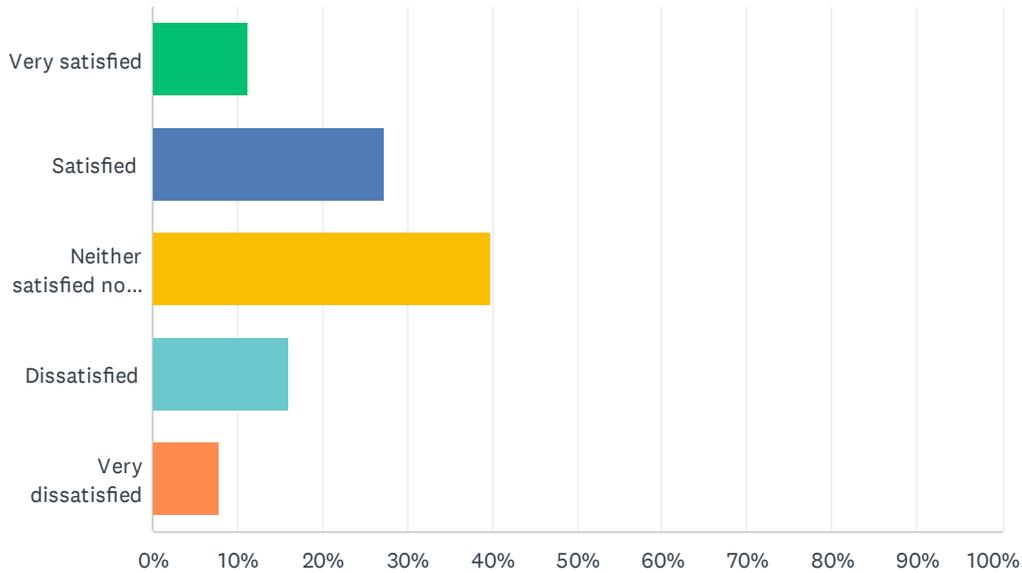


Q1 Overall, how would you rate your satisfaction with the Clerk-Treasurer's office?

Answered: 88 Skipped: 0



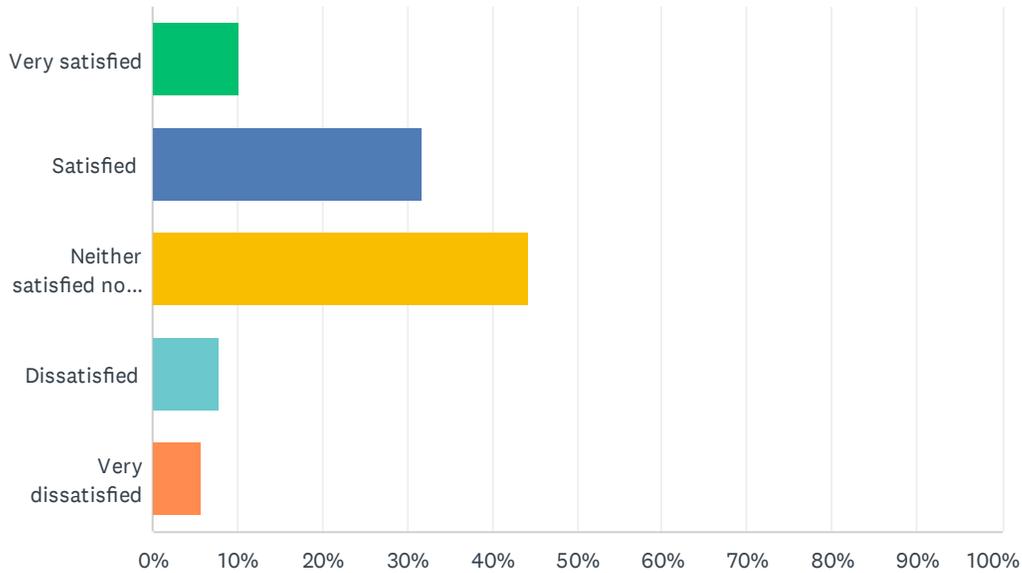
ANSWER CHOICES	RESPONSES	
Very satisfied	11.36%	10
Satisfied	27.27%	24
Neither satisfied nor dissatisfied	39.77%	35
Dissatisfied	15.91%	14
Very dissatisfied	7.95%	7
Total Respondents: 88		

