

Ryan Brothers Ambulance
Lake Mills EMS Monthly Report

To: City Manager

Report for the Month of: January 2025

Number of Requests for Service:

City of Lake Mills - 48

Town of Aztalan - 1

Town of Lake Mill – 11

Town of Oakland – 9

Other – 2

Total RBA Calls - 71

Number of Transports Completed:

Average Page to En Route Time:

Response Required	Actual Response	Parameter Met	Variance/Outlier
3 minutes	1 minute 29 sec	✓ Exceeded	None

Public Events/Standbys/Participation: No public events scheduled in January

Training Events: Participation in LMFD training. Internally RBA conducted Cardiology related training for all staff

Notable Calls/Events: No significant calls or events to report

Station Issues: Working with City IT to establish dedicated RBA internet access.

Quality of Care Inquiries: RBA did not receive any patient care inquiries.

Questions/Comments: After the first month with Town of Lake Mills and Town of Oakland areas, EMS system is working as it should and is on track with expectations. Staff from both RBA and LMFD have done an excellent job working together and seem to have a good grasp on navigating the new areas. There have been no issues that I am aware of in regards to covering this additional area.