



Office of the Water Department
PO Box 9
West Brookfield, MA 01585
(508) 867-1421 Ext. 8

IMPORTANT NOTICE

Feb.4, 2021

Dear Town Resident,

The West Brookfield Water Department would like to receive your support on matter that is eminent. We were informed on our 2019 sanitary survey that we are in non compliance with the Plant #2 water conditions, due to the high Iron and Manganese, we exceed the maximum levels for acceptability, so with that being said we need your support for funding that is 1.5M project to bring us into compliance with the MassDEP. Plant # 2 was in construction in 2012 and went on line in 2013 with the Town not incurring any cost (received MTBE monies which was set aside as Water Stabilization), however when the plant first went online in 2013 we met all requirement for good drinking water. However since then the drinking water demand has increase we are now drawing excessive amount of Iron & Manganese, the project is to extend the building (metal building) at Plant #2 with adding Greensand filters and sludge tank to get into compliance with the MassDEP. Also with this we need to get SCADA integrated into Plant #1 and upgrade equipment so from either plant if there is an emergency we can shut it down at either plant. With this being said if we do not get into compliance the MassDEP will fine the Town and it becomes a bigger Town problem.

The West Brookfield Water Department is having a couple of hearings on a Rate Increase and Changes on it Rules and Regulations to help fund the project also. The first Hearing is on Feb. 4, 2021 in the Great Hall of the Town Hall at 10:00am any persons wishing to be heard and have a discussion on may attend. Great Hall (Town Hall), 2 East Main Street, West Brookfield, MA 01585

The West Brookfield Water Department will be having a second Hearing on March 4, 2021 at 6:00p.m. on a Rate Increase and Changes on it Rules & Regulations. Any persons wishing to be heard and have a discussion on may attend. Great Hall (Town Hall), 2 East Main Street, West Brookfield, MA 01585

Respectfully Submitted
West Brookfield Water Dept.

Public Hearing March 4, 2021 at 6:00 p.m. Great Hall

These are the changes:

Increase in Base Rate from \$65.00 for 500 cubic feet to \$75.00 for 500 cubic feet

Rates will increase from \$4.00 per hundred after 500 Cubic Ft. to \$5.00 per hundred

Rules and Regulation :

For termination of water services for non- payment the will be a \$100.00 service fee

When terminated for non-payment, customer must pay a minimum of 50% of balance plus \$100.00 before service is restored.

Increase demand fee from \$5.00 to the Massachusetts State Maximum Demand fee (\$30.00)

Turn On/Off fee are \$20.00 for seasonal s going to \$30.00

Multi Family Properties that are not individual meter will have a service charge for each individual units, price per unit will be \$35.00. Technically - individual house hold.