#	COMMENT	DATE
1	Maryjo has always been a wonderful lady and good to all of us. Stephanie really need to leave again.	2/8/2023 6:22 AM
2	The two clerks are very friendly and helpful	2/8/2023 6:00 AM
3	Always willing to answer questions when needed.	2/7/2023 11:45 AM
4	She Doesn't seem willing to do simple tasks. Customer service is lacking.	2/6/2023 7:09 PM
5	Taxes were sent out late.	2/3/2023 7:50 PM
6	Wish hours were later in day	2/3/2023 6:56 PM
7	I feel like fincial information on the village is being covered up and not shared with the public.	2/3/2023 6:34 PM
8	Hours are too limited	2/3/2023 11:33 AM
9	Trying to get info is very difficult.	2/3/2023 11:25 AM

10	Stephanie needs to Go. Keep the old crew everything was working.	2/2/2023 8:29 AM
11	Very polite and I have had great interactions with them	2/1/2023 10:18 AM
12	Krahn is always unfriendly and lies to get herself out of trouble.	1/30/2023 9:24 AM
13	THE CLERKS ARE NEVER APPRECIATED FOR ALL THEY ARE WORTH.	1/27/2023 9:13 AM
14	very helpful	1/24/2023 2:33 PM

Q2 Overall, how would you rate your satisfaction with the Public Works Department?

Answered: 88 Skipped: 0

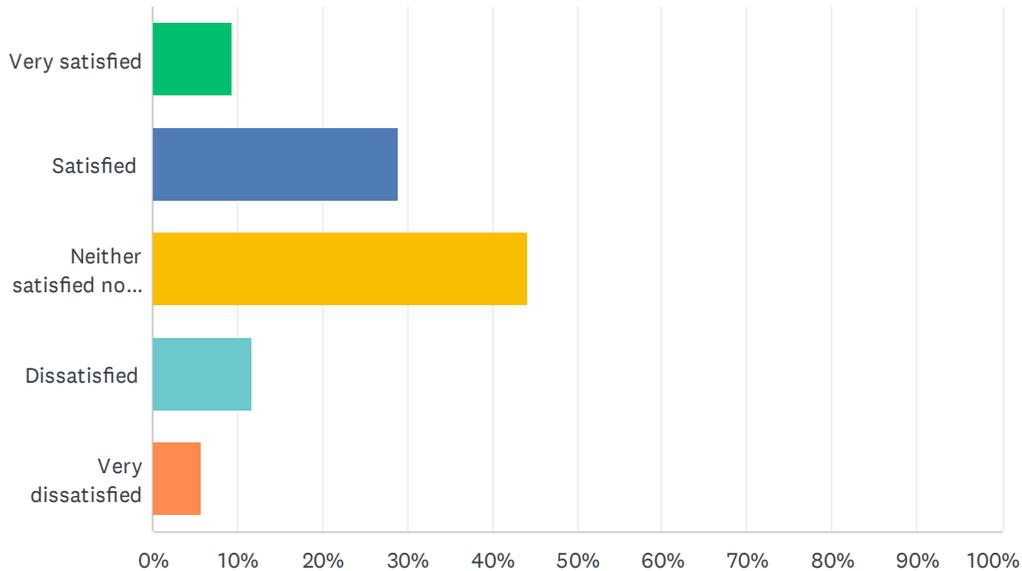


ANSWER CHOICES	RESPONSES	
Very satisfied	10.23%	9
Satisfied	31.82%	28
Neither satisfied nor dissatisfied	44.32%	39
Dissatisfied	7.95%	7
Very dissatisfied	5.68%	5
Total Respondents: 88		

#	COMMENT	DATE
1	Would be nice if notices were once again sent out when the water is to be shut off for maintenance! Having no notice at all is a bit irritating!	2/8/2023 8:08 AM
2	Roadways have been well taken care of this winter season.	2/7/2023 11:45 AM
3	Please charge us more	2/3/2023 8:46 PM
4	Way too high water prices	2/3/2023 12:18 PM
5	Water and sewer rates that keep getting higher,	1/30/2023 1:25 PM
6	Very inexperienced. Lots of salary for somebody without experience.	1/30/2023 9:24 AM

Q3 Overall, how would you rate your satisfaction with the Utility Department?

