



NOTICE

The wastewater collection system serving the Village of Wales utilizes a combination of gravity and pressure sewer mains, a pump house and metering stations to convey and monitor wastewater flows to the City of Waukesha's Wastewater Treatment Facility.

The Village's Sewer Use ordinance prohibits the disposal of materials into the wastewater collection system which will cause operational problems, so please do not dispose of any of the items listed below in sinks, drains, toilets, etc.:

- Solid or viscous substances in quantities or of such size capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewer system such as, but not limited to, ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood, unground garbage, whole blood, manure, hair and flesh, entrails, paper plates, cups, milk containers, etc., either whole or ground by garbage grinders.
- Any garbage that has not been reduced in size or shredded to such a degree that all particles will be carried freely in suspension in the municipal sewers (100 percent passing, $\frac{1}{2}$ -inch screen; 90 percent passing, $\frac{1}{4}$ -inch screen).
- Any wastes or wastewater of such character and quantity that unusual attention or expense is required to handle them in the sewer system.
- Wastes or wastewater which cause damage to the collection system or impair the treatment process.

Please be aware that the disposal of towels and rags of the nature currently being found can also impair plumbing systems and cause clogs to occur. Material of this type collecting in the pumps and pressure valves is being discharged in violation of the Village's Sewer Use Ordinance and has caused the Utility to expend extra effort and cost to service impaired equipment. This cost includes after-hours labor rates paid to service personnel who have been called to respond to alarm conditions at the pumping station.

Besides the additional fees and charges being added to Utility bills as a result, disposing of these items down sinks, drains and toilets can clog sewer lines/laterals and cause a backup into homes or businesses, an expensive, avoidable cost.

The purpose of this notice is to inform system users of the problems associated with the discharge of prohibited materials into the sewer system and to request cooperation in eliminating this recurring problem for the Utility. Doing so will protect residences and businesses from a sewer backup caused by a blockage in the lateral or the Village's sewer mains, as well as reduce the Village's additional operating costs that have necessitated additional surcharges on quarterly bills.

The Utility's Sewer Volume rate charge has increased \$.90 per 1000 gallons this year due in part to a 10% increase in the City of Waukesha's rates, an increase scheduled by the city to be repeated each year for the next 10 years.

If there are any questions regarding this notice, please may call the Village Hall at 262-968-3968, or attend a monthly Utility Board Meeting held the 3rd Monday of each month at the Wales Village Hall, 129 W. Main Street, at 7:00 p.m.

Thank you for your cooperation.

Village of Wales

Date of Notice: April 2, 2018