

## Ryan Brothers Ambulance

### Lake Mills EMS Monthly Report

**To:** City Manager and Community Leadership

**Report for the Month of:** February 2025

#### **Number of Requests for Service:**

City of Lake Mills - 35

Town of Aztalan - 1

Town of Lake Mill – 6

Town of Oakland – 2

Other – 3

Total RBA Calls - 47

#### **Number of Transports Completed: 34**

#### **Average Page to En Route Time:**

| <b>Response Required</b> | <b>Actual Response</b> | <b>Parameter Met</b> | <b>Variance/Outlier</b> |
|--------------------------|------------------------|----------------------|-------------------------|
| 3 minutes                | 1 minute 50 sec        | ✓ Exceeded           | None                    |

**Public Events/Standbys/Participation:** RBA leadership attended/participated in Quarterly Fire/EMS meeting hosted by City of Lake Mills with participating townships.

**Training Events:** Participation in LMFD training. Internally RBA conducted Neurology, Stroke, and Seizure related training for all staff

**Notable Calls/Events:** Assisted Lake Mills Fire Department with Residential Fire in City of Lake Mills

**Station Issues:** Working with City IT to establish dedicated RBA internet access.

**Quality of Care Inquiries:** RBA did not receive any patient care inquiries.

**Questions/Comments:** From an operational standpoint, a change at the dispatch level, RBA took over all first calls for EMS services, including lift assists (formerly LMFD was dispatched first for Lift Assists). RBA Lake Mills Ambulance received a tune up of suspension system and is scheduled for a new rig wrap scheduled for March 10, which will include a customized wrap and new lettering/design to reflect 911 paramedic service for the Lake Mills Community.