Answered: 86 Skipped: 2

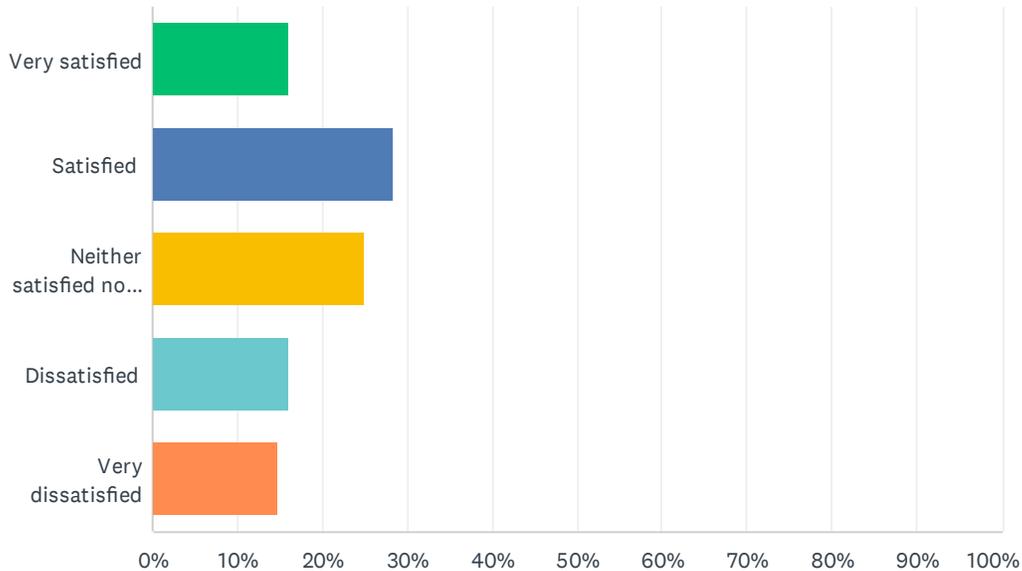


ANSWER CHOICES	RESPONSES	
Very satisfied	9.30%	8
Satisfied	29.07%	25
Neither satisfied nor dissatisfied	44.19%	38
Dissatisfied	11.63%	10
Very dissatisfied	5.81%	5
Total Respondents: 86		

#	COMMENT	DATE
1	Bills have seemed to jump	2/8/2023 6:22 AM
2	No recent experience with the utility department.	2/7/2023 11:45 AM
3	Water and sewer is too expensive compared to other towns	2/6/2023 1:10 PM
4	Tired of water rates skyrocketing and water quality going down.	2/3/2023 7:33 PM
5	Way too high water prices	2/3/2023 12:18 PM
6	High bills 😊	2/2/2023 8:29 AM
7	Rates are high and keep spending more on high price engineer.	1/30/2023 9:24 AM

Q4 Overall, how would you rate your satisfaction with the Police Department?

