. This would occur on a selected Wednesday each quarter using a rear-load truck. If this is a direction the City would like to go, we wanted to provide some more details of what each service entails. Below are the specifics of what qualifies.

Bulk Items

These are oversized household wastes from ordinary residential housekeeping that are too large for standard collection. Each item must be liftable and deposit-able into the truck by two persons safely.

Eligible Bulk Items:

- Furniture (e.g., sofas, chairs, tables)
- Mattresses and box springs
- Bicycles (tires removed)
- Refrigerators (CFCs removed by certified technician) and stoves
- Other similar large household items

Not Eligible:

- Construction debris (e.g., lumber, drywall, concrete)
- Hazardous materials or items too heavy/large for safe handling

Bundled Brush

This covers tree, shrub, and brush trimmings from yard maintenance, collected as part of the bulk service. Items must be securely tied into bundles.

Eligible Brush Bundles:

- Limbs up to 3 inches in diameter
- Packages no longer than 3 feet or heavier than 35 pounds

We want to hear from you on whether this is a service you want or not. Please take a moment to fill out the survey for Town Hall #4 and provide your feedback.

TOWN HALL #4 SURVEY

Stay in the Loop & Reach Out!

We appreciate you taking the time to stay informed about what's happening in Highland Haven. If you have any questions, concerns, or just want to chat about city matters, we're always happy to hear from you! Feel free to reach out, and we'll do our best to provide answers and keep you in the know.

☎ Phone: (830) 265-4366

✉ Email: cityadministrator@highlandhaventx.com

🏢 City Hall Address: 510-A Highland Dr., Highland Haven, TX 78654

Stay engaged, stay involved, and thank you for being a part of what makes Highland Haven a great place to live!