

## Ryan Brothers Ambulance

### Lake Mills EMS Monthly Report

**To:** City Manager and Community Leadership

**Report for the Month of:** March 2025

#### **Number of Requests for Service:**

City of Lake Mills - 42

Town of Aztalan - 0

Town of Lake Mill – 7

Town of Oakland – 4

Other – 2

Total RBA Calls - 55

#### **Number of Transports Completed:** 39

#### **Average Page to En Route Time:**

<b>Response Required</b>	<b>Actual Response</b>	<b>Parameter Met</b>	<b>Variance/Outlier</b>
3 minutes	1 minute 18 sec	✓ Exceeded	None

**Public Events/Standbys/Participation:** RBA representatives attended April 1<sup>st</sup> Lake Mills City Council Meeting

**Training Events:** Participation in LMFD training. Internally RBA conducted training on Capnography and Airway Management training for all staff

**Notable Calls/Events:** One incident required Med Flight, coordinated with LMFD

**Station Issues:** Working with City IT to establish dedicated RBA internet access.

**Quality of Care Inquiries:** RBA did not receive any patient care inquiries.

**Questions/Comments:** After completion of the first quarter of 2025 with our additional neighboring territories joining the system, our call volume is right on track with expected, at just about 200 EMS calls for the first quarter of the year. Management of incidents has been well handled between our primary ambulance and the LMFD serving as secondary ambulance. Communication with the all of the participating townships leadership has been great with no concerns expressed to us about services provided thus far.