Answered: 88 Skipped: 0



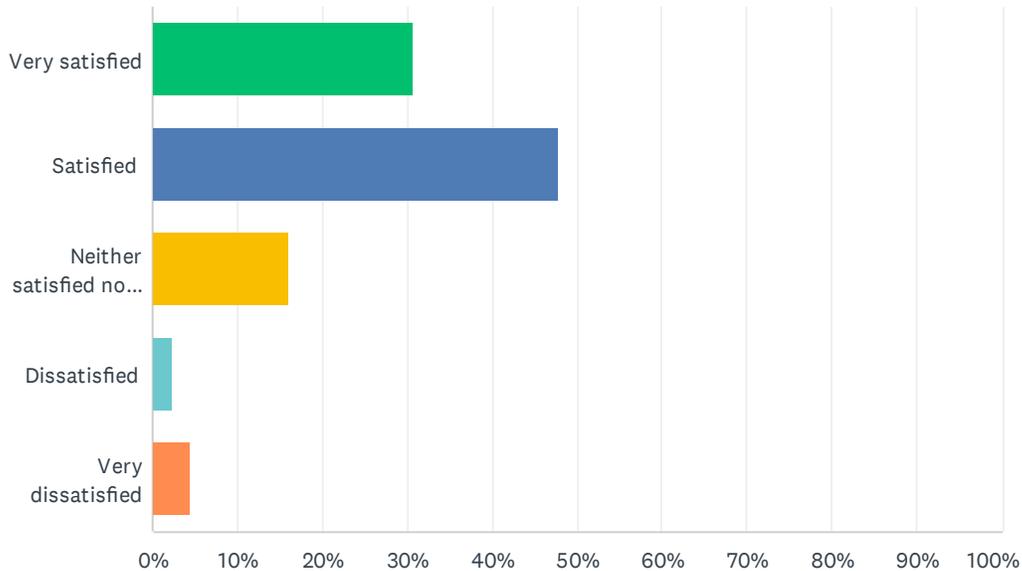
ANSWER CHOICES	RESPONSES	
Very satisfied	15.91%	14
Satisfied	28.41%	25
Neither satisfied nor dissatisfied	25.00%	22
Dissatisfied	15.91%	14
Very dissatisfied	14.77%	13
Total Respondents: 88		

#	COMMENT	DATE
1	Replace Tisler!!!!!!	2/8/2023 8:08 AM
2	Office Tisler does a great job in our community. Mr Tisler is highly involved in our community.	2/8/2023 6:22 AM
3	Haven't seen Officer TISLER patrolling in a while. He is helpful friendly and cares about the village and the people.	2/8/2023 6:00 AM
4	Do we have a police officer? Even before our full-time officer was off on medical leave most of his patrolling hours were spent at the gas station and on Madison St. Why can it not be made a priority for patrolling to occur during high traffic times such as school start and end times? Patrolling the school zones to focus on the safety of our children, especially those walking and biking to school with no sidewalks to walk on? I think it is very important to have a village police officer. I also think there needs to be expectations for when patrolling should occur.	2/7/2023 11:45 AM
5	I wish there was more of a presence at night especially around the firemen's park.	2/6/2023 7:09 PM
6	Too much concern in the small issues and not enough on the big issues. Such as crime and drugs	2/3/2023 7:33 PM

7	We need to keep our PD	2/3/2023 2:46 PM
8	Officer Tisler is a disgrace to our community.	2/3/2023 11:25 AM
9	What is speed limit for tractors and ATVs on Manitowoc Street?	2/3/2023 10:48 AM
10	Joey does a great job and the interaction he does is great to have him in the community. Knowing there someone who checks in with our business is a great feeling	2/2/2023 8:29 AM
11	Police department, do we have one? Cant remember the last time I saw an officer. And the hours are terrible. Shouldnt he be working on Friday and Saturday nights?	2/1/2023 10:18 AM
12	Do not need a full-time officer	1/31/2023 5:45 PM
13	Been running good for many years the way its been	1/31/2023 2:08 PM
14	Still looking for some early morning patrol on Park St as there are still semi's using this route often, even tho it's posted "No trucks".	1/30/2023 12:16 PM
15	Time to dissolve this and let Sheriff's Department handle everything. Save lots and might actually have somebody on patrol?	1/30/2023 9:24 AM
16	Part time officer would be better then we have!!	1/27/2023 7:18 PM
17	SRO program is top-notch, Officer Bastian is second to none.	1/27/2023 9:13 AM

Q5 Overall, how would you rate your satisfaction with the Fire Department?

Answered: 88 Skipped: 0



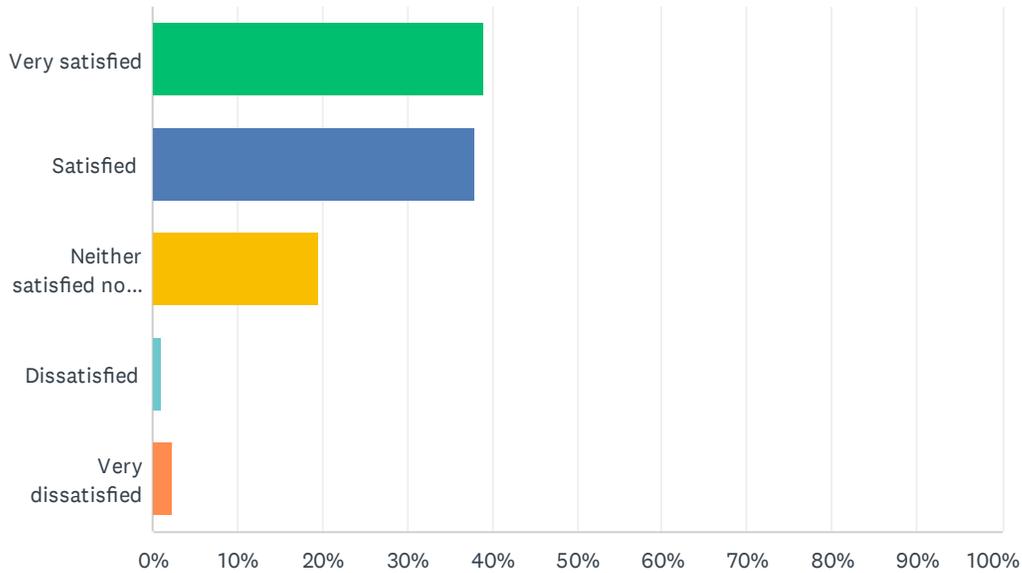
ANSWER CHOICES	RESPONSES
Very satisfied	30.68% 27
Satisfied	47.73% 42
Neither satisfied nor dissatisfied	15.91% 14
Dissatisfied	2.27% 2
Very dissatisfied	4.55% 4
Total Respondents: 88	

#	COMMENT	DATE
1	Tone up the drinking makes you look terrible to the community. Your losing credibility	2/8/2023 6:22 AM
2	At incidents they are very good. Out in public not all but a number of them seem to worry more about drinking than public image. For instants .Walking in the parade with beer in there hands what is that showing young people. Join the department so you can drink walking down the street .Sad can't wait until the parade is over to drink in the park.	2/8/2023 6:00 AM
3	I would question the budget situation for the fire department. Why do they receive a budget from the village and have their own personal Fire Fighters budget? Is there an expectation in utilizing the personal Fire Fighters budget before the village approved budget? Unless I am incorrect in thinking there are 2 separate accounts. I also question who owns/maintains the park/buildings and reaps the benefits of the winter camper parking that occurs at the park shelter?	2/7/2023 11:45 AM
4	Could do a better job and less drinking	2/2/2023 8:29 AM
5	I think the job they do is commendable, however, they need to put their egos aside and start working more effectively with the other community departments. Too much bickering between	2/1/2023 10:18 AM

	fire department and village.	
6	The crew needs to focus more on their jobs and put the alcohol down.	1/31/2023 2:08 PM
7	Thankful to have people that give time to community.	1/30/2023 9:24 AM
8	much better under new chief	1/24/2023 2:33 PM

Q6 Overall, how would you rate your satisfaction with the First Responders?

Answered: 87 Skipped: 1

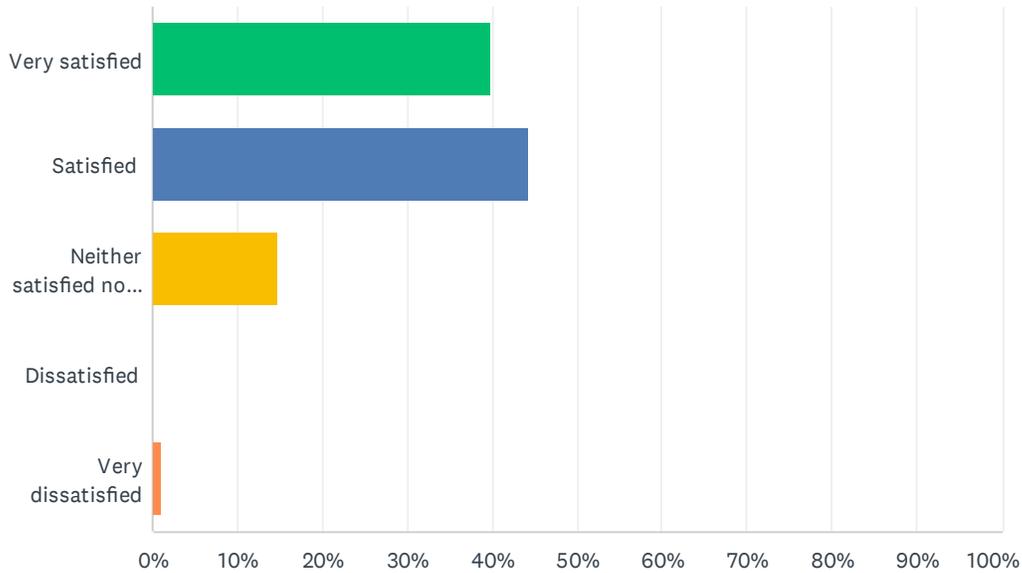


ANSWER CHOICES	RESPONSES	
Very satisfied	39.08%	34
Satisfied	37.93%	33
Neither satisfied nor dissatisfied	19.54%	17
Dissatisfied	1.15%	1
Very dissatisfied	2.30%	2
Total Respondents: 87		

#	COMMENT	DATE
1	Best of the best!	2/3/2023 7:48 PM
2	Valuable group of people	1/30/2023 9:24 AM

Q7 Overall, how would you rate your satisfaction with the Ambulance Service?

Answered: 88 Skipped: 0

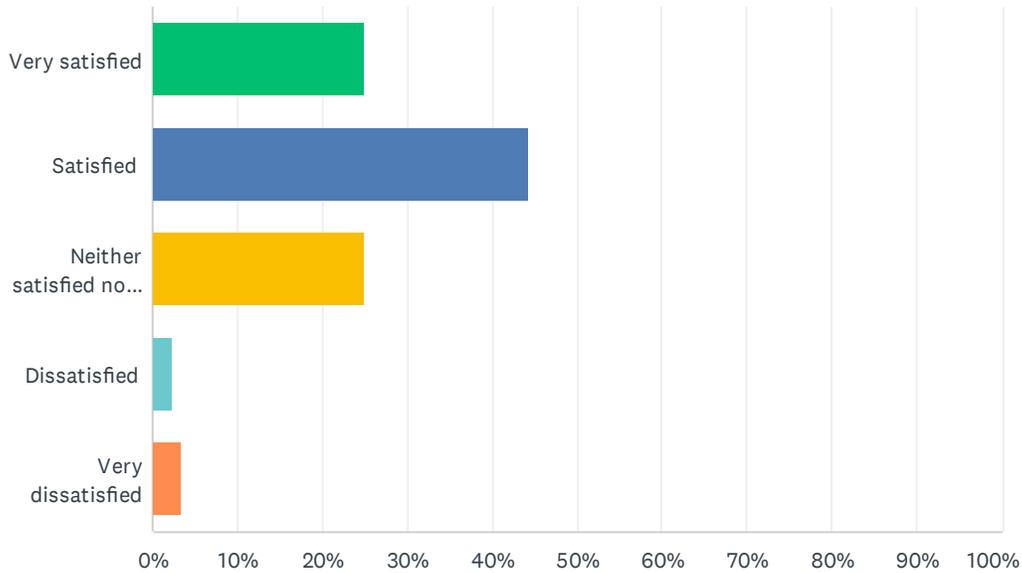


ANSWER CHOICES	RESPONSES
Very satisfied	39.77% 35
Satisfied	44.32% 39
Neither satisfied nor dissatisfied	14.77% 13
Dissatisfied	0.00% 0
Very dissatisfied	1.14% 1
Total Respondents: 88	

#	COMMENT	DATE
1	The service price per resident seems to be getting high.	2/6/2023 7:09 PM
2	Valders is, by far, an outstanding service.	1/30/2023 12:16 PM
3	Top quality service!	1/30/2023 9:24 AM
4	Fast, top-of-the-line service. Knowledgeable people.	1/27/2023 9:13 AM
5	have not needed them yet	1/24/2023 2:33 PM

Q8 Overall, how would you rate your satisfaction with the Garbage/Recycling service?

Answered: 88 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	25.00%	22
Satisfied	44.32%	39
Neither satisfied nor dissatisfied	25.00%	22
Dissatisfied	2.27%	2
Very dissatisfied	3.41%	3
Total Respondents: 88		

#	COMMENT	DATE
1	Need to learn to clean up after themselves	2/8/2023 6:22 AM
2	Great company	2/8/2023 6:00 AM
3	The main garbage man is very friendly. It is a nice service to have in town.	2/7/2023 11:45 AM
4	Wish recycling got picked up every week like garbage	2/6/2023 1:10 PM
5	The guy was dropping the f bomb cause he dropped our garbage can at 6 in the morning	2/3/2023 8:42 PM
6	Cans are not big enough, we need a large pick up day. How do u get rid of a mattress?	2/3/2023 6:34 PM
7	Would like recycling every week	2/3/2023 4:54 PM
8	Need a large item pick up and electronics disposal also batteries recycling spot	2/3/2023 12:18 PM
9	Would like recycling every week	2/3/2023 11:09 AM
10	They are excellent. He is always on time and does a great job.	2/1/2023 10:18 AM

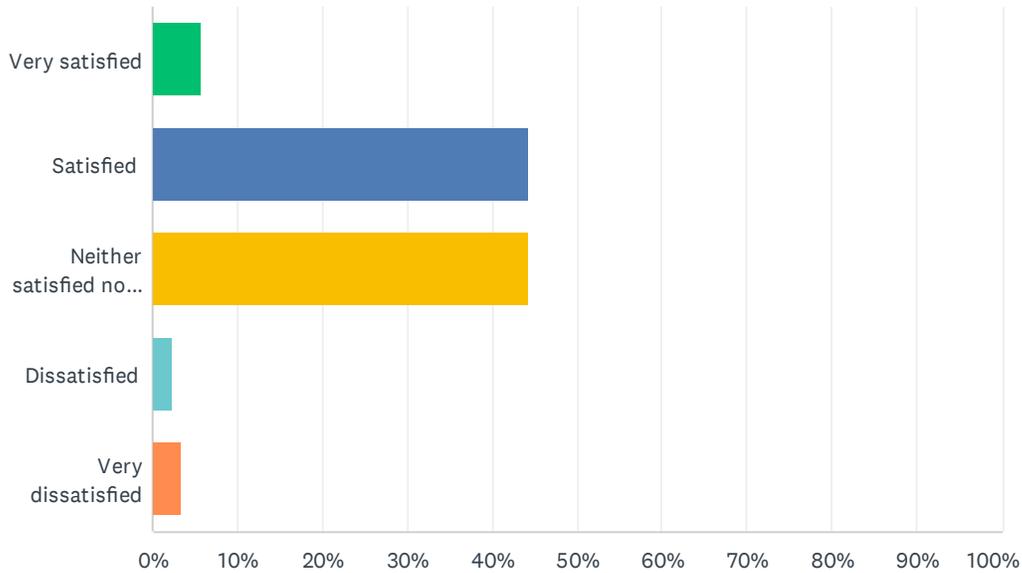
11

Always done nicely

1/30/2023 9:24 AM

Q9 Overall, how would you rate your satisfaction with the Parks & Recreation?

Answered: 88 Skipped: 0

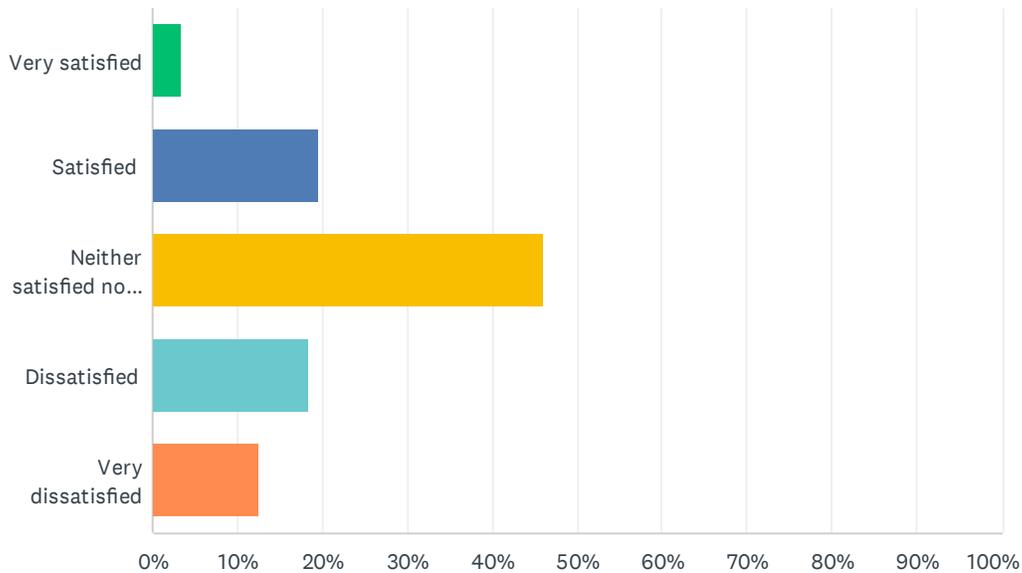


ANSWER CHOICES	RESPONSES
Very satisfied	5.68% 5
Satisfied	44.32% 39
Neither satisfied nor dissatisfied	44.32% 39
Dissatisfied	2.27% 2
Very dissatisfied	3.41% 3
Total Respondents: 88	

#	COMMENT	DATE
1	Completing and cleaning up the firemen's park would be helpful	2/3/2023 7:48 PM
2	Looking forward to new park equipment! We'll maintained, always looks great.	1/30/2023 12:16 PM
3	Village parks are a joke! Thank goodness the firefighters have a nice park for people to use.	1/30/2023 9:24 AM

Q10 Overall, how would you rate your satisfaction with the Village Board?

Answered: 87 Skipped: 1



ANSWER CHOICES	RESPONSES	Count
Very satisfied	3.45%	3
Satisfied	19.54%	17
Neither satisfied nor dissatisfied	45.98%	40
Dissatisfied	18.39%	16
Very dissatisfied	12.64%	11
Total Respondents: 87		

#	COMMENT	DATE
1	Curious to why the board can judge everyone else . Yet there own board members are doing inappropriate. 1) conflict of interest having a husband and wife working together 2) the appropriate people who are servicing our community don't even have certificates why is that ? Board needs to get their shit together. Clean house on that board.	2/8/2023 6:22 AM
2	Conflict of interests....bad ethics.... We will see how the newest hire does...it reflects those two issues of the board.	2/8/2023 6:00 AM
3	I feel decisions are being made are for the better of the community. It is a tough job!	2/7/2023 11:45 AM
4	They need to be more visionary as to bring services and business to the village	2/6/2023 7:09 PM
5	Not happy that only certain people have to clean up their yards and others can look like a junk yard	2/3/2023 8:42 PM
6	There have been alot of changes in the last 3 years, I will give them a chance to see a change in the village.	2/3/2023 6:34 PM
7	Seems as though some do what's best for them individually and not for the whole village.	2/3/2023 11:25 AM

8	Been hearing a lot about the board lately. Not keeping meetings private. Talk in the community about crap that should be confidential. Heard some don't even have the proper certificates. Lots of conflict of interest that no one seems to be doing anything about. Spouses shouldn't be on a board where voting is taking place period.	2/2/2023 8:29 AM
9	I think the board should be looking more toward the future. I feel like the taxes keep going up because they are playing catch-up all the time. Get a long term plan put in place.	2/1/2023 10:18 AM
10	You have conflict of interest on this board. Spouses and friends are being hired and thats a huge NO NO. You have friends getting jobs and getting more money without even being certified. I would say this is a huge no no if it was anyone else they wouldnt even get the job. cut cost by getting rid of these people who have no business on the board or working How can you vote equal when husband and wife are a team? This needs to be the first thing corrected and then fix the ones who brag they have no certifactions and making more money then people who been there.... look up the laws on hiring family , friends or spouse..	1/31/2023 2:08 PM
11	Need to lower the water bills by getting companies in town. Population we are bigger than valders and have less industry. Need to change some board members that don't do anything. I can name a few!	1/30/2023 7:41 PM
12	Need to do more for village to get industry in town	1/30/2023 9:28 AM
13	Too much micro-management. We pay high salaries and the board tries to control it all. President does deals under table to better his business. Lots of shady untrustworthy actions.	1/30/2023 9:24 AM