

# VILLAGE OF EPHRAIM

## WELL WATER TESTING INSTRUCTIONS

---



**Cost:** The cost for bacteriological analysis of potable well water is \$30 per sample.

**Payment:** Cash or check made payable to Village of Ephraim. Sorry, no credit cards.

**Drop off times:** Any time **Monday 7:00am – 12:00 Noon Thursday**

\*Excluding Holidays\*

Samples must be dropped off within 24 hours of collection.

### **IMPORTANT INFORMATION:**

- It is best to collect your sample after 9:00 AM and drop off your water sample the same day.
- Please follow the instructions in the lab entranceway for dropping off your water test.
- The following situations require a State DNR form:
  1. Public Water Supplies
  2. New wells
  3. Private water supplies that have had pump work done
- Samples are only accepted in approved well water sampling bottles.
- Results are usually known overnight. Positive and unsafe results will be given one courtesy call. Results will not be left on voicemails.
- Please do not call for test results. You will be notified by phone or mail. Please allow 3-5 business days for results by mail.

**Note:** The white powdery substance (Sodium Thiosulfate) in the sample bottle is normal. Please do not remove it.

**Water Test Form:** Please provide ALL the requested information in the left-hand sections of the form. Use a ballpoint pen or type. The form must be legible.

**Private Information:** Only the person's name or names on the form will be contacted by phone or mail with the test results. Information will not be released to a second party unless authorized by the person's name or names on the form.

### **WATER TEST SAMPLING INSTRUCTIONS:** \*Please read thoroughly before obtaining your sample\*

1. Choose a tap nearest the well.
2. Remove any screens or aerators. They can harbor bacteria.
3. If you have a metal tap, sterilize it with a flame (butane lighter/torch) to dry threads. DO NOT FLAME any plastic/chrome.
4. Run the water for 5-6 minutes at a full stream to flush out the pressure tank.
5. Slow the water stream to the size of a pencil and run for an additional 1-2 minutes.
6. Remove the plastic wrap from the sample bottle cap.
7. Print your name on the side of the bottle for identification purposes.
8. Take your sample and fill the bottle between the 100ml line and the 120ml line. If not, the sample will be rejected.
9. Keep the sample refrigerated until it is brought to the lab.

If you have any questions, please call the lab at 920-854-4991. We are unable to answer the phone while performing lab work. Please leave a message and we will return your call as soon as possible.

**Disclaimer:** Ephraim Wellwater Testing will hold copies of well water testing for six years. At the end of the six years, testing documents are destroyed. The original copy is sent to the name listed on the well water test form. Please retain copies for your records. There is a \$15.00 fee for requesting additional copies of